

How **Open Source** helps Governments meet compliance.

Open First Day | Sept 28, 2018





About Me.

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Managing Partner at OpenPlus. 15+ yrs devoted Open Source advocate and co-founder of Open Source Alliance of Canada.

OpenPlus is dedicated to **Public Sector**, **Canadian Government** initiatives

- Websites, Portals, Intranets, Collaborative Apps
- All our projects are Multilingual, Accessible, Mobile Responsive
- Experts in Enterprise Drupal, Solr, WxT + WebServices API Integrations
- Local Company, East Ottawa (Projects Coast to Coast to Coast)





Open Source is about much more than Open Code and free licenses... It organically facilitates co-development, helping communities achieve common goals, helps standards compliance, and improves security.



Did you know...

Canada is a leader in standards compliance within Open Source communities.

- Accessibility
- Language
- Browsers & Mobile
- Interoperability, API, Data
- Security

















Innovation, Science and Economic Development - Government of Canada

ISED Profiles Portal.

The Story of the direct organic impact of Open Source co-creation and compliance.





ISED Requirements... Scientists & **Professionals Profiles**

App Modernization.

End of Life (.ASP), custom & proprietary aspects, could not be modified. Data could not be modified (Dated profiles).

- Meet WxT 4 compliance, including Accessibility, Language, Cross-browser, Mobile Responsive
- Support the Canada.ca WRI Governance model. Working from reference page
- Authenticated Public Portal application with Self-Serve Accounts
- Move and fix 2,000 users, including their accounts and all their relational data
- Workflow and Approvals (incl. a Process to manage account changes and correspondence to users)
- Open API for other departments
- Managed Service, Canadian Soil, Privacy Data





Prepared by Robin Galipeau



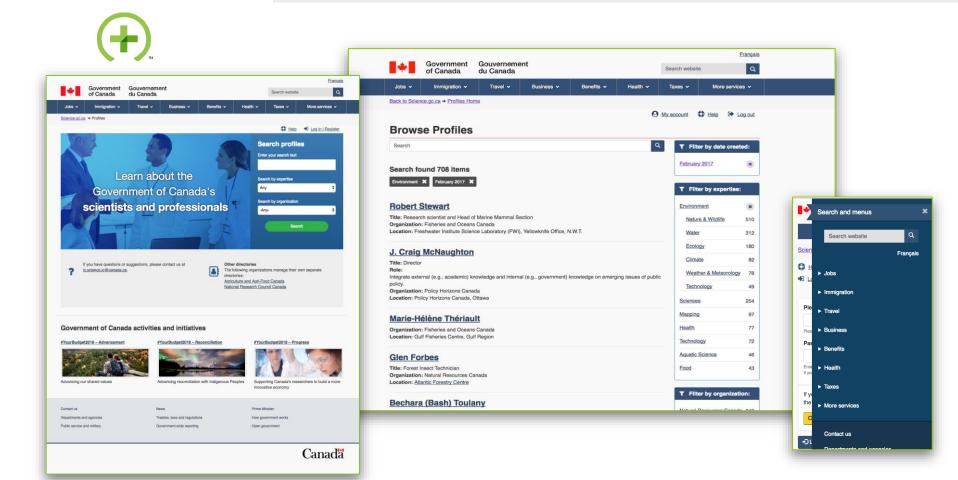
ISED Result

https://profils-profiles.science.gc.ca **30 Days** - Start to launch



1	100% Op	en Source	(DrupalWxT)
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- WxT4 compliant Little to no code
 WCAG 2.0 Level AA, and Proper multilingual
- Canada.ca WRI friendly (with CDN headers/footers, Breadcrumb)
- OpenAPI WebServices, Taxonomy Controlled Vocab. As a Service (In hours!) + OpenData Ready
- Bulk Scripted Migrated of accounts, with cleansing of respective relational data.
- Workflow and Account managed already SA&A/TRA Trained staff
- Cloud AWS, Canadian Region (Managed Service) with Active Maintenance, Security patches etc.

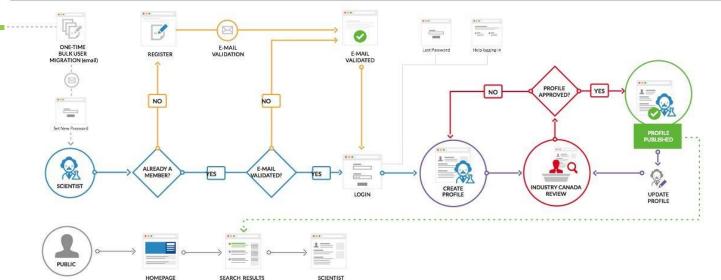




(+) Industry Canada: Scientist profile flow







Scientist Profiles portal allows scientists and professionals to create and manage their profile online. Industry Canada must review and publish those profiles online. The public can then search and learn more about the individual scientists and professionals.

REGISTRATION

- Scientists that are not members can register to create their profile.
- Once the registration is successfull:
- The scientist will recieve an e-mail to validate their e-mail address.
- Once the e-mails is validated, the scientist will be allowed to login.

ONE-TIME BULK USER EGISTRATION

Importing all exisiting profiles and notifying users to set their password and acess the new platform.

LOGIN

 Scientists can use their username/e-mail and password to login to manage their profiles.

PROFILE

Links to "Lost Password", "Register", and "Help logging-in" are provided for self serve account management.

The "Help" page can contain information or online forms for special reugests, such as moving an account to a different department.

PROFILE MANAGEMENT

- Scientist creates their profile by filling in all the required fields, including the French translation.
- Once the profile is complete, the scientist submits the profile for review.

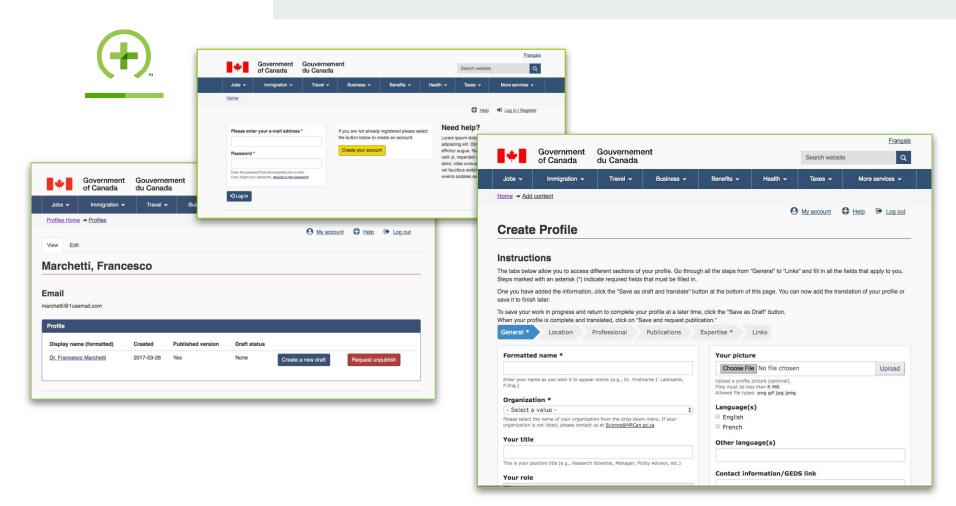
PROFILE REVIEW

 Profiles that are ready for publication are submitted to Industry Canada for review.

PROFILE PUBLICATION

- Profile is published and available to the public through the Search page, Search Facets are used to narrow down results by "Expertise" and "Organization"
- Profile updates go trough the same review and approval process.

LEGEND © Start Point — User
> End Point --- System



Open**Plus**.ca

Natural Resources Canada Rickwood, Carrie

Canada

Agriculture and Agri-Food Jeffrey Skevington 2 weeks 23

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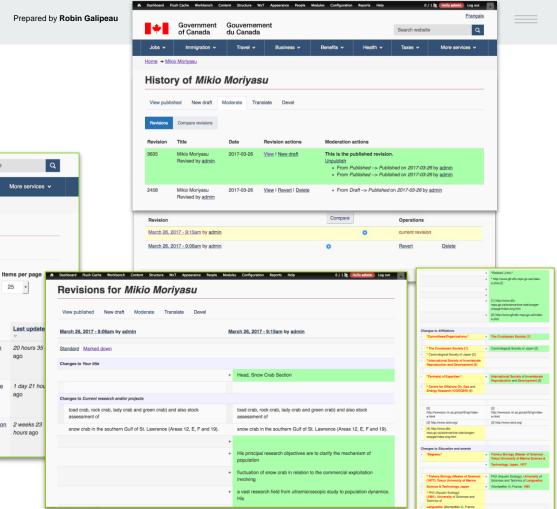
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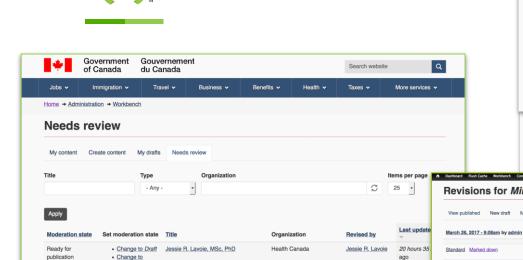
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Changes to Key publications



View moderation

View moderation

View moderation

history

history

history

Ready for

publication

Ready for

publication

Published

Change to

Published

· Change to

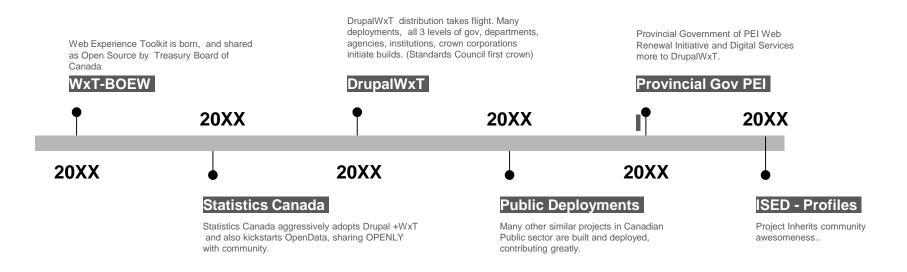
Published

Change to Draft Dr Carrie J. Rickwood

· Change to Draft Jeffrey Skevington

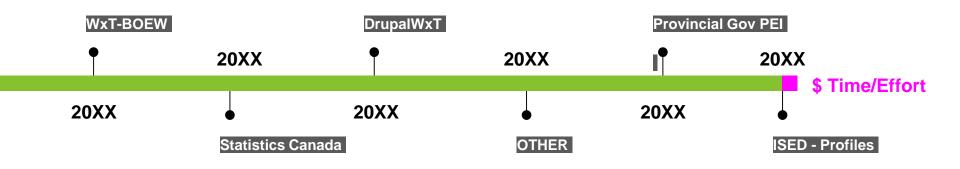


How can this be achieved this in 30 days?



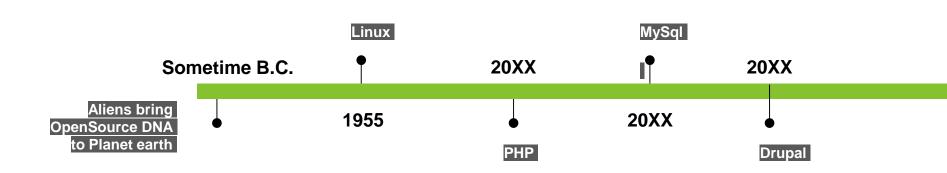


Value to Cost Factor. GC time is money too.



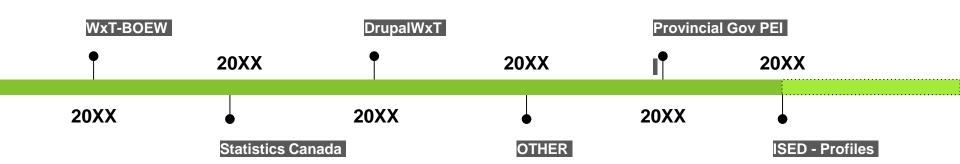


It gets better. Factor the past





It gets much better.





Ready, Active & Growing. How will you keep up?

WxT 5 / REACT / WCAG 2.1

TODAY

Your needs will GROW.

So be agile, this is exponential.

What does future hold?



Provincial Government of Prince Edward Island

Province Adopts DrupalWxT + Solr.

Another Open Source Success Story... **BIG** results, **Small** agile Government





Achievements.

Gained tremendous value from mature Open Source community platform with Federal vetted initiatives. From Accessibility, browser testing, security and extendability, this was the best way forward to standardize and meet compliance. Now self-sustained, adding sites and digital services as needed.

People Trained

80

Content Management Team, DevOps, Digital Services.

Services Online

200+

Less than 10 minutes to add a Digital Service online.

Pages moved

80K

Amalgamation of over 50 sites, now with improved governance.



https://www.princeedwardisland.ca

Screenshots:

Search Results First

Main site



https://www.princeedwardisland.ca

Screenshots:

Centralized Digital Services



Other similar Open Source public sector adoptions Stories.

Search

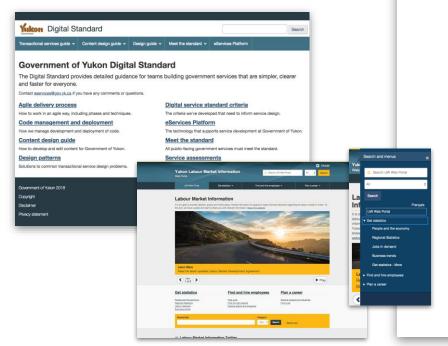
Arts and events

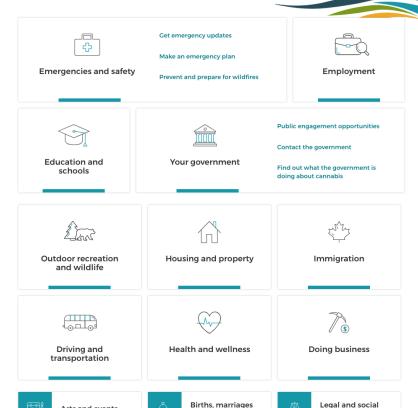
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Yukon + DrupalWxT

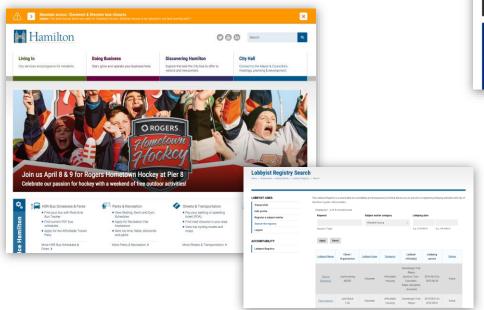




and deaths



Municipal + DrupalWxT







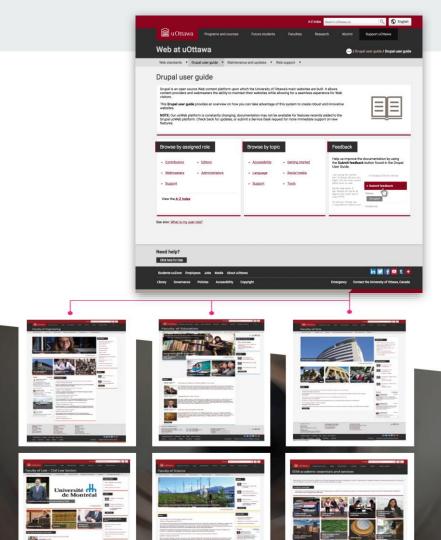


uOttawa + Drupal AODA











Government of Canada

Quick Screenshot / GC OpenSource

- VAC
- UN
- Gazette
- CATSA
- MHCC
- HC CT/Intra
- NRC Intra +



Factors

Critical Mass Communities provide better Open Source options, and make for easier compliance.



Critical Mass Factors.



Extendability & Pace of Innovation

Instead of writing code for a specific need, consider leveraging something existing, widely supported.. and improve if/when needed.

Security & Transparency

Security through obscurity has failed. Working in an transparent large mature Open Source community ensures better security.





Compatibility & Compliance

Open content architecture means better data governance, easier data import and export, more standards compliance, full OpenAPI.



Critical Mass Factors.

- → Language: 160 + Languages, TBS standard (e.g. IRS.gov 9 languages, language packs)
- → Interoperability: OpenAPI, XML, REST, Federated Content/Search
- → Maintainability: Protects equity knowing critical mass. Risk of custom code
- → Community & Support: Large presence local/global, means stability and support options
- → **Portability**: On-Premise, clouds: AWS, Azure, (OpenShift, Docker, K8)
- → Cost: No licensing gauntlet, No vendor Lock-in, (Cloud lock-in / Code lock-in)

For Profit decision making should not be able to govern or control Open Source community.

The community is always in the driver's seat. (OpenOffice, MySQL, GitHub)

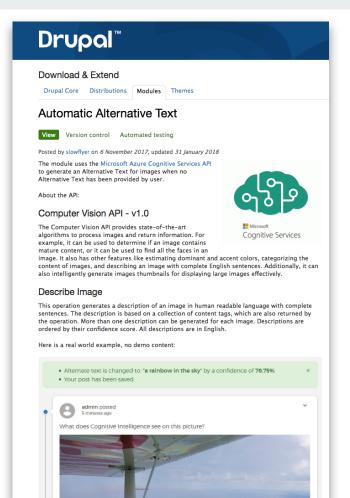


Innovation Drupal + Al



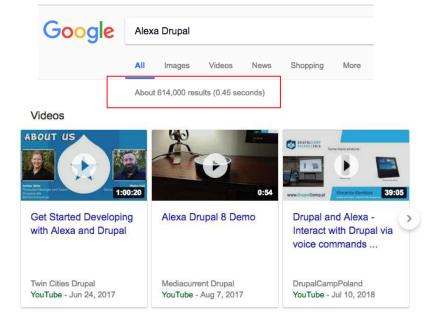


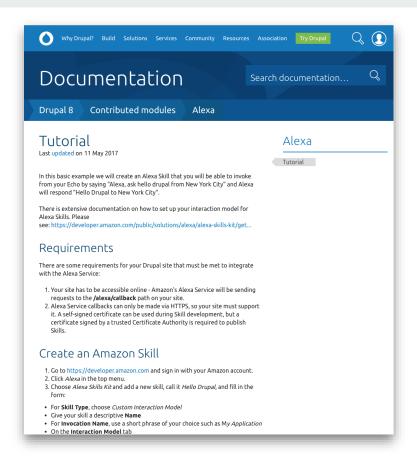






Innovation Drupal + Alexa

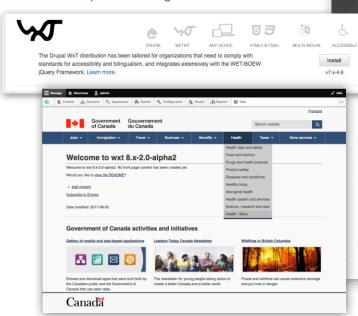


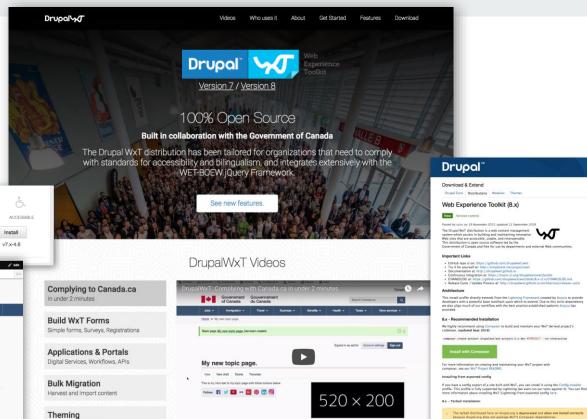




Getting Started.

DrupalWxT.org





This is some into about what we offer

Blog posts

Intro to Drupal7WxT Theming

Maintaine

Experien

sylus - 229 o last: 1 month

Toolkit (8

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All issues

Statistics

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Resource

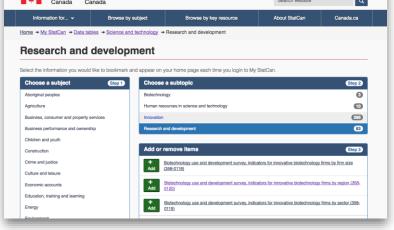
To work around this, we are providing tarballs on our Citi-lub page, which contain the required

dependencies and will work properly. Visit our list of re grab the desired wxt-VERSION.tar.gz file. (Sept 8th)



MyStatsCan







Open**Plus**.ca

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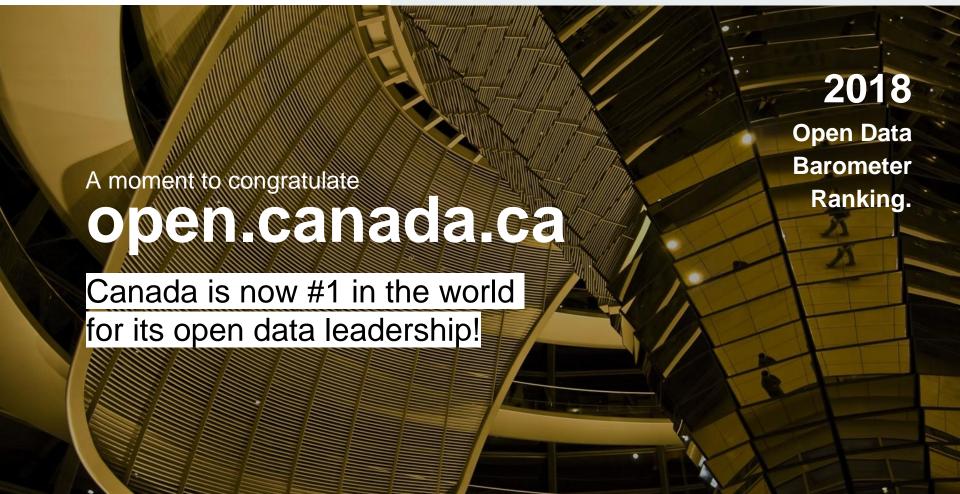
open.canada.ca













So how does open source help Gov meet Compliance?

- By not having to hand code it all yourself, no when to code, and factor the responsibilities.
- By sharing back your specific needs (Language, WCAG, etc) to the community for others to benefit.
- By having it maintained & updated by an active, vibrant community as standards continuously evolve.
- By leveraging millions of hours already invested in a proven platform that is free to you.
- By having others help test your similar deployment base. (including GC, wxt4, wcag, lang, browsers)
- By improving security within an OWASP proven model, and supported alert notifications.
 - By ensuring your data (and entire solution) is never hostage, always open, and always transportable.



Final Takeaways.

- Stay agile and iterative, prototype first with Open Source as a start point.
- Don't let the tail wag the dog ...not technology first, don't let people only do what they know.
- Not all Open Source is the same (code might be open, yet solutions still lead to licenses)
- Factor Critical mass = <u>more</u> resources, <u>more</u> transparency, <u>better</u> security, and <u>more</u> support options.
- Find and trust good experts, key value because it Open Source (double edge sword)
- Allow for extendability and change, even if you don't need it now (Alexa, Al, WxT5)

We're restarting DrupalWxT Steering Committee (contact me for details)



Thank you. Questions?

