FAQ

Q. Will the actors touch you?

A. No, actors will not touch you and you are not allowed to touch them.

Q. Are you open rain or shine?

A. YES We usually stay open even if it rains. If we do have to close due to weather for the safety of guests & actors, we will post the notice on our social pages, and send an email to those who purchased a ticket for that night.

Q. What age is Terror Trail recommended for?

A. Terror Trail’s intended audience is 13 and up. But we have a Kids Zone in the park during the day for younger children with trick or treating and a market for all ages.

Q. What Time Does the Park Close?

A. Terror Trail closes at 11pm, last group will be brought in at 10:45 pm. Market closes at 9pm and kids zone at 5pm.

Q. Where do I pay?

A. You can get pre sale tickets online at (TBA) or pay at the front gate in the park and get your wristband.

Q. How long does it take go through everything?

A. Wait times in line depend on attendance, Saturday most likey busier then Sunday. Guests will be lead through the trail by a host and they will take about 10-15 mins to go through the trail.

Q. Can I attend if I am pregnant?

A. Pregnant women can feel free to come enjoy the Market Festival and Kids Zone! The trail unfortunately does contain uneven ground, flashing lights and other things that could be dangerous to a pregnant woman and should be avoided.

Q. What is the Refund Policy?

A. Our refund policy is much like buying a concert or movie ticket. There are no refunds. If we close due to unsafe weather conditions we will be giving refunds for pre sale tickets. There will be no refunds for being too scared or frightened.

Q. Do you use strobe lights?

A. Yes, we use strobe lights and light effects. very dark areas with low light. fog machines, loud noises and other things that play with peoples senses.

Q.What should I bring or wear?

A. Guests should wear good footwear, no heels or sandals. Terror Trail is an outdoor event with uneven ground. Dress for the weather. NO large backpacks are allowed on the trail. No masks allowed but costumes are allowed just try to remember to dress apporpiately. The Kids Zone and Market Festival will have trick or treating and costumes are enouraged. No alcohol, drugs or smoking permitted on the property.

Q. How is Terror Trail different then other haunted events in my area?  
A. Terror Trail is a non profit organization raising money for local charities that have to do with mental heath or youth iniatives.   
  
Q. How intense is the trail?  
A. The trail will have several jump scares and will be on par with other haunts in the area that are 13+   
  
Q. Can I bring my dog?  
A. Dogs are permitted in the park, Kids Zone and Market Fesitval. No animals are permitted in the Trail.   
  
Q. Will there be other Holiday themed events you'll organize?  
A. #Loveyourself, Verta Jean Productions and Mount Brydges Lions club post several events throughout the year and we enourage you to check out our partners pages for more information.   
  
Q.Why are you trying to raise awareness/Money for #LoveYourself Instead of other charities?  
A. Our partner #Loveyourself is an awareness charity that fundrasises for other organizations that have programs that focus on youth initatives or mental health. Please check out our partners page for information on that charity.

Q.Will There be Vegetarian/Vegan Food options available?

A. Big Daddy Bacon is our food sponsor, we won’t be serving vegitarian food but some vendors might be in the market.

Q. Can I go in a costume?

A. Refer to question “What should I bring or wear?”

Q. Will you have free candy?

A. Trick or Treating will be permitted during the Kids Zone and Market Festival from 2pm-6pm for anyone in a costume of any age. The evening haunt will not have candy to give away as we want to avoid garbage in the trail, there will be plenty of scares even while your waiting in line as adult treats!