

SAHUDY SHAROLYN SORIANO
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PROFESSIONAL SUMMARY

Results-driven **Industrial Engineer** with **10+ years of experience** leading complex projects and optimizing operations across manufacturing, logistics, and financial consulting. Proven success in implementing **Agile and Lean methodologies** (Scrum, JIT, 5S) to drive operational efficiency, profitability, and customer satisfaction. Specialized in **Digital Project Management (DPM)** with hands-on expertise in **ERP systems (SAP)** and **project coordination via Jira**. Seeking a remote **Project or Program Manager** role to leverage Agile leadership and **Business Intelligence (BI)** for digital transformation and supply chain excellence.

CORE COMPETENCIES

- **Project Management:** Agile | Scrum (CSM) | Jira | SMART | 5S | JIT
- **Data & Systems:** Business Intelligence (BI) | KPI | Data Reporting | SAP | Jira
- **Operational Optimization:** Supply Chain & Logistics | Process Improvement
- **Leadership & Strategy:** Team Leadership | Financial Consulting | Business Strategy | Continuous Improvement

CERTIFICATIONS & TECHNICAL SKILLS

- **Certified Scrum Master (CSM)** – Scrum Alliance: Certificant ID: 001616438
- **Software:** SAP, Jira, Microsoft Office Suite (Excel, Word, PowerPoint)
- **Methodologies:** Lean, Agile, Scrum, 5S, Just-in-Time (JIT), SMART

EDUCATION

- **Master of Science in Business Intelligence** —CITY UNIVERSITY MIAMI| Expected Dec 2026
- **Certificate in Digital Project Management** —CITY UNIVERSITY MIAMI| Expected Sep 2027
- **Master's in Business Administration (MBA)** — ENEB, Universidad Isabel I, Spain | 2022
- **Master's in Supply Chain Management** — ENEB, Universidad Isabel I, Spain | 2022
- **Bachelor's in Industrial Engineering** — UNAPEC, Santo Domingo, D.R. | 2019

PROFESSIONAL EXPERIENCE

Operations Management Consultant / Project Lead | AlvaSori LLC | Jan 2025 – Present

- Optimized internal workflows, improving operational efficiency by **15%** and profitability by **10%** through strategic process redesign.
- Implemented **Agile methodologies** and continuous improvement strategies, significantly enhancing workflow performance and client satisfaction.
- Developed management strategies that boosted team productivity and engagement, fostering a high-performance culture.
- Monitored key performance metrics to proactively identify and capitalize on improvement opportunities across business units.

Personal Financial Consultant & Business Advisor | *Self-Employed* | 2020 – Jan 2025

- Streamlined workflows for **5+ startups**, increasing average profitability by **15%**.
- Designed and implemented complete operational manuals, improving efficiency by **25%** in small businesses.
- Applied **SMART frameworks** to define and track performance objectives for clients.
- Delivered financial coaching to **15+ individuals**, helping them reduce or eliminate debt within one year.

Property Manager (Airbnb) | *AlvaSoriRD* | 2021 – May 2025

- Managed end-to-end logistics for **3 rental properties**, achieving a **95% guest satisfaction rate** through operational excellence and proactive communication.

Logistics & Customer Support Specialist | *Kimberly-Clark* | Nov 2016 – Dec 2018

- Managed inventory and order fulfillment in **SAP**, reducing order processing times by **20%**.
- Led logistics operations and improved customer satisfaction by **10%**.
- Built strong relationships with **3+ suppliers** and **5+ key clients**, securing contracts that reduced warehouse costs by **4%**.

International Logistics Customer Service Representative | *Zimmer Biomet CMF & Thoracic* | Sep 2019 – Nov 2019

- Managed **100+ international shipments per month**, ensuring timely delivery of medical implants and devices.
- Collaborated with brokers and internal teams to optimize customs processes, reducing clearance times by **15%**.

Project Management Assistant | *Ser Salud* | Nov 2014 – Mar 2016

- Implemented **5S methodology** across two production lines, increasing workplace efficiency by **10%** and reducing waste by **6%**.
- Produced analytical project reports that informed strategic decision-making for senior leadership.

Maintenance & Production Coordinator | *The Coca-Cola Company* | Mar 2009 – Dec 2013

- Applied **Just-in-Time (JIT)** methodology, improving production efficiency by **18%**.
- Designed and implemented **KPI dashboards**, reducing reporting time by **20%** and enhancing operational visibility.
- Supervised **15+ employees**, maintaining equipment downtime below **2%** while ensuring safety and quality standards.

 **LANGUAGES**

- **English:** Fluent
- **Spanish:** Native