

# Campbell Garth

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## Summary

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Demonstrates ability to be flexible and cooperative. Meets challenges with joy and pride. Seeking employment.

## Education

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### Fall 2017 | Kent State University

- Graduate Assistant; taught JavaScript and HTML to over 200 students

### May 2017 | Kent State University

- Bachelor of Arts: Teaching English as a Second Language; Minors: Computer Science, Education
- Related Coursework: Computer Science I: Programming and Problem Solving; Computer Science II: Data Structures and Abstraction; Computer Architecture; Discrete Structures for Computer Science
- Student teaching: Spring 2017, focus on International Communication
- **Cumulative GPA: 3.974 (German equivalent ~1.1)**

### Summer 2016 | Dresden University of Technology

- TEFL Certificate Program: Dresden, Germany
- Original lesson planning and curriculum; provided own materials

### Summer 2014 | Dankook University

- Mobile Computing studies: Seoul, South Korea
- Related coursework: Intro to Mobile Technology and Trends; Fundamentals of Mobile Computing

## Work Experience and Projects

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### Frontline Support | Flyline Telesales and Services | January 2019 - Present

- Assisted in training and development of new hires, including startup of new contact center in Bucharest
- Lead general induction training and specialist training for Executive Club; RightNow
- Handled reservation case escalations for refunds; CDET vouchers
- Experienced with native Amadeus

### IT Applications Developer Intern | Nationwide | May 2017 - August 2017, May 2018-August 2018

- Solved a business problem by making a request portal to make requesting tests more efficient
- Project: Claim Solutions Non-Production Request Portal
  - Created a portal to streamline request processes for testing; used by multiple lines
  - Related languages: HTML, CSS, JavaScript, Ruby
  - Used entire Agile process; served as Requirements Analyst, Developer, and Tester
- **MAY 2018: Test Automation Development**

### Coordinator | Academic Success Center Kent State University | January 2014 - May 2017

- Raised students' grades by one letter grade on average compared to those who did not come to tutoring
- Coordinator of Manchester Tutoring Center; responsible for a team of 8 tutors overseeing hundreds of students
- Tutored Basic Mathematical Concepts I&II; Basic Algebra I, II, III, IV; Algebra for Calculus; Modeling Algebra; Trigonometry

### Assistant | Language and Cognition Research Laboratory | January 2016 - December 2016

- Created unique code for experimental purposes through PsychoPy

### Mentor | Upward Bound Program | May 2015- July 2015

- Mentored low-income high school students
- Completed leadership training, ALICE training

## **Skills and Abilities**

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- Knowledge in C++, Java, Ruby, HTML, CSS, JavaScript, Python
- Extensive knowledge of SharePoint
- Experienced with Excel and MS Office
- Created and modified software via PsychoPy
- Maintained code using Linux and Subversion
- Completed Agile Training
- Intermediate German (B1)
- Experienced with Native Amadeus

## **Leadership and Awards**

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- President of Kent State Knitting for Those in Need (May 2016-May 2017)
- Graduated Summa Cum Laude
- Member of Phi Beta Kappa Academic Honors Society
- Recipient of Leadership Excellence Award (Spring 2017)
- President's List: 15+ credits in a semester of 4.0 GPA (Fall 2014, Fall 2015, Spring 2016, Fall 2016)
- Kent State Honors College

**References available Upon Request**