# Carlos A. Fernandes dos Santos

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# **Summary**

Data Science Manager with a PhD in physics and 8+ years of hands-on experience in using Data Science and Artificial Intelligence to solve challenging academic and business problems, and to generate data-driven insights. Solid skills in python programming, mathematics, algorithms and cloud platforms.

- delivering / deploying machine learning solutions to production at scale

A Professional Machine Learning Engineer designs, builds, and productionizes ML models to solve business challenges using Google Cloud technologies and knowledge of proven ML models and techniques. The ML Engineer considers responsible AI throughout the ML development process, and collaborates closely with other job roles to ensure long-term success of models.

# **Experience**

Microsoft London, UK

Senior AI Specialised Cloud Solution Architect

Jul 2021 - Present

**Description**: Ivasdvdvcadsv dfvdfvdfv dfvdfv dsfv dfvdfv dfv dfv dfv dv dsfvsdfvsdgbfsgb gb fgb fgb dvdfvjvheviouydipfgcewyrnpgi rec8twp3e8wth pceor87the98t7h

Mention MLOps

## Accenture, Applied Intelligence

London, UK

Data Science Manager
Data Science Consultant

Dec 2019 - Jun 2021 Oct 2018 - Nov 2019

**Description**: Data Science Manager within the Applied Intelligence team, and part of the wider Strategy & Consulting practice. Key achievements include:

- O Leading a global cross-functional team of Data Scientists, ML Engineers, Data Engineers and Frontend developers to develop digital solutions to improve and optimise processing plants for a mining organisation. These solutions, developed in Python and deployed in Azure, are to be scaled to multiple mining plants globally, and support the business goal of generating \$100M of value from data analytics in 2020.
- Managing, as the Data Science Lead, a team of 7 data scientists on a large project aiming to develop a solution that identifies product trends based on social media, for a large retail client. The solution is developed in Python, leverages NLP and ML techniques, and is deployed in GCP.
- Managing a team of 5 analysts and consultants. Key responsibilities include finding and securing chargeable projects, coaching and support with career development.

Deloitte UK London, UK

Senior Consultant / Data Scientist

Sep 2017 – Oct 2018

**Description**: Data Scientist within the Risk Analytics team and part of the wider Risk Advisory Practice. The role consists in developing data science solutions to help organisations, within financial services, to gain market insights, minimise risk or drive process improvement and efficiency. Key achievements include:

- Developing a policy violation predictive model for a professional service firm, using Random Forests.
- O Developing optimisation models for a Payment Protection Insurance (PPI) complaint operation, with a workforce of around 1000 people and approximately 100 000 complaints, for a large retail bank.
- Managing and developing a cognitive proof of concept, for a big four UK bank, to scrape and analyse large sets of news articles, in an automated way, aiming to support the credit underwriting process. This PoC was developed in Python and leveraged NLP and ML techniques.
- Developing of emotion, sentiment and topic models, leveraging NLP techniques in Python, to analyse audio files transcriptions, to automate the auditing process of several thousand hours of recorded phone calls, for a large insurance company.

#### Istituto Nazionale di Fisica Nucleare - Sezione di Trieste

Trieste, Italy

Postdoctoral Research Fellow

Mar 2014 - Jan 2016

**Description**: Postdoctoral research fellowship in the field of experimental particle physics, focused on the research and development of gaseous photon detectors dedicated to the studies of the nucleon structure. The work performed envisaged the upgrade of a large area detector of a major experiment at a world leading physics laboratory in Geneva – CERN, where a significant part of R&D activities took place. The main activities included:

- $\circ$  Processing and analysis of comprehensive data sets to validate the R&D carried out. Data processing and analysis performed using C/C++, Matlab and others, in Windows and Unix environments.
- Monte Carlo Simulations to study physics interactions.
- Development of hardware.
- Management of data acquisition leading to a deep understanding of complex structured data.
- Supervision of undergraduate students in R&D activities.

### **Education**

Ph.D. in Physics

Oct 2009 - Feb 2014

University of Aveiro

Aveiro, Portugal

**Description**: Research thesis under the title "Thick-Microstructures for MPGDs: Simulation and Experimental Studies". The research work was carried out between Aveiro, CERN and INFN Trieste.

#### M.Sc. in Engineering Physics

Oct 2008 - Jul 2009

University of Aveiro

Aveiro, Portugal

**Description**: Research dissertation under the title: "Simulation of Electron Avalanches in Radiation Gaseous Detectors".

#### **B.Sc.** in Engineering Physics

Sep 2004 – Oct 2008

University of Aveiro

Aveiro, Portugal

**Description**: Research project under the title: "Energy Weighting in a Single Photon Counting X-ray Detector based in a MHSP".

# Personal Skills and Competences

## Languages.....

English
 Portuguese
 Native Language
 Italian
 Italian
 Level B2
 French
 Level B1

Soft Skills

- Problem Solver
- Critical Thinker
- Storyteller

- Good Communicator
- Curious

## Technical Skills

<ul><li>Python</li></ul>	<ul><li>MLflow</li></ul>	
<ul><li>Matlab</li></ul>	<ul><li>Bash/Unix</li></ul>	
o R	o SQL / NoSQL	
o C/C++	<ul> <li>Microsoft Azure</li> </ul>	
O Pandas / Numpy / Scipy	<ul> <li>Google Cloud Platform</li> </ul>	
<ul><li>Scikit-learn</li></ul>	<ul> <li>Amazon Web Services</li> </ul>	
<ul><li>TensorFlow / Keras</li></ul>	<ul> <li>Quantum Computing</li> </ul>	
<ul><li>Machine Learning / Deep Learning</li></ul>	<ul><li>Excel</li></ul>	
<ul><li>MLOps</li></ul>	○ LATEX	

## Certifications

- Azure Al Engineer Associate
- O Azure Data Scientist Associate
- Azure Al Fundamentals
- Azure Fundamentals
- O Google Cloud Platform Professional Data Engineer
- Google Cloud Platform Professional Cloud Architect
- O Google Cloud Platform Associate Cloud Engineer
- MIT Quantum Computing Fundamentals Online Program a two-course certificate program to establish a foundation of knowledge for understanding the business implications of quantum computing.