Diana Beatriz Campos Ramos

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Work Experience

Graphic Designer (Freelance)

January 2023 - Present

- · Development of business cards, corporate logos, and visual identity materials for various clients.
- · Creation of content for social media, including visual posts and graphics.
- Design and writing of resumes, cover letters, and corporate documents.

Customer Service Representative

Teleperformance - Nov 2019 to Sept 2021

- · Customer service via phone calls.
- Handling inbound and outbound calls.
- · Assisting with billing, charges, and services.
- · Remote assistance with device updates.
- · Resolution of inquiries and issues.

Program Coordinator

Siramá Foundation – Oct 2017 to Dec 2018

- · Planning of courses, teacher schedules.
- · Welcome talks, course content, life experience talks, and training.
- · Planning workshops or seminars and gatherings for students and employees.
- Preparation of purchase orders for perishable and non-perishable materials and supplies, and follow-ups.
- Preparation of purchase orders for office and cleaning supplies.
- · Preparation of settlements.
- · Management of warehouses, inventories, and dispatch orders.

Academic Background

Front-End Web Developer Bootcamp

Kodigo – August 2022

Bachelor's Degree in Computer Science

Technological University of El Salvador - 2020 (2 Completed Cycles)

• General Baccalaureate with a Diploma in Advertising Graphic Design

Theodor Herlz High School - 2009

Courses

- Graphic Design and Digital Illustration Insaforp October 2023.
- Front-End Programming with React JS Insaforp October 2023.
- Essential Scrum LinkedIn Learning June 2023.
- Advanced English Course Insaforp April 2023.
- Programming Languages Insaforp April 2023.

https://www.linkedin.com/in/diana-camposr/



https://www.instagram.com/freelancecamposr/

My Profile

I am a multidisciplinary individual with expertise in advertising graphic design as well as programming in the Front-End domain. I am proficient in technologies such as JavaScript, React.JS, CSS3, Bootstrap5, HTML5, and Scrum. With extensive experience in customer service, administrative tasks, and purchasing, I am equipped to deliver enhanced user experiences.

Technical Skills

HTML5 CSS3 JasvaScript React JS GitHub Jira Boostrap5 Adobe XD Wordpress Scrum Postman Photoshop Ilustrador Canva

Soft Skills

- Resilience
- · Strong interpersonal skills
- Teamwork
- Self-motivated and autonomous learner

Languages

English: B2 Spanish: Native