

Carlos Martins

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Summary

I am a 22-year-old ambitious individual currently in my final year of college. With a solid work ethic and a passion for continuous learning, I have been part of the McDonald's team since the age of 17. Over the course of 3 years, I have honed my skills in various roles within the restaurants. In September 2022, I was promoted to the role of IT Consultant, a position that has allowed me to apply my knowledge and expertise in technology.

Through my academic journey and work experience, I have developed a strong foundation in project management, system administration, and software Development. As a proactive problem solver, I have acquired hands-on experience in developing innovative solutions to optimize processes and drive efficiency.

I am eager to leverage my diverse skills and drive for excellence to contribute to meaningful projects and make a positive impact in the technology industry.

Experience



IT Consultant

McDonald's

Sep 2022 - Present (11 months)

As an IT Consultant at McDonald's Portugal, I thrive in a small and agile team that oversees the entire IT system. My role demands versatility, from system administration to cybersecurity, and I enjoy finding innovative solutions for modernizing processes. Excited to contribute to McDonald's success with technology-driven solutions.



McDonald's Colombo Staff Trainer

McDonald's

Oct 2021 - Sep 2022 (1 year)

I had the exciting opportunity to join the dynamic team at McDonald's Colombo as a Staff Trainer, where I played a key role in shaping and developing the skills of our dedicated team members. With a passion for training and fostering growth, I was committed to ensuring each staff member received the best guidance to deliver top-notch customer service, maintain high-quality standards, and uphold the McDonald's values.



McDonald's Restelo Worker

McDonald's

May 2019 - Oct 2021 (2 years 6 months)

During my time at McDonald's Restelo, I worked as a versatile team member, taking on various roles within the restaurant, with a primary focus on customer service. From the front counter to the drive-thru, I ensured that each customer had a positive and enjoyable experience. It was a rewarding opportunity that allowed me to hone my communication skills and thrive in a fast-paced environment. Working at

McDonald's taught me the importance of teamwork and dedication to delivering exceptional service to every customer.

Education



Faculdade de Ciências da Universidade de Lisboa

Bachelor's degree, Information Technology

2021 - 2024

Specific Training: Projecting, implementing, and managing information technology. Integration of enterprise information systems. Designing content and developing computer applications and web systems. Informatics techniques, analysis, and programming.



NOVA School of Science and Technology

Integrated Master in Computer Engineering

Oct 2019 - Jul 2021

Licenses & Certifications



Career Essentials in System Administration by Microsoft and LinkedIn - Microsoft



Introduction to Cybersecurity Essentials - Coursera

NCBCFYQGMHDW



Software Engineering: Modeling Software Systems using UML - Coursera

4CPSVDRJEVF7



Project Initiation: Starting a Successful Project - Coursera

EQ4H7S52X943



Foundations of Project Management - Coursera

N6YY3TDC7A59



Introduction to Front-End Development - Coursera

FTJ2PGM6KQM6



HTML and CSS in depth - Coursera

52TLXMDUVP8H



Programming with JavaScript - Coursera

9QP9T2W5KARN



Version Control - Coursera

A5NHYPW9DMF



Meta React Basics - Coursera

WTYWL3R9TE4H



Advanced React - Coursera

GJANL63XWH42

Skills

Stakeholder Management • Strategic Planning • Project Management • Project Planning • Software Engineers • Web Applications • Linux • Git • GitHub • Version Control