

Carl Alvares

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EDUCATION

University of Toronto, Toronto, Ontario

- B.Sc. in Computer Science Jun 2019 (Expected)
 - Dean's List Candidate
 - Cumulative GPA: 4.00/4.00

Schulich School of Business at York University, Toronto, Ontario

- B.B.A. in Finance Jun 2016
 - Graduated Honours with Distinction
 - Cumulative GPA: 7.63/9.00

EXPERIENCE

Alamos Gold Inc., Toronto, Ontario

- Summer Student, Information Technology May 2017 – Aug 2017
 - Responsible for the evaluation and implementation of business software
 - Revamped company network monitor solution (SolarWinds), reducing unwanted alerts by 80%
 - Developed improved project tracking list using Excel in order to keep track of employee productivity
 - Migrated company's Office suite to Microsoft's Office 365 platform

Virgin Mobile Canada, Toronto, Ontario

- Technical Support Agent, Client Care Sep 2016 – Dec 2016
 - Handled calls from Virgin Mobile members with hardware and software issues
 - Assisted members in their troubleshooting process, listening attentively to any issues they had
 - Represented the Virgin Mobile brand by espousing corporate values and following a client-first attitude
 - Answered over 2000 calls with a 90% customer satisfaction rate (3rd highest in the centre)

APEX Conference, Toronto, Ontario

- Vice President, Corporate Relations May 2015 – Mar 2016
 - Established partnerships with companies to increase conference budget
 - Managed a team of two junior members, which involved training them and assisting with their roles
 - Contacted over 80 firms, ranging from small start-ups to massive, multinational entities
 - Held sponsorship discussion meetings with corporate partners, raising \$5,250 in the process

RBC Royal Bank, Toronto, Ontario

- Summer Agent, Indirect Lending May 2015 – Aug 2015
 - Verified and funded short-term automotive loan applications sent by dealerships
 - Tasked with APR calculations of short-term loans as well as due diligence on loan applicants
 - Funded over 1000 applications, with loan amounts anywhere from \$10,000 to \$100,000 in value
 - Maintained an error-rate of less than 2% for the duration of the work-term

AWARDS & SCHOLARSHIPS

- James Mason Academic Achievement Medal 2017
 - Awarded for outstanding achievement in Electrical Engineering & Computer Science at York University
- York University Entrance Scholarship (Highest Tier) 2012
 - Awarded for achieving a high school average of over 95%
- RBC Scholarship for Children 2012
 - Awarded based on academic record and extracurricular activities during high school

PROJECTS

- Personal Website 2017
 - Made using HTML, CSS and the Bootstrap framework

TECHNICAL SKILLS

- Proficient:
 - HTML, CSS, Python, Visual Basic for Applications (VBA), SQL, Linux, Bash terminal, Git
- Prior Experience:
 - R

[Resume compiled on 2017-08-31]