



CARISSA MALIBIRAN

BACHELOR OF HOTEL
& RESTAURANT
MANAGEMENT

PROFESSIONAL SUMMARY

I worked in Malaysia as a barista and waitress. Trained in Culinary, Food and Beverage, Front Office and Events Management. Strive to exceed customer expectations. Capable and passionate serving customers quickly and well.

EDUCATION

*Bachelor of Science in Hotel &
Restaurant Management*

NATIONAL UNIVERSITY, MANILA

2015 - 2021

Secondary School

ESTEBAN ABADA HIGH SCHOOL

2010 - 2014

CERTIFICATIONS

2018

NATIONAL CERTIFICATE II –
FRONT OFFICE SERVICES

2019

TRAINEE

Lido de Paris Hotel & Entertainment
Center, Inc.

EXPERIENCE

BARISTA

KUALA LUMPUR, MALAYSIA

2018 - 2019

SEMINARS ATTENDED

- "RESPONSIBLE USE OF SOCIAL MEDIA AND SEMINAR: HEY HIRE, YOU'RE FIRED", NATIONAL UNIVERSITY, 2018
- "AWARENESS CAMPAIGN" DURING THE 5TH GUIDANCE AWARENESS PROGRAM WITH THE THEME "I AM (INFORMED, INSPIRED, INVOLVED) TO MENTAL HEALTH". LRC MULTIMEDIA, 2018
- WINE TASTING IN GRIND BISTRO, MAIN BUILDING, NETPARK 5TH AVE. BONIFACIO GLOBAL CITY TAGUIG, 2019
- "DREAM, EXPLORE, REACH AND EXTEND" CRUISING TO THE FUTURE", 2019

SKILLS

- Customer Service 92%
- Organization 85%
- Menu Memorization 90%
- Point of Sale Knowledge 90%
- Problem Solving 80%
- Communication 85%

REFERENCES

MHENDRIT R. VENEZUELA

ADMINISTRATIVE & OPERATIONS
MANAGER DE LA SALLE-COLLEGE OF
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