

JOSE ANTONIO CAMPOS

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SR FINANCE / DATA ANALYST

Well versed in creating and maintaining detailed financial models to project future performance. Skilled in analyzing variances between actual and forecasted results to provide strategic recommendations and drive business growth. Proven ability to collect, analyze, and interpret complex financial and operational data to support strategic decision-making. Expert in developing and generating comprehensive financial reports, dashboards, and metrics, utilizing Ruby on Rails and big data technologies to drive actionable insights and performance improvements. Proficient in monitoring and evaluating key performance indicators (KPIs) to track and enhance business performance. Adept at conducting in-depth financial performance analysis to assess profitability, cost management, and revenue growth, leveraging automation to improve reporting accuracy and operational efficiency. Instrumental in integrating data from multiple sources, including APIs and databases, to create cohesive reports and analytical insights. Proven record of automating data processes to reduce manual intervention and increase efficiency.

TECHNICAL PROFICIENCIES

Financial Modeling | Data Analysis | Financial Reporting | Performance Metrics | Budgeting & Forecasting | KPI Monitoring | Data Integration | Big Data Technologies | Tableau | Automation Tools | Financial Analysis | Risk Assessment | Process Improvement | Regulatory Compliance | Stakeholder Communication | Project Management | SQL & Database Management | Business Intelligence (BI) | Dashboard Development | Ruby (Programming Language) | JavaScript | Python | Rspec | PostgreSQL | MySQL | Application Programming Interface (API) | Agile Software Development | Linux | Extract Transform Load (ETL) | Big Data | Heroku | Docker | Terraform | Amazon Web Services | Cron jobs

PROFESSIONAL EXPERIENCE

Kin Insurance, Remote, FL
Software Engineer

June 2022 — July 2023

Contributed to the expansion of the insurance platform by integrating additional states into the core home insurance system. Delivered new state functionalities on schedule, with meticulous bug resolution in QA, ensuring seamless integration and minimal post-deployment issues. Utilized Ruby on Rails to work across three core applications of the insurance platform, including the main insurance platform, the rating API, and the policy document generation API. Employed Terraform and Docker for robust application management and deployment. Ensured code reliability and functionality through rigorous testing with the RSpec suite.

- Contributed to the development of new insurance features tailored to specific states, including the customization of standard rules to meet regional requirements.
- Developed a system for creating insurance moratoria in response to government regulations that temporarily halt policy cancellations in storm-affected regions, which significantly reduced manual intervention, streamlined operations, and saved valuable time across multiple teams.
- Enhanced the user experience by implementing state-specific insurance features efficiently.

Amazon Logistics (AMZL), Remote, FL
Programmer / Analyst

August 2019 — June 2022

Designed and implemented a network-level performance management platform using Ruby on Rails (RoR) to enhance logistics operations; this platform aggregated data from multiple sources (ETL and API) to generate delivery scorecards and performance metrics, supporting targeted improvements in delivery efficiency. Participated in various AMZL Logistics projects using Ruby on Rails & Java, with a focus on testing and quality assurance. Utilized RSpec, JUnit and Mockito for rigorous testing, and worked with DataDog and Pipelines and other monitoring tools to ensure reliable and scalable application deployments.

- Created a comprehensive web application that featured big data capabilities, including a real-time status report for each delivery station and partner.
- Developed in-depth analytical views to monitor and evaluate delivery partner performance, significantly improving operational insights.
- Automated 97% of the platform's processes, including data consumption and reporting, which streamlined operations, reduced manual intervention, and increased reporting accuracy and efficiency.

Amazon, Ruskin, FL
ICQA Program Developer

November 2017 – August 2019

Acted as a Full Stack Ruby on Rails developer, starting projects from scratch. Established the cloud development environment, set up repositories, and managed the setup and deployment of internal websites. Successfully delivered several key projects on time. Developed interactive one-page JavaScript quizzes with automatic result displays and retake options. Created evaluation forms for peer progress tracking, with a master report providing a customizable view of curriculum completion, quiz results, and peer evaluations.

- Led the creation of a multi-function dashboard and data aggregator utilizing ETL, APIs and other sources. Contributing +60% of the codebase.
- Launched and administered a Redshift cluster vending data to customers via ETL and programmatically.
- Designed and implemented a robust LMS to track user curriculum completion over multi-week periods.
- Integrated data from various sources, including APIs, Redshift, ETL and MySQL, with local caching on Postgres and timed Cron jobs; featured native functionalities for capturing user data, such as shift notes, enhancing overall data management and accessibility.

Citibank, Tampa, FL
Asset Services Investigations Analyst

2009 – 2016

Served as the primary liaison between the Operations team and institutional clients, managing a substantial volume of inquiries for accounts in direct custody across U.S., Europe, Asia, and Latin America. Analyzed and addressed client inquiries related to income and corporate action events in Latin American, U.S., and Canadian markets. Developed and delivered presentations and metrics for key clients' monthly calls, overseeing an issues list that involved cross-functional teams including clients, management, IT, and Product.

- Recognized as a Subject Matter Expert (SME) for documenting and optimizing processes, standardizing operations, and leveraging deep expertise in SWIFT to address at-risk accounts and resolve complex issues.
- Played a pivotal role in identifying and resolving IT-related operational issues, leading to the creation and implementation of effective solutions.

EDUCATION

Bachelor's Degree, Major in Economics & Minor in Finance
Eckerd College, Saint Petersburg

Backend Engineering
The Iron Yard, St. Petersburg, 2017