

Design for the worst-case scenario

Links

- Designing for Cognitive Differences
- What do we mean by Inclusive Design?
- https://abookapart.com/products/design-for-real-life
- Designing for Crisis by Eric Meyer—An Event Apart video
- Government design principles
- Don't Poke the Bear: Creating Content for Sensitive Situations
- Everyone has JavaScript, right?

http://www.formsthatwork.com/ http://nicolefenton.com/interface-writing/http://qntm.org/support

More links to review

Introduction

00-01 https://twitter.com/futuraprime/status/580810337391345664

00-02 http://contentsmagazine.com/articles/10-timeframes/

Chapter 1

01-01 http://newsroom.fb.com/company-info/

01-02 https://www.flickr.com/help/forum/en-us/72157652019487118/

01-03 http://www.theguardian.com/technology/2015/may/20/flickr-complaints-offensive-auto-tagging-photos

01-04 http://www.theverge.com/2015/7/1/8880363/google-apologizes-photosapp-tags-two-black-people-gorillas

01-05 https://www.flickr.com/help/forum/en-us/72157652019487118/page7/#reply72157650200555104

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Chapter 2
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- 02-01 https://www.behance.net/gallery/8548573/Gender-Selection- (select-box-or-radio-button
 - 02-02 http://tools.ietf.org/html/rfc761
 - 02-03 http://alistapart.com/article/your-website-has-two-faces
- 02-04 http://www.washingtonpost.com/news/morning-mix/wp/2015/02/10/online-authenticity-and-how-facebooks-real-name-policy-hurts-native-americans/
 - 02-05 https://twitter.com/Creepingbear/status/521853766803673088
- 02-06 https://www.facebook.com/help/112146705538576#What-names- are-allowed-on-Facebook
 - 02-07 http://www.bbc.com/news/blogs-trending-31699618
 - 02-08 https://www.facebook.com/chris.cox/posts/10101301777354543
- 02-09 http://newsroom.fb.com/news/2015/12/community-support-fyi-improving-the-names-process-on-facebook/
- 02-10 http://www.theatlantic.com/technology/archive/2014/12/how-self-tracking-apps-exclude-women/383673/
- 02-11 http://techcrunch.com/2015/06/09/apple-stops-ignoring-womens-health-with-ios-9-healthkit-update-now-featuring-period-tracking/
- 02-12 https://medium.com/@maggied/i-tried-tracking-my-period-and-it-was-even-worse-than-i-could-have-imagined-bb46f869f45

Chapter 3

- 03-01 http://web.natur.cuni.cz/~houdek3/papers/Shiv et al 1999.pdf
- 03-02 https://rainn.org/
- $03-03 \ \underline{\text{https://web.archive.org/web/20150316132655/https://rainn.org/get-information/types-of-sexual-assault}$

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03-04 https://rainn.org/get-information/types-of-sexual-assault
    03-05 http://kryogenix.org/code/browser/everyonehasjs.html
    Chapter 4
    04-01 http://www.wsj.com/articles/
SB10000872396390444165804578008740578200224
    04-02 http://www.cambridge-news.co.uk/Cambridge-paediatrician-8217-s-
outrage-Pure-Gym/story-26188693-detail/story.html
    04-03 http://www.uxmatters.com/mt/archives/2010/06/the-question-protocol-
how-to-make-sure-every-form-field-is-necessary.php#sthash.GGxLSq84.dpuf
    04-04 https://www.simple.com/blog/security-for-your-swipes
    04-05 http://alistapart.com/article/dont-poke-the-bear-creating-content-for-
sensitive-situations
    04-06 http://therumpus.net/2012/08/the-illusion-of-safetythe-safety-of-
illusion/
    Chapter 5
    05-01 https://www.patientslikeme.com
    05-02 http://library.iasummit.org/podcasts/closing-plenary-2/
    Chapter 6
    06-01 http://www.smashingmagazine.com/2012/02/collaging-getting-
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    Chapter 7
    07-01 http://katekieferlee.com/blog/2014/5/4/my-favorite-editing-tip
    07-02 https://hbr.org/2007/09/performing-a-project-premortem
    07-03 https://www.gov.uk/service-manual/user-centred-design/resources/
patterns/names.html
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07-04 https://hbr.org/2015/05/outsmart-your-own-biases
   Chapter 8
    08-01 http://www.karlgroves.com/2012/01/27/chasing-the-accessibility-
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    08-02 http://blogs.wsj.com/digits/2015/03/26/slacks-valuation-more-than-
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    08-03 http://www.nytimes.com/2015/07/12/business/stewart-butterfield-of-
slack-experience-with-empathy-required.html
    08-04 https://www.gov.uk/government/publications/government-digital-
strategy/government-digital-strategy#what-we-have-already-done
    08-05 https://hbr.org/2014/10/the-value-of-keeping-the-right-customers/
    Conclusion
    09-01 http://contentsmagazine.com/articles/10-timeframes/
    10-01 http://contentsmagazine.com/articles/10-timeframes/
    10-02 http://mappingexperiences.com/
    10-03 http://shop.oreilly.com/product/0636920036593.do
    10-04 https://medium.com/tragic-design/how-bad-ux-killed-jenny-
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    10-06 http://library.iasummit.org/podcasts/closing-plenary-2/
    10-07 http://rosenfeldmedia.com/books/practical-empathy/
    10-08 http://alistapart.com/article/your-website-has-two-faces
    10-09 http://www.smashingmagazine.com/2012/02/collaging-getting-
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10-10 http://rosenfeldmedia.com/books/interviewing-users/

- 10-11 http://abookapart.com/products/just-enough-research
- 10-12 http://rosenfeldmedia.com/books/mental-models/
- 10-13 https://hbr.org/2015/05/outsmart-your-own-biases
- 10-14 http://us.macmillan.com/thinkingfastandslow/DanielKahneman
- 10-15 http://contentsmagazine.com/articles/the-audience-you-didn't-know-you-had/
 - 10-16 https://www.youtube.com/watch?v=NheE6udjfGI
 - 10-17 https://www.youtube.com/watch?v=UFfCuCUfqyc
- 10-19 http://meyerweb.com/eric/thoughts/2014/12/24/inadvertent-algorithmic-cruelty/
- 10-20 https://medium.com/@maggied/i-tried-tracking-my-period-and-it-was-even-worse-than-i-could-have-imagined-bb46f869f45
- 10-21 https://medium.com/@zip/my-name-is-only-real-enough-to-work-at-facebook-not-to-use-on-the-site-c37daf3f4b03
 - 10-22 https://www.sarawb.com/2015/01/13/personal-histories/
 - 10-23 https://www.youtube.com/watch?v=D3e3V66TH2Y