

JOSE ANTONIO CAMPOS

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QUALIFICATIONS SUMMARY

Detail-oriented and skilled **Software Developer / Financial Analyst** with solid experience serving multinational organizations in the financial services and exporting industries.

Junior Software Developer with Experience in Ruby on Rails also with experience in other related web frameworks.. Excellent interpersonal skills; able to foster close working relationships with diverse teams of professionals and management; build trust with clients and operational support. Able to work in fast paced demanding environment while delivering a high standard of service. Strong project management aptitudes; capable of leading and directing teams to complete projects.

Web Development Skills: *Object Oriented Programming • Ruby • Ruby on Rails • MVC • PostgreSQL • HTML • JavaScript • Sass • jQuery • ImageMagick • Omniauth • Agile Development • ERB • Test Driven Development • GitHub*

PROFESSIONAL EXPERIENCE

THE IRON YARD, St. Petersburg, FL

Back End Engineering: Ruby on Rails,

March 2017 – June 2017

Graduated from 12 week bootcamp style program with aim to train a Jr. Ruby on Rails Full Stack developer. During 12 weeks developed skills and created multiple projects documented in GitHub repository/portfolio.

Citibank N.A., Tampa, FL

August 2008 – October 2013 &

Corporate Actions Investigations Analyst,

January 2015 – August 2016

Handled and answered high volume incoming inquiries for accounts held in direct custody for a customer base of institutional clients in the U.S., Europe, Asia and Latin America.

- Recognized as Subject Matter Expert (SME) with exceptional ability to document processes, eliminate duplication of services, and facilitate operational standardization. Strong understanding of SWIFT. Expertise in rescuing at-risk accounts. Analyzed, researched and replied to client inquiries pertaining to both income and corporate actions events from Latin American, U.S. & Canadian markets.
- Prepared presentations and metrics for key clients' monthly calls. Maintained and managed an issues list vetted with multi teams including client, management, IT and Product. Led Asset Servicing monthly call with key clients concerning issues outstanding from Asset Servicing including IT enhancements and other deliverables resulting in a significant documented improvement in client satisfaction (improved satisfaction by 40% in client surveys scores).

J.P. Morgan, Tampa, FL

Client Service Delivery Representative,

October 2013 – January 2015

Handled and answered high volume of cash related inquiries for accounts held in financial custody for a third party Investment Manager base of clients in the U.S., Europe as well as Latin America.

- Analyzed, researched and replied to client inquiries relating to cash management considering the entire custody product (FX, Asset Services, Settlements, Collateral, Sec Lending, and others) on domestic and foreign custody issues. Monitored client accounts for the correct payment and overall soundness (risk management) from a cash perspective in an integrated custody environment. Ensured that the responses follow standards of quality as well as timeliness.
- Engaged in projects undertaken by the department to streamline the efficiency of operation to reduce manual processing.

EDUCATION

Bachelor of Arts; major in Economics and Minors in Finance & International Business

May 2006

ECKERD COLLEGE, St. Petersburg, FL

- *Member of the Honors Program; received a full academic Presidential Scholarship.*

Back End Engineering: Ruby on Rails;

June 2017

THE IRON YARD, St. Petersburg, FL