



Privacy Policy for CANA LLC CANA Warehouse Software & Services (WS2)

1/1/2023 Version 2.0

One of our main priorities is the privacy of our users. The CANA Warehouse Management Software ("WMS") is accessible from a subdomain of canallc.com. This Privacy Policy contains types of information that is collected and recorded by our WMS and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us (see **How to contact us? Section 11**).

This Privacy Policy applies only to CANA WMS online activities and is valid for users of the CANA WMS with regards to the information they share and/or we collect by the CANA WMS. This policy is not applicable to any information collected offline or via channels other than the CANA WMS.

1. Consent

By using the CANA WMS, you hereby consent to our Privacy Policy and agree to its terms.

2. Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, e-mail address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including your name, company name, address, e-mail address, and telephone number.

3. How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain CANA WMS
- Improve, personalize, and expand CANA WMS
- Understand and analyze how you use CANA WMS
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the WMS, and for marketing and promotional purposes
- Send you e-mails
- Find and prevent fraud
- Enhance security

4. Log Files

The CANA WMS follows a standard procedure of using log files. These files log users when they sign in to the WMS. All hosting companies do this as part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and timestamp, referring/exit pages, and possibly the number of clicks. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the WMS, and determining user patterns.

5. Cookies and Web Beacons

Like any other website, CANA WMS uses 'cookies.' These cookies are used to store information including visitors' preferences and the pages on the WMS that the visitor accessed or visited. This information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

6. Third Party Privacy Policies

CANA WMS's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third party servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable third party cookies through your individual browser options. More information about cookie management with specific web browsers can be found at the web browsers' respective websites.

7. California Consumer Privacy Act (CCPA) Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

- Request that a business which collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.
- Request that a business delete any personal data about the consumer that a business has collected.
- Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

8. General Data Protection Regulation (GDPR) Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

9. Security

CANA LLC takes precautions to protect your information. When you submit sensitive information via the WMS, your information is protected both online and offline. Wherever we collect sensitive information that information is encrypted and transmitted to us in a secure way. You

can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the webpage.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing, debugging, or customer service) are granted access to personally identifiable information.

The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

10. Privacy Policy Change Notifications

Material change notifications to the Site's privacy policy or online services will be promulgated via each user's e-mail address.

11. How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our WMS, please feel free to contact us at the following e-mail, telephone number or mailing address.

Joe Moreno

Director of Software Development

E-mail: privacy_wms@canallc.com

Telephone Number: (760) 444-4721

Mailing Address:

CANA LLC

7371 Atlas Walk Way, #164

Gainesville, Virginia 20155

The data controller responsible for your personal information for the purposes of compliance is:

Kurt Eades

Information Technology Security Manager

E-mail: it_department@canallc.com

Telephone Number: (229) 881-3596