Soo Kim

acanopyfox@gmail.com

Site
canopyfox.github.io
Suwanee, GA 30024

Profile

- **Frontend:**
  - Angular
- **Backend**:
  - ASP.NET Core Web API, NodeJS, ExpressJS
- **Databases**:
  - MySQL, PostgreSQL
- **Programming Languages:**
  - *Proficient*: Python3
  - *Familiar*: C, HTML5, CSS3, Java
  - *Foundational*: C#, C++, JavaScript, TypeScript
- **Technical**: Upgrading, repairing, & assembling computers
- **Administrative**: Microsoft Word/PowerPoint/Excel; Typing Speed: 80-125 WPM
- **Languages**: Native English; A1-A2 Swedish; A2-B1 Korean

Education

Georgia State University | 2023 - 2026
B.S. Computer Science – GPA: 4.29/4.30

Gwinnett Technical College | 2017 - 2019
Pre-Nursing

The University of Georgia | 2014 - 2017
Computer Science, UG 3rd year

Work Experience

Oct 2022 – Jul 2023
SGS – CRS: Operations Support & Electronics Laboratory Testing Coordinator
  - Coordinated factory inspections for domestic and global clients and affiliates, maintained valid certificate statuses for hazardous and non-hazardous electronics, and procured evidence of counterfeit products

Jul 2020 – Jul 2022
Delta Group – Referral Intake Division: Assignment Coordinator
  - Set up incoming sub rosa assignments from clients, facilitated communication between internal reps and outside adjusters, finalized reports, set up billing, and conducted preliminary reports for investigations

Sep 2019 – Dec 2019
KW International – ServiceQuick: Call Center Dispatcher & Customer Support Representative
  - Handled IB/OB calls for customers needing repair of Samsung appliances: scheduled appointments, explained warranty information, sold out-of-warranty repairs, and dispatched service technicians

Jan 2018 – Oct 2018
Gwinnett Technical College – CIS Division: Lead Networking Lab Assistant & Educational Aide
  - Computer setup, maintenance, & imaging. Transcription and other administrative duties

Sep 2017 – Dec 2017
Gwinnett Technical College – CIS Division: Computer Networking Lab Assistant
  - Computer setup, maintenance, & imaging. Transcription and other administrative duties

Jul 2016 – May 2017
University of Georgia Libraries – Serials Cataloging & General Operations Assistant
  - Serials cataloging including careful handling of centuries-old publications, data entry & correction, barcoding, and patron assistance