

## Using Titles and Names

Using titles shows respect, especially with adults and service staff.

Pak.

*Mr. / Sir.*

Bu.

*Mrs. / Ma'am.*

*Terima kasih, Pak.*

*Thank you, Sir.*

Permisi, Bu.

*Excuse me, Ma'am.*

## Key Cultural Tip

If you are unsure what to say, choose the softer option.

Being polite and calm will always leave a good impression in Indonesia.