

# Statistical Language Modeling for Information Access

## Theory, day 1: Basics and practicalities

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# Outline

## ❶ Introduction

Background

## ❷ A look ahead

## ❸ Let's get to work

Basic language modeling

Basic evaluation

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# Search

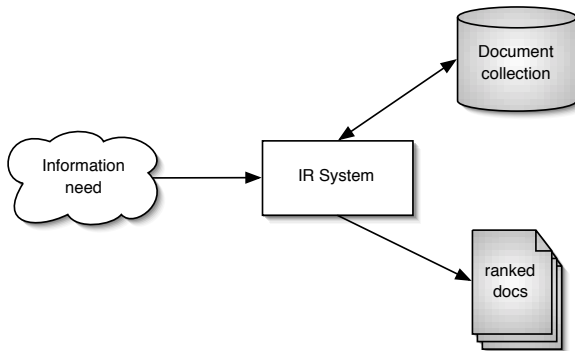
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  - Internet
  - Intelligence
  - Scientific research (astronomy, biomedicine, humanities, ...)
  - Cultural heritage
  - Desktop, Email, ...
  - Enterprise, Business Intelligence
  - User generated content
  - ...
- Not just growing, but growing at a growing pace
  - 1999: 250 megabytes per person for each man, woman, and child on earth
  - 2002: almost 800 MB of recorded information is produced per person
  - <http://www.sims.berkeley.edu/research/projects/how-much-info-2003/>
  - Today?

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# Thought Experiment

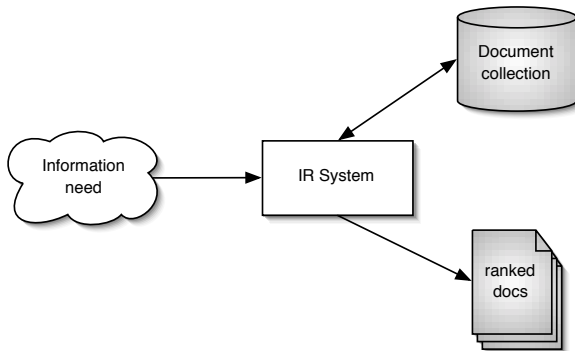
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- What do you do?

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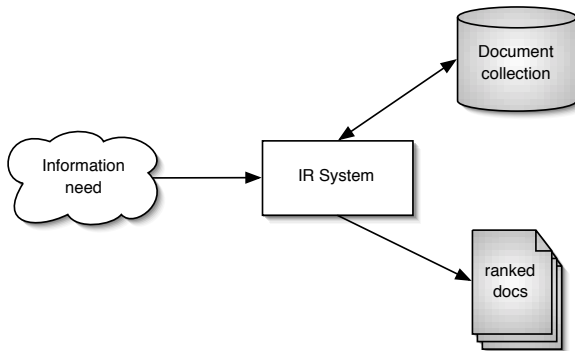
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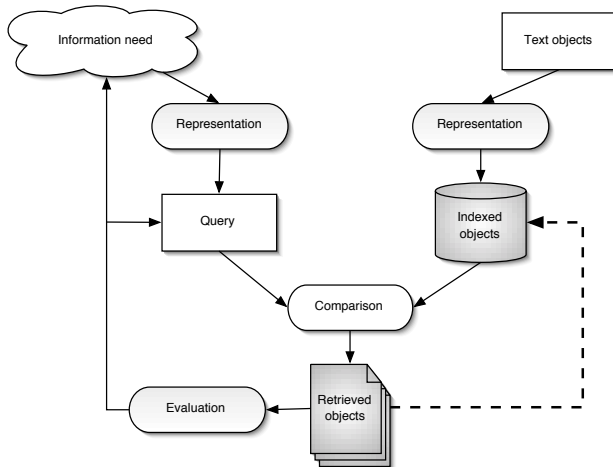
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# Thought Experiment (2)



# Basic Information Retrieval

- Given an information need, return suitable results
  - Document retrieval: Given a free text query, produce a list of documents ranked from most to least relevant
  - “Relevant”  $\sim$  “about the same topic”
  - “About the same topic”  $\sim$  “similarity”
- Basic idea at the heart of much work in IR
  - find words in docs
  - compare them to words in query
  - some words get a bigger weight than others
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# Basic Information Retrieval

- **Bag of words** representation of contents of documents
  - effective and popular approach, considers words without order or structure
  - look at all re-arrangements of newspaper headline
    - stocks fall on inflation fears
    - inflation stocks fall on fears
    - fall inflation stocks on fears
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  - what is the value/weight of a word?
  - how do we determine similarity?
  - can we get a formal/theoretical model for this?

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# The Meaning of “Meaning”

- Meaning = use ...
  - Observe language used in query
  - Observe language used in documents
  - Compare these observations
  - Count, count, count, ...
- Other features used in query-document comparisons
  - Phrases
  - Link structure
  - Named entities (people, locations, times, organizations, products, ...)
  - ...
- Research into effectiveness, efficiency, and extending the ideas to new settings



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# Language Modeling for Information Access



- Intuition

- Users

- Have a reasonable idea of terms that are likely to occur in documents of interest
    - Will choose query terms that distinguish these documents from others in the collection

- Language modeling approaches

- Attempt to model query generation process
    - Different estimation methods, (in)dependence assumptions, ...
  - Documents are ranked by probability that query would be observed as a random sample from the respective document model
    - Suitable variations for other retrieval tasks

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# IR Methodology

- But does it work?
- IR has a very heavy emphasis on experimental evaluation
  - Often comparative: given System A and System B, use a suitable test collection to score both, then analyze the differences (if any)
- Theory meets Experiment meets Practice
  - Real World Task<sup>TM</sup>
    - suitably abstracted into test collection
    - devise, compare, improve models and algorithms
  - Test collection development often done as collaborative effort
  - Increasing awareness of need to supplement lab-based evaluations with user studies: it works, but do users become happier?

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# Outline of the Course

## Theory

- The course wiki
  - <http://www.science.uva.nl/~mdr/Teaching/Cordoba2011/>
  - SouthWestOfAmsterdam (case sensitive!)
- Day 1: general retrieval modeling and evaluation principles; introduction to language modeling
- Day 2: estimation, smoothing methods, mixture models, and applications to retrieving (semi)structured documents
- Day 3: incorporating symbolic knowledge, lexical relations and context within a language modeling setting
- Day 4: language modeling approaches to tasks at the interface of IR and IE; ongoing developments and prominent research questions

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# Practical Component

- Aim: basic familiarity with Lemur
  - Language modeling toolkit developed at UMass
  - <http://lemurproject.org/tutorials/>
  - <http://ciir.cs.umass.edu/~strohman/indri>
- Higher aim: you should be able to run an information retrieval experiment using Lemur by the end of the week
  - Index, submit queries, generate results, evaluate the results, compare and analyse the outcomes, ...

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## Practical

- Day 1: Installing and Indexing
- Day 2: Retrieval and Evaluation
- Day 3: Retrieval Parameters
- Day 4: Pseudo Relevance Feedback; Additional bells, whistles and requests

# Learning Goals

## Things we want to get across

- Basic information retrieval, including evaluation methodology
- Basic language modeling for IR, applications of language modeling ideas to a broad range of information access tasks
- A sense of today's state of the art in language modeling in IR
- Hands-on experience with the Lemur, language modeling toolkit
- Familiarity with the basic “experimental loop” in IR

# Who Are We?

- Maarten de Rijke
  - Worked in modal logic for 10 years, then switched to IR
  - Currently professor of “Information processing and Internet,” leading an IR group of about 25 people (ILPS)
  - Main interests: intelligent information access, social media analysis, beyond relevance, beyond the ranked list, learning to rank
- Edgar Meij
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# Some Elementary Material



# Some Elementary Material

- Assume basic familiarity with statistics (“you can count”)
- Bayes:

$$p(A|B) = \frac{p(B|A) \cdot p(A)}{p(B)}$$

- Maximum likelihood estimation: method used for fitting a mathematical model to some data; a way of tuning the free parameters of the model to provide a good fit
- Elementary notions about graphs
- Less than a tiny bit of XML, HTML
- Theory meets experiments meets application
- Search experience

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- Term frequency, (inverse) doc frequency, doc length normalization
- Term frequency (TF): frequency of word  $w$  in document  $d$

$$tf_{w,d} = \frac{word\_count(w, d)}{word\_count(d)}$$

- Inverse document frequency (IDF):

$$df_w = \text{number of docs in which } w \text{ appears}$$
$$idf_{w,d} = \log \left( \frac{\text{number of docs}}{df_w} \right)$$

- Weight of term  $w$  in doc  $d$

$$weight_{w,d} = tf_{w,d} \cdot idf_{w,d}$$

- Baseline vector-based similarity

$$sim(q, d) = \frac{\sum_{w \text{ in } q} weight_{w,d} \cdot weight_{w,q}}{\sqrt{\sum_{w \text{ in } d} weight_{w,d}^2} \cdot \sqrt{\sum_{w \text{ in } q} weight_{w,q}^2}}$$

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# Retrieval Based on Language Models

- Treat the generation of queries as a random process
- Approach
  - Infer a language model for each document.
  - Estimate the probability of generating the query according to each of these models.
  - Rank the documents according to these probabilities.
  - Usually a unigram estimate of words is used
- What's a language model? Probability distribution over strings
  - how likely is a given string (observation) in a given "language"
  - English:  $p_1 > p_2 > p_3 > p_4$ 
    - $p_1 = P(\text{"a quick brown fox"})$
    - $p_2 = P(\text{"fox a quick brown"})$
    - $p_3 = P(\text{"een snelle brown fox"})$
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# What's a Language Model?

- ... depends on what “language” we are modeling
  - in much of IR  $p_1 = p_2$
  - in some applications we may want  $p_3$  to be high
- Notation
  - Convention: make explicit what we are modeling
    - $M$ : “language” we are trying to model
    - $s$ : observation (string of tokens from some vocabulary)
    - $P(s|M)$ : probability of observing “ $s$ ” in language  $M$
  - What is  $M$ ?
    - a “source” or “generator”: a mechanism that spits out strings that are legal in the language
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# Language Modeling for IR

- Every document in a collection defines a “language”
  - consider all possible sentences (strings) that author could have written down when creating some given document
  - some are perhaps more likely to occur than others
    - ... subject to topic, writing style, language, ...
  - $P(s|M_D)$ : probability that author would write down string “ $s$ ”
    - think of writing zillions of variations of a document and counting how many times we get “ $s$ ”
- Suppose  $q$  is the user’s query
  - what is the probability that author would write down “ $q$ ”?
- Rank documents  $D$  in the collection by  $P(q|M_D)$ 
  - probability of observing  $q$  during random sampling from the language model of document  $D$

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# Other Apps: Same Idea

- Topic detection and tracking
  - query  $q$  can be topic description, or an on-topic story
  - documents with high  $P(q|M_D)$  probably discuss the same topic
- Classification/filtering
  - query can be a set of training documents for a particular class
  - or testing docs can reflect observations from model of training set
- Cross-language retrieval
  - query can be in a different language from document collection
  - author could have written a document in a different language
- Multi-media retrieval
  - languages don't have to be textual (e.g., spoken or handwritten docs)
  - extends to images, sounds, video, preferences, hyperlinks, ...
- Expert finding
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  - author could have written a document in a different language
- Multi-media retrieval
  - languages don't have to be textual (e.g., spoken or handwritten docs)
  - extends to images, sounds, video, preferences, hyperlinks, ...
- Expert finding
  - ?

# Other Apps: Same Idea

- Topic detection and tracking
  - query  $q$  can be topic description, or an on-topic story
  - documents with high  $P(q|M_D)$  probably discuss the same topic
- Classification/filtering
  - query can be a set of training documents for a particular class
  - or testing docs can reflect observations from model of training set
- Cross-language retrieval
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# Unigram LMs

- Words are sampled independently from each other
  - metaphor: randomly pulling out words from an urn (with replacement)
  - joint probability decomposes into a product of marginals
  - estimation of probabilities: simple counting
- E.g., assume  $M = \{R, B, R, B, Y, B, R, R, Y\}$  and  $q$ , the query, is  $\{R, Y, R, B\}$ 
  - $P(q) = P(R) \cdot P(Y) \cdot P(R) \cdot P(B) = 4/9 \cdot 2/9 \cdot 4/9 \cdot 3/9$

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# Ranking with LMs

- Standard approach: **query likelihood**
  - estimate a language model  $M_D$  for every document  $D$  in the collection
  - rank docs by the probability of “generating” the query

$$P(q_1, \dots, q_k | M_D) = \prod_{i=1}^k P(q_i | M_D)$$

- Drawbacks
  - no notion of relevance in the model: everything is random sampling
  - user feedback/query expansion not part of the model
    - examples of relevant documents cannot help us improve the language model  $M_D$
    - the only option is augmenting the original query  $Q$  with extra terms
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# Estimation

- Want: estimate  $M_Q$  and/or  $M_D$  from  $Q$  and/or  $D$
- General problem
  - given a string of text  $S$  ( $Q$  or  $D$ ), estimate its language model  $M_S$
  - $S$  is commonly assumed to be (independent and identically distributed) random sample from  $M_S$
- Basic LMs
  - maximum likelihood estimator and the zero frequency problem
  - discounting techniques
    - Laplace correction, Lindstone correction, absolute discounting, leave-one-out discounting, Good-Turing method
  - interpolation/back-off techniques
    - Jelinek-Mercer smoothing, Dirichlet smoothing, Witten-Bell smoothing, Zhai-Lafferty two-stage smoothing, interpolation vs. back-off techniques
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# Maximum-Likelihood

- Count relative frequencies of words in  $S$ 
  - $P_{mle}(w|M_S) = \#(w, S)/|S|$
  - if  $S = \{B, R, Y\}$ , we get  $P(B) = P(R) = P(Y) = 1/3$  and  $P(W) = P(G) = 0$
- Maximum-likelihood property
  - assigns highest possible likelihood to the observation
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- Suppose some event not in our observation  $S$ 
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- Happens very frequently with language  $\rightarrow$  Zipf
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# Discounting Methods

- Laplace correction
  - add 1 to every count, normalize
  - problematic for large vocabularies
    - add a small constant  $\epsilon$  to every count, re-normalize
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  - subtract a constant  $\epsilon$ , re-distribute the probability mass
- Example:  $S = \{B, R, Y\}$  “+ $\epsilon$ ”
  - $P(B) = P(R) = P(Y) = (1 + \epsilon)/(3 + 5\epsilon)$
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- Problem with all discounting methods
  - discounting treats unseen words equally (add or subtract  $\epsilon$ )
  - some words are more frequent than others
- Idea: use background probabilities
  - “interpolate” maximum likelihood estimates with, e.g., General English expectations (computed as relative frequency of a word in a large collection)
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  - in IR applications, plays the role of IDF
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  - $\lambda \cdot S + (1 - \lambda)GE$



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# Jelinek-Mercer Smoothing

- Correctly setting  $\lambda$  is very important
- Start simple
  - set  $\lambda$  to be a constant, independent of document, query
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# Basic LM Approach: Summary

- Goal: estimate a model  $M$  from a sample text  $S$
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# Things to Think About

- Text representation
  - What makes a “good” representation?
  - How is a representation generated from text?
  - What are retrievable objects and how are they organized?
- Representing information needs
  - What is an appropriate query language?
  - How can interactive query formulation and refinement be supported?
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# Outline

## ① Introduction

Background

## ② A look ahead

## ③ Let's get to work

Basic language modeling

Basic evaluation

# What's It All About ... Relevance

- Relevance is difficult to define satisfactorily
- A relevant document is one judged useful in the context of a query
  - who judges? what is useful?
  - humans not very consistent
  - judgments depend on more than document and query
- With real collections, never know all relevant docs
- Assessing retrieval: boring and *very* time-consuming

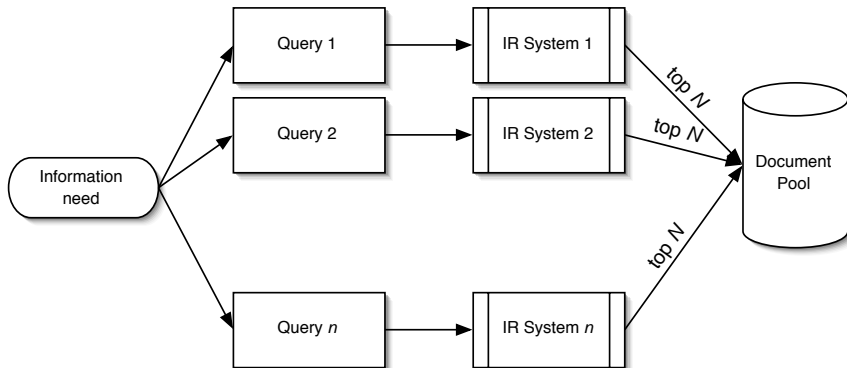
# Test Collections

- Compare retrieval performance using a test collection
  - set of documents
  - set of queries
  - set of relevance judgments (which docs relevant to each query)
- To compare the performance of two techniques:
  - each technique used to evaluate test queries
  - results (set or ranked list) compared using performance measure
  - most common measures based on precision and recall
- Use multiple measures to get different views
  - test with multiple collections — performance is collection dependent

# Finding Relevant Documents

- Question: did the system find **all** relevant material?
- To answer accurately, corpus needs complete judgments
  - i.e., “yes,” “no,” or some score for every query-document pair
- For small corpora, can review all docs for all queries
  - done for TDT collection of 60K docs as recently as 1998
- Not practical for large or medium-sized collections
  - TREC collections have millions of documents
- Other approaches that can be used
  - sampling, search-based, pooling

# Finding Relevant Documents: Pooling





# Precision and Recall

- Precision: fraction of retrieved documents that is relevant

$$\text{precision} = \frac{|\text{relevant} \cap \text{retrieved}|}{|\text{retrieved}|}$$

- Recall: fraction of the relevant documents that has been retrieved

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- All relevant docs in the collection: A B C D  
Retrieved docs: A C D E F
- $P = 3/5, R = 3/4$

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# Precision and Recall

- P and R are well-defined for sets
- For ranked retrieval...
  - compute a P/R point for each relevant document
  - compute a value at fixed recall points (e.g., precision at 20% recall)
  - compute value at fixed rank cutoffs (e.g., precision at rank 20)
  - ...

# Precision and Recall Example

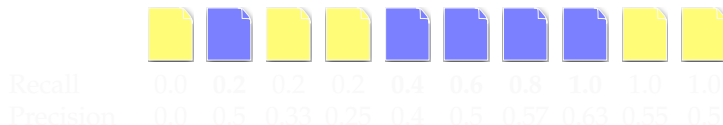
Five relevant documents:



- Ranking #1:



- Ranking #2:



# Precision and Recall Example

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Recall	0.2	0.2	0.4	0.4	0.4	0.6	0.6	0.6	0.8	1.0
Precision	1.0	0.5	0.67	0.5	0.4	0.5	0.43	0.38	0.44	0.5

- Ranking #2:



Recall	0.0	0.2	0.2	0.2	0.4	0.6	0.8	1.0	1.0	1.0
Precision	0.0	0.5	0.33	0.25	0.4	0.5	0.57	0.63	0.55	0.5

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# Precision and Recall Example

Five relevant documents:



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
										
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# Averaging

- Hard to compare P/R scores for individual queries
  - need to average over many queries
- Two main types of averaging
  - micro-average – each relevant doc is a point in the average
  - macro-average – each query is a point in the average (most common)
  - what does each tell someone evaluating a system?
- Why use one over the other?
- Also done with average precision value
  - called mean average precision (MAP)

# Average Precision Again

- Average precision at standard recall points
- For a given query, compute P/R point for every relevant doc.
- Interpolate precision at standard recall levels
  - 11-pt is usually 100%, 90, 80, , 10, 0% (yes, 0% recall)
  - 3-pt is usually 75%, 50%, 25%
- Average over all queries to get average precision at each recall level
  - average over all recall levels to get a single result
  - called “interpolated average precision”

# Some Other Single-Valued Measures

- F measure
  - $F = 1 - E$  often used (good results mean larger values of  $F$ )
  - F1 measure is popular:  $F$  with  $\beta = 1$

$$F = \frac{(\beta^2 + 1)PR}{\beta^2 P + R}$$

$$F_1 = \frac{1}{1/P + 1/R}$$

- R-Precision
  - given a query  $Q$  compute the precision at rank  $|\text{relevant}_Q|$ , where  $\text{relevant}_Q$  is the set of relevant docs for  $Q$
- $p@n$ 
  - compute the precision at a fixed rank  $n$  for every query
  - useful for evaluating search engines



# Known Item Search

- Site finding
  - a **site** is an organized collection of pages on a specific topic maintained by a single person or group
  - not the same thing as a domain (`cnn.com` has numerous sites)
- Topic can be very broad; examples from a query log:
  - *Where can I find Hotmail?*
  - *Where is the official Star Wars site?*
  - *Where is the fun site dating patterns analyzer?*
- Not known-item, but known answer (question answering)
  - *Who was Cleopatra?* or: *Where is the Taj Mahal?*
- Given a query, find **the** URL or **the** answer

# Evaluating Known Item

- Usually only one possible answer (the site's page)
  - so recall is either zero or one
  - recall/precision graphs are not very interesting
- Instead measure the rank where the site's URL was found
  - sometimes scored as  $1/\text{rank}$
  - when averaged over many queries, called “mean reciprocal rank” (MRR)

# Significance Tests

- Are observed differences statistically different?
  - generally can't make assumptions about underlying distribution
  - single-valued measures are easier to use, but R/P is possible
- Sign test or Wilcoxon signed-ranks test are typical
  - sign test answers how often
  - Wilcoxon answers how much
- Bootstrapping methods
- Are observed differences detectable by users?

# Sign Test Example

- For techniques  $A$  and  $B$ , compare average precision for each pair of results generated by queries in test collection
  - if difference is large enough, count as  $+$  or  $-$ , otherwise ignore
  - use number of  $+$ 's and the number of significant differences to determine significance level
    - e.g. for 40 queries, technique  $A$  produced a better result than  $B$  12 times,  $B$  was better than  $A$  3 times, and 25 were the “same”,  
 $p < 0.035$  and technique  $A$  is significantly better than  $B$
    - if  $A > B$  18 times and  $B > A$  9 times,  $p < 0.122$  and  $A$  is not significantly better than  $B$  at the 5% level

# Retrieval Evaluation with Incomplete Information

- Buckley and Voorhees, SIGIR 2004
  - Is the Cranfield evaluation methodology robust to gross violations of the completeness assumption?
  - I.e., what if the assumption that all relevant documents within a test collection have been identified and are present in the collection is incorrect?
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  - e.g.,  $p@10$  is a lot less robust than avg. precision
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  - A bit more on evaluation
  - More on estimation, smoothing, mixture models, priors
  - Applications to retrieving (semi)structured documents, web retrieval
- On to today's practical part