Carlos Guerra Obando

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**EDUCATION**

**Florida International University, Miami, FL**

Bachelor of Arts in Psychology

Graduated: 2019

Miami Dade College, Miami, FL (Ongoing)

Computer Science Courses

- Intro to Python

- Linux

- C++

**WORK EXPERIENCE**

Coconut Grove Pharmacy, Coconut Grove, FL

*Lead Pharmacy Technician*

August 2021 - Present

- Forecasted daily patient pharmaceutical needs and managed inventory levels to ensure seamless prescription fulfillment

- Provided exceptional customer service to meet patient needs

MyPills Pharmacy, Miami/Sanford, FL

*Public Outreach & Operations Director*

January 2021 - August 2021

- Conducted surveys to identify unmet patient needs and opportunities for improvement

- Managed applications for network inclusion with national insurance providers and navigated the approval process

- Directed neighborhood outreach initiatives and developed marketing materials

SMP PHARMACY SOLUTIONS, Miami, FL

*Fertility Care Coordinator*

September 2019 - January 2021

- Managed pharmaceutical inventory to maintain uninterrupted prescription fulfillment

- Achieved the highest quality control accuracy rate among peers by ensuring dosage and needle gauge accuracy

CVS Pharmacy, Miami, FL

*Pharmacy Technician*

February 2017 - September 2019

- Assisted economically challenged patients in accessing prescription medication by investigating coverage and assistance eligibility

- Ensured continuity of patients' maintenance medications by proactively communicating with physicians and advocating for patients with insurance providers

**SKILLS**

- Pharmaceutical Inventory Management

- Customer Service

- Quality Control

- Public Outreach

- Application Writing

- Healthcare Advocacy

- Python (Introductory Level)

- Linux

**RELEVANT TO POSITION**

I am currently expanding my technical skills through computer science courses at Miami Dade College, including courses in Python and Linux. I believe these skills will be valuable for effectively managing the onboarding process and configuring Intrigma's solutions in the healthcare sector.

References available upon request.