



CompTIA A+ Certification Exam: Core 1 Score Report 220-1001

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REGISTRATION NUMBER: 402494384

EXAM: CompTIA A+ Certification Exam: Core 1

DATE: 22-Jul-2021

SITE NUMBER: 69878

PASSING SCORE: 675

CANDIDATE SCORE: 779

PASS/FAIL: Pass

You incorrectly answered one or more questions in the following objective areas:

- 1.2 Given a scenario, install components within the display of a laptop.
- 1.6 Given a scenario, configure basic mobile device network connectivity and application support.
- 2.1 Compare and contrast TCP and UDP ports, protocols, and their purpose.
- 3.4 Given a scenario, select, install and configure storage devices
- 3.6 Explain the purpose and use of various peripheral types
- 3.7 Summarize power supply types and features
- 3.9 Given a scenario, install and configure common devices
- 4.1 Compare and contrast cloud computing concepts
- 5.2 Given a scenario, troubleshoot problems related to motherboards, RAM, CPU and power
- 5.4 Given a scenario, troubleshoot video, projector and display issues.

- 5.5 Given a scenario, troubleshoot common mobile device issues while adhering to the appropriate procedures.
- 5.6 Given a scenario, troubleshoot printers.

For a complete listing of CompTIA A+ Certification Exam: Core 1 objectives, please visit certification.comptia.org.

Requesting a Paper Certificate:

You can request your certificate only after you have passed BOTH required A+ exams. Carefully review the following steps to ensure proper delivery of your paper certificate.

1. Please allow **5 business days** after you've taken your CompTIA A+ Certification Exam: Core 1, then login at www.certmetrics.com/comptia/login.aspx using your Candidate ID and password (you will be prompted to create this on your first login).
2. Locate your exam record, and carefully review your first and last name and all of your demographic information for accuracy:
 - a. If all the information is correct, please move on to Step 3.
 - b. If your name is NOT correct, DO NOT CLICK ON THE SUBMIT BUTTON. Instead, please click "SUPPORT" located on the top right corner of your screen and you will be linked to the CompTIA Customer Support Center. Click on "SUBMIT A TICKET", then select the ticket type "NAME CORRECTIONS/CHANGES" and provide the required corrections / legal documentation.
 - c. If any of your other demographics are incorrect, please make the correction to your record and move on to Step 3.
3. Once all information is correct, press the submit button. By clicking on the submit button, you are confirming that all of your demographic information is correct and authorizing CompTIA to print and ship your paper certificate. Once CompTIA has received your authorization, CompTIA will generate your certificate, which should be delivered to you via mail within eight weeks after completing this process online.

Track your Exam History/Current Progress Online:

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View/Print Your Certificate Online:

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3. On the far right, under the "DOWNLOADS" column, there is a PDF link for each earned certificate.
4. Click on a link to begin a download of the PDF file.

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CompTIA Retake Policy

In the event that you fail your first (1st) attempt to pass any CompTIA certification examination, CompTIA does not require any waiting period between the first (1st) and second (2nd) attempt to pass such examination. However, before your third (3rd) attempt or any subsequent attempt to pass such examination, you shall be required to wait for a period of at least fourteen (14) calendar days from the date of your last attempt to pass such examination.

- a. If a Candidate has passed an exam (or multiple exams) and achieved a certification, he/she cannot take the exam again, using the same exam code, without prior consent from CompTIA.

For example:

1. If a candidate has passed an exam (e.g. CompTIA Network+ N10-005) he/she will need to wait until a new series (e.g. N10-006) becomes available before attempting to recertify.
 2. If a candidate has passed multiple exams to achieve a certification (e.g. CompTIA A+ 220-701 & 220-702) he/she will need to wait until a new series (e.g. 220-801 & 220-802) becomes available before attempting to recertify.
- b. CompTIA beta examinations may only be taken one (1) time by each candidate.
 - c. A test found to be in violation of the retake policy will be invalidated and the candidate may be subject to a suspension period. Repeat violators will be permanently banned from participation in the CompTIA Certification Program.
 - d. Candidates must pay the exam price each time they attempt the exam. CompTIA does not offer any free re-tests or discounts on retakes.

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