

# IEEE Standard for Software Project Management Plans

Sponsor

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IEEE Computer Society**

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**Abstract:** The format and contents of software project management plans, applicable to any type or size of software project, are described. The elements that should appear in all software project management plans are identified.

**Keywords:** management plans, software project management plans

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P.O. Box 1331  
Piscataway, NJ 08855-1331  
USA

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## Introduction

(This introduction is not part of IEEE Std 1058-1998, IEEE Standard for Software Project Management Plans.)

## Overview

This standard contains four clauses. Clause 1 defines the scope and purpose of the standard. Clause 2 provides references to other IEEE standards that should be followed when applying this standard. Clause 3 provides definitions of terms that are used throughout the standard. Clause 4 contains an overview and detailed specification of the standard, including required components that shall be included, and optional components that may be included in software project management plans (SPMPs) based on this standard. The sequence of the elements presented in Clause 4 does not imply that SPMPs must be developed in the order of presentation. In most instances, SPMPs based on this standard will be developed by repeated iteration and refinement of the various elements in the plan.

## Purpose

This standard specifies the format and content of SPMPs. This standard does not specify the exact techniques to be used in developing an SPMP, nor does it provide examples of SPMPs. Each organization using this standard should develop a set of practices and procedures to provide detailed guidance for preparing and updating of SPMPs based on this standard. These practices and procedures should take into account the environmental, organizational, and political factors that influence application of the standard.

Not all software projects are concerned with development of source code for a new software product. Some software projects consist of a feasibility study and definition of product requirements. Other software projects terminate upon completion of product design, and some projects are concerned with major modifications to existing software products. This standard is applicable to all types of software projects; applicability is not limited to projects that develop source code for new products. Project size or type of software product does not limit application of this standard. Small projects may require less formality in planning than large projects, but all components of the standard should be addressed by every software project.

Software projects are sometimes component parts of larger projects. In these cases, the SPMP may be a separate component of a larger plan or it may be merged into a system-level or business-level project management plan.

## Audience

This standard is intended for use by software project managers and other personnel who prepare and update project plans and monitor adherence to those plans.

## Evolution of plans

Developing the initial version of the SPMP should be one of the first activities to be completed in a software project. As the project evolves the nature of the work to be done will be better understood and plans will become more detailed. Thus, each version of the plan should be placed under configuration management, and each version should contain a schedule for subsequent updates to the plan.

## Terminology

This standard follows the *IEEE Standards Style Manual*. In particular, the word *shall* is used to indicate mandatory requirements to be strictly followed in order to conform to the standard and from which no deviation is permitted.

The word *should* is used to indicate that among several possibilities one is recommended as particularly suitable, without mentioning or excluding others; or that a certain course of action is preferred but not necessarily required; or that (in the negative form) a certain course of action is deprecated but not prohibited.

The word *may* is used to indicate a course of action permissible within the limits of the standard.

The word *can* is used for statements of possibility and capability, whether material, physical, or causal.

## History

The project authorization request for development of this standard was approved by the IEEE Standards Board on 13 December 1984. The first version of this standard (IEEE Std 1058.1-1987) was approved on 10 December 1987. The standard was reaffirmed 2 December 1993. IEEE Std 1058a was approved by the IEEE-SA Standards Board on 17 September 1998; the revision of the full standard was approved on 8 December 1998. The changes in this version of the standard are based on comments from users of the 1987 standard and the desire for conformance with IEEE/EIA 12207.0-1996.

## Contributors

This standard was developed by the Software Project Management Plans Working Group of the Software Engineering Standards Committee of the Computer Society of the IEEE. The following individuals contributed to the development of this standard:

Richard E. Fairley

John M. Glabas

Richard H. Thayer

The following persons were on the balloting committee of IEEE Std 1058a:

Torben Aabo  
T. J. Al-Hussaini  
R. W. Allen  
Leo Beltracchi  
H. Ronald Berlack  
Richard E. Biehl  
Juris Borzovs  
David W. Burnett  
Edward R. Byrne  
Michael Caldwell  
Keith Chan  
Antonio M. Cicu  
Theo Clarke  
François Coallier  
Virgil Lee Cooper  
W. W. Geoff Cozens  
Paul R. Croll  
Thomas Crowley  
Geoffrey Darnton  
Taz Daughtrey  
Raymond Day  
Bostjan K. Derganc  
Sanjay Dewal  
Perry R. DeWeese  
Sherman Eagles  
Christof Ebert  
William Eventoff  
Jonathan H. Fairclough  
Richard E. Fairley  
John W. Fendrich  
Jay Forster  
Kirby Fortenberry  
Eva Freund  
Karol Fruehauf  
Barry L. Garner  
Marilyn Ginsberg-Finner  
John Garth Glynn

Julio Gonzalez-Sanz  
Lewis Gray  
L. M. Gunther  
David A. Gustafson  
Jon D. Hagar  
John Harauz  
Rob Harker  
Robert T. Harley  
Herbert Hecht  
William Hefley  
Mark Heinrich  
Debra Herrmann  
Umesh P. Hiriyannaiah  
Peter L. Hung  
George Jackelen  
David Johnson  
Frank V. Jorgensen  
Vladan V. Jovanovic  
William S. Junk  
George X. Kambic  
Ron S. Kenett  
Judith S. Kerner  
Robert J. Kierzyk  
Thomas M. Kurihara  
John B. Lane  
J. Dennis Lawrence  
Mary Leatherman  
Randal Leavitt  
William M. Lively  
James J. Longbucco  
Stan Magee  
David Maibor  
Robert A. Martin  
Mike McAndrew  
Patrick D. McCray  
James W. Moore  
Pavol Navrat

Donald J. Ostrom  
Mike Ottewill  
Indradeb P. Pal  
Mark Paulk  
John G. Phippen  
Alex Polack  
Peter T. Poon  
Lawrence S. Przybylski  
Kenneth R. Ptack  
Larry K. Reed  
Donald J. Reifer  
Annette D. Reilly  
Dennis Rilling  
R. Waldo Roth  
Andrew P. Sage  
Helmut Sandmayr  
Stephen R. Schach  
Norman Schneidewind  
David J. Schultz  
Lisa A. Selmon  
Robert W. Shillato  
David M. Siefert  
Lynn J. Simms  
Carl A. Singer  
Melford E. Smyre  
Alfred R. Sorkowicz  
Julia. Stesney  
Fred J. Strauss  
Christine Brown Strysik  
Toru Takeshita  
Richard H. Thayer  
Booker Thomas  
Patricia Trelue  
Mark-Rene Uchida  
Theodore J. Urbanowicz  
Glenn D. Venables  
Delores Wallace

John W. Walz  
Camille S. White-Partain  
Scott A. Whitmire

P. A. Wolfgang  
Paul R. Work  
Natalie C. Yopconka

Janusz Zalewski  
Geraldine Zimmerman  
Peter F. Zoll

The following persons were on the balloting group of IEEE Std 1058.1 (renumbered as 1058):

Syed Ali  
Theodore K. Atchinson  
H. Ronald Berlack  
Richard E. Biehl  
Juris Borzovs  
David W. Burnett  
James E. Cardow  
Leslie Chambers  
Keith Chan  
Antonio M. Cicu  
Theo Clarke  
Rosemary Coleman  
Darrell Cooksey  
Virgil Lee Cooper  
W. W. Geoff Cozens  
Paul R. Croll  
Thomas Crowley  
Taz Daughtrey  
Hillary Davidson  
Bostjan K. Derganc  
Perry R. DeWeese  
Audrey Dorofee  
Carl Einar Dragstedt  
Jonathan H. Fairclough  
Richard E. Fairley  
John W. Fendrich  
Kirby Fortenberry  
Eva Freund  
Karol Fruehauf  
Roger U. Fujii  
Barry L. Garner  
Marilyn Ginsberg-Finner  
John Garth Glynn  
Julio Gonzalez-Sanz

Donald Gotterbarn  
L. M. Gunther  
Robert T. Harley  
William Hefley  
Manfred Hein  
Debra Herrmann  
S. H. Stephen Huang  
George Jackelen  
Frank V. Jorgensen  
Vladan V. Jovanovic  
William S. Junk  
George X. Kambic  
Diana Kang  
Ron S. Kenett  
Judith S. Kerner  
Robert J. Kierzyk  
Shaye Koenig  
Thomas M. Kurihara  
John B. Lane  
J. Dennis Lawrence  
Randal Leavitt  
Michael Lines  
Dieter Look  
John Lord  
Stan Magee  
Tomoo Matsubara  
Patrick D. McCray  
Russell McDowell  
Sue McGrath  
Jerome W. Mersky  
Alan Miller  
James W. Moore  
Pavol Navrat  
Mike Ottewill

David E. Peercy  
John G. Phippen  
Peter T. Poon  
Kenneth R. Ptack  
Annette D. Reilly  
Andrew P. Sage  
Helmut Sandmayr  
Norman Schneidewind  
David J. Schultz  
Lisa A. Selmon  
Robert W. Shillato  
Lynn J. Simms  
Carl A. Singer  
James M. Sivak  
Alfred R. Sorkowitz  
Julia Stesney  
Fred J. Strauss  
Christine Brown Stryzik  
Toru Takeshita  
Richard H. Thayer  
Douglas H. Thiele  
Booker Thomas  
Patricia Trelue  
Leonard L. Tripp  
Mark-Rene Uchida  
Theodore J. Urbanowicz  
Andre Villas-Boas  
Udo Voges  
Ronald L. Wade  
Scott A. Whitmire  
P. A. Wolfgang  
Paul R. Work  
Natalie C. Yopconka  
Geraldine Zimmerman

The IEEE-SA Standards Board approved IEEE Std 1058a on 16 September 1998. When it approved IEEE Std 1058 on 8 December 1998, it had the following membership:

**Donald N. Heirman, *Vice Chair***

Satish K. Aggarwal  
Clyde R. Camp  
James T. Carlo  
Gary R. Engmann  
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Jay Forster\*  
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Kristin Dittmann  
*IEEE Standards Project Editor*

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# IEEE Standard for Software Project Management Plans

## 1. Overview

This standard prescribes the format and content of software project management plans (SPMPs). An SPMP is the controlling document for managing a software project; it defines the technical and managerial processes necessary to develop software work products that satisfy the product requirements.

The readers of this document are referred to Annex B for guidelines for using this document to meet the requirements of IEEE/EIA 12207.1-1997, IEEE/EIA Guide for Information Technology—Software life cycle processes—Life cycle data.

This standard may be applied to any type of software project. Use of this standard is not restricted by the size, complexity, or criticality of the software product. This standard is applicable to all forms of product delivery media, including traditional source code, firmware, embedded systems code, programmable logic arrays, and software-in-silicon. This standard can be applied to any, or all, phases of a software product life cycle.

This standard identifies the elements that should appear in all SPMPs. There are two types of compliance to this standard: *format compliance*, in which the exact format and contents of this standard are followed in a project plan; and *content compliance*, in which the contents of this standard are rearranged in a project plan. In the case of content compliance, a mapping should be provided to map the content-compliant project plan into the various clauses and subclauses of this standard. Project plans that conform to the earlier version of this standard, IEEE Std 1058.1-1987, may claim partial content-compliance with this standard; this is the only type of partial content-compliance allowed. All compliant project plans must be titled “Software Project Management Plan.”

Project plans based on this standard may incorporate additional elements by appending additional clauses or subclauses. The various clauses and subclauses of an SPMP conformant to this standard may be included in the plan by direct incorporation or by reference to other plans. Access to plans incorporated by reference shall be provided for all project stakeholders.

Some organizations may have generic project plans based on this standard, so that development of a particular project plan will involve tailoring of the generic plan in areas such as the process model, supporting processes, and infrastructure, and adding project-unique elements such as schedule, budget, work activities, and risk management plan.

## 2. References

This standard shall be used in conjunction with the following publication. When the following standard is superseded by an approved revision, the revision shall apply.

IEEE Std 610.12-1990, IEEE Standard Glossary of Software Engineering Terminology.<sup>1</sup>

## 3. Definitions

The definitions listed here establish meanings within the context of this standard. Definitions of other terms that may be appropriate within the context of this standard can be found in IEEE Std 610.12-1990.

**3.1 acquirer:** The individual or organization that specifies requirements for and accepts delivery of a new or modified software product and its documentation. The acquirer may be internal or external to the supplier organization. Acquisition of a software product may involve, but does not necessarily require, a legal contract or a financial transaction between acquirer and supplier.

**3.2 baseline:** A work product that has been formally reviewed and accepted by the involved parties. A baseline should be changed only through formal configuration management procedures. Some baselines may be project deliverables while others provide the basis for further work.

**3.3 milestone:** A scheduled event used to measure progress. Examples of major milestones for software projects may include an acquirer or managerial sign-off, baselining of a specification, completion of system integration, and product delivery. Minor milestones might include baselining of a software module or completion of a chapter of the user's manual.

**3.4 project agreement:** A document or set of documents baselined by the acquirer and the supplier that specifies the conditions under which the project will be conducted. A project agreement may include items such as the scope, objectives, assumptions, management interfaces, risks, staffing plan, resource requirements, price, schedule, resource and budget allocations, project deliverables, and acceptance criteria for the project deliverables. Documents in a project agreement may include some or all of the following: a contract, a statement of work, user requirements, system engineering specifications, software requirements specifications, a software project management plan, supporting process plans, a business plan, a project charter, or a memo of understanding.

**3.5 project deliverable:** A work product to be delivered to the acquirer. Quantities, delivery dates, and delivery locations are specified in a project agreement. Project deliverables may include the following: operational requirements, functional specifications, design documentation, source code, object code, test results, installation instructions, training aids, user's manuals, product development tools, and maintenance documentation. Project deliverables may be self-contained or may be part of a larger system's deliverables.

**3.6 software project:** The set of work activities, both technical and managerial, required to satisfy the terms and conditions of a project agreement. A software project should have specific starting and ending dates, well-defined objectives and constraints, established responsibilities, and a budget and schedule. A software project may be self-contained or may be part of a larger project. In some cases, a software project may span only a portion of the software development cycle. In other cases, a software project may span many years and consist of numerous subprojects, each being a well-defined and self-contained software project.

**3.7 supplier:** An organization that develops some or all of the project deliverables for an acquirer. Suppliers may include organizations that have primary responsibility for project deliverables and subcontractors that deliver some part of the project deliverables to a primary supplier. In the latter case, the primary supplier is also an acquirer.

<sup>1</sup>IEEE publications are available from the Institute of Electrical and Electronics Engineers, 445 Hoes Lane, P.O. Box 1331, Piscataway, NJ 08855-1331, USA (<http://standards.ieee.org/>).



**3.8 supporting process:** A collection of work activities that span the entire duration of a software project. Examples of supporting processes include software documentation, quality assurance, configuration management, software reviews, audit processes, and problem resolution activities.

**3.9 work activity:** A collection of work tasks spanning a fixed duration within the schedule of a software project. Work activities may contain other work activities, as in a work breakdown structure. The lowest-level work activities in a hierarchy of activities are work tasks. Typical work activities include project planning, requirements specification, software design, implementation, and testing.

**3.10 work package:** A specification of the work that must be accomplished to complete a work task. A work package should have a unique name and identifier, preconditions for initiating the work, staffing requirements, other needed resources, work products to be generated, estimated duration, risks factors, predecessor and successor work tasks, any special considerations for the work, and the completion criteria for the work package—including quality criteria for the work products to be generated.

**3.11 work product:** Any tangible item produced during the process of developing or modifying software. Examples of work products include the project plan, supporting process requirements, design documentation, source code, test plans, meeting minutes, schedules, budgets, and problem reports. Some subset of the work products will be baselined and some will form the set of project deliverables.

**3.12 work task:** The smallest unit of work subject to management accountability. A work task must be small enough to allow adequate planning and control of a software project, but large enough to avoid micro-management. The specification of work to be accomplished in completing a work task should be documented in a work package. Related work tasks should be grouped to form supporting processes and work activities.

## 4. Elements of the software project management plan

The individual or organization responsible for a software project shall also be responsible for the software project management plan (hereafter referred to as the SPMP). This clause of the standard describes each of the elements of an SPMP, as shown in Figure 1.

The ordering of elements presented in Figure 1 is not meant to imply that the clauses and subclauses must be developed in that order. The order of elements is intended for ease of reading, presentation, and use, and not as a guide to the order of preparation of the various elements of an SPMP. The various clauses and subclauses of an SPMP may be included by direct incorporation or by reference to other plans and documents.

Detailed descriptions of each clause and subclause in an SPMP are presented in 4.1 through 4.7 of this standard. Certain additional plans may be included in an SPMP. Additional plans are specified in 4.8.

Each version of an SPMP based on this standard shall contain a title page, a signature page, and a change history. The title page shall contain the date of issue, a unique identifier (draft number, baseline version number), and identification of the issuing organization. The signature page shall contain the signature(s) of the persons responsible for approving the SPMP. The change history shall include the project name, version number of the plan, date of release, a list of pages that have been changed in the current version of the plan, a brief statement describing the nature of changes incorporated into this version of the plan, and a list of version numbers and dates of release of all previous versions of the plan.

The preface of the SPMP shall describe the scope and context of the SPMP and identify the intended audience for the SPMP. A table of contents, and lists of figures and tables that appear in the SPMP shall be included, as indicated in Figure 1.

Title page.....	
Signature page.....	
Change history.....	
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Table of contents.....	
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5.3 Control plan.....	
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5.3.3 Budget control plan.....	
5.3.4 Quality control plan.....	
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5.3.6 Metrics collection plan.....	
5.4 Risk management plan.....	
5.5 Closeout plan.....	
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6.1 Process model.....	
6.2 Methods, tools, and techniques.....	
6.3 Infrastructure plan.....	
6.4 Product acceptance plan.....	
7. Supporting process plans.....	
7.1 Configuration management plan.....	
7.2 Verification and validation plan.....	
7.3 Documentation plan.....	
7.4 Quality assurance plan.....	
7.5 Reviews and audits.....	
7.6 Problem resolution plan.....	
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Figure 1—Format of a software project management plan

## **4.1 Overview (Clause 1 of the SPMP)**

This clause of the SPMP shall provide an overview of the purpose, scope, and objectives of the project, the project assumptions and constraints, a list of project deliverables, a summary of the project schedule and budget, and the plan for evolution of the SPMP.

### **4.1.1 Project summary (Subclause 1.1 of the SPMP)**

#### **4.1.1.1 Purpose, scope, and objectives (Subclause 1.1.1 of the SPMP)**

This subclause of the SPMP shall define the purpose, scope, and objectives of the project and the products to be delivered. This subclause should also describe any considerations of scope or objectives to be excluded from the project or the resulting product. The statement of scope shall be consistent with similar statements in the project agreement and other relevant system-level or business-level documents.

This subclause of the SPMP shall also provide a brief statement of the business or system needs to be satisfied by the project, with a concise summary of the project objectives, the products to be delivered to satisfy those objectives, and the methods by which satisfaction will be determined. The project statement of purpose shall describe the relationship of this project to other projects, and, as appropriate, how this project will be integrated with other projects or ongoing work processes.

A reference to the official statement of product requirements shall be provided in this subclause of the SPMP.

#### **4.1.1.2 Assumptions and constraints (Subclause 1.1.2 of the SPMP)**

This subclause of the SPMP shall describe the assumptions on which the project is based and imposed constraints on project factors such as the schedule, budget, resources, software to be reused, acquirer software to be incorporated, technology to be employed, and product interfaces to other products.

#### **4.1.1.3 Project deliverables (Subclause 1.1.3 of the SPMP)**

This subclause of the SPMP shall list the work products that will be delivered to the acquirer, the delivery dates, delivery locations, and quantities required to satisfy the terms of the project agreement. In addition, this subclause shall specify the delivery media and any special instructions for packaging and handling. The list of project deliverables may be incorporated into the SPMP directly or by reference to an external document such as a contract data requirements list (CDRL) or a product parts list (PPL).

#### **4.1.1.4 Schedule and budget summary (Subclause 1.1.4 of the SPMP)**

This subclause of the SPMP shall provide a summary of the schedule and budget for the software project. The level of detail should be restricted to an itemization of the major work activities and supporting processes as, for example, those depicted by the top level of the work breakdown structure.

### **4.1.2 Evolution of the SPMP (Subclause 1.2 of the SPMP)**

This subclause of the SPMP shall specify the plans for producing both scheduled and unscheduled updates to the SPMP. Methods of disseminating the updates shall be specified. This subclause shall also specify the mechanisms used to place the initial version of the SPMP under configuration management and to control subsequent changes to the SPMP.

## **4.2 References (Clause 2 of the SPMP)**

This clause of the SPMP shall provide a complete list of all documents and other sources of information referenced in the SPMP. Each document should be identified by title, report number, date, author, path/name for electronic access, and publishing organization. Other sources of information, such as electronic files, shall be identified using unique identifiers such as date and version number. Any deviations from referenced standards or policies shall be identified and justifications shall be provided.

## **4.3 Definitions (Clause 3 of the SPMP)**

This clause of the SPMP shall define, or provide references to, documents containing the definition of all terms and acronyms required to properly understand the SPMP.

## **4.4 Project organization (Clause 4 of the SPMP)**

This clause of the SPMP shall identify interfaces to organizational entities external to the project; describe the project's internal organizational structure; and define roles and responsibilities for the project.

### **4.4.1 External interfaces (Subclause 4.1 of the SPMP)**

This subclause of the SPMP shall describe the organizational boundaries between the project and external entities. This should include, but is not limited to, the following: the parent organization, the acquiring organization, subcontracted organizations, and other organizational entities that interact with the project. Representations such as organizational charts and diagrams may be used to depict the project's external interfaces.

### **4.4.2 Internal structure (Subclause 4.2 of the SPMP)**

This subclause of the SPMP shall describe the internal structure of the project organization to include the interfaces among the units of the software development team. In addition, the organizational interfaces between the project and organizational entities that provide supporting processes, such as configuration management, quality assurance, and verification and validation, shall be specified in this subclause. Graphical devices such as organizational charts or diagrams should be used to depict the lines of authority, responsibility, and communication within the project.

### **4.4.3 Roles and responsibilities (Subclause 4.3 of the SPMP)**

This subclause of the SPMP shall identify and state the nature of each major work activity and supporting process and identify the organizational units that are responsible for those processes and activities. A matrix of work activities and supporting processes vs. organizational units may be used to depict project roles and responsibilities.

## **4.5 Managerial process plans (Clause 5 of the SPMP)**

This clause of the SPMP shall specify the project management processes for the project. This clause shall be consistent with the statement of project scope and shall include the project start-up plan, risk management plan, project work plan, project control plan, and project closeout plan.

### **4.5.1 Project start-up plan (Subclause 5.1 of the SPMP)**

This subclause of the SPMP shall specify the estimation plan, staffing plan, resource acquisition plan, and training plan. Depending on the size and scope of the project, these plans may be incorporated directly or by reference to other plans.

#### **4.5.1.1 Estimation plan (Subclause 5.1.1 of the SPMP)**

This subclause of the SPMP shall specify the cost and schedule for conducting the project as well as methods, tools, and techniques used to estimate project cost, schedule, resource requirements, and associated confidence levels. In addition, the basis of estimation shall be specified to include techniques such as analogy, rule of thumb, or local history and the sources of data. This subclause shall also specify the methods, tools, and techniques that will be used to periodically re-estimate the cost, schedule, and resources needed to complete the project. Re-estimation may be done on a monthly basis and aperiodically as necessary.

#### **4.5.1.2 Staffing plan (Subclause 5.1.2 of the SPMP)**

This subclause of the SPMP shall specify the number of staff required by skill level, the project phases in which the numbers of personnel and types of skills are needed, and the duration of need. In addition, this subclause shall specify the sources of staff personnel; for example by internal transfer, new hire, or contracted. Resource Gantt charts, resource histograms, spreadsheets, and tables may be used to depict the staffing plan by skill level, by project phase, and by aggregations of skill levels and project phases.

#### **4.5.1.3 Resource acquisition plan (Subclause 5.1.3 of the SPMP)**

This subclause of the SPMP shall specify the plan for acquiring the resources in addition to personnel needed to successfully complete the project. The resource acquisition plan should include a description of the resource acquisition process, including assignment of responsibility for all aspects of resource acquisition. The plan should include, but not be limited to, acquisition plans for equipment, computer hardware and software, training, service contracts, transportation, facilities, and administrative and janitorial services. The plan should specify the points in the project schedule when the various acquisition activities will be required. Constraints on acquiring the necessary resources shall be specified. This subclause may be expanded into additional subclauses of the form 5.1.3.x to accommodate acquisition plans for various types of resources to be acquired.

#### **4.5.1.4 Project staff training plan (Subclause 5.1.4 of the SPMP)**

This subclause of the SPMP shall specify the training needed to ensure that necessary skill levels in sufficient numbers are available to successfully conduct the software project. The training schedule shall include the types of training to be provided, numbers of personnel to be trained, entry and exit criteria for training, and the training method; for example, lectures, consultations, mentoring, or computer-assisted training. The training plan should include training as needed in both technical and managerial skills.

#### **4.5.2 Work plan (Subclause 5.2 of the SPMP)**

This clause of the SPMP shall specify the work activities, schedule, resources, and budget details for the software project.

##### **4.5.2.1 Work activities (Subclause 5.2.1 of the SPMP)**

This subclause of the SPMP shall specify the various work activities to be performed in the software project. A work breakdown structure shall be used to depict the work activities and the relationships among work activities. Work activities should be decomposed to a level that exposes all project risk factors and allows accurate estimate of resource requirements and schedule duration for each work activity. Work packages should be used to specify, for each work activity, factors such as the necessary resources, estimated duration, work products to be produced, acceptance criteria for the work products, and predecessor and successor work activities. The level of decomposition for different work activities in the work breakdown structure may be different depending on factors such as the quality of the requirements, familiarity of the work, and novelty of the technology to be used.

#### **4.5.2.2 Schedule allocation (Subclause 5.2.2 of the SPMP)**

This subclause of the SPMP shall provide scheduling relationships among work activities in a manner that depicts the time-sequencing constraints and illustrates opportunities for concurrent work activities. Any constraints on scheduling of particular work activities caused by factors external to the project shall be indicated in the work activity schedule. The schedule should include frequent milestones that can be assessed for achievement using objective indicators to assess the scope and quality of work products completed at those milestones. Techniques for depicting schedule relationships may include milestone charts, activity lists, activity Gantt charts, activity networks, critical path networks, and PERT.

#### **4.5.2.3 Resource allocation (Subclause 5.2.3 of the SPMP)**

This subclause of the SPMP shall provide a detailed itemization of the resources allocated to each major work activity in the project work breakdown structure. Resources shall include the numbers and required skill levels of personnel for each work activity. Resource allocation may include, as appropriate, personnel by skill level and factors such as computing resources, software tools, special testing and simulation facilities, and administrative support. A separate line item should be provided for each type of resource for each work activity. A summary of resource requirements for the various work activities should be collected from the work packages of the work breakdown structure and presented in tabular form.

#### **4.5.2.4 Budget allocation (Subclause 5.2.4 of the SPMP)**

This subclause of the SPMP shall provide a detailed breakdown of necessary resource budgets for each of the major work activities in the work breakdown structure. The activity budget shall include the estimated cost for activity personnel and may include, as appropriate, costs for factors such as travel, meetings, computing resources, software tools, special testing and simulation facilities, and administrative support. A separate line item shall be provided for each type of resource in each activity budget. The work activity budget may be developed using a spreadsheet and presented in tabular form.

#### **4.5.3 Control plan (Subclause 5.3 of the SPMP)**

This subclause of the SPMP shall specify the metrics, reporting mechanisms, and control procedures necessary to measure, report, and control the product requirements, the project schedule, budget, and resources, and the quality of work processes and work products. All elements of the control plan should be consistent with the organization's standards, policies, and procedures for project control as well as with any contractual agreements for project control.

##### **4.5.3.1 Requirements control plan (Subclause 5.3.1 of the SPMP)**

This subclause of the SPMP shall specify the control mechanisms for measuring, reporting, and controlling changes to the product requirements. This subclause shall also specify the mechanisms to be used in assessing the impact of requirements changes on product scope and quality, and the impacts of requirements changes on project schedule, budget, resources, and risk factors. Configuration management mechanisms shall include change control procedures and a change control board. Techniques that may be used for requirements control include traceability, prototyping and modeling, impact analysis, and reviews.

##### **4.5.3.2 Schedule control plan (Subclause 5.3.2 of the SPMP)**

This subclause of the SPMP shall specify the control mechanisms to be used to measure the progress of work completed at the major and minor project milestones, to compare actual progress to planned progress, and to implement corrective action when actual progress does not conform to planned progress. The schedule control plan shall specify the methods and tools that will be used to measure and control schedule progress. Achievement of schedule milestones should be assessed using objective criteria to measure the scope and quality of work products completed at each milestone.

#### **4.5.3.3 Budget control plan (Subclause 5.3.3 of the SPMP)**

This subclause of the SPMP shall specify the control mechanisms to be used to measure the cost of work completed, compare planned cost to budgeted cost, and implement corrective action when actual cost does not conform to budgeted cost. The budget control plan shall specify the intervals at which cost reporting will be done and the methods and tools that will be used to manage the budget. The budget plan should include frequent milestones that can be assessed for achievement using objective indicators to assess the scope and quality of work products completed at those milestones. A mechanism such as earned value tracking should be used to report the budget and schedule plan, schedule progress, and the cost of work completed.

#### **4.5.3.4 Quality control plan (Subclause 5.3.4 of the SPMP)**

This subclause of the SPMP shall specify the mechanisms to be used to measure and control the quality of the work processes and the resulting work products. Quality control mechanisms may include quality assurance of work processes, verification and validation, joint reviews, audits, and process assessment.

#### **4.5.3.5 Reporting plan (Subclause 5.3.5 of the SPMP)**

This subclause of the SPMP shall specify the reporting mechanisms, report formats, and information flows to be used in communicating the status of requirements, schedule, budget, quality, and other desired or required status metrics within the project and to entities external to the project. The methods, tools, and techniques of communication shall be specified in this subclause. The frequency and detail of communications related to project measurement and control shall be consistent with the project scope, criticality, risk, and visibility.

#### **4.5.3.6 Metrics collection plan (Subclause 5.3.6 of the SPMP)**

This subclause of the SPMP shall specify the methods, tools, and techniques to be used in collecting and retaining project metrics. The metrics collection plan shall specify the metrics to be collected, the frequency of collection, and the methods to be used in validating, analyzing, and reporting the metrics.

#### **4.5.4 Risk management plan (Subclause 5.4 of the SPMP)**

This subclause of the SPMP shall specify the risk management plan for identifying, analyzing, and prioritizing project risk factors. This subclause shall also describe the procedures for contingency planning, and the methods to be used in tracking the various risk factors, evaluating changes in the levels of risk factors, and the responses to those changes. The risk management plan shall also specify plans for assessing initial risk factors and the ongoing identification, assessment, and mitigation of risk factors throughout the life cycle of the project. This plan should describe risk management work activities, procedures and schedules for performing those activities, documentation and reporting requirements, organizations and personnel responsible for performing specific activities, and procedures for communicating risks and risk status among the various acquirer, supplier, and subcontractor organizations. Risk factors that should be considered include risks in the acquirer-supplier relationship, contractual risks, technological risks, risks caused by the size and complexity of the product, risks in the development and target environments, risks in personnel acquisition, skill levels and retention, risks to schedule and budget, and risks in achieving acquirer acceptance of the product.

#### **4.5.5 Project closeout plan (Subclause 5.5 of the SPMP)**

This subclause of the SPMP shall contain the plans necessary to ensure orderly closeout of the software project. Items in the closeout plan should include a staff reassignment plan, a plan for archiving project materials, a plan for post-mortem debriefings of project personnel, and preparation of a final report to include lessons learned and analysis of project objectives achieved.

## **4.6 Technical process plans (Clause 6 of the SPMP)**

This clause of the SPMP shall specify the development process model, the technical methods, tools, and techniques to be used to develop the various work products; plans for establishing and maintaining the project infrastructure; and the product acceptance plan.

### **4.6.1 Process model (Subclause 6.1 of the SPMP)**

This subclause of the SPMP shall define the relationships among major project work activities and supporting processes by specifying the flow of information and work products among activities and functions, the timing of work products to be generated, reviews to be conducted, major milestones to be achieved, baselines to be established, project deliverables to be completed, and required approvals that span the duration of the project. The process model for the project shall include project initiation and project termination activities. To describe the process model, a combination of graphical and textual notations may be used. Any tailoring of an organization's standard process model for a project shall be indicated in this subclause.

### **4.6.2 Methods, tools, and techniques (Subclause 6.2 of the SPMP)**

This subclause of the SPMP shall specify the development methodologies, programming languages and other notations, and the tools and techniques to be used to specify, design, build, test, integrate, document, deliver, modify and maintain the project deliverable and nondeliverable work products. In addition, the technical standards, policies, and procedures governing development and/or modification of the work products shall be specified.

### **4.6.3 Infrastructure plan (Subclause 6.3 of the SPMP)**

This subclause of the SPMP shall specify the plan for establishing and maintaining the development environment (hardware, operating system, network, and software), and the policies, procedures, standards, and facilities required to conduct the software project. These resources may include workstations, local area networks, software tools for analysis, design, implementation, testing, and project management, desks, office space, and provisions for physical security, administrative personnel, and janitorial services.

### **4.6.4 Product acceptance plan (Subclause 6.4 of the SPMP)**

This subclause of the SPMP shall specify the plan for acquirer acceptance of the deliverable work products generated by the software project. Objective criteria for determining acceptability of the deliverable work products shall be specified in this plan and a formal agreement of the acceptance criteria shall be signed by representatives of the development organization and the acquiring organization. Any technical processes, methods, or tools required for product acceptance shall be specified in the product acceptance plan. Methods such as testing, demonstration, analysis and inspection should be specified in this plan.

## **4.7 Supporting process plans (Clause 7 of the SPMP)**

This clause of the SPMP shall contain plans for the supporting processes that span the duration of the software project. These plans shall include, but are not limited to, configuration management, verification and validation, software documentation, quality assurance, reviews and audits, problem resolution, and subcontractor management. Plans for supporting processes shall be developed to a level of detail consistent with the other clauses and subclauses of the SPMP. In particular, the roles, responsibilities, authorities, schedule, budgets, resource requirements, risk factors, and work products for each supporting process shall be specified. The nature and types of supporting processes required may vary from project to project; however, the absence of a configuration management plan, verification and validation plan, quality assurance plan, joint acquirer-supplier review plan, problem resolution plan, or subcontractor management plan shall be explicitly justified in any SPMP that does not include them. Plans for supporting processes may be incorporated directly into the SPMP or incorporated by reference to other plans.



#### **4.7.1 Configuration management plan (Subclause 7.1 of the SPMP)**

This subclause of the SPMP shall contain the configuration management plan for the software project, to include the methods that will be used to provide configuration identification, control, status accounting, evaluation, and release management. In addition, this subclause shall specify the processes of configuration management to include procedures for initial baselining of work products, logging and analysis of change requests, change control board procedures, tracking of changes in progress, and procedures for notifying concerned parties when baselines are first established or later changed. The configuration management process should be supported by one or more automated configuration management tools.

#### **4.7.2 Verification and validation plan (Subclause 7.2 of the SPMP)**

This subclause of the SPMP shall contain the verification and validation plan for the software project to include scope, tools, techniques, and responsibilities for the verification and validation work activities. The organizational relationships and degrees of independence between development activities and verification and validation activities shall be specified. Verification planning should result in specification of techniques such as traceability, milestone reviews, progress reviews, peer reviews, prototyping, simulation, and modeling. Validation planning should result in specification of techniques such as testing, demonstration, analysis, and inspection. Automated tools to be used in verification and validation should be specified.

#### **4.7.3 Documentation plan (Subclause 7.3 of the SPMP)**

This subclause of the SPMP shall contain the documentation plan for the software project, to include plans for generating nondeliverable and deliverable work products. Organizational entities responsible for providing input information, generating, and reviewing the various documents shall be specified in the documentation plan. Non-deliverable work products may include items such as requirements specifications, design documentation, traceability matrices, test plans, meeting minutes and review reports. Deliverable work products may include source code, object code, a user's manual, an on-line help system, a regression test suite, a configuration library and configuration management tool, principles of operation, a maintenance guide, or other items specified in subclause 1.1.3 of the SPMP. The documentation plan should include a list of documents to be prepared, the controlling template or standard for each document, who will prepare it, who will review it, due dates for review copy and initial baseline version, and a distribution list for review copies and baseline versions.

#### **4.7.4 Quality assurance plan (Subclause 7.4 of the SPMP)**

This subclause of the SPMP shall provide the plans for assuring that the software project fulfills its commitments to the software process and the software product as specified in the requirements specification, the SPMP, supporting plans, and any standards, procedures, or guidelines to which the process or the product must adhere. Quality assurance procedures may include analysis, inspections, reviews, audits, and assessments. The quality assurance plan should indicate the relationships among the quality assurance, verification and validation, review, audit, configuration management, system engineering, and assessment processes.

#### **4.7.5 Reviews and audits plan (Subclause 7.5 of the SPMP)**

This subclause of the SPMP shall specify the schedule, resources, and methods and procedures to be used in conducting project reviews and audits. The plan should specify plans for joint acquirer-supplier reviews, management progress reviews, developer peer reviews, quality assurance audits, and acquirer-conducted reviews and audits. The plan should list the external agencies that approve or regulate any product of the project.

#### **4.7.6 Problem resolution plan (Subclause 7.6 of the SPMP)**

This subclause of the SPMP shall specify the resources, methods, tools, techniques, and procedures to be used in reporting, analyzing, prioritizing, and processing software problem reports generated during the project. The problem resolution plan should indicate the roles of development, configuration management, the change control board, and

verification and validation in problem resolution work activities. Effort devoted to problem reporting, analysis, and resolution should be separately reported so that rework can be tracked and process improvement accomplished.

#### **4.7.7 Subcontractor management plans (Subclause 7.7 of the SPMP)**

This subclause of the SPMP shall contain plans for selecting and managing any subcontractors that may contribute work products to the software project. The criteria for selecting subcontractors shall be specified and the management plan for each subcontract shall be generated using a tailored version of this standard. Tailored plans should include the items necessary to ensure successful completion of each subcontract. In particular, requirements management, monitoring of technical progress, schedule and budget control, product acceptance criteria, and risk management procedures shall be included in each subcontractor plan. Additional topics should be added as needed to ensure successful completion of the subcontract. A reference to the official subcontract and prime contractor/subcontractor points of contact shall be specified.

#### **4.7.8 Process improvement plan (Subclause 7.8 of the SPMP)**

This subclause of the SPMP shall include plans for periodically assessing the project, determining areas for improvement, and implementing improvement plans. The process improvement plan should be closely related to the problem resolution plan; for example, root cause analysis of recurring problems may lead to simple process improvements that can significantly reduce rework during the remainder of the project. Implementation of improvement plans should be examined to identify those processes that can be improved without serious disruptions to an ongoing project and to identify those processes that can best be improved by process improvement initiatives at the organizational level.

#### **4.8 Additional plans (Clause 8 of the SPMP)**

This clause of the SPMP shall contain additional plans required to satisfy product requirements and contractual terms. Additional plans for a particular project may include plans for assuring that safety, privacy, and security requirements for the product are met, special facilities or equipment, product installation plans, user training plans, integration plans, data conversion plans, system transition plans, product maintenance plans, or product support plans.

#### **4.9 Plan annexes**

Annexes may be included, either directly or by reference to other documents, to provide supporting details that could detract from the SPMP if included in the body of the SPMP.

#### **4.10 Plan index**

An index to the key terms and acronyms used throughout the SPMP is optional, but recommended to improve the usability of the SPMP.

## **Annex A**

(informative)

### **Bibliography**

The standards listed here should be consulted when applying this standard. The latest revisions should be consulted.

[B1] IEEE Std 730-1998, IEEE Standard for Software Quality Assurance Plans.

[B2] IEEE Std 828-1998, IEEE Standard for Software Configuration Management Plans.

[B3] IEEE Std 1012-1998, IEEE Standard for Software Verification and Validation.

[B4] IEEE Std 1074-1997, IEEE Standard for Developing Software Life Cycle Processes.

[B5] IEEE Std 1490-1998, IEEE Guide—Adoption of PMI Standard, A Guide to the Project Management Body of Knowledge.

[B6] IEEE/EIA 12207.0-1996, IEEE/EIA Standard—Industry Implementation of ISO/IEC 12207: 1995, Standard for Information Technology—Software life cycle processes.

[B7] IEEE/EIA 12207.1-1997, IEEE/EIA Guide for Information Technology—Software life cycle processes—Life cycle data.

[B8] IEEE/EIA 12207.2-1997, IEEE/EIA Guide for Information Technology—Software life cycle processes—Implementation considerations.

[B9] ISO/IEC 12119: 1994, Information technology—Software packages—Quality requirements and testing.

[B10] ISO/IEC 9126: 1991, Information technology—Software product evaluation—Quality characteristics and their use.

## Annex B

(informative)

### Guidelines for compliance with IEEE/EIA 12207.1-1997

#### B.1 Overview

The Software Engineering Standards Committee (SESC) of the IEEE Computer Society has endorsed the policy of adopting international standards. In 1995, the international standard, ISO/IEC 12207, Information technology—Software life cycle processes, was completed. The standard establishes a common framework for software life cycle processes, with well-defined terminology, that can be referenced by the software industry.

In 1995 the SESC evaluated ISO/IEC 12207 and decided that the standard should be adopted and serve as the basis for life cycle processes within the IEEE Software Engineering Collection. The IEEE adaptation of ISO/IEC 12207 is IEEE/EIA 12207.0-1996. It contains ISO/IEC 12207 and the following additions: improved compliance approach, life cycle process objectives, life cycle data objectives, and errata.

The implementation of ISO/IEC 12207 within the IEEE also includes the following:

- IEEE/EIA 12207.1-1997, IEEE/EIA Guide for Information Technology—Software life cycle processes—Life cycle data;
- IEEE/EIA 12207.2-1997, IEEE/EIA Guide for Information Technology—Software life cycle processes—Implementation considerations; and
- Additions to 11 SESC standards (i.e., IEEE Std 730, 828, 829, 830, 1012, 1016, 1058, 1062, 1219, 1233, 1362) to define the correlation between the data produced by existing SESC standards and the data produced by the application of IEEE/EIA 12207.1-1997.

NOTE — Although IEEE/EIA 12207.1-1997 is a guide, it also contains provisions for application as a standard with specific compliance requirements. This annex treats IEEE/EIA 12207.1-1997 as a standard.

In order to achieve compliance with both this standard and IEEE/EIA 12207.1-1997, it is essential that the user review and satisfy the data requirements for both standards.

When this standard is directly referenced, the precedence for conformance is based upon this standard alone. When this standard is referenced with the IEEE/EIA 12207.x standard series, the precedence for conformance is based upon the directly referenced IEEE/EIA 12207.x standard, unless there is a statement that this standard has precedence.

##### B.1.1 Scope and purpose

Both this standard and IEEE/EIA 12207.1-1997 place requirements on an SPMP. The purpose of this annex is to explain the relationship between the two sets of requirements so that users producing documents intended to comply with both standards may do so.

#### B.2 Correlation

This clause explains the relationship between this standard and IEEE/EIA 12207.0-1996 in the following areas: terminology, process, and life cycle data.

### B.2.1 Terminology correlation

The two standards use similar terms in similar ways. The concept of project management is present in IEEE/EIA 12207.0-1996 but it is embedded in two other processes: acquisition and supply. Hence, there is an acquisition project and a supply project that, though related, may be done by different organizations.

### B.2.2 Process correlation

This standard places no explicit requirements on process. However, the information required by its SPMP makes implicit assumptions regarding process, similar to that of IEEE/EIA 12207, but limited to a software project. Generally, fulfilling the implied process requirements of this standard would meet the requirements of IEEE/EIA 12207.0-1996 and would not violate its requirements.

### B.2.3 Life cycle data correlation and SPMPs

The information required in an SPMP by this standard and the information required in an SPMP by IEEE/EIA 12207.1-1997 are similar. It is reasonable to expect that a single document could comply with both standards. The main difference is that this standard specifies a particular format, while IEEE/EIA 12207.1-1997 does not. Details are provided in Clause B.3 of this standard.

### B.2.4 Life cycle data correlation between other data in IEEE/EIA 12207.1-1997 and IEEE Std 1058-1998

Table B.1 correlates the life cycle data other than SPMP between this standard and IEEE/EIA 12207.1-1997. It provides information to users of both standards.

**Table B.1—Life cycle data correlation between other data in IEEE/EIA 12207.1-1997 and IEEE Std 1058-1998**

Information item(s)	IEEE/EIA 12207.0-1996 subclause	Kind of documentation	IEEE/EIA 12207.1-1997 subclause	Corresponding subclause of IEEE Std 1058-1998
Management process plans	7.1.2.1	Plan	—	4.5
Supplier selection record—Proposal evaluation criteria, Requirements compliance weighting	5.1.3.1	Record	—	4.7.7

### B.3 Document compliance

This clause provides details substantiating a claim that an SPMP complying with this standard may achieve document compliance with the SPMP prescribed in IEEE/EIA 12207.1-1997. The requirements for document compliance are summarized in a single row of Table 1 of IEEE/EIA 12207.1-1997. That row is reproduced in Table B.2 of this standard.

**Table B.2—Summary of requirements for an SPMP  
excerpted from Table 1 of IEEE/EIA 12207.1-1997**

Information item(s)	IEEE/EIA 12207.0-1996 subclause	Kind of documentation	IEEE/EIA 12207.1-1997 subclause	References
Project management plan	5.2.4.3, 5.2.4.4, 5.2.4.5	Plan	6.11	IEEE Std 1012-1998; IEEE Std 1058-1998; IEEE Std 1074-1997; EIA/IEEE J-STD 016-1995, E.2.1; ISO/IEC 9126: 1991; ISO/IEC 12119: 1994; <i>SEI Continuous Risk Management Guidebook</i>

The requirements for document compliance are discussed in the following subclauses:

- B.3.1 discusses compliance with the information requirements noted in column 2 of Table B.2 as prescribed by 6.2.1.1 of IEEE/EIA 12207.0-1996.
- B.3.2 discusses compliance with the generic content guideline (the “kind” of document) noted in column 3 of Table B.2 as a “plan.” The generic content guidelines for a “plan” appear in 5.2 of IEEE/EIA 12207.1-1997.
- B.3.3 discusses compliance with the specific requirements for an SPMP noted in column 4 of Table B.2 as prescribed by 6.11 of IEEE/EIA 12207.1-1997.
- B.3.4 discusses compliance with the life cycle data objectives of Annex H of IEEE/EIA 12207.0-1996 as described in 4.2 of IEEE/EIA 12207.1-1997.

### **B.3.1 Compliance with information requirements of IEEE/EIA 12207.0-1996**

The information requirements for an SPMP are those prescribed by 5.2.4.3, 5.2.4.4, and 5.2.4.5 of IEEE/EIA 12207.0-1996. In this case, those requirements are substantively identical with those considered in B.3.3 of this standard.

### **B.3.2 Compliance with generic content guidelines of IEEE/EIA 12207.1-1997**

The generic content guidelines for a “plan” in IEEE/EIA 12207.1-1997 are prescribed by 5.2 of IEEE/EIA 12207.1-1997. A complying plan shall achieve the purpose stated in 5.2.1 and include the information listed in 5.2.2 of IEEE/EIA 12207.1-1997.

The purpose of a plan is as follows:

IEEE/EIA 12207.1-1997, subclause 5.2.1: Purpose: Define when, how, and by whom specific activities are to be performed, including options and alternatives, as required.

Any plan complying with IEEE/EIA 12207.1-1997 shall satisfy the generic content requirements provided in 5.2.2 of that standard. Table B.3 of this standard lists the generic content items and, where appropriate, references the subclause of this standard that requires the same information.

**Table B.3—Coverage of generic plan requirements by IEEE Std 1058-1998**

IEEE/EIA 12207.1-1997 generic content	Corresponding clause of IEEE Std 1058-1998	Additions to requirements of IEEE Std 1058-1998
a) Date of issue and status	Front pages of outline	—
b) Scope	4.1.1.1 Purpose, scope, and objectives	—
c) Issuing organization	Front pages of outline	—
d) References	4.2 References	—
e) Approval authority	4.6.1 Process model	—
f) Planned activities and tasks	4.5.2 Work plan	—
g) Macro references (policies or laws that give rise to the need for this plan)	4.2 References	—
h) Micro references (other plans or task descriptions that elaborate details of this plan)	4.2 References	—
i) Schedules	4.5.2.2 Schedule allocation 4.5.5 Project closeout plan	—
j) Estimates	4.5.2.4 Budget allocation	—
k) Resources and their allocation	4.5.2.3 Resource allocation	—
l) Responsibilities and authority	4.4.3 Roles and responsibilities	—
m) Risks	4.5.4 Risk management plan	—
n) Quality control measures NOTE — This includes quality control of the SPMP itself.	4.1.2 Evolution of the SPMP 4.5.3.1 Requirements control plan 4.5.3.4 Quality control plan	—
o) Cost	4.5.2.4 Budget allocation 4.5.3.3 Budget control plan	—
p) Interfaces among parties involved	4.4.1 External interfaces 4.4.2 Internal structure	—
q) Environment/infrastructure (including safety needs)	4.5.1.3 Resource acquisition plan 4.5.2.3 Resource allocation 4.6.3 Infrastructure plan 4.8 Additional plans	—
r) Training	4.5.1.4 Project staff training plan	—
s) Glossary	4.3 Definitions	—
t) Change procedures and history NOTE — This includes the change procedures for the SPMP itself.	Front pages of outline Evolution of the plan	—

### B.3.3 Compliance with specific content requirements of IEEE/EIA 12207.1-1997

The specific content requirements for an SPMP in IEEE/EIA Std 12207.1-1997 are prescribed by 6.11 of IEEE/EIA 12207.1-1997. A compliant SPMP shall achieve the purpose stated in 6.11.1 and include the information listed in 6.11.3 of IEEE/EIA 12207.1-1997.

The purpose of the SPMP is as follows:

IEEE/EIA 12207.1-1997, subclause 6.11.1: Purpose: Define the technical and managerial processes necessary to satisfy project requirements.

An SPMP complying with IEEE/EIA 12207.1-1997 shall satisfy the specific content requirements provided in 6.11.3 of that standard. The specific content requirements of 6.11.3 of IEEE/EIA 12207.1-1997 reiterate the generic content requirements and specify the generic requirements that must be satisfied for several activities. The activities are listed in Table B.4 of this standard along with the reference to the clause of this standard that specifically deals with the activity.

**Table B.4—Coverage of specific SPMP requirements by IEEE Std 1058-1998**

IEEE/EIA 12207.1-1997 specific content	Corresponding clauses of IEEE Std 1058-1998	Additions to requirements of IEEE Std 1058-1998
a) Generic plan for managing the project	See Table B.3	—
b) Project organizational structure showing authority and responsibility of each organizational unit, including external organizations	4.4 Project organization	—
c) Engineering environment (for development, operation or maintenance, as applicable), including test environment, library, equipment, facilities, standards, procedures, and tools	4.5.2.3 Resource allocation 4.6.3 Infrastructure plan	—
d) Work breakdown structure of the life cycle processes and activities, including the software products, software services and nondeliverable items to be performed, budgets, staffing, physical resources, software size, and schedules associated with the tasks	4.5.2 Work plan	—
e) Management of the quality characteristics of the software products or services (Separate plans for quality may be developed.)	4.5.3.4 Quality control plan	—
f) Management of safety, security, privacy, and other critical requirements of the software products or services (Separate plans for safety and security may be developed.)	4.5.3.1 Requirements control plan 4.8 Additional plans	—



**Table B.4—Coverage of specific SPMP requirements by IEEE Std 1058-1998 (Continued)**

IEEE/EIA 12207.1-1997 specific content	Corresponding clauses of IEEE Std 1058-1998	Additions to requirements of IEEE Std 1058-1998
g) Subcontractor management, including subcontractor selection and involvement between the subcontractor and the acquirer, if any	4.7.7 Subcontractor management plan	—
h) Quality assurance	4.7.4 Quality assurance plan	—
i) Verification and validation, including the approach for interfacing with the verification and validation agent, if specified	4.7.2 Verification and validation plan	—
j) Acquirer involvement (i.e., joint reviews, audits, informal meetings, reporting, modification and change, implementation, approval, acceptance, access to facilities)	4.4.3 Roles and responsibilities 4.7.5 Reviews and audits	—
k) User involvement (i.e., requirements setting exercises, prototype demonstrations and evaluations)	4.4.3 Roles and responsibilities 4.6.4 Product Acceptance Plan 4.7.5 Reviews and Audits	—
l) Risk management (i.e., the management of the areas of the project that involve technical, cost, and schedule risks)	4.5.4 Risk Management Plan	—
m) Security policy (i.e., the rules for need-to-know and access-to-information at each project organizational level)	4.6.1 Process Model 4.6.2 Infrastructure Plan 4.8 Additional Plans	—
n) Approval required by such means as regulations, required certifications, proprietary, usage, ownership, warranty and licensing rights	4.6.1 Process model 4.7.5 Reviews and audits	—
o) Means for scheduling, tracking, and reporting	4.5.3.2 Schedule control plan 4.5.3.5 Reporting plan	—
p) Training of personnel	4.5.1.4 Project staff training plan	—
q) Software life cycle model	4.6.1 Process model	—
r) Configuration management	4.7.1 Configuration management plan	—

### **B.3.4 Compliance with life cycle data characteristics objectives**

In addition to the content requirements, life cycle data shall be managed in accordance with the objectives provided in Annex H of IEEE/EIA 12207.0-1996.

NOTE — The information items covered by this standard include plans and provisions for creating software life cycle data related to the basic “management data” in H.4 of IEEE/EIA 12207.0-1996. It provides for the following: management data, management plans, status reports, management indicators, criteria and key decision rationale, and contract and other procurement information.

### **B.4 Conclusion**

The analysis documented in this annex suggests that any SPMP complying with this standard will comply with the requirements of an SPMP in IEEE/EIA 12207.1-1997. In addition, to comply with IEEE/EIA 12207.1-1997, an SPMP shall support the life cycle data objectives of Annex H of IEEE/EIA 12207.0-1996.