

Logging into your Amazon Workspace

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Before logging in

Before connecting and logging in for the first time, you will need the following:

A John Deere User ID & Password.

- If you do not have these, please contact the Global IT Service Desk or your Deere sponsor.

An internet connection.

Setup with Okta Multi-Factor Authentication (MFA).

- Navigate to <https://johndeere.okta.com> and complete the registration
- When selecting the verification method, please use one of the following
 1. Okta Verify Mobile App
 2. SMS Authentication
 3. Voice Call Authentication
 4. Yubikey
- If you have any questions or receive an error setting up Okta, please contact the Global IT Service Desk or your Deere sponsor.

Best practices for VDI use

Do not save critical data on your Workspace. Please talk with your Deere contact to request network or SharePoint storage.

If you need to install software in your Workspace, please utilize <http://jdsrs.deere.com>.

- If the software that you need is not in JDSRS, please use the "Software not currently in the system" request.

When prompted to reboot for Windows patches or updates, please use the prompt to reboot the session.

Logging in

1. If you are using a John Deere PC to connect to your Workspace:
 - a. Navigate to <http://jdsrs.deere.com> and request "Amazon Workspaces".
2. If you are using a John Deere Mac to connect to your Workspace:
 - a. Open the Self Service Application and request "Amazon Workspaces".
3. If you are using a non-Deere computer to connect to your Workspace:
 - a. Navigate to <https://clients.amazonworkspaces.com>, download and install the appropriate client
4. Once installed, open the Workspaces application
5. Enter the registration key that was provided to you.
 - a. If you did not receive a registration key, contact the Global IT Service Desk or your Deere sponsor.
6. You should now see the login page
 - a. Enter your John Deere UserID in the "Username" field
 - b. Enter your John Deere password in the "Password" field.
 - c. Use the "MFA Code" field to enter the Okta method you setup from above.
 - i. Put in the Okta verification code from the Okta Verify application
 - ii. Type in **sms** in the MFA field and click on **Sign In** to receive the authentication code via SMS in your verified mobile number.
 - iii. Type in **call** in the MFA field and click on **Sign In** to receive the authentication code over voice call in your verified mobile number.

- iv. Place the cursor in the MFA field and plug in the Yubikey for the code to reflect automatically in the MFA field.
- 7. You can freely resize the window, or select "Full Screen" from the top View Menu.
- 8. To send a "Control + Alt + Delete" to the session, from the "Connection" menu, select "Send CTRL-ALT-DEL"