Final Project Submission

Please fill out:

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· Blog post URL:

https://www.blogger.com/blog/post/edit/4076241086869822975/8676498022716336387?

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Whats eating Apple's customers?

The most common phone and tablet in America and the world are the iPhones and iPads. Americans and people of the world love to tweet about products all the time on Twittter. Conducting Sentiment Analysis using Natural Language Processing (NLP). The Purpose of this project is to see what are the most common and frequent words used, and create machine learning models and Recurrent Neural Network (RNN) to evaluate model performance.

```
In [240]: #Importing packages
          import pandas as pd
          import numpy as np
          import matplotlib.pyplot as plt
          import seaborn as sns
          import warnings
          warnings.filterwarnings('ignore')
          %matplotlib inline
          from wordcloud import WordCloud
          import re
          from sklearn.model selection import train_test_split
          from sklearn.preprocessing import LabelEncoder
          from nltk.stem import WordNetLemmatizer
          from sklearn.metrics import classification report
          from sklearn.metrics import f1 score, accuracy score
          import nltk
          from sklearn.linear model import LogisticRegression
```

Data Prep

The dataset comes from CrowdFlower via data.world. Human raters rated the sentiment in over 9,000 Tweets as positive, negative, or neither.

```
In [241]: #Loading dataset
    df = pd.read_csv('tweet_product_company.csv')
In [242]: #Printing head of the dataframe
    df.head()
```

Out[242]:

	tweet_text	emotion_in_tweet_is_directed_at	$is_there_an_emotion_directed_at_a_brand_or_product$
0	.@wesley83 I have a 3G iPhone. After 3 hrs twe	iPhone	Negative emotion
1	@jessedee Know about @fludapp ? Awesome iPad/i	iPad or iPhone App	Positive emotion
2	@swonderlin Can not wait for #iPad 2 also. The	iPad	Positive emotion
3	@sxsw l hope this year's festival isn't as cra	iPad or iPhone App	Negative emotion
4	@sxtxstate great stuff on Fri #SXSW: Marissa M	Google	Positive emotion

Understanding Data

First we look at the dataframe information, look at the Datatype (Dtype) we are going to be working with. Since column names are a bit long, they are renamed. Next we look for missing data, and fill in that missing data.

```
In [243]: #Dataframe information
          df.info()
          <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 9093 entries, 0 to 9092
          Data columns (total 3 columns):
               Column
                                                                    Non-Null Count
          Dtype
           0
              tweet_text
                                                                    9092 non-null
          object
                                                                    3291 non-null
           1
               emotion in tweet is directed at
          object
               is there an emotion directed at a brand or product 9093 non-null
          object
          dtypes: object(3)
          memory usage: 213.2+ KB
In [244]: #rename columns
          df2 = df.rename(columns = {'is there an emotion directed at a brand or prod
                                      'tweet text': 'Twitter Post', 'emotion in tweet i
In [245]: #Count of misssing data
          df2.isnull().sum()
Out[245]: Twitter Post
                             1
          Focus
                           5802
          Sentiment
                              0
          dtype: int64
In [246]: #FILL Missing values
          df2['Focus'] = df2['Focus'].fillna("")
          df2['Twitter_Post'] = df2['Twitter_Post'].fillna("")
In [247]: #verification of missing null values is removed
          df2.isnull().sum()
Out[247]: Twitter Post
                          0
                          0
          Focus
          Sentiment
                          0
          dtype: int64
```

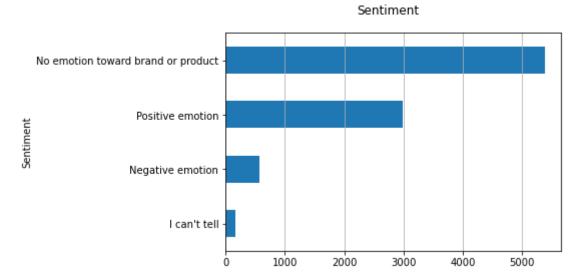
```
In [248]: df2.head()
```

Out[248]:

	Twitter_Post	Focus	Sentiment
0	.@wesley83 I have a 3G iPhone. After 3 hrs twe	iPhone	Negative emotion
1	@jessedee Know about @fludapp ? Awesome iPad/i	iPad or iPhone App	Positive emotion
2	@swonderlin Can not wait for #iPad 2 also. The	iPad	Positive emotion
3	@sxsw I hope this year's festival isn't as cra	iPad or iPhone App	Negative emotion
4	@sxtxstate great stuff on Fri #SXSW: Marissa M	Google	Positive emotion

Univariate Distribution of the Sentiments

Data visualization of the different sentiments in the dataframe.



Preprocessing data - Pre-NLP techniques

First, we remove quotation marks, special characters, and any numbers that are in the tweets. Next we remove any words that are less than 3 letters long.

```
In [250]: #Removing quotation marks, special characters, and numbers
df2['Clean_Twitter_Post01'] = df2['Twitter_Post'].str.replace("[^a-zA-Z]",
```

```
In [251]: # remove short words, less than 3 letters long
    df2['Clean_Twitter_Post02'] = df2['Clean_Twitter_Post01'].apply(lambda x: "

In [252]: df2[['Twitter_Post','Clean_Twitter_Post02']].head(15)
```

Out[252]:

	Twitter_Post	Clean_Twitter_Post02
0	.@wesley83 I have a 3G iPhone. After 3 hrs twe	wesley have iPhone After tweeting RISE Austin
1	@jessedee Know about @fludapp ? Awesome iPad/i	jessedee Know about fludapp Awesome iPad iPhon
2	@swonderlin Can not wait for #iPad 2 also. The	swonderlin wait iPad also They should sale the
3	@sxsw I hope this year's festival isn't as cra	sxsw hope this year festival crashy this year
4	@sxtxstate great stuff on Fri #SXSW: Marissa M	sxtxstate great stuff SXSW Marissa Mayer Googl
5	@teachntech00 New iPad Apps For #SpeechTherapy	teachntech iPad Apps SpeechTherapy Communicati
6		
7	#SXSW is just starting, #CTIA is around the co	SXSW just starting CTIA around corner googleio
8	Beautifully smart and simple idea RT @madebyma	Beautifully smart simple idea madebymany thene
9	Counting down the days to #sxsw plus strong Ca	Counting down days sxsw plus strong Canadian d
10	Excited to meet the @samsungmobileus at #sxsw	Excited meet samsungmobileus sxsw show them Sp
11	Find & Driver Start Impromptu Parties at #SXSW Wi	Find Start Impromptu Parties SXSW With Hurrica
12	Foursquare ups the game, just in time for #SXS	Foursquare game just time SXSW http Still pref
13	Gotta love this #SXSW Google Calendar featurin	Gotta love this SXSW Google Calendar featuring
14	Great #sxsw ipad app from @madebymany: http://	Great sxsw ipad from madebymany http tinyurl

Removing Stop Words in NLP

The words which are generally filtered out before processing a natural language are called **stop words**. These are actually the most common words in any language (like articles, prepositions, pronouns, conjunctions, etc) and does not add much information to the text. Examples of a few stop words in English are "the", "a", "an", "so", "what", etc..

First we identify, the language in which we want the stop words removed. The lambda function is used for condition checking, in which case the words are not in the stopwords list. The lambda function is apllied to the "Clean_Twitter_Post02" column, and the new column is named "Clean_Twitter_Post2".

```
In [253]:
             #Applying Stop words removal
              from nltk.corpus import stopwords
              import string
             stopwords list = stopwords.words('english')
              stopwords_list += list(string.punctuation)
              #Application of stopwords list to dataframe for removal
             df2['Clean_Twitter_Post2'] = df2['Clean_Twitter_Post02'].apply(lambda x:
In [254]: df2[['Clean Twitter Post2','Clean Twitter Post02']].head(15)
Out[254]:
                                             Clean Twitter Post2
                                                                                           Clean_Twitter_Post02
                0
                     wesley iPhone After tweeting RISE Austin dead ...
                                                                     wesley have iPhone After tweeting RISE Austin ...
                                                                        jessedee Know about fludapp Awesome iPad
                   jessedee Know fludapp Awesome iPad iPhone like...
                                                                                                        iPhon...
                2
                           swonderlin wait iPad also They sale SXSW
                                                                     swonderlin wait iPad also They should sale the...
                      sxsw hope year festival crashy year iPhone sxsw
                                                                       sxsw hope this year festival crashy this year ...
                3
                    sxtxstate great stuff SXSW Marissa Mayer Googl...
                                                                    sxtxstate great stuff SXSW Marissa Mayer Googl...
                4
                                                                              teachntech iPad Apps SpeechTherapy
                               teachntech iPad Apps SpeechTherapy
                5
                                                   Communicati...
                                                                                                  Communicati...
                6
                    SXSW starting CTIA around corner googleio skip...
                                                                    SXSW just starting CTIA around corner googleio...
                7
                    Beautifully smart simple idea madebymany thene...
                                                                   Beautifully smart simple idea madebymany thene...
                8
                     Counting days sxsw plus strong Canadian dollar...
                                                                  Counting down days sxsw plus strong Canadian d...
                9
                     Excited meet samsungmobileus sxsw show Sprint
                                                                     Excited meet samsungmobileus sxsw show them
              10
                                                                                                           Sp...
                    Find Start Impromptu Parties SXSW With Hurrica...
                                                                   Find Start Impromptu Parties SXSW With Hurrica...
              11
              12
                     Foursquare game time SXSW http Still prefer Go...
                                                                     Foursquare game just time SXSW http Still pref...
                    Gotta love SXSW Google Calendar featuring part...
                                                                    Gotta love this SXSW Google Calendar featuring...
              13
                            Great sxsw ipad madebymany http tinyurl
                                                                       Great sxsw ipad from madebymany http tinyurl
               14
In [255]:
             #Removing unnecessary columns.
             drop = ['Twitter Post', 'Clean Twitter Post01', 'Clean Twitter Post02']
             df3 = df2.drop(drop, axis = 1)
```

```
In [256]: df3.head(5)
```

Out[256]:

	Focus	Sentiment	Clean_Twitter_Post2
0	iPhone	Negative emotion	wesley iPhone After tweeting RISE Austin dead
1	iPad or iPhone App	Positive emotion	jessedee Know fludapp Awesome iPad iPhone like
2	iPad	Positive emotion	swonderlin wait iPad also They sale SXSW
3	iPad or iPhone App	Negative emotion	sxsw hope year festival crashy year iPhone sxsw
4	Google	Positive emotion	sxtxstate great stuff SXSW Marissa Mayer Googl

Stemming & Lemmatization

Stemming is the process of reducing a word to its word stem that affixes to suffixes and prefixes or to the roots of words. Stemming is important in natural language understanding (NLU) and natural language processing (NLP).

Lemmatization is a linguistic term that means grouping together words with the same root or lemma but with different inflections or derivatives of meaning so they can be analyzed as one item. In general, lemmatization converts words into their base forms. In linguistics, lemmatization helps a reader consider a word's intended meaning instead of its literal meaning. Because of that, lemmatization is often confused with stemming.

First, we initiate the **Snowball Stemmer** which is a stemming algorithm. the stemmer requires a language parameter, so we set it to english. Then we create function with the stemmer which is then going to be applied to the **Clean_Twitter_Post2** column, this is used to create the new column which contains the stemmed words only, which is named **Stem_Post**.

For Lemmatization.. First we call WordNetLemmatizer, and assign it a variable. With that variable, the lemmatization function is created. The Lemmatization function is applied to the **Stem_Post** column. With this application we create a new column called **lem post**.

```
In [257]: #Applying Stemming

#Assigning Variable
stemmer = nltk.SnowballStemmer("english")

#creating stem function
def stem (text):
    text = [stemmer.stem(word) for word in text.split(' ')]
    text = " ".join(text)
    return text
In [258]: #Application of Stem function
df3['Stem_Post'] = df3['Clean_Twitter_Post2'].apply(stem)
```

```
In [259]: #Applying Lemmatization

#Assigining variable
lemmatizer = WordNetLemmatizer()

#creating lemmatization function
def lemmatization(text):
    text = [lemmatizer.lemmatize(word) for word in text.split(' ')]
    text = " ".join(text)
    return text
```

```
In [260]: #Application of lemmatization function
df3['lem_post'] = df3['Stem_Post'].apply(lemmatization)
```

Lowercase conversion

Converting data to lowercase helps in the process of preprocessing and in later stages in the NLP application, essentially it is needed as "removing noise" for when we are doing NLP Processing.

The lowercase function is created, applied to the **lem_post** data column and thus creating the final column **Final Post**.

```
In [261]: #Applying lower case - Post Lemmatization

#creating lowercase function
def lowercase (text):
        text = [word.lower() for word in text.split(' ')]
        text = " ".join(text)
        return text

#Application of lowercase function
df3['Final_Post'] = df3['lem_post'].apply(lowercase)
```

In [262]: df3[['Clean_Twitter_Post2','Final_Post']].head(15)

Out[262]:

	Clean_Twitter_Post2	Final_Post
0	wesley iPhone After tweeting RISE Austin dead	wesley iphon after tweet rise austin dead need
1	jessedee Know fludapp Awesome iPad iPhone like	jessede know fludapp awesom ipad iphon like ap
2	swonderlin wait iPad also They sale SXSW	swonderlin wait ipad also they sale sxsw
3	sxsw hope year festival crashy year iPhone sxsw	sxsw hope year festiv crashi year iphon sxsw
4	sxtxstate great stuff SXSW Marissa Mayer Googl	sxtxstate great stuff sxsw marissa mayer googl
5	teachntech iPad Apps SpeechTherapy Communicati	teachntech ipad app speechtherapi communic sho
6		
7	SXSW starting CTIA around corner googleio skip	sxsw start ctia around corner googleio skip ju
8	Beautifully smart simple idea madebymany thene	beauti smart simpl idea madebymani thenextweb \dots
9	Counting days sxsw plus strong Canadian dollar	count day sxsw plus strong canadian dollar mea
10	Excited meet samsung mobileus sxsw show Sprint \dots	excit meet samsungmobileus sxsw show sprint ga
11	Find Start Impromptu Parties SXSW With Hurrica	find start impromptu parti sxsw with hurricane
12	Foursquare game time SXSW http Still prefer Go	foursquar game time sxsw http still prefer gow
13	Gotta love SXSW Google Calendar featuring part	gotta love sxsw googl calendar featur parti sh
14	Great sxsw ipad madebymany http tinyurl	great sxsw ipad madebymani http tinyurl

Generating WordClouds - Preparation

Word Cloud is a data visualization technique used for representing text data in which the size of each word indicates its frequency or importance. This technique is very common when analzing data from social media.

For visualization of only Apple related content first we select the Apple associated rows from the Focus column. The Apple associated words are in "name" from there we filter using the ".isin" function to select the Apple associated rows. This dataframe which contains only Apple products, will be called "data".

From the column **data**, we then split it by the three different sentiments, "Positive emotion", "Negative emotion", "No emotion toward brand or product". This is done using ".loc" which is a label based function. The "No emotion toward brand or product" Apple Sentiment is dataframe is called **dfNaN**. The Positive emotion Sentiment Dataframe is called **df_pve**. The Negative emotion sentiment dataframe is called **df nve**.

From those different Sentiment Dataframes, **Final_Post** is selected. For No emotion **nan** is the dataframe. For positive emotion **pve** is the dataframe. For Negative emotion **nve** is the dataframe. Next we select "Final_Post", but before we can visualize the words. we need to convert the list into one long string using Python's map function.

```
In [263]: #Filtering for Apple Products
          name = ['iPad','iPhone', 'Apple', 'iPad or iPhone App']
          data = df3[df3.Focus.isin(name)]
          #generating different dataframes's by sentiment for wordcloud
          dfNaN = data.loc[data.Sentiment== 'No emotion toward brand or product']
          df_pve= data.loc[data.Sentiment== 'Positive emotion']
          df_nve = data.loc[data.Sentiment== 'Negative emotion']
In [264]: data.columns
Out[264]: Index(['Focus', 'Sentiment', 'Clean_Twitter_Post2', 'Stem_Post', 'lem_pos
                  'Final_Post'],
                dtype='object')
In [265]: #Selecting "Final Post" Column for each of the different Sentiments
          #No Emotion toward brand or Product
          nan = dfNaN['Final Post']
          #Positive Emotion
          pve = df pve['Final Post']
          #Negative Emotion
          nve = df_nve['Final_Post']
          #All Apple words, with all sentiments
          all_words = data['Final_Post']
          #Converting list to string using map
          #No Emotion
          nanl = ' '.join(map(str, nan))
          #Positive Emotion
          pvel = ' '.join(map(str, pve))
          #Negative Emotion
          nvel = ' '.join(map(str, nve))
          #All Apple Words
          allw = ' '.join(map(str, all words))
```

Wordcloud for 'No emotion toward brand or product' sentiment

```
In [266]: #wordcloud for neutral words
wordcloud = WordCloud(width=800, height=500, random_state=42, max_font_size

# plotting the graph
plt.figure(figsize=(15,8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
```

```
origin lamewad distrect anticip tyson neither even akqa dialitechnolog interfac interfac approper panel seenatsssw pagemak pag
```

Wordcloud for the 'Positive Emotion' Sentiment

```
In [267]: #wordcloud for Positive words
wordcloud = WordCloud(width=800, height=500, random_state=42, max_font_size

# plotting the graph
plt.figure(figsize=(15,8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
```

```
Syswimention system appl present need system appl come phone configuration in the phone configuration appl come configuration application application
```

Wordcloud for the 'Negative Emotion' Sentiment

```
In [268]: #wordcloud for Negative words
wordcloud = WordCloud(width=800, height=500, random_state=42, max_font_size

# plotting the graph
plt.figure(figsize=(15,8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
```

```
mobil time phone take heard weekend S S Whelp to year year walk sxswipretti talk deleg link day store turn symbol autocorrect talk deleg link day store turn talk deleg link late brick say classiest fastist panel late brick say classiest fastist panel lost say store quot gave show liphon batteri product head sun tapworthinever triscreen someon take changes well enchant fast among news appright enough noth second take want in feel weet withink manifold everyon flipboard content money japan and so session product button heat product button heat manifold everyon flipboard content money japan and so session product last money beat think and sustin feel weet tablet call to be be money appring to session withink manifold everyon flipboard content money japan and so session product last money beat think and sustin feel weet tablet call to be be money appring to session product last money appring to session in the subject of the subject of the subject to such and such in feel weet once the subject of the
```

Wordcloud for All Sentiments for Apple Products

```
In [269]: #wordcloud for all sentiments
wordcloud = WordCloud(width=800, height=500, random_state=42, max_font_size

# plotting the graph
plt.figure(figsize=(15,8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
```

```
app market expert app market e
```

Model Training - COUNT VECTORIZER

CountVectorizer is a tool provided by Python's scikit-learn library. It is used to transform a given text into a vector on the basis of the frequency (count) of each word that occurs in the entire text.

First we identify our target variable 'Y', which will be Sentiment, the 'X' is the response variable which will be the 'Final_Post'.

The Countvectorizer is called and assigned a variable, it is called 'cv' here.

The response variable is fitted on the CountVectorizer, and assign it a new variable. With this new variable, we call the train test split.

Train Test Split

Train Test Split here splits the data into test sets and train sets. We set the test size to 0.15, or 15% of the data.

The train-test split procedure is used to estimate the performance of machine learning algorithms when they are used to make predictions on data not used to train the model.

Train Dataset: Used to fit the machine learning model.

Test Dataset: Used to evaluate the fit machine learning model.

Logistic Regression

Logisitic Regression is used a machine learning algorithm that is being used as text classification

Classification Report

To Understand model performance, we will run the reponse variable test data set and predictions data set into the classification report.

```
In [270]: #Importing CountVectorizer from sklearn
from sklearn.feature_extraction.text import CountVectorizer

#Instantiating the vectorizer and assigning Count Vectorizer a variable
cv = CountVectorizer(max_features=1000, stop_words='english')

#Assigning target and response variables
y = df3['Sentiment']
X = df3['Final_Post']

#Fitting the data into vectorizer
CVX = cv.fit_transform(X)

#Performing train test split, and splitting the data into training and test
x train, x test, y train, y test = train test split(CVX, y, random state=42)
```

```
In [271]: #Importing Train Test Split
    from sklearn.model_selection import train_test_split

#Instantiating the Logistic Regression Model
model = LogisticRegression()

#Fitting the training data into the model
model.fit(x_train, y_train)

#Creating predictions from response test data
cv_predictions = model.predict(x_test)

#Printing classification report from target test data and the predictions
print (classification_report(y_test, cv_predictions))

# Calculating accuracy from test data and predictions on test data
print("Accuracy Score: ", accuracy_score(y_test,cv_predictions))
```

		precision	recall	f1-score	suppo
rt					
28	I can't tell	0.00	0.00	0.00	
-	Negative emotion	0.42	0.22	0.29	
81 No emotion toward	brand or product	0.69	0.82	0.75	8
03	Positive emotion	0.58	0.47	0.52	4
52					
	accuracy			0.65	13
64	macro avg	0.42	0.38	0.39	13
64	weighted avg	0.62	0.65	0.63	13
64	weighted avg	0.02	0.03	0.03	13

Accuracy Score: 0.6510263929618768

Classification report

- 1. Precision: Percentage of correct positive predictions relative to total positive predictions.
- 2. Recall: Percentage of correct positive predictions relative to total actual positives.
- 3. F1 Score: A weighted harmonic mean of precision and recall. The closer to 1, the better the model.

F1 Score: 2 * (Precision * Recall) / (Precision + Recall)

4. Accuracy: One of the more obvious metrics, it is the measure of all the correctly identified cases. It is most used when all the classes are equally important.

Interpretation of classification report

Precision:

Out of all of the sentiments that the model predicted, for **negative emotion** it was only correct 42% of the time.

Out of all of the sentiments that the model predicted, for **no emotion toward brand or product** it was only correct 69% of the time.

Out of all of the sentiments that the model predicted, for **positive emotion** it was only correct 58% of the time.

Recall:

The model only predicted the **negative emotion** outcome correctly for 22% of those tweets.

The model only predicted the **no emotion** outcome correctly for 82% of those tweets.

The model only predicted the **positive emotion** outcome correctly for 47% of those tweets.

f1 score:

The **Negative emotion** f1 score is 0.29, a poor job.

The **No emotion** f1 score is 0.75, a good job.

The **Positive emotion** f1 score is 0.52, a poor job.

Model training TFIDF VECTORIZER

TF-IDF stands for **term frequency-inverse document frequency** and it is a measure, used in the fields of information retrieval (IR) and machine learning, that can quantify the importance or relevance of string representations (words, phrases, lemmas, etc) in a document amongst a collection of documents (also known as a corpus). TFIDF is also a tool provided by scikit-learn.

First we identify our target variable 'Y', which will be Sentiment, the 'X' is the response variable which will be the 'Final Post'.

The TFIDF is called and assigned a variable, it is called 'tfdf' here.

The response variable is fitted on the TFIDF, and assign it a new variable. With this new variable, we call the train test split.

Just like with CountVectorizer, we will use **Logistic Regression** as classification tool to make predictions and create a **classification report** to understand the model performance

```
In [279]: #Importing TFIDF Vectorizor for use
    from sklearn.feature_extraction.text import TfidfVectorizer

#Instantiating the vectorizer and assigning a variable.
    tfdf = TfidfVectorizer(ngram_range=(1,2), max_features=500000)

#Assigning the Target and Response variables
    y = df3['Sentiment']
    X = df3['Final_Post']

#Fitting the data into vectorizer
    TFX = tfdf.fit_transform(X)

#Performing train test split, and splitting the data into training and test
    x_train, x_test, y_train, y_test = train_test_split(TFX, y, random_state=42)
```

In [280]:	<pre>#Instantiating the Logistic Regression Model model = LogisticRegression()</pre>
	<pre>#Fitting the training data into the model model.fit(x_train, y_train)</pre>
	<pre>#Creating predictions from response test data tfidf_predictions = model.predict(x_test)</pre>
	<pre>#Printing classification report from target test data and the predictions print (classification_report(y_test, tfidf_predictions))</pre>
	<pre># Calculating accuracy from test data and predictions on test data print("Accuracy Score", accuracy_score(y_test,tfidf_predictions))</pre>

		precision	recall	f1-score	suppo
rt					
11	I can't tell	0.00	0.00	0.00	
	Negative emotion	0.71	0.24	0.36	
	l brand or product	0.71	0.92	0.80	2
73	Positive emotion	0.72	0.46	0.56	1
50					
	accuracy			0.71	4
55	macro avg	0.54	0.40	0.43	4
55	_				
55	weighted avg	0.70	0.71	0.68	4

Accuracy Score 0.7120879120879121

Interpretation of Classification report

Precision:

Out of all of the sentiments that the model predicted, for **negative emotion** it was only correct 71% of the time.

Out of all of the sentiments that the model predicted, for **no emotion toward brand or product** it was only correct 71% of the time.

Out of all of the sentiments that the model predicted, for **positive emotion** it was only correct 72% of the time.

Recall:

The model only predicted the **negative emotion** outcome correctly for 24% of those tweets.

The model only predicted the **no emotion** outcome correctly for 92% of those tweets.

The model only predicted the **positive emotion** outcome correctly for 56% of those tweets.

f1 score:

The **Negative emotion** f1 score is 0.36, a poor job.

The **No emotion** f1 score is 0.80, a good job.

The **Positive emotion** f1 score is 0.56, a poor job.

TFIDF vs COUNT VECTORIZER

The TFIDF Vectorizer easily outperforms the Count Vectorizer, when involved in proper sentiment classification using texts, in all aspects from precision, to recall, f1 score, and accuracy.

RECURRENT NEURAL NETWORKS (RNN)

Recurrent Neural Networks or **RNN** as they are called in short, are a very important variant of neural networks heavily used in Natural Language Processing.

RNN is widely used neural network architecture for NLP. It has proven to be comparatively accurate and efficient for building language models and in tasks of speech recognition.

First we again perform train test split, to split the data into training data and testing data.

```
In [281]: #Performing train test split
#train_data, test_data = train_test_split(df3, test_size=0.20, random_state
```

Tokenization using Keras

Tokenization is used in natural language processing to split paragraphs and sentences into smaller units that can be more easily assigned meaning.

A few keywords here:

tokenizer create tokens for every word in the data corpus and map them to a index using dictionary.

word_index assigns a unique index to each word present in the text. This unique integer helps the model during training purposes.

vocab_size represents the total number of word in the data corpus

In This portion we call the tokenizer, and fit it on the train set of the Final_Post. Next I assign the word index. Then based on the word index, we use that to get the length and this will be the vocabulary size.

```
In [290]: #Importing Tokenizer from Keras Library
    from keras.preprocessing.text import Tokenizer

#Assigning the Tokenizer a variable
    tokenizer = Tokenizer()

#Fitting the Tokenizer to the training data portion of the Final_Post
    tokenizer.fit_on_texts(train_data.Final_Post)

#Assigning the word_index
    word_index = tokenizer.word_index

#Gathering vocab size based on word_index
    vocab_size = len(tokenizer.word_index) + 1
    print("Vocabulary Size :", vocab_size)
```

Vocabulary Size : 5853

Setting up X_train and X_test, by converting to integers

pad_sequences is used to ensure that all sequences in a list have the same length.

texts_to_sequences method helps in converting tokens of text corpus into a sequence of integers.

Maxlen is maxiumum length of sequences.

First we import our packages. Next set up our X_train and X_test variables. This is done by. calling **pad_sequences** then inside a parenthesis, we call tokenizer with texts to sequences, then inside another parrenthesis the train data/test data final post column.

```
In [291]: #Importing pad_sequences and texts_to_sequences from keras
from keras.preprocessing import sequence
from keras.utils import pad_sequences

#Identifying maxlen for X-train and X-test
MAX_WORDS = 30

#Converting text to integers
x_train = pad_sequences(tokenizer.texts_to_sequences(train_data.Final_Post)
x_test = pad_sequences(tokenizer.texts_to_sequences(test_data.Final_Post),

#printing shape
print("Training X Shape:",x_train.shape)
print("Testing X Shape:",x_test.shape)

Training X Shape: (7274, 30)
Testing X Shape: (1819, 30)
```

Label Encoding Y_train and Y_test

Label Encoding refers to converting the labels into a numeric form so as to convert them into the machine-readable form.

Here we are converting the different Sentiments into a an encoded form (0,1,2, etc.).

```
In [292]: #Importing LabelEncoder from sklearn
          from sklearn.preprocessing import LabelEncoder
          #Assigning LabelEncoder a variable
          encoder = LabelEncoder()
          #Fitting the training data into the Encoder
          encoder.fit(train data.Sentiment)
          #Transforming train data and test data using encoder
          y train = encoder.transform(train data.Sentiment)
          y test = encoder.transform(test data.Sentiment)
          #Reshaping data
          y_train = y_train.reshape(-1,1)
          y_test = y_test.reshape(-1,1)
          #Printing Shape
          print("y_train shape:", y_train.shape)
          print("y test shape:", y test.shape)
          y train shape: (7274, 1)
          y test shape: (1819, 1)
```

Building our Keras Model

We are clear now to start building our Keras Model.

I will be using the **Sequential model**, which is very straightforward (a simple list of layers), but is limited to single-input, single-output stacks of layers (as the name gives away).

For model architecture, I use:

- 1) Embedding Layer Generates Embedding Vector for each input sequence.
- 2) LSTM Long Short Term Memory, its a variant of RNN which has memory state cell to learn the context of words which are at further along the text to carry contextual meaning rather than just neighbouring words as in case of RNN.
- 3) Dense Fully Connected Layers for classification
- 4) Dropout Prevents Overfitting

```
In [293]: #Importing important packages
    from keras import Sequential
    from keras.layers import Embedding, LSTM, Dense,Dropout
    from keras.callbacks import EarlyStopping

#Building our model
    model = Sequential()
    model.add(Embedding(10000, 128))
    model.add(Dense(32, input_shape=(16,), activation=None))
    model.add(Dropout(0.7))
    model.add(Dense(16, input_shape=(8,), activation=None))
    model.add(Dropout(0.7))
    model.add(LSTM(128, dropout=0.7, recurrent_dropout = 0.5))
    model.add(Dropout(0.7))
    model.add(Dense(4, activation='softmax'))
    print(model.summary())
```

Model: "sequential_22"

Layer (type)	Output Shape	Param #
embedding_22 (Embedding)	(None, None, 128)	1280000
dense_46 (Dense)	(None, None, 32)	4128
dropout_35 (Dropout)	(None, None, 32)	0
dense_47 (Dense)	(None, None, 16)	528
<pre>dropout_36 (Dropout)</pre>	(None, None, 16)	0
lstm_21 (LSTM)	(None, 128)	74240
<pre>dropout_37 (Dropout)</pre>	(None, 128)	0
dense_48 (Dense)	(None, 4)	516
Total params: 1,359,412 Trainable params: 1,359,412 Non-trainable params: 0		

None

Compiling and running our model

By compiling our model, we are configuring our model for training

- 1) The loss is **sparse categorical crossentropy** Computes the crossentropy loss between the labels and predictions
- 2) Optimizer is Adam Optimizer which implements the Adam Algorithm
- 3) metrics: List of metrics to be evaluated by the model during training and testing. We have set it to **accuracy**.

Fitting & Running the model

As we do with machine learning:

- 1) First we fit the the trainig data
- 2) for Validation_data we set our test data
- 3) validation_split: Between 0 and 1. Fraction of the training data to be used as validation data. The model will set apart this fraction

```
In [294]:
      #compiling our model
      model.compile(loss='sparse_categorical_crossentropy', optimizer='adam', met
      #fitting the model
In [295]:
      history = model.fit(x_train, y_train, epochs = 10, validation_data=(x_test,
      Epoch 1/10
       accuracy: 0.5703 - val loss: 0.9293 - val accuracy: 0.5855
      Epoch 2/10
       accuracy: 0.5968 - val loss: 0.8976 - val accuracy: 0.6075
      Epoch 3/10
       accuracy: 0.6210 - val loss: 0.8612 - val accuracy: 0.6328
      Epoch 4/10
       accuracy: 0.6701 - val loss: 0.8679 - val accuracy: 0.6454
      Epoch 5/10
      228/228 [============== ] - 21s 92ms/step - loss: 0.7818 -
      accuracy: 0.6919 - val loss: 0.8811 - val accuracy: 0.6306
      Epoch 6/10
      accuracy: 0.7121 - val loss: 0.9016 - val accuracy: 0.6383
      Epoch 7/10
      228/228 [============== ] - 22s 96ms/step - loss: 0.7248 -
      accuracy: 0.7245 - val loss: 0.9814 - val accuracy: 0.6399
      Epoch 8/10
       228/228 [================ ] - 22s 96ms/step - loss: 0.7064 -
      accuracy: 0.7336 - val loss: 0.9395 - val accuracy: 0.6372
      Epoch 9/10
      accuracy: 0.7391 - val loss: 0.9071 - val accuracy: 0.6482
      Epoch 10/10
       - accuracy: 0.7472 - val loss: 0.9634 - val accuracy: 0.6399
```

Training data model evaluation

```
In [296]: score = model.evaluate(x_train, y_train, verbose=0)
print('Train loss:', score[0])
print('Train accuracy:', score[1])

Train loss: 0.5846962332725525
```

Train accuracy: 0.7904866933822632

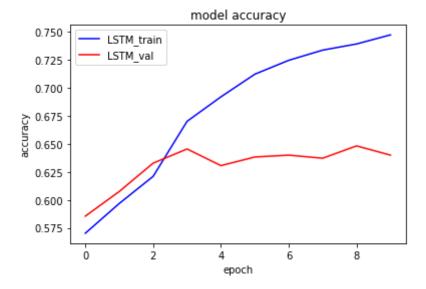
Test data model evaluation

```
In [297]: score = model.evaluate(x_test, y_test, verbose=0)
    print('Test loss:', score[0])
    print('Test accuracy:', score[1])

Test loss: 0.9633868336677551
    Test accuracy: 0.6399120688438416
```

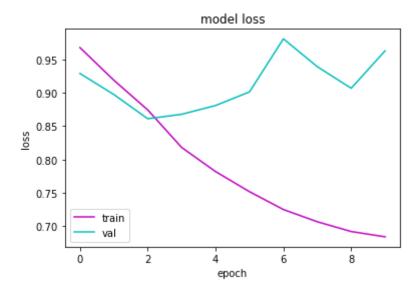
Visualization of accuracy & loss per epoch.

```
In [298]: s, (at) = plt.subplots(1,1)
    at.plot(history.history['accuracy'], c= 'b')
    at.plot(history.history['val_accuracy'], c='r')
    at.set_title('model accuracy')
    at.set_ylabel('accuracy')
    at.set_xlabel('epoch')
    at.legend(['LSTM_train', 'LSTM_val'])
    at.plot
```



```
In [299]: s, (al) = plt.subplots(1,1)
    al.plot(history.history['loss'], c='m')
    al.plot(history.history['val_loss'], c='c')
    al.set_title('model loss')
    al.set_ylabel('loss')
    al.set_xlabel('epoch')
    al.legend(['train', 'val'])
```

Out[299]: <matplotlib.legend.Legend at 0x7fb2f7c32be0>



Interpretation of our model

Despite having multiple Dropout models. Roughly we delay the overfitting process so it starts at 4 epochs. As loss increases to from 1.00, overfitting occurs.

The training data high accuracy and less loss, which is expected.

The test data has a higher loss and lower accuracy.

Multiple steps must be taken to continue preventing overfitting.

In closing

The Natural Language Data pre-processing allowed to see what were the most common words when it came to different sentiments.

Comparison of Count Vectorizer and TFIDF with logistic regression, with TFIDF having the best model performance.

RNN deep learning model, had training accuracy of 79% while the testing data had 64%.

In []:	
In []:	