

Annapolis Management Company

170 JENNIFER ROAD . SUITE 330 P.O. BOX 6570 ANNAPOLIS, MARYLAND 21401-0570 (410)224-3700 FAX: (410)224-4712

October 1, 2019

## TO WHOM IT MAY CONCERN:

Michael Younger, owner of Building System Solutions, was contracted with Annapolis Office Plaza in May 2017 and remained our HVAC contractor until the building was sold to new owners. Michael and his staff were faced with numerous challenges with our HVAC system due to neglect and lack of qualified service over many years. He faced those challenges head-on and was quick to bring our building back to full operational status.

Michael has also worked for our company at other locations we manage, to include Annapolis Plaza Shopping Center and Forest Plaza Shopping Center in Annapolis. His workmanship, quality and knowledge are among the best. We have received numerous compliments about the professionalism displayed along with comments about the improvement notice in temperatures, air flow, etc. I highly recommend Building System Solutions.

Should you require additional information or have any questions, please feel free to contact me.

> Sincerely, Winds D. Bednack

Melinda D. Bednarik

Senior Vice President, Property Management