**Christopher Bautista**

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**Objective**:

To obtain a position that will allow me to apply and develop my skills and knowledge, contributing to the growth of the company. This will include professional development while seeking to achieve the objectives, and identifying with the mission, vision and values of the company.

**Education:**

Damian David Ortiz, Elementary, 2004-2006.

Mercedes Maria Mateo, High School Degree, (2006-2009)

English Immersion Program (2014)

**University** **UTESA**: Engineering System (Information Technology) 2010-2016

**Certification**: Programing, SQL Server, Delphi 7, Visual Basic, ASP.NET. (2010-2012)

**Skills:**

- Ownership and control in Internet applications.

- Complete mastery of the WXP operating systems, W7, 8 & 10 and Present management of Linux systems.

- Maintenance, configuration and repair of desktops, laptops, tablet, mobile phones.

- **Hardware**: assembly, replacement of parts and troubleshooting with a solution.

- **Software**: installation and configuration of operating systems, error detection and installation of programs and system tools.

**Work Experience:**

* *SOLUCIONESFLEXIBLESMORFETS, S.R.L, Technical Support, 2012-2013.*
* Implement new medical system.
* Updating the databases to the new system.
* Installing the application on all computers.
* Teaching users how to use it.
* *JMR & Associates Company, Technical Support ( 2011-2014).*
* Maintenance, installation and repair of computers.
* *Convergys Call Center: Customer Care ( 2016)*
* *Providing technical support via telephone and Installing new service*
* *receiving payments of customers, resolving problems in the services of clients.*
* *Alorica Call center 2017-2019: Customer service.*
* *Helping customers with the problems In the Samsung home appliances, giving them the solution through the phone.*