Edgar Oliva

EDUCATION:

Asher College Sacramento   4/17 – 1/18
    Network Support Specialist
- CompTIA Network+
- CompTIA Security+
- Cisco CCENT
- Cisco CCNA R&S

Sacramento City College   8/6 - 12/14
    Network Administration Certificate
    Network Design Certificate
    Computer Network Security Certificate

itpro.tv   2/14 - 4/17
    Online Education
    Windows Server 2012 – 2016
    EXCHANGE, AD, DHCP DNS.
    VMware, CCNA & Six Sigma

linuxacademy.com   2/14 - 4/17
    LPC-2 and AWS

EXPERIENCE:

Kelly Services (Intel Folsom,CA)
Technician Lvl 4 || Software Technician   **12/21 – Present**

Key Accomplishment – Worked on testing framework creating features aiding the collection of logs, debug data and special test cases. Executed tests with different case scenarios and environments successfully. Created sighting found in codebase of bugs. Keep track of jira tickets for the addition of features and fixes for future and ongoing springs. Aided in the development of robust integration testing to check the sanity of current spring work. Analyzed and provided support to other teams when required help with the creation of performance environments to run testing on nvme drives. Responsible for writing automation and technical documentation for the team and stakeholders.

Kelly Services (Intel Folsom,CA)
Technician Lvl 3 Lead || Software Technician   **6/18 – 12/21**

- *Key Accomplishment* – As member of Intel's NSG PnP Team I provided engineering support in the development of Intel's 1st Hybrid Optane drive H10 and Intel's 1st Gen 4 Datacenter nvme drive. Worked with the engineering team to provision servers and maintain systems up to BKC. Contributed to the automation efforts in the development of our testing framework. Lead the efforts on execution tests for power and performance validation that targeted generic and OEM firmware. Developed and upgraded execution methodologies that allowed the execution team to complete runs in a more efficient and effective matter, while reducing the man hours. Created documentation and implemented new BKC for new projects. Supported the validation efforts of new software and hardware stack. Gave critical support to engineers outside of our team while in taskforces which created a positive global impact in the development of various products allowing it to reach PRQ status on schedule.

Kelly Services (Intel Folsom,CA)
Ops Manager   **11/18 – 06/19**

- *Key Accomplishment* –Strategized and coordinated efforts for the PnP execution team which roles were to provide collaborative support to the engineering team in all aspects of Intel SSD firmware validation, deployment of SUTs, firmware flashing, platform validation, OS validation and equipment setup. Conducted corrective discipline actions among team and guide them on technical and professional expectations. Allocated techs base on skill set to better manage the completion of projects when technical gaps or absences happen. Managed the team budget and payroll which allowed us to have a better direction of the team financially.

Capital Mailing Services
Network Administrator   **8/15 - 2/16**

- *Key Accomplishment* -- Deployed, managed and secured company network. Work with upper management on new policies to not only secure the infrastructure but also increase performance on end users and IT equipment. Acquired and deployed licensed software to increase productivity. Respond to tickets on timely manner to avoid bossiness interruption.

Capital Mailing Services
Level 1 Programmer   **2/14 - 8/14**

- *Key Accomplishment* –Optimize the company's IT network to be able to test and deploy new environments for pre-production. Adopted new methodologies that allowed to test codebase before feature or bug fixes releases and contributed to the company development platform.

TECHNICAL SKILLS:

Network Administration, Security, User Training/Awareness Programs, CISCO IOS, VLAN, VoIP, VMware, Hyper-V, Policy Configuration, Active Directory, Exchange, Print Server, Deployment, RAID, SAN, BACKUP, Legacy Support, Hardware, Cron, GIT, BASH, PYTHON, PHP, MySQL, APACHE, Apple configurator, Molecule, Ansible, Docker, Kubernetes, Performance testing.

INTERESTS:

foodie, hiking, micro controllers, IOT, indi gamer, anime, pixel art.