

carely

Cancellation Policy

Last updated: November 2025

| How to Cancel

- Users can cancel their subscription at any time via their account settings.

| Effective Date & Refunds

- Cancellations take effect at the end of the current billing cycle; no refunds are issued for partial periods.

| Reactivation

- After cancellation, users may reactivate their accounts at any time by subscribing again.

| Data Access

- Access to previously generated reports and dashboards remains available during the active billing period.

Questions? If you need help cancelling or reactivating your subscription, please contact our support team through your Carely dashboard.