Darla Mae DC. Cañeca

dmcaneca95@gmail.com
09057413023
linkedin.com/in/dmcaneca95
canecadarla.github.io/webportfolio

Skills Summary

Programming and Frontend Web Development
- Designed and created a responsive mobile friendly portfolio website hosted in GitHub
- Basic knowledge of HTML, CSS, JavaScript
- Code debugging

Patience
- Better decision-making and prioritized to-dos in level of urgency enabled to accomplish the expected output from the team.
- Explained the current situation and gave the options to customers which allowed the team to execute the plan accordingly.

Additional Skills

- Bootstrap
- Asana
- Altea
- Customer service

Work Experience

Passenger Service Agent   Jazeera Airlines, Al Farwaniyah, Kuwait   2019–2020
- Provided support to team members during rush hour resulted to on-time check-in counter close.
- Assisted team lead in boarding gate to make sure all passengers can board their flight that resulted zero to less delay time from our end.

Customer Service Agent   Cebu Pacific Air, Pasay City, Philippines   2018–2019
- Knowledgeable in different areas in Arrival department that enabled to provide support as needed.
- Willingness to learn new skill which helped the Arrival department to handle some situations related to flight disruption without further delay.

Education

Zuitt Web Developer Program
Main Course Package
November 07 – February 23, 2023

BS in Tourism Management
La Consolacion University Philippines, Malolos, Philippines
2015