# MASTER OF TECHNOLOGY USER GUIDE

Mortgage Process System

**CAO LIANG** 

MASTEROFTECHNOLOGY

# INTELLIGENT REASONING SYSTEMS (IRS) - MACHINE REASONING (MR)



# Mortgage Process System

User Guide

#### **REQUIREMENTS:**

#### RECOMMENDED BROWSERS

BTO Recommender system supports the following Web Browsers::

- Internet Explorer 11
- Microsoft Edge 39 and above
- Firefox 53 and 52 ESR and above
- Google Chrome Version 59 and above
- Safari Version 10 and above

#### SYSTEM OVERVIEW

The mortgage process system is the system used for the bank to approve the home mortgage application. The system utilizes the machine learning reasoning technics to automate the important steps to determine whether the home mortgage application meets the pre-defined criteria.

#### USER INTERFACE

The user interface runs in KIE web tool. The users should be pre-created and configured with the required roles and groups. The KIE web tool will be accessed through the web browser.

#### DEPLOYMENT

Our System is deployed in an Ubuntu server 16.04.4. In order to run the system, you will need to have java 1.8 or above to be installed, and download "jbpm-server-7.12.0.Final-dist.zip" and unzip to a sub folder "jbpm-server-7.12.0.Final-dist" at a folder (e.g /home/iss-user/iss-vm-program/).

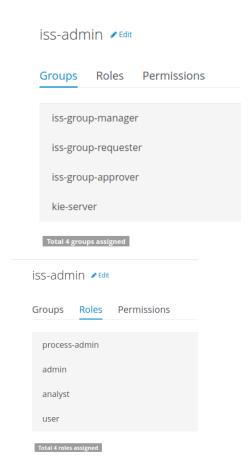
Download "IRS-MR-2019-01-19-IS1FT-IND-CaoLiang-Mortgage\_Process\_ISS\_MR.zip" from Github or Individual project submission folder, and unzip it to a sub folder "IRS-MR-2019-01-19-IS1FT-IND-CaoLiang-Mortgage\_Process\_ISS\_MR" at a folder (e.g /home/iss-user/iss-vm-program/).

To run our system, open a terminal, enter:

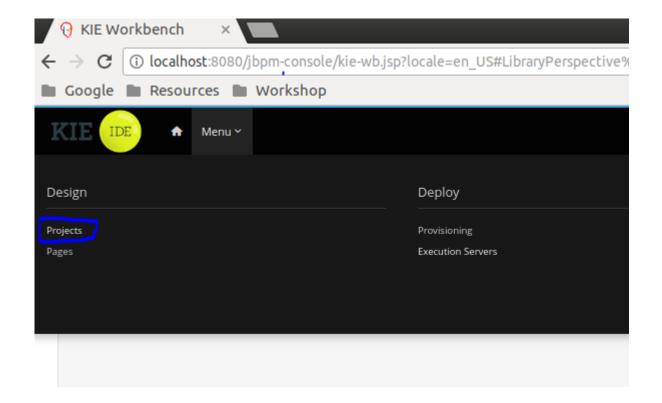
- cd <path of the unzipped folder, e.g. /home/iss-user/iss-vm-program/>
- jbpm-server-7.12.0.Final-dist/bin/standalone.sh

#### START

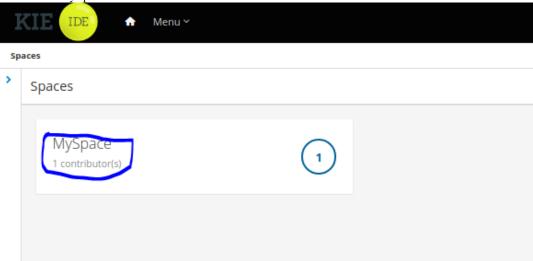
Open up your preferred browser and go to the URL "http://localhost:8080/jbpm-console/", login as user "iss-admin". Note: The user "iss-admin" should be created and assigned with the "admin", "analyst" and "developer" roles, and also assigned in the "iss-group-manager", "iss-group-requester", "iss-group-approver" and "kie-server".



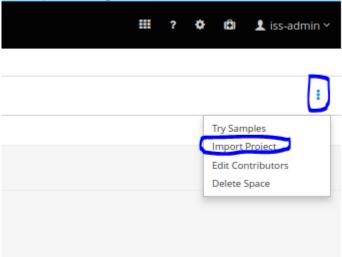
click "Menu" -> "Projects".



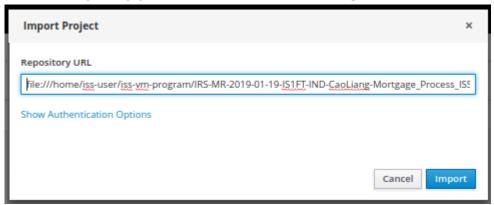
Click on "MySpace".



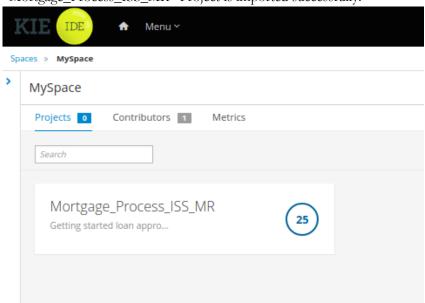
Click "|" and "Import Project".



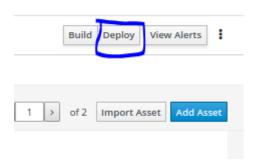
Type in file path with prefix e.g. "file:///home/iss-user/iss-vm-program/IRS-MR-2019-01-19-IS1FT-IND-CaoLiang-Mortgage\_Process\_ISS\_MR", then click "Import".



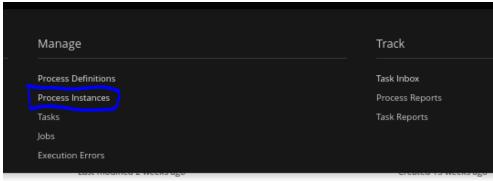
"Mortgage\_Process\_ISS\_MR" Project is imported successfully.



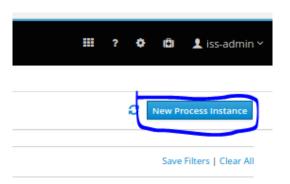
Click "Mortgage\_Process\_ISS\_MR" Project, and click "Deploy" to deploy project.



Click "Menu" -> "Process Instance".



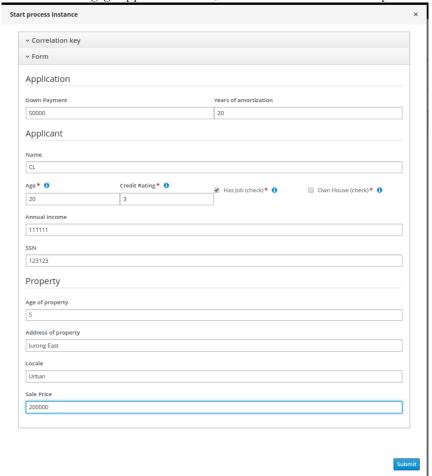
Click "New Process Instance".



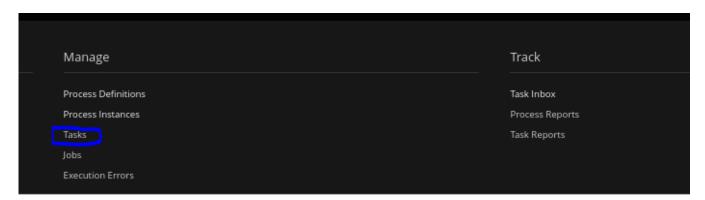
#### Click "Start".



Fill in the mortgage application form, then click "Submit" to start process instance.



# Click "Menu" -> "Tasks".



# Click "Claim".

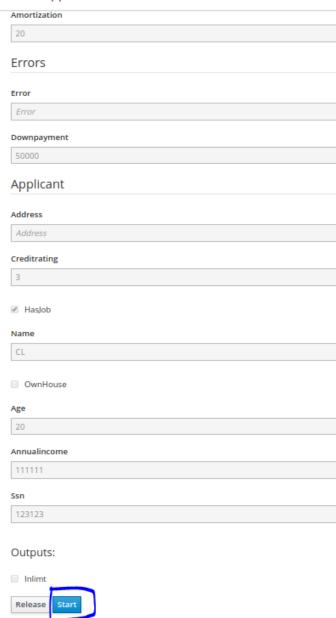


# Click Task.

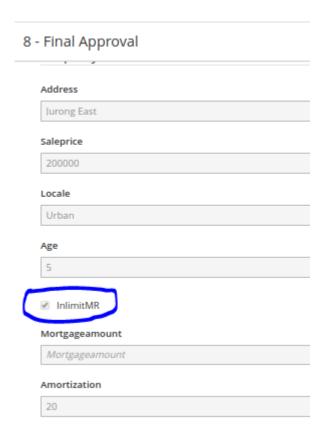


# Click "Start".

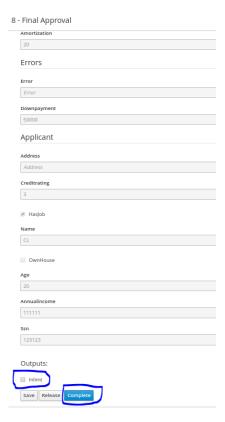
# 8 - Final Approval



Check "InLimitMR" status.



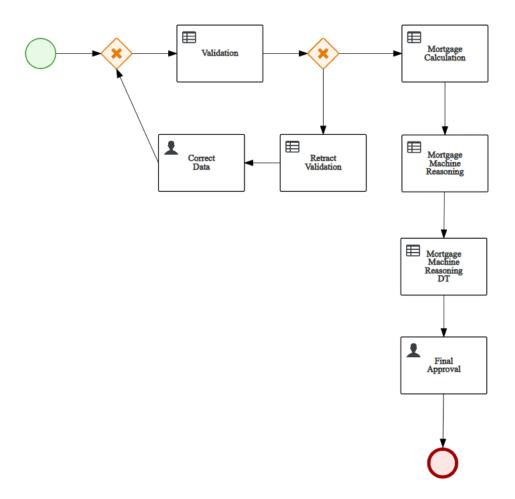
Decide to approve by checking the "InLimit" checkbox, or reject it by leaving the "InLimit" checkbox unchecked, then click "Complete" to finish the whole process.



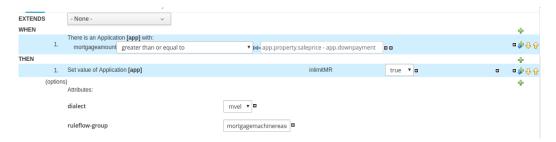
#### **BUSINESS SCENARIOS: SAMPLE INPUT & SYSTEM OUTPUT**

In this section, the objective is to demonstrate the correctness of the mortgage process system. The process flow model and rules are shown below, and then three test scenarios are listed.

#### 1. Process Flow model



## 2. Mortgage Machine Reasoning



# 3. Mortgage Machine Reasoning DT

| MortgageMachineReasoningDT |             |                           |                         |                       |                       |
|----------------------------|-------------|---------------------------|-------------------------|-----------------------|-----------------------|
| #                          | Description | ruleflow-group            | Is Applicant Own House? | Is Applicant Has Job? | application           |
|                            |             |                           | \$ownHouse              | \$hasJob              | Is Approval In Limit? |
| 1                          |             | bankmortgagecalculationdt | €                       | €                     | €                     |
| 2                          |             | bankmortgagecalculationdt | €                       |                       | ✓                     |
| 3                          |             | bankmortgagecalculationdt |                         | €                     | €                     |
| 4                          |             | bankmortgagecalculationdt |                         |                       |                       |

#### 4. Test Scenarios

#### **SCENARIO 1**

| OCEI WILLO I           |  |                                     |
|------------------------|--|-------------------------------------|
| Application<br>Details | Down Payment: S\$50,000<br>Mortgage Amount: S\$300,000<br>Property Sale Price: S\$350,000<br>Applicant has job |                                     |
| 1st Stage              | InLimitMR checked: Mortgage Amount (300,000) >= Property Sale Price  | e (350,000) – Down Payment (50,000) |
| 2 <sup>nd</sup> Stage  | InLimitMR checked: applicant has job   |                                     |
| System output          | 9 - Final Approval   | Applicant                           |
|                        | Inputs: Application  | Address  Address                    |
|                        | Property   | Creditrating 3                      |
|                        | Address  Jurong East   | ✓ Hasjob Name                       |
|                        | Saleprice<br>350000  | CL OwnHouse                         |
|                        | Locale<br>Urban  | Age                                 |
|                        | <b>Age</b> 5   | Annualincome 1111111                |
|                        |  | <b>Ssn</b> 1234                     |
|                        | Mortgageamount  Mortgageamount   | Outputs:                            |
|                        | Amortization 20  | Save Release Complete               |

# **SCENARIO 2**

| Application Details  1st Stage 2nd Stage | Down Payment: \$\$50,000 Mortgage Amount: \$\$300,000 Property Sale Price: \$\$350,000 Applicant has no job but own a house InLimitMR checked: Mortgage Amount (300,000) >= Prop InLimitMR checked: | eerty Sale Price (350,000) – Down Payment (50,000)   |
|--|---|--|
| 0  |   |  |
| System output                            | 10 - Final Approval Inputs: Application   | 10 - Final Approval  Applicant  Address  |
|  | Property  Address  Jurong East  Saleprice  350000  Locale  Urban  Age  5  InlimitMR  Mortgageamount  Mortgageamount  Amortization  20   | Creditrating  3  Hasjob  Name  CL  OwnHouse  Age  20  Annualincome  111111  Ssn  1111  Outputs:  Inlimt  Save Release Complete |

# **SCENARIO 3**

| Application<br>Details | Down Payment: S\$50,000<br>Mortgage Amount: S\$300,000<br>Property Sale Price: S\$350,000<br>Applicant has no job and no |  |
|------------------------|--|--|
| 1st Stage              | InLimitMR checked: Mortgage Amount (300,000) >= Property Sale Price (350,000) – Down Payment (50,000)                    |  |
| 2 <sup>nd</sup> Stage  | InLimitMR checked: applicant has no job and not owing house  |  |

