

carely

# Cancellation Policy

Last updated: November 2025

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## | How to Cancel

- Users can cancel their subscription at any time via their account settings.

## | Effective Date & Refunds

- Cancellations take effect at the end of the current billing cycle; no refunds are issued for partial periods.

## | Reactivation

- After cancellation, users may reactivate their accounts at any time by subscribing again.

## | Data Access

- Access to previously generated reports and dashboards remains available during the active billing period.

**Questions?** If you need help cancelling or reactivating your subscription, please contact our support team through your Carely dashboard.