

1200167-Open source dynamic assets CIP68 - User Feedback Result Report

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1. Introduction

1.1. Purpose

This survey aims to collect user feedback about the CIP68 Generator through questions designed to assess satisfaction, features that need improvement, and user experience.

1.2. Survey time

Survey implementation period: December 31, 2024, to January 5, 2025.

1.3. Participating subjects

Everyone is interested in our CIP68 Generator.

2. Survey content

2.1. Number of participants

Total number of participants: 9

2.2. Survey content

Main questions in the survey:

STT	Question	Answer
1	Question 1: What is your email?	From 1 to 10
2	Question 2: On a scale of 0 to 10, how likely are you to recommend our product to your friends and family?	<div><input type="checkbox"/> User-friendly interface</div> <div><input type="checkbox"/> Comprehensive basic features</div> <div><input type="checkbox"/> Fast speed</div> <div><input type="checkbox"/> Good user experience</div> <div><input type="checkbox"/> Other</div>
3	Question 3: What aspects of the product do you find most satisfactory?	Paragraph
4	Question 4: What is missing or disappointing in your experience with our product?	Paragraph

5	Question 5: Can you list 3 things we could improve about our product/service?	Paragraph
	Question 6: Do you have any other suggestions for us?	Paragraph

Form details here: <https://forms.gle/xtEPAYvpfmxcyjzdA>

2.3. Minigame

We appreciate your valuable time and look forward to gathering your feedback to improve the product. This survey is designed to collect your creative ideas to help us improve the quality of our user experience.

Our product URL:

<https://cip68.cardano2vn.io>

Opportunity to receive rewards: Each quality feedback will have a chance to receive **20 ADA**. Selected answers will be rewarded.

Special rewards: **The 10 most impactful responses** will receive a special reward in recognition of their contribution to our product improvement journey.

3. Analyze survey results

3.1 Level of satisfaction with the product

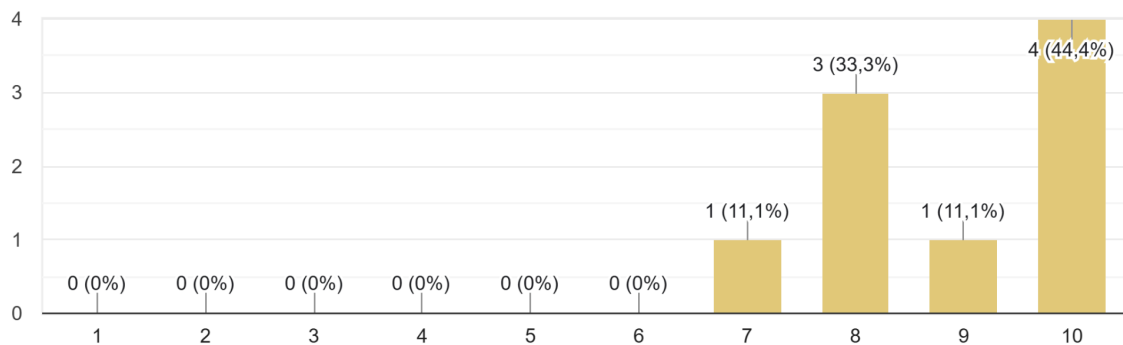
Overview:

Survey results show that users have an average level of satisfaction with the product. To improve the situation, the proposed team will improve assessments and provide specific solutions to improve product and service quality, thereby increasing customer satisfaction.

Chart:

Question 2: On a scale of 0 to 10, how likely are you to recommend our product to your friends and family?

9 câu trả lời



3.2. Favorite feature

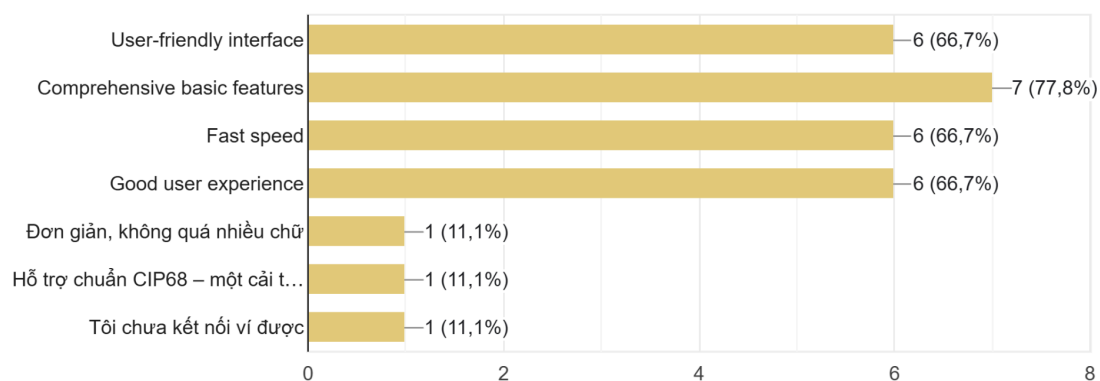
Highly rated aspects:

- API integration for developers
- Friendly interface.
- Full basic features.
- Fast speed
- Good user experience.

The above items are reviews that are highly appreciated by the majority of users. This shows that the product has met the basic requirements of users in terms of ease of use and effectiveness.

Question 3: What aspects of the product do you find most satisfactory?

9 câu trả lời



3.3. Difficulty or frustration in use

Common problems:

- Having difficulty connecting to the wallet: unable to connect, lagging.
- Can only use Eternl wallet
- API integration for developers
- The user manual is basic, without advanced documentation or practical implementation instructions.
- Lacks detailed instructions for beginners.
- Simple interface, not supported on mobile devices.
- Error messages are unclear when problems occur, making troubleshooting difficult.
- The interface is still difficult to access, and still unable to link to other cryptocurrency exchanges.

3.4. Suggested improvements

Suggestions for improvement:

- The interface is still difficult to access, and still unable to link to other cryptocurrency exchanges.
- More wallets can be connected.
- Videos are showing how to use and integrate the platform.
- Improved speed.
- Upload photos to IPFS
- Provide an API or SDK so developers can automate minting, updating metadata, and burning tokens.
- Improved interface to attract more users, compatible even on mobile.
- Added online user support features to answer questions.
- Multi-language support, security, collections.
- Provide detailed error messages when users encounter problems.

Note: List of detailed results at the spreadsheet link below

[📄 Answer CIP68 Generator Feedback Form](#)

3.5. Comment

- Clear error message: Provide detailed error messages when users encounter problems.
- Require additional documentation: It is necessary to provide detailed instructions and reference resources so that users can better

understand the logic of Smartcontract code, and not only experience the product but also have a deeper understanding of the technology.

- Suggestions for creating a visual interface: Create a user interface to make asset management easier. You can refer to [taptools.io]'s feature to further integrate asset list management features.
- Organize seminars and courses: Need to organize webinars or short courses to guide users on how to use CIP68 Generator.
- Create a support community: Establish a Discord or Telegram community so users can ask, share, and get quick support.
- Integrate a direct feedback system: Integrate a feedback system right in the application to quickly resolve technical issues.
- Added performance analysis function: Provides reports on the performance and transaction history of created tokens/NFTs, helping users track and evaluate their assets more effectively.
- Popular wallet integration: Connect to multiple wallets for more convenience in asset management.
- Create mobile apps: Develop mobile apps so users can manage assets from anywhere, improving accessibility and user engagement.
- Provide information about NFT minting costs: NFT minting costs should be disclosed to increase transparency.

4. Conclusion

4.1. Evaluate expected improvements


Feedbacks	Solutions
Can't connect my wallet to the website	Currently, the CIP68 Generator platform has the best support on the Eternl wallet. Other wallets (Lace, Yoroi,...) are not yet supported on the platform.
The interface is not optimized for phones	Change the notification content when the user is using mobile to the following content: "The application is not optimized for mobile devices yet. Please use a desktop for the best experience. Let's visit our FAQs"

Lack of detailed instructions for beginners.	Conduct creates user instructions on Github's wiki. At the same time, video recording guides users on how to use the CIP68 Generator platform.
API integration for developers.	?
Establish a Discord or Telegram community where users can ask questions, get quick support, and share experiences.	When users have difficulty using it, they can join the Telegram group following the link on the landing page for the best support.
Upload photos to the archive, and manage and search for photos is problematic. I can't find it (in the storage notice there is the number of photos I have uploaded).	Fix upload, search, and filter functions.
When displaying the default time in the search box, you should take the system's current time, and avoid setting it as a past time (January 1, 2023 - December 31, 2024).	Edit the default time in the search box according to the system time.
The protocol fails to list the NFTs that are in my wallet. This means I cannot use or burn the NFTs that are in my wallet, am I understanding this correctly?	Will add this question to FAQs
On January 3, 2025: when I minted the token, I got the error "Unable to calculate accurate transaction balance due to unknown inputs." at the transaction signing step.	At this moment, the server is having an error.
The interface is still difficult to access, and still cannot be linked to other cryptocurrency exchanges.	This function is being researched and developed in the future.
Insufficient error messages when problems occur, making troubleshooting difficult.	Proceed to capture all user cases/behaviors to report errors as clearly as possible.
Added an online customer support feature to answer questions promptly.	It is recommended that users experiencing problems/difficulties can join the discussion group on Telegram.
It is recommended to clearly outline the costs of minting NFTs to ensure greater	Research Mesh to see if it is available. Or find a third party to see if there is a

transparency.	function to calculate this cost.
I look forward to more references about the instructions or resources of the product so that in addition to experiencing and people can understand the logic of the Smart contract code	Record a tutorial video explaining the source code logic of the platform's smart contract.

5. Appendix

CIP68 Feedback Form: <https://forms.gle/xtEPAYvpfmxciyzdA>

CIP68 Feedback Form Answer:  Answer CIP68 Generator Feedback Form

CIP68 Generator URL: <https://cip68.cardano2vn.io/>