Carissa Liu

Los Angeles, CA She/Her

Education

University of Southern California (USC), Los Angeles, CA

Expected Graduation: May 2025

Bachelor of Arts in Public Relations, Annenberg School for Communication and Journalism **Minor in Web Technologies and Applications**, Viterbi School of Engineering

Experience

Intern, USC Annenberg Office of Development and External Relations

SEPT 2022 - PRESENT

- > Drafting, editing, and proofreading content for various types of communication materials
- > Updating and maintaining donor records in Salesforce with biographical, contact, degree information, etc.
- > Preparing briefings for events with upwards of 230 attendees by performing research on prospective donors

Web Developer and Content Creator, <u>www.carissaeats.com</u>

APRIL 2020 - PRESENT

- > Writing cultural identity pieces, food narratives, and restaurant recommendations in Bergen County (NJ), New York City, and places across the U.S. and abroad
- > Developed as an extension of @carissaeats
- > Built from scratch using HTML/CSS/JavaScript and Ruby (Jekyll framework)
- > Designing visually-appealing graphics for website content and Instagram promotional material

Content Creator, @CarissaEats

AUGUST 2016 - PRESENT

- > Managing an Instagram account to share my cooking projects and various food endeavors
- > Writing Instagram captions for food photos to uplift small businesses in each city
- > Collaborated with Bopomofo Cafe and IRVINS Salted Egg in December 2020 to promote the launch of IRVINS, a Singaporean snack company, in U.S. markets via Bopomofo Cafe. This partnership entailed the organization of an IRVINS snack box giveaway via @CarissaEats

Social Media Marketing and Communications Intern, Masc Hospitality Group

AUGUST 2021 - NOVEMBER 2021

- > Co-managed @BronxNightMarket, @UptownNightMarket, @FordhamFlea social media accounts, with over 53,000 followers total
- > Identified and invited relevant small businesses to join the events as vendors, as well as local colleges and community organizations to attend and spread the word
- > Performed weekly research on vendors who filled missing niches from the event
- > Maintained the master contact spreadsheet, alongside the operations team, with hundreds of small businesses and organizations across all five NYC boroughs
- > Led social media communications between vendors and the events team to coordinate promotional content
- > Communicated messages on behalf of the operations team
- > Incorporated interactive elements in stories to drive engagement surrounding the weekly night markets

Skills and Languages

Creative: Canva | Adobe Photoshop | Adobe Illustrator | AP Style

Technical: HTML/CSS/JS | Google Suite | Microsoft Suite | Ruby | Salesforce **Spoken**: Cantonese (Conversational) | Mandarin (Limited Working Proficiency)