

Joel Assagou

@ brainer.techplus@outlook.com

in linkedin.com/in/assagou-joel-b4a039225

☎ (+225) 0507692552

📍 Abidjan, Côte d'Ivoire

PROFILE

I'm a tech person curious always searching for brand technology to adapt to new opportunities I love tech and I ready to face any challenge to reach employers goals.

I support businesses workers in any software for simple one to more complex like ERP database.

I can build simple user-friendly application to support business and review data to future decisions .

I'm confident to explain things to people interact with them and teaching best practices to make their work life easier.

EXPERIENCE

DEVOPS ENGINEER INTERSHIP

📅 Sep 2023 - Mar 2024

ESOKO TECH COMPANY | Accra, Ghana

- Developed and maintained CI/CD pipelines using Jenkins, resulting in a reduction in deployment time.
- Collaborated with development teams to improve application performance and resolve deployment issues.
- Built and maintained containerized applications using Docker, improving deployment consistency.

IT SUPPORT

📅 Nov 2014 - Oct 2015

OLAM AGROBUSINESS COMPANY | Côte d'Ivoire

- Provide technical support for [number] users, resolving issues related to hardware, software, and network connectivity.
- Manage and troubleshoot user accounts in Active Directory, ensuring proper access and security measures.
- Conduct regular maintenance on IT equipment, including updates and installations, leading to decrease in downtime.

IT SUPPORT

📅 Sep 2010 - Apr 2011

SIR PETROLEUM COMPANY | Abidjan, Côte d'Ivoire

- Support Informatique-----}Former les utilisateurs sur l'utilisation des technologies informatiquesç }Effectuer des sauvegardes et des restaurations de donnéesç } Assurer la maintenance préventive des équipements informatiques.

SOFTWARE ENGINEER INTERNSHIP

📅 Mar 2023 - Aug 2023

ESOKO TECH COMPANY | Accra, Ghana

- Wrote unit tests and integration tests, achieving an increase in code coverage.
- Troubleshoot and resolved software defects, enhancing application performance and user satisfaction.
- Collaborated with cross-functional teams to define, design, and ship new features.
- Assisted in the development of data collector app, contributing to both front-end and back-end code.
- Participated in Agile ceremonies, including sprint planning and retrospectives, to improve development workflows.

EDUCATION

HND Industrial computing

📅 2010

GROUP LOKO | Abidjan, Côte d'Ivoire

- Common Applications in Manufacturing, Automation, and Control Systems
- Introduction to Industrial Networking Concepts
- Common Protocols (Ethernet/IP, CAN)
- Network Topology in Industrial Environments
- Basics of Wireless Industrial Networks
- Control Loops and Process Automation
- Sensors and Actuators in Industrial Applications

SKILLS

Jira Work Management

Next.js

HTML5 / CSS

LINUX (Redhat, UBUNTU)

Windows

SAP MM

Microsoft SQL

NOSQL (MongoDB, Cassandra, Elasticsearch, Hbase, DynamoDB)

Technology, Media & Telecom (TMT)

Industrial & Manufacturing

LANGUAGES

English

Fluent

French

Fluent

OTHER SKILLS & CERTIFICATIONS

- Programming Language : Java, C#, JavaScript
- Data Bases: MySQL, MongoDB, SQL
- Monitoring Software : JIRA, SolarWinds, Zendesk
- Frameworks : Spring Boot, React Js, Node Js, .Net, JSF
- Development Tools : Git, SVN
- Methodologies : Agile, Scrum, ITIL
- Problem Solving
- Communication Skills
- Operating Systems : Windows, Linux.
- Virtualization : VMware, Hyper-V.
- Security : Firewall, antivirus
- Configure and Administrate: routers, Switches, Windows Servers
- CCNA
- Member ISC2 Certified CyberSecurity