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| --- | --- | --- | --- | --- | --- | --- |
| Richard Castillo **Address**: Calle José Aybar Castellanos.  Condominio: México 84  Apto. 206. La Esperilla. **Date of Birth**:February 5 of 1992EmailKeoryn22@gmail.comCell Phone829-635-0505LinkedIn profile:  |  | | --- | | <https://www.linkedin.com/in/richard-castillo-26439314a/> | | Objective Perform an excellent job, by being proactive and enthusiastic, and perform where I can develop my skills as well as knowledge, for the good of the company. | | Skills Excellent diction  Calligraphy and correct spelling  Capacity for teamwork Digitation capacity of 55 words per min.  Full command of the English language both written and verbal  Basic management of Microsoft Word, Excel and Powerpoint. | | |  | | --- | | ExperienceFansided/Football WriterApril 2015 – September 2016 Staying up to date with the world of football with the latest news, etc… These are my previous articles: https://thetopflight.com/author/richardkeoryn/ Ministerio de Industria Y cOMERCIO/Commerce AnalystMarch 2017 – August 2017 Observe and analyze the trading system of the country and identify what opportunities could be made regarding specific areas Signifyd/ fraud analyst/Team LeadSeptember 2017 – September 2019 Risk mitigation for merchants by analyzing their account transactions that are too complex for Artificial Intelligence to identify.  - Monitor and analyze account transaction data to determine if a purchase is fraudulent.  - Approve or decline orders depending on their index of risk, taking into consideration various factors such as the validity of the email and/or telephone being used, condition of the billing and delivery addresses and other elements as well.    **Outplex – Customer Service Representative**  **October 2019- Present**   * Help clients with their billing information concerning the New York Times. * Upsell clients by presenting to them what offers are available. | | EducationColegio VeritasPrimary SchoolColegio Minetta RoquesCollege UNIVERSIDAD APEC  BACHELOR'S DEGREE: INTERNATIONAL BUSINESS |  Diploma Course- APECAdvanced Logistics **Personal References**  **AMANDA MEDINA**  CELULAR: 829-677-5323  **CARLOS ALBERTO MATOS**  CELULAR: 829-659-1543  **IGNACIO SORIANO**  CELULAR: 829-217-0008 |