

# Queueing Theory

**Example:** Single server, infinite buffer. Arrivals and departures only happen at discrete time steps (like clock ticks). Step size is  $\delta$  seconds.

Assume:  $\delta$  is very small, only 1 packet arrives and departs within one  $\delta$ .

Define: The system state is the # of packets in the system including the packet in the server

At time  $t = n\delta$ , assume there are 2 packets in the system, 1 getting service and 1 waiting in the queue. What are the possible system states at time  $t = (n + 1)\delta$  ?

- i A new arrival and no departure  $\rightarrow$  3 packets
- ii A new arrival and the packet in service departs  $\rightarrow$  2 packets
- iii No arrival and no departure  $\rightarrow$  2 packets
- iv No arrival and the packet in service departs  $\rightarrow$  1 packet

Observe: The # of packets in the system at  $t = (n + 1)\delta$  (the next state) depends on:

- the # of packets at  $t = n\delta$  (present state)
- the probability of arrival and the probability of departure within  $\delta$

The system is memoryless. The next state depends only on the present state and present arrivals/departures. This is called MARKOVIAN PROPERTY.

What do we want to know?

$\Rightarrow E[N_s]$ : The expected (average) # of packets in the system at steady state.

Define  $\Pi_i$ : The steady state probability that the system is in state  $i$  (has  $i$  packets).

$$E[N_s] = \sum_{i=0}^{\infty} i \cdot \Pi_i \quad \text{Note: } \sum_{i=0}^{\infty} \Pi_i = 1$$

**Questions:**

**Q1)** How to model the discrete time system?

**Q2)** How to find  $\Pi_i$ ?

**Q3)** How to get the real-life continuous time model from the discrete time model?

**Q4)** Remember Kendall's notation A/B/m/K/M . What kind of queue do we model with this approach?

**A1)** Model: Discrete time Markov Chain.

Define: probability of arrival within  $\delta$  :  $p$

probability of departure within  $\delta$  :  $q$

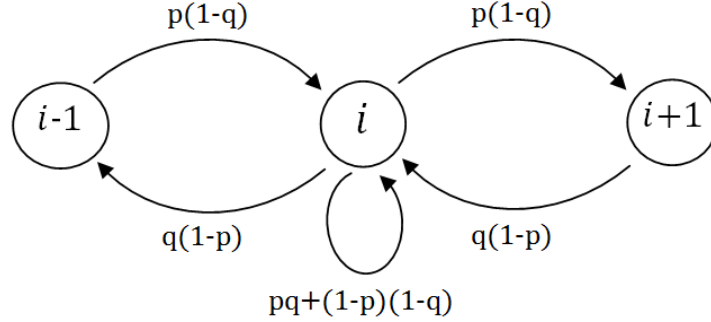


Figure 1: Discrete time Markov Chain

Given the system at time step  $n\delta$ . The system can go to state  $i$  from states  $i - 1$  and  $i + 1$  or can stay at state  $i$ .

$$\Pi_i = \Pi_i[pq + (1 - p)(1 - q)] + \Pi_{i-1}[p(1 - q)] + \Pi_{i+1}[q(1 - p)]$$

Rearrange this to get a "balance equation".

$$\underbrace{\Pi_i[(1 - p)q + (1 - q)p]}_{\text{Prob. of leaving state } i} = \underbrace{\Pi_{i-1}[p(1 - q)] + \Pi_{i+1}[q(1 - p)]}_{\text{Prob. of entering state } i \text{ from state } i - 1 \text{ or } i + 1}$$

**A2)** How to compute  $\Pi_i$ 's:

Write such balance equations and use  $\sum \Pi_i = 1$  to compute  $\Pi_i$ 's.

**A3)** Getting the real-life continuous time model:

For time step  $\lambda$ , probability of packet arrival is  $p$ .

Define  $\lambda = p/\delta$  : average packet arrival rate.

Similarly,  $\mu = q/\delta$  : average packet departure rate. Therefore:

$$p = \lambda\delta \quad \text{and} \quad q = \mu\delta$$

Rewrite the balance equation:

$$\begin{aligned} \Pi_i[q - pq + p - pq] &= \Pi_{i-1}[p - pq] + \Pi_{i+1}[q - pq] \\ \Pi_i[\mu\delta - \mu\lambda\delta^2 + \lambda\delta - \mu\lambda\delta^2] &= \Pi_{i-1}[\lambda\delta - \mu\lambda\delta^2] + \Pi_{i+1}[\mu\delta - \mu\lambda\delta^2] \end{aligned}$$

For continuous model  $\delta$  is very small as  $\delta \rightarrow 0$ . Thus we can ignore  $2^{nd}$  order  $\delta$  terms.

$$\Pi_i[\mu\delta + \lambda\delta] = \Pi_{i-1}[\lambda\delta] + \Pi_{i+1}[\mu\delta]$$

Up to now we expressed the system probabilities because it was discrete time steps. For continuous time,  $\delta \rightarrow 0$  case, probabilities are replaced by rates. So we divide the balance equation by  $\delta$  to take the time derivative.

$$\underbrace{\Pi_i(\mu + \lambda)}_{\text{Leave}} = \underbrace{\Pi_{i-1}\lambda + \Pi_{i+1}\mu}_{\text{Enter}} \implies \text{C.T Balance Equation}$$

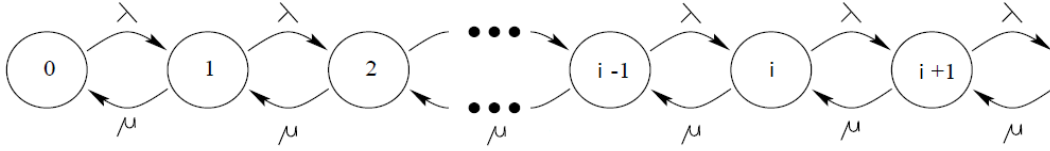


Figure 2: Continuous Time Markov Chain

**Example:** Write the balance equations for the system with  $\lambda$  and  $\mu$ . Define:  $\rho = \frac{\lambda}{\mu}$

$$\begin{aligned} \Pi_0 \cdot \lambda &= \Pi_1 \cdot \mu &\Rightarrow \Pi_1 &= \Pi_0 \cdot \frac{\lambda}{\mu} \\ \Pi_1(\lambda + \mu) &= \Pi_2 \cdot \mu + \Pi_0 \cdot \lambda &\Rightarrow \Pi_2 \cdot \mu &= \Pi_0 \cdot \frac{\lambda}{\mu}(\lambda + \mu) - \Pi_0 \cdot \lambda \\ &&\Rightarrow \Pi_2 \cdot \mu &= \Pi_0 \left[ \frac{\lambda^2}{\mu} + \lambda - \lambda \right] \\ &&\Rightarrow \Pi_2 &= \Pi_0 \cdot \frac{\lambda^2}{\mu^2} \end{aligned}$$

$$\Pi_i = \Pi_0 \cdot \left( \frac{\lambda}{\mu} \right)^i = \Pi_0 \cdot \rho^i$$

The total probability is 1. Therefore:

$$\begin{aligned} \sum \Pi_i &= 1 &\Rightarrow \Pi_0 \sum_{i=0}^{\infty} \rho^i &= 1 \\ &&\Rightarrow \boxed{\Pi_0 = 1 - \rho} \\ &&\Rightarrow \boxed{\Pi_i = (1 - \rho)\rho^i} \end{aligned}$$

Q: What is the probability that the system is not empty (serving some packet)?

A:  $1 - \Pi_0 = \rho$

Q: What is the average # of packets getting service over time?

Take the system snapshot 100 times. In some of these snapshots there is 1 packet getting service and in some of them there is 0. Can it be 2?

A:  $\frac{\text{\# of snapshots with 1 packet}}{\text{Total snapshots}} = \text{Probability that the system is not empty}$

Expected # of packets in the system:

$$E[N_s] = \sum_{i=0}^{\infty} i \cdot \Pi_i = \frac{\rho}{1 - \rho}$$

Expected # of packets in the queue:

$$E[NQ] = E[N_s] - E[N_{server}] = \frac{\rho}{1 - \rho} - \rho$$

**A4)** What kind of queue is this?

This analysis is only correct for memoryless systems. You could have a queue where packet arrivals depend on the # of packets in the system some time ago. Then this analysis would not work. Our analysis is valid for Markovian processes.

Markovian processes have some useful properties:

- State transitions happen with exponential distribution.
- State transitions happen with arrivals and departures so our analysis is valid for some queue where interarrival times and service times (packet sizes) are exponentially distributed.

**THIS WAS AN M/M/1 QUEUE!**

$E[N_s]$ ,  $E[NQ]$  are all valid for M/M/1 queues ONLY!

## Exponential Distribution

A random variable is exponentially distributed with rate  $\lambda$ .

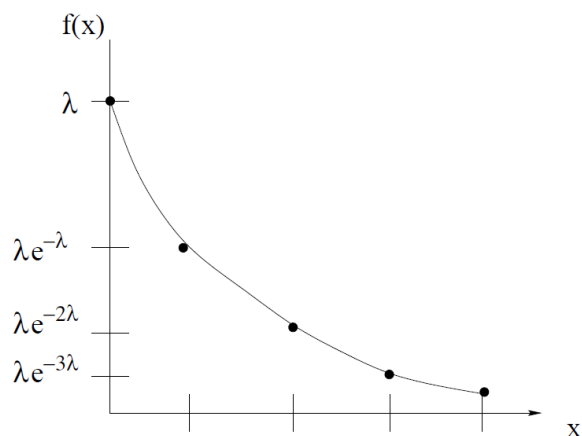
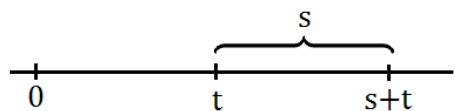


Figure 3: Exponential PDF

- $X \sim \text{Exp}(\lambda)$
- $f(x) = \begin{cases} \lambda e^{-\lambda x} & , \quad x \geq 0 \\ 0 & , \quad x < 0 \end{cases}$
- $F(x) = P(X \leq x) = \int_{-\infty}^x f(y) dy = 1 - e^{-\lambda x}$
- $E[x] = \int_{-\infty}^{\infty} x f(x) dx = \frac{1}{\lambda}$

Memoryless  $\implies X$  is  $\text{Exp}(\lambda)$



$$P(X > s + t \mid X > t) = P(X > s)$$

**Remark:** Interarrivals are exponentially distributed  $\Leftrightarrow$  Arrival is a Poisson process

## **Poisson Process:**

- A sequence of events in time.
- $N(t)$ : # of events that occur by time  $t$ .
- $N(t_1) - N(t_0)$  and  $N(t_2) - N(t_1)$  are independent, which means  $N(t)$  only depends on duration  $t$  (memoryless)

Then: Probability of  $k$  events on a time interval  $t$  is:

$$\frac{e^{-\lambda t} (\lambda t)^k}{k!}, \quad \lambda: \text{rate of the Poisson process.}$$

Expected # of arrivals on an interval  $t = \lambda t$

### **Properties:**

1. If you merge  $n$  poisson streams with rates  $\lambda_i$  the resulting stream is also poisson with rate  $\lambda = \sum_{i=1}^n \lambda_i$ .
2. If you split a poisson process with rate  $\lambda$  into  $k$  substreams with probability  $p_i$  each resulting process is also poisson with rate  $\lambda \cdot p_i$ .
3. For a given single queue, if the arrivals are poisson with rate  $\lambda$  and the packet sizes are exponentially distributed, the departure is also a poisson process with rate  $\lambda$ .

# Little's Law

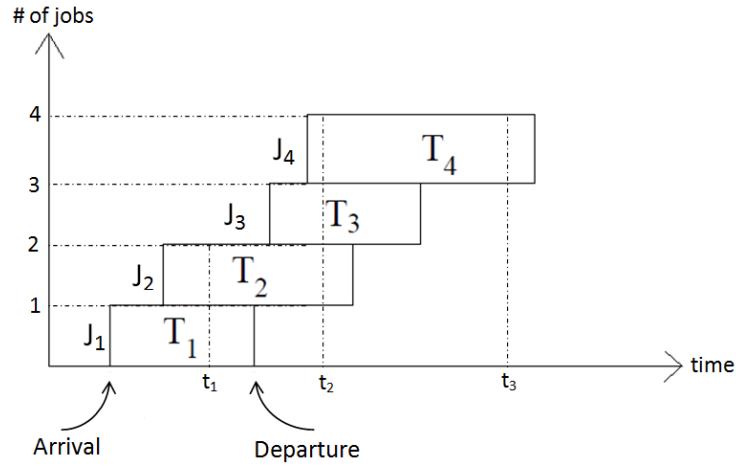


Figure 4: Arrival and departure of jobs (packets)

At any time  $t$ , the number of jobs in the system is:  $A(t)-C(t)$

$t_1$  : 2 jobs,  $J_1, J_2$

$t_2$  : 3 jobs,  $J_2, J_3, J_4$

$t_3$  : 1 job,  $J_4$

As  $T \rightarrow \infty$ , Arrivals = Departures =  $N$  (What goes in goes out). The arrival rate is:

$$\lambda = \frac{N}{T}$$

Total amount of time spent in the system by all jobs is equal to the area between arrival curve and departure curve, which is  $J$ . Mean time in the system is:

$$E[T_s] = \frac{\text{Total time spent by all jobs}}{\# \text{ of all jobs}} = \frac{J}{N}$$

The number of jobs in the system is:

$$E[N_s] = \frac{\text{Total time spent by all jobs}}{\text{Total time}} = \frac{J}{T}$$

$$\Rightarrow E[N_s] = \frac{J}{T} = \frac{J}{N} \cdot \frac{N}{T} = E[T_s] \cdot \lambda$$

Intuitively, rate of completion is equal to throughput  $\implies X = \lambda$

I came, there are  $E[N_s]$  things in the queue including myself. I wait for  $\frac{1}{\lambda}$  to get out. Therefore:

$$E[T_s] = E[N_s] \cdot \frac{1}{\lambda}$$

### Corollaries for Little's Law:

- $E[NQ] = \lambda \cdot E[TQ]$
- $E[N_{server}] = \lambda \cdot E[T_{server}]$
- Utilization =  $\lambda \cdot E[S] = \frac{\lambda}{\mu}$
- $E[N_{redjobs}] = \lambda_{red} \cdot E[T_{red}]$

### Finite Buffer Case:

**Example:** Single queue with G buffer space (including server).  $\implies \lambda \neq X$

Effective arrival rate is equal to the rate of jobs which an go through. Which is:

$$\lambda(1 - P(G \text{ jobs in the system})) \implies \text{Completion rate}$$

$$E[N_s] = \lambda(1 - P(G \text{ jobs}))E[T_s]$$