

# Terms of Service

Last updated: November 2025

## Service Scope

- Carely provides AI-powered dermocosmetic product recommendations to pharmacies, dermatologists, and cosmetologists.
- Carely does not provide medical diagnoses or treatments. Recommendations are intended to support, not replace, professional judgment.

## User Eligibility

- Accounts are for registered businesses (pharmacies, clinics, or licensed professionals).
- Users must ensure compliance with local regulations regarding product recommendations.

## Data & Privacy

- Carely processes images and personal preferences for the purpose of generating skincare recommendations.
- Photos are not stored permanently unless explicitly authorized.
- Carely will never sell user or patient data to third parties.

## Subscriptions & Payments

- Subscriptions are billed monthly or annually in advance.
- Late payments may result in temporary service suspension.
- All fees are displayed clearly at checkout.

## User Responsibilities

- Pharmacies must upload accurate and updated stock information.
- Professionals are responsible for reviewing AI-generated routines before sharing them with patients.
- Users agree not to misuse or resell the service.

## Liability

Carely is not liable for adverse reactions to third-party products recommended through the platform. The final responsibility for product validation and patient guidance belongs to the professional.

## Termination of Service

Carely may suspend or terminate accounts for violation of terms, misuse, or fraudulent activity.

**Important:** By using Carely you agree to these terms and conditions. For questions or concerns regarding these terms, please contact us through our official channels.

