Hotelbeds

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Primer establim el directori de feina

```
setwd("D:/Users/cagarcia/uoc/M2.954 - Estadística avançada/hotelbeds")
```

Llegim el fitxer proporcionat a la pràctica

```
bookings <- read.csv2("dataTT00.csv", header = TRUE, sep = ",", dec = ".")
attach(bookings)
colnames(bookings)[colnames(bookings)=="ï..TT00"] <- "TT00"
summary(bookings)</pre>
```

```
##
         TTOO
                     CREATED_SUNDAY
                                        CREATED_SUNDAY_CANCEL_1_HOUR
                                              : 0.000
##
   Min.
                     Min.
                                0.000
                                        Min.
##
   1st Qu.: 48011
                     1st Qu.:
                                0.000
                                        1st Qu.: 0.000
   Median :141182
                     Median:
                                0.000
                                        Median :
                                                  0.000
                                2.096
##
  Mean
           :152476
                     Mean
                                        Mean
                                                  0.125
##
   3rd Qu.:259156
                     3rd Qu.:
                                0.000
                                        3rd Qu.:
                                                  0.000
                            :1507.000
                                                :290.000
##
   Max.
           :340037
                                        Max.
                     Max.
   CREATED_SUNDAY_CANCEL_24_HOUR CREATED_MONDAY
##
   Min.
          : 0.0000
                                  Min.
                                             0.000
##
   1st Qu.:
             0.0000
                                  1st Qu.:
                                             0.000
##
   Median : 0.0000
                                  {\tt Median} :
                                             0.000
   Mean
          : 0.1829
                                  Mean
                                             4.203
##
   3rd Qu.: 0.0000
                                  3rd Qu.:
                                             1.000
##
   Max.
           :313.0000
                                  Max.
                                          :1990.000
   CREATED_MONDAY_CANCEL_1_HOUR CREATED_MONDAY_CANCEL_24_HOUR
##
   Min.
          : 0.0000
                                 Min.
                                        : 0.0000
##
   1st Qu.:
             0.0000
                                 1st Qu.:
                                           0.0000
##
   Median : 0.0000
                                 Median :
                                           0.0000
##
  Mean
                                           0.4384
          : 0.2686
                                 Mean
##
   3rd Qu.:
              0.0000
                                 3rd Qu.:
                                           0.0000
           :437.0000
                                        :487.0000
##
   Max.
                                 Max.
##
   CREATED_TUESDAY
                       CREATED_TUEDAY_CANCEL_1_HOUR
##
   Min.
               0.000
                       Min.
                              : 0.0000
                       1st Qu.:
##
   1st Qu.:
               0.000
                                 0.0000
##
   Median :
               0.000
                       Median :
                                 0.0000
##
   Mean
               4.385
                       Mean
                              : 0.2706
##
   3rd Qu.:
               2.000
                       3rd Qu.:
                                 0.0000
##
           :1929.000
                       Max.
                              :426.0000
  Max.
   CREATED TUSDAY CANCEL 24 HOUR CREATED WEDNESDAY
##
##
  Min.
          : 0.0000
                                  Min.
                                             0.000
   1st Qu.: 0.0000
                                  1st Qu.:
                                             0.000
## Median :
             0.0000
                                  Median:
                                             0.000
## Mean
          : 0.4404
                                  Mean
                                             4.345
##
   3rd Qu.: 0.0000
                                  3rd Qu.:
                                             2.000
## Max.
           :460.0000
                                  Max.
                                         :1735.000
   CREATED_WEDNES_CANCEL_1_HOUR CREATED_WEDNES_CANCEL_24_HOUR
```

```
## Min. : 0.0000
                                                                   Min. : 0.0000
       1st Qu.: 0.0000
                                                                   1st Qu.: 0.0000
                                                                   Median : 0.0000
## Median: 0.0000
## Mean
                   : 0.2791
                                                                   Mean : 0.4498
       3rd Qu.: 0.0000
                                                                    3rd Qu.: 0.0000
##
     Max.
                     :421.0000
                                                                   Max.
                                                                                  :457.0000
     CREATED THURSDAY
                                               CREATED THURSDAY CANCEL 1 HOUR
                                              Min. : 0.0000
## Min. :
                              0.000
##
       1st Qu.:
                              0.000
                                               1st Qu.: 0.0000
##
       Median :
                              0.000
                                               Median : 0.0000
     Mean :
                              4.231
                                              Mean : 0.2538
##
       3rd Qu.:
                              2.000
                                               3rd Qu.: 0.0000
                    :1697.000
                                                            :408.0000
## Max.
                                              Max.
## CREATED_THURS_CANCEL_24_HOUR CREATED_FRIDAY
## Min. : 0.000
                                                                   Min. :
                                                                                          0.000
       1st Qu.: 0.000
##
                                                                    1st Qu.:
                                                                                          0.000
##
       Median : 0.000
                                                                                          0.000
                                                                   Median:
       Mean : 0.415
                                                                   Mean :
                                                                                          4.128
##
     3rd Qu.: 0.000
                                                                   3rd Qu.:
                                                                                          1.000
## Max.
                    :449.000
                                                                   Max.
                                                                                 :1700.000
       CREATED_FRIDAY_CANCEL_1_HOUR CREATED_FRIDAY_CANCEL_24_HOUR
     Min. : 0.0000
                                                                   Min. : 0.0000
     1st Qu.: 0.0000
                                                                   1st Qu.: 0.0000
##
       Median : 0.0000
                                                                   Median: 0.0000
##
       Mean : 0.2421
                                                                   Mean : 0.3675
       3rd Qu.: 0.0000
                                                                    3rd Qu.: 0.0000
## Max. :354.0000
                                                                   Max. :383.0000
     CREATED_SATURDAY
                                              CREATED_SATURDAY_CANCEL_1_HOUR
## Min. : 0.000
                                            Min. : 0.0000
     1st Qu.:
                                              1st Qu.: 0.0000
                              0.000
## Median:
                              0.000
                                              Median : 0.0000
## Mean :
                              2.619
                                              Mean : 0.1659
     3rd Qu.:
                              1.000
                                               3rd Qu.: 0.0000
## Max.
                    :1408.000
                                                             :325.0000
                                               Max.
## CREATED_SATUR_CANCEL_24_HOUR
## Min. : 0.0000
## 1st Qu.: 0.0000
## Median: 0.0000
## Mean : 0.2228
       3rd Qu.: 0.0000
##
                      :356.0000
created_sunday_nn <- bookings [c("TT00", "CREATED_SUNDAY", "CREATED_SUNDAY_CANCEL_1_HOUR", "CREATED_SUNDAY_CANCEL_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_HOUR_1_
created_sunday_nn <- created_sunday_nn[created_sunday_nn$CREATED_SUNDAY > 50,]
summary(created sunday nn )
##
                  TT00
                                           CREATED SUNDAY
                                                                                CREATED SUNDAY CANCEL 1 HOUR
                    :
                              417
                                           Min. : 51.00
                                                                               Min. : 0.0
## Min.
                                           1st Qu.: 64.75
                                                                               1st Qu.: 1.0
     1st Qu.: 74085
```

```
## Min. : 417 Min. : 51.00 Min. : 0.0

## 1st Qu.: 74085 1st Qu.: 64.75 1st Qu.: 1.0

## Median :217083 Median : 101.50 Median : 3.0

## Mean :181410 Mean : 193.03 Mean : 12.7

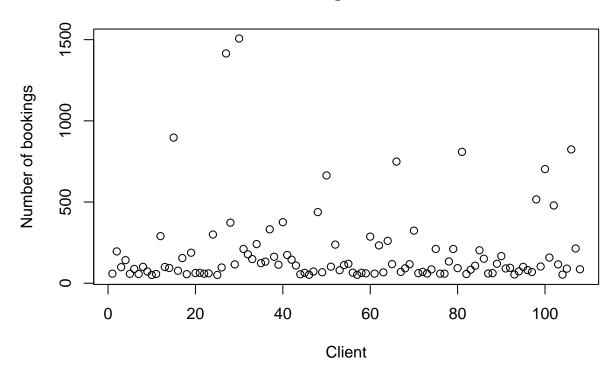
## 3rd Qu.:263787 3rd Qu.: 197.75 3rd Qu.: 7.0

## Max. :339416 Max. :1507.00 Max. :290.0

## CREATED_SUNDAY_CANCEL_24_HOUR

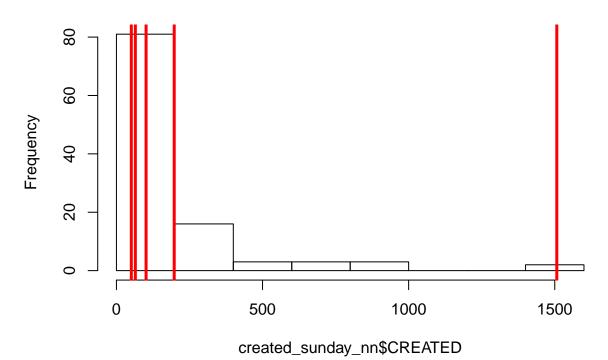
## Min. : 0.00
```

Bookings x client



```
hist(created_sunday_nn$CREATED)
abline(v=quantile(created_sunday_nn$CREATED), col="red", lwd=3)
```

Histogram of created_sunday_nn\$CREATED



boxplot(created_sunday_nn\$CREATED)
boxplot(created_sunday_nn\$CREATED)\$out

```
0 200 1000 1500
```

```
[1] 897 1415 1507 438 664 749 809 516 703 479 824
shapiro.test(created_sunday_nn$CREATED)
##
##
   Shapiro-Wilk normality test
##
## data: created_sunday_nn$CREATED
## W = 0.56869, p-value = 2.698e-16
cor(created_sunday_nn[, c("CREATED", "C1", "C24")])
##
            CREATED
                           C1
## CREATED 1.0000000 0.5439297 0.6620170
          0.5439297 1.0000000 0.9834777
## C1
## C24
          0.6620170 0.9834777 1.0000000
created_tuesday_nn <- bookings [c("TT00", "CREATED_TUESDAY", "CREATED_TUEDAY_CANCEL_1_HOUR", "CREATED_T
created_tuesday_nn <- created_tuesday_nn[created_tuesday_nn$CREATED_TUESDAY > 50,]
summary(created_tuesday_nn )
##
        TT00
                    CREATED_TUESDAY CREATED_TUEDAY_CANCEL_1_HOUR
##
   Min.
        :
              322
                    Min.
                          : 51.0
                                     Min.
                                          : 0.00
   1st Qu.: 45982
                    1st Qu.:
                              66.0
                                     1st Qu.:
                                              2.00
## Median :185601
                    Median : 105.5
                                     Median: 4.00
## Mean
          :156491
                    Mean
                         : 191.8
                                     Mean : 12.33
```

3rd Qu.: 11.00

:426.00

Max.

3rd Qu.:257582

:323936

Max.

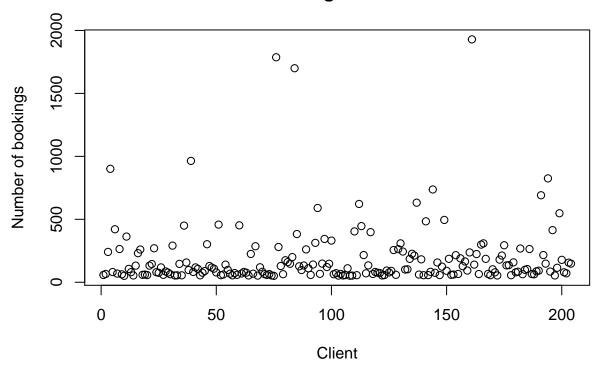
3rd Qu.: 216.0

:1929.0

Max.

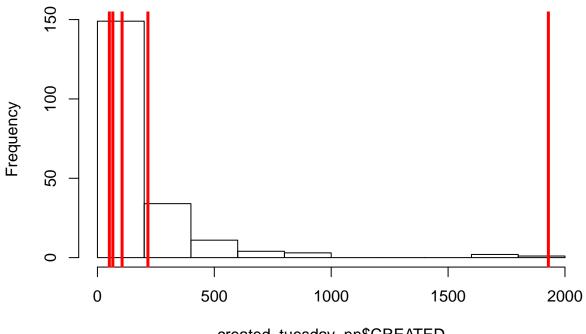
```
CREATED_TUSDAY_CANCEL_24_HOUR
          : 0.00
##
    Min.
    1st Qu.: 4.00
##
   Median: 9.00
##
          : 19.69
##
    Mean
##
    3rd Qu.: 19.00
           :460.00
    Max.
colnames(created_tuesday_nn) <- c("TT00", "CREATED", "C1", "C24")</pre>
plot(created_tuesday_nn$CREATED, col="black", main="Bookings x client",
     xlab="Client", ylab="Number of bookings")
```

Bookings x client



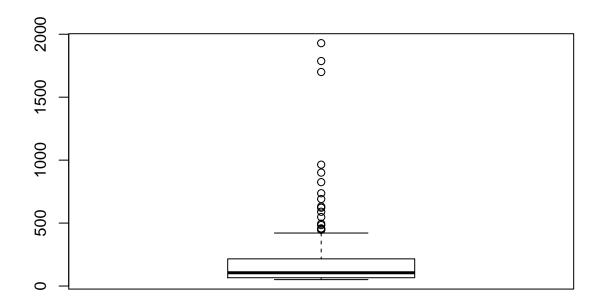
```
hist(created_tuesday_nn$CREATED)
abline(v=quantile(created_tuesday_nn$CREATED), col="red", lwd=3)
```

Histogram of created_tuesday_nn\$CREATED



created_tuesday_nn\$CREATED

boxplot(created_tuesday_nn\$CREATED)
boxplot(created_tuesday_nn\$CREATED)\$out



```
[1] 901 450
                  964
                        458
                            452 1787 1700 590 622 446 632 484
                                                                    737 495
## [15] 1929 691 825
                        548
shapiro.test(created_tuesday_nn$CREATED)
##
##
   Shapiro-Wilk normality test
## data: created_tuesday_nn$CREATED
## W = 0.52752, p-value < 2.2e-16
cor(created_tuesday_nn[, c("CREATED", "C1", "C24")])
##
             CREATED
                            C1
## CREATED 1.0000000 0.6054281 0.7425328
## C1
          0.6054281 1.0000000 0.9706181
## C24
          0.7425328 0.9706181 1.0000000
created_tuesday_nn$C1C24[created_tuesday_nn$C1>0] <-</pre>
  created_tuesday_nn$C1[created_tuesday_nn$C1>0] /
  created_tuesday_nn$C24[created_tuesday_nn$C1>0]
summary(created_tuesday_nn$C1C24[created_tuesday_nn$C24>0])
##
      Min. 1st Qu. Median
                              Mean 3rd Qu.
                                                      NA's
## 0.04762 0.43147 0.53846 0.58042 0.71429 1.00000
created_tuesday_nn[created_tuesday_nn$C1 == created_tuesday_nn$C24,]
##
          TTOO CREATED C1 C24 C1C24
```

```
## 31
            322
                      58
                           0
                                0
                                     NA
## 267
           3847
                      51
                           0
                                0
                                     NA
          25812
                      75
## 1678
                           1
                                      1
## 2427
          30542
                     291 291 291
                                      1
## 2450
          31218
                      55
                           2
                                2
                                      1
## 3206
          41164
                     118
                           4
                                4
                                      1
## 3295
          42087
                      55
                           1
                                1
                                      1
## 3317
          42373
                      89
                           0
                                0
                                     NA
## 3634
          46025
                      56
                           3
                                3
                                     1
## 3923
          49927
                      59
                           0
                                     NA
## 4194
          53874
                      54
                           1
                                1
                                     1
## 4340
          56026
                      68
                           0
                                0
                                     NA
## 5136
          66776
                      58
                           2
                                2
                                      1
## 5557
          72899
                      51
                           3
                                3
                                      1
## 5891
          78935
                      64
                           2
                                2
                                      1
## 6834
         114539
                      58
                           0
                                0
                                     NA
## 7471
        137701
                     121
                           0
                                0
                                     NA
## 9152 197160
                      53
                           0
                                     NA
## 10114 224717
                      54
                           0
                                0
                                     NA
## 10569 238408
                           2
                                2
                     244
                                      1
## 10647 240234
                     103
                           2
                                2
                                      1
## 10893 246153
                      61
                           7
                                7
                                      1
## 11327 258662
                     128
                           5
                                5
                                      1
## 11339 258918
                      93
                           1
                                1
                                      1
## 11875 271852
                      56
                           5
                                5
                                      1
## 12229 279027
                      54
                           0
                               0
                                     NA
## 12632 287183
                     136
                           6
                                6
                                      1
## 13297 296492
                      79
                           0
                                0
                                     NA
## 13323 297125
                      84
                           1
                                1
                                      1
## 14277 317028
                      71
                                      1
                           1
                                1
```

created_tuesday_nn[created_tuesday_nn\$CREATED == created_tuesday_nn\$C24,]

```
## TT00 CREATED C1 C24 C1C24
## 2427 30542 291 291 291 1
```