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OBJECTIVE

Seeking a position where I can apply and showcase my technical skills in building responsive, user-friendly web applications. I am eager to contribute to a collaborative team environment, take on meaningful projects, and continuous learning grow both professionally and personally within a forward-thinking company.

SKILLS & ABILITIES

- HTML, CSS, Javascript,(ES5/ES6), VB.NET, C#.,Bootstrap,JQuery, Node.js, Express.js, RESTful API development,Postgesql, Git, Github, Figma, Adobe Photoshop, Postman,Visual Studio,Windows Server, Active Directory,npm
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WORK EXPERIENCE

Accenture

Customer Service Representative at ACCENTURE (From April 18,2022 To July 12,2022)

- Delivered high-quality customer support for users of Coinbase, addressing a wide range of cryptocurrency-related concerns including account access, transaction issues, verification, and security protocols.

Igt Solutions

Travel Associate at IGT SOLUTIONS (From February 17,2023 To Feb 09, 2025)

- Delivered high-quality customer service support to Sixt car rental company customers, addressing inquiries related to car rentals, reservations, modifications, billing, and general travel-related concerns.
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EDUCATION

Computer Site Institute - 15 Sto. Niño, San Pedro, Laguna, Philippines, San Pedro, Philippines - Completed a 3-years Information Technology Vocational Course (Graduated July 19,2023)

2021-2023

Completed a 3-year intensive vocational program focused on practical training in software development, system administration, and IT support

CERTIFICATION & ONLINE COURSES

- **Complete Web Developer Bootcamp** - Udemy
Covered front-end (HTML, CSS, JavaScript, Bootstrap) and back-end (Node.js, Express) technologies.

TRAINING

TESDA Training at Computer Site institute Inc.
(February 2021- March 05, 2021)

- Successfully completed TESDA-accredited training focused on basic, common, and core competencies in computer systems servicing. Gained hands-on experience in **hardware** and
- **software troubleshooting, network configuration, and preventive maintenance**