



## JB TRAIN TOURS (Since 1975)

### UPMARKET TRAIN TOUR PACKAGES

#### GENERIC INFORMATION DOCUMENT

#### Premier Classe Booking – TICKETS ONLY

Dear Sir/Madam

Thanks for enquiring about **Booking-a-Place** on the luxurious and up-market Premier Classe train. This train is filling a gap in the travel industry in South Africa and it will encourage people to travel again by train over long distances.

**Shosholoza Meyl** launched its luxurious **Premier Classe** train in 2001 and upgraded it in 2006 and 2007. Since then it has grown steadily in status and JB Train Tours is making use of it regularly. It is just about as luxurious as the **Blue Train**, but at an affordable price to you.

It is a casual trip, but stylish. The number of spaces on this luxury train is limited. Hence, we suggest you book well in advance.

When travelling on the **Premier Classe** train you are treated and pampered. All the fine cuisine meals are **included** in the tour price, as well as high tea, welcome drinks & snacks and bedding. All drinks and expenses of a personal nature are for your own account. This is travelling by train like in the 'olden days'!

The Premier Classe train currently runs on **three routes** through South Africa:

1. **Johannesburg to Cape Town** and **Cape Town to Johannesburg**
2. **Johannesburg to Durban** and **Durban to Johannesburg**
3. **Cape Town to Port Elizabeth** and **Port Elizabeth to Cape Town** (both legs via Oudtshoorn)
4. **Johannesburg to Port Elizabeth** and **Port Elizabeth to Johannesburg** (to be introduced soon – place yourself on our waiting list)

Our company hosts a variety of upmarket train tour **packages** on these routes e.g. 3-Night Weekends from Jo'burg to Durban, 3-Night weekends from Jo'burg to Cape Town (including flying back to JHB), 3-Night weekends from Cape Town to Oudtshoorn (including the KKNK) and Port Elizabeth and many more.

#### Quality of the train

Our company is of the opinion that the Premier Classe train is of outstanding quality and a 'Proudly South African' product.

#### Ticket price

The ticket prices vary from route to route, as well as during different seasons. The price per person per trip will be shown in the relevant Information Document.

The price you pay for the ticket involves **NO administration fees**. You pay the same price to us compared to buying directly from Premier Classe and we are cutting out the hassle on your behalf.

#### Included in the ticket price

Single train trip, all your meals (fine cuisine), bedding, tea/coffee, facilities on board and security

#### Head Office

Tel: 0861 JBTOURS, 0861 52 86 87 or +27 11 913 2442

Fax: 086 687 7344 or +27 11 913 0552

E-mail: [info@jbtours.co.za](mailto:info@jbtours.co.za), Web: [www.jbtours.co.za](http://www.jbtours.co.za)

PO Box 17406, Sunward Park, 1470, South Africa



#### Sandton Branch

Upmarket Tours

Tel: +27 11 465 1558

Fax: 086 694 2475

E-mail: [upmarket@jbtours.co.za](mailto:upmarket@jbtours.co.za)

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#### **Excluded** from the ticket price

Expenses of a personal nature, beverages, gratuities, transport at destination and Comprehensive Travel Insurance.

#### **Who may go on this tour**

In the past, many companies sent groups of employees, service providers or clientele along though it is very popular with individuals and families as well.

#### **Discount**

##### **Children**

Children younger than 10 years of age, travel at half price. Child must be accompanied by an adult

##### **Pensioners**

Unfortunately no discount is applicable to pensioners on the Premier Classe train

##### **Shorter route**

The ticket price remains the same for any distance travelled on the train. E.g. no discount when joining en route

#### **Joining en route**

##### **Accommodation on the train:**

- 2 Beds (floor level) in a compartment
- 1 Bed (floor level) in a coupe
- 2 Beds (floor level) in a family compartment & two bunker beds for children

##### **Compilation of a train set:**

- Sleeper carriages
- Lounge car with bar facilities (non-smoking)
- Lounge car with bar facilities (smoking allowed)
- Dining car
- Kitchen car
- Generator van
- Conference Car/Disco Car (available on request)

##### **Compilation of a carriage:**

- 5 x 2-bed compartments
- 2 x 1-bed coupes
- 1 x Bathroom (shower only)
- 2 x Toilets

##### **Facilities on the train:**

- Compartments and coupe's to sleep – no en-suite facilities available
- Showers and toilets

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- Bar & Tuck shop
- Dining – 5-Course meals
- TV Screen
- Conference Facilities/Disco
- Electrical plugs
- Gowns, bedding and toiletries for use on the train
- The whole train is fully air-conditioned (Excluding CPT to PE – currently)

Visit our **Photo Gallery** on the website: <http://www.jbtours.co.za/upmarket/gallery.html>. We have 360 degree photos available for you to view the inside of the train before even getting onto the train.

#### Premier Classe Lounges:

Cape Town and Johannesburg stations have specially built Premier Classe lounges where passengers are welcomed and coffee/tea and biscuits are served on arrival.

At Durban (Platform 14) and Port Elizabeth (Platform 4), the above will be served on the platform on arrival (until further notice).

Oudtshoorn currently has no facilities to serve passengers at the station. Passengers will be welcomed on board with some fine refreshments.

#### Reporting to the station before departure:

Passengers should report on day of departure about an hour before departure time at the Premier Classe Lounge at the relevant station. Identify yourself at the welcome desk and avail your Confirmation Letter (received from JB Train Tours) if requested to do so.

Enjoy some tea/coffee and biscuits.

Your luggage will be taken to your compartment on the train. (When boarding the train, before exploring the train, please make sure that your luggage is in your compartment. If not, enquire **immediately** with one of the on-board staff members.)

The train manager will inform you when to board the train.

#### Bookings:

Please complete the Reservation Form and fax it with the Bank Deposit Slip to us at 086 694 2475.

All bookings will be confirmed **in writing** within 2 working days (after bank clearance on payments have been received).

**This Confirmation Letter to you serves as your 'train ticket' when reporting to the Lounge at the station. Please bring it along.**

#### Reservation and cancellation procedure

Once a ticket has been purchased, a reservation may be cancelled, changed for an earlier or later date at an administration fee of R100pp, provided such change is made 60 days prior to the date of travel.

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Cancellations with less than 60 days notice attract a 100% cancellation fee. A reservation only becomes guaranteed once full payment has been received & confirmed.

If the train is cancelled prior to departure, full refunds to be affected by Shosholoza Meyl via the agent.

#### Car Transport:

It is possible to transport your vehicle with you on the train. The price varies according to the size of the car and of the relevant season. See pricing on the relevant information document.

#### Applicable on all vehicles:

- The service is currently **only** available between JHB and CPT (& return) and between JHB & DBN (& return). It will soon be available between CPT & PE and JHB to PE (& return) as well.
- Payable in full when booking is done.
- Cancellation allowed up to 7 days before departure. After that date – NO refund
- Car owner to take out insurance
- If passenger travels on train with car, booking can be done from 3 months in advance
- If passenger does NOT travel on train with car, booking can be done only from 1 month in advance
- **Johannesburg:** Car to be at Platform 14 (entrance to platform off Harrison Street bridge) at JHB station from 07h00 – 12h00 (to CPT) and 07h00 – 14h00 (to DBN) on the morning of departure
- **Cape Town:** Car to be at Platform 24 at CPT station at 06:00 on the morning of departure
- **Durban:** TBA soon
- Contract signed as car is loaded
- Car is off-loaded directly after arrival at destination
- Owner to collect the car or authorised person: Name, surname & ID to be written on contract
- ID to be shown on collection
- No tie-downs needed – safety mechanisms are in place
- The car carriage is enclosed – no wind or dust
- A boot inspection is done before departure

Any more questions, please contact us.



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#### ENQUIRE/BOOK TODAY with:

**Jolene Matthysen**

**011 465 1558**

**[upmarket@jbtours.co.za](mailto:upmarket@jbtours.co.za)**

**[www.jbtours.co.za/upmarket](http://www.jbtours.co.za/upmarket)**

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**BOOKING FORM for TICKETS ONLY**

**PLEASE WRITE WITH A BLACK PEN AND IN BOLD LETTERS**

**Please complete in full - One form per person**

FAX TO: 086 694 2475

Attention: JB Train Tours

Agent: J2

**BOOKINGS ON PREMIER CLASSE TRAIN**

From \_\_\_\_\_ (station/town) To \_\_\_\_\_ (station/town)

Return (if applicable): From \_\_\_\_\_ (station/town) To \_\_\_\_\_ (station/town)

Name and Surname: \_\_\_\_\_

ID or Passport No: \_\_\_\_\_

Tel No: \_\_\_\_\_ (Code) \_\_\_\_\_ (W) \_\_\_\_\_ (Code) \_\_\_\_\_ (H)

Cell No: \_\_\_\_\_ Fax No: \_\_\_\_\_ (Code) \_\_\_\_\_

E-mail address: \_\_\_\_\_ (NB!)

Postal address: \_\_\_\_\_

Code: \_\_\_\_\_

Departure Date: \_\_\_\_\_

Return Date: \_\_\_\_\_ (If applicable)

2-Bed compartment: \_\_\_\_\_ OR 1-Bed coupe \_\_\_\_\_ OR Family Compartment: \_\_\_\_\_  
(Please tick your choice)

I'd like to share the compartment with: \_\_\_\_\_

Attached the bank deposit slip of R \_\_\_\_\_ per person (& car if applicable)

I would like to take my car with: Yes/No

Make of car \_\_\_\_\_ Height of car \_\_\_\_\_ Date/s of car transport \_\_\_\_\_

**Indemnity:** I have read JB Train Tours Premier Classe **Generic** Information Document. (See attached to this Document & available on website or on request). I understand and accept that the booking agent will not be held liable for any losses of any kind, injuries, inconvenience, cancellations or delays that may occur. Cancellations with less than 60 days notice attract a 100% cancellation fee (minus R100 administration fee). A reservation only becomes guaranteed once full payment has been received.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Next of kin Name: (for emergencies): \_\_\_\_\_

Tel No: \_\_\_\_\_ (Code) \_\_\_\_\_ Cell No: \_\_\_\_\_

**Banking details:**

Account Name: JB Tours

Bank: ABSA

Account No: 405 307 1777

Branch: 632005

Type of Account: Cheque

Please attach the bank deposit slip & write your Name & Train Trip date as a reference.

(JM 04.02.08)

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