CLEMENT OYINWOLA

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PROFESSIONAL SUMMARY

Detail oriented IT professional and problem-solver with advanced programming skills and a strong work ethic. Seeking to apply expertise and extensive experience in systems engineering to take on a challenging new role with a growing team.

EDUCATION

BS: **Information Technology,** 2018
North Carolina A & T State University - Greensboro, NC
Senior Research Project: Aggie Fit App for iPhone and Android
Researched, designed, modeled and presented a project as part of a team of IT students. Designed a Fitness App to give all students the opportunity to get an effective workout, using software X Code, HTML, CSS, PHP, and Android Studio.

SKILLS

Software: Java, Python, C++, Power Shell, Linux, Code validation and Unix.
Hardware/IOS platforms: Cisco, Nexus, HP, Arista, Aruba Wireless, Big Tap and Brocade
Technology: Layer1 and Layer 2 Switching
Other:

- Ability to Work Under Pressure
- Team leadership
- Self-motivated

- Risk management processes and analysis
- Strong verbal communication
- Problem-solving

WORK HISTORY

Regional Support Technician, 08/2018 to Present
Fidelity Investment – Durham, NC

- Provides technical implementation and support services across several different platforms including telephony, network infrastructure (LAN/WAN/SAN), and server hardware and storage devices.
- Responds to customer requests via telephone and email and effectively answers questions and inquiries.
- Responsible for on call rotation and support
- Responsible for Data Center asset management and inventory using SNOW
- Responsible for Data center quarterly audit, CG14 asset scanning
- Supports install for storage arrays (3Par, Infinidat, XIV and Exadata)
- Provides Tape back up operations, server/hardware configuration and installations
- Diagnoses and corrects issues related to supported platforms.
- Ensures critical space management, asset management/inventory control and strict adherence to change and incident management policies.

House Manager, 05/2014 to 08/2018
Servant Heart |Habilitation Tech – Greensboro, NC

- Supervised and directed staff members to keep house clean and in order.
- Managed preventative and maintenance on the building.
- Kept medical files updated with relevant patient information.
- Administered medication to patients.
- Assisted clients to resolve conflict situations.

ACCOMPLISHMENTS

- Used Microsoft Excel to develop inventory tracking spreadsheets.
- Resolved product issue through consumer testing.