Diana Beatriz Campos Ramos

Front-End Web Developer

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EDUCATION

Bootcamp Front-End Web Developer

Agosto a Noviembre 2022

Kodigo

Computer Science Engineering

2020 - Incomplete (2 cycles)

Technological University of El Salvador

Bachillerato General con técnico en Diseño Gráfico

2008-2009

WORK EXPERIENCE

Teleperformance (Nov 2019-Sept 2021)

Customer Service Representative | San Salvador, El Salvador

- Customer service via phone calls.
- Handling incoming and outgoing calls.
- Assisting with invoices, charges, and services.
- Providing remote assistance with device updates.
- Resolving doubts and issues.

Fundación Siramá (Oct 2017-Dec 2018)

Program Coordinator | San Salvador, El Salvador

- Planning course schedules and teacher timetables.
- Conducting welcome talks, providing course content, sharing personal experiences, and offering training.
- Organizing workshops and activities for students and employees.
- Creating purchase orders for perishable and non-perishable materials and supplies, and monitoring them.
- Preparing purchase orders for office and cleaning supplies.
- Preparing settlements.
- Managing warehouses, inventories, and outbound orders.

Fundación Siramá (April 2017-Oct 2017)

Receptionist and Communications Support | San Salvador, El Salvador

- Managing petty cash.
- Handling payments.
- · Creating receipts and distributing checks.
- Preparing settlements and delivering reports to the accounting department.
- Generating material purchase requisitions.
- Assisting as a community manager.
- Creating multimedia content for the Facebook page and WhatsApp.

COURSES

- Advanced Level English Course, Virtual Saturday Modality Insaforp May-July 2023
- Scrum esencial LinkedIn Learning Junio 2023
- Operational Assistant Capacítate para el empleo December 2021 (virtual)
- Attention and Services Protocols Capacítate para el empleo February 2021 (virtual)
- Java Level 1 Course Centro de Formación Profesional Ceren August 2019 (in-person)
- Intensive Basic Level English Course Direct English 2018
- Software Development Course, Module III: Web Design Computer Data System

ABOUT ME

I completed a Front-End web developer bootcamp, acquiring knowledge in HTML, CSS3, JavaScript, React JS, Scrum, S.O.L.I.D, and OOP. I would like to put these skills into practice.

TECHNICAL SKILLS

React JS
GitHub
WordPress
Adobe XD
Canvas
Jira
Postman
Scrum

SOFT SKILLS

Leadership
Proactivity.
Teamwork.
Responsibility.
Self-taught.
Multitasking.
Stress management.
Quick learner.



