

# **Topic 6: Human Evaluation**



# **Survey Sampling**



#### What is it?

The proper way to select your target audience

Selection of participants for a population

• Census: Surveying all members of a population

• In most cases, this is **not possible** 



#### **Key features**

- Representativeness
- Flexibility
- Effectiveness
- Consistency
- Diversity
- Transparency
- Probabilistic or non-probabilistic?



### **Probabilistic Sampling**

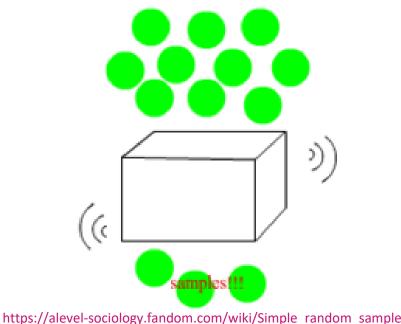
 Every individual of the population has a non-zero chance of being selected

- Ensures <u>representativeness</u>
- Three sub-categories:
  - Random
  - Systematic
  - Stratified



#### **Random Sampling**

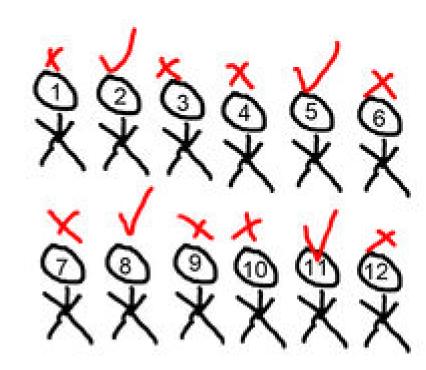
- Used when identifying characteristics is (almost) impossible
- Sample selected independently of others
- Equal chance of being selected as subject when sampling
- Advantage: Reduce bias
- Issue: It may be biased already without you knowing! (e.g. phone polling)





## **Systematic Sampling**

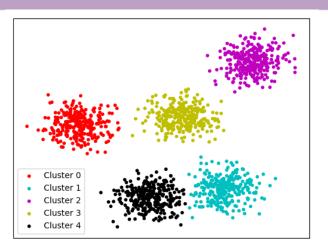
- The proposed location is logically homogenous
- First decide sample size, then arrange elements to select members at regular intervals
- Good as random sampling if there is no hidden order
- Issue: Periodicity tends to create patterns
- Solution: Randomise before sampling

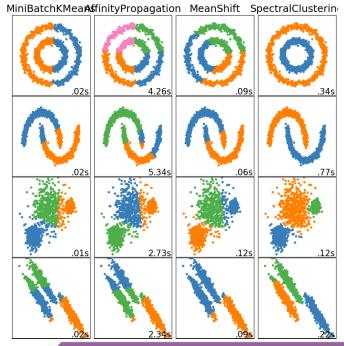




#### **Stratified Sampling**

- You divide the population into groups of characteristics (depending on focus)
- Then you sample within each category and select randomly
- Issue: More complex
- Solution: Machine learning!







#### Non-Probabilistic Sampling

Samples are collected with no specific structure in mind

Ensures <u>practicality</u>

- Three sub-categories:
  - Convenience
  - Snowball
  - Quota



### **Convenience Sampling**

Samples are selected based on availability and <u>accessibility</u> (to the test)

Created rapidly without extra load

Issues: Poor representativeness, should only be used as an approach!



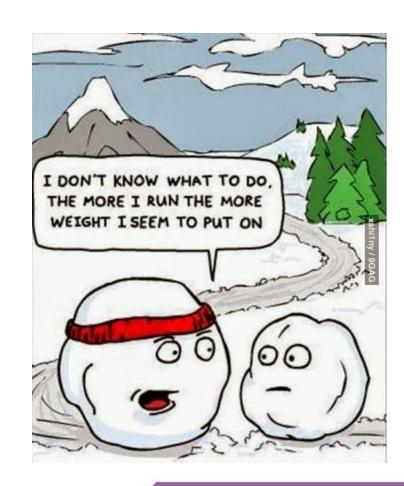
### **Snowball Sampling**

• Select an individual, and then this leads you to someone else.

 Used in academic research (not as you may think!)

• Advantage: Low cost, high relevance

• Issues: Homogeneity





#### **Quota Sampling**

You need your sample to be of certain features

• (In a way) equivalent to stratified

• Superior to the previous two, but doesn't have any statistical insight



#### So which one is this?!



Hunger games, in case you didn't know



# **Planning Surveys**



#### How to start?

- State a question, pose a problem
  - State the <u>hypothesis</u>
- Plan your study
  - What do you want to find?
  - Which is the basis of comparison?
  - How will you measure?
  - Which are the users (sample)
  - Which tool to use?

- You will need to ... results
  - Summarise
  - Analyse
  - Visualise
  - Interpret
  - Discuss



#### The central principle

A good evaluation captures qualitative and quantitative data

• It establishes a proper **scale** for each!

- Which is best?
  - 1. The proper one to get the most reliable data
  - 2. Mix approaches



#### Scales

- The measurements that you choose influence on the participants' responses
- Types of scales:
  - Nominal: Used for tally
    - Membership, characteristics, etc
  - Ordinal: Same, but with an order
    - Never Sometimes Always
  - Interval: There is an unclear scaling
    - Never 1 2 3 4 5 6 7 Always
  - Ratio/Continuous: Score
- Retrofit?





## **Statistics**



#### **Reporting Counts**

- Nominal and ordinal counts have to be summarised
  - Tally each response
  - Average frequency of each category
  - You can discuss this!

#### Interval

- Summarised
- Compared between levels (as if it were ordinal)
- Stats are limited

#### • Ratio/Continuous

- Summarised
- Stats can be applied

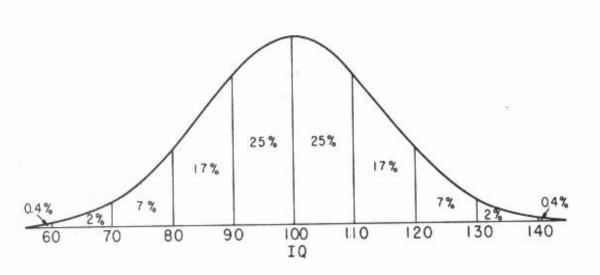


#### Counting

 Simplest form to measure things → frequency analysis

Can be applied to different types of dat

You can convert to a percentage

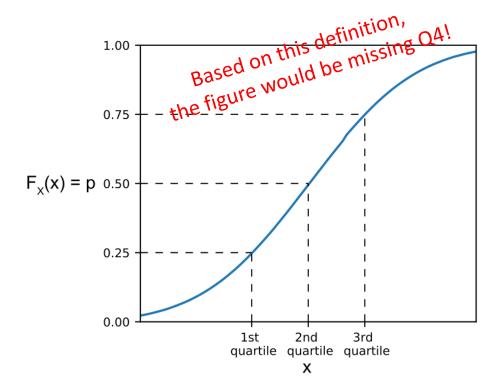




#### Quartiles

- A type of qua<u>n</u>tile/percentile (i.e. way to split counts) which divides data points into four (more or less) equal parts
- Q1 would be the top 25%, Q2 the following 25% and so on...

 Used by the Journal Citation Reports (<u>JCR</u>) to see which are "the best" journals





### **Example from JCR**

#### PATTERN RECOGNITION

ISSN: 0031-3203
eISSN: 1873-5142
ELSEVIER SCI LTD
THE BOULEVARD, LANGFORD LANE, KIDLINGTON, OXFORD OX5 1GB, OXON, ENGLAND ENGLAND

Go to Journal Table of Contents Go to Ulrich's Printable Version

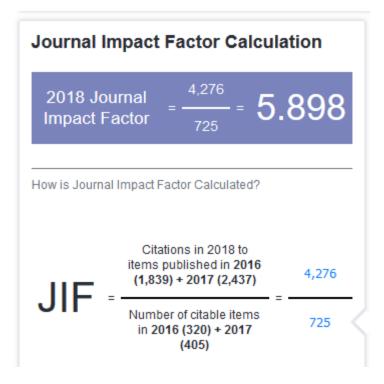
TITLES
ISO: Pattern Recognit.
JCR Abbrev: PATTERN RECOGN

CATEGORIES

ENGINEERING, ELECTRICAL & ELECTRONIC -- SCIE

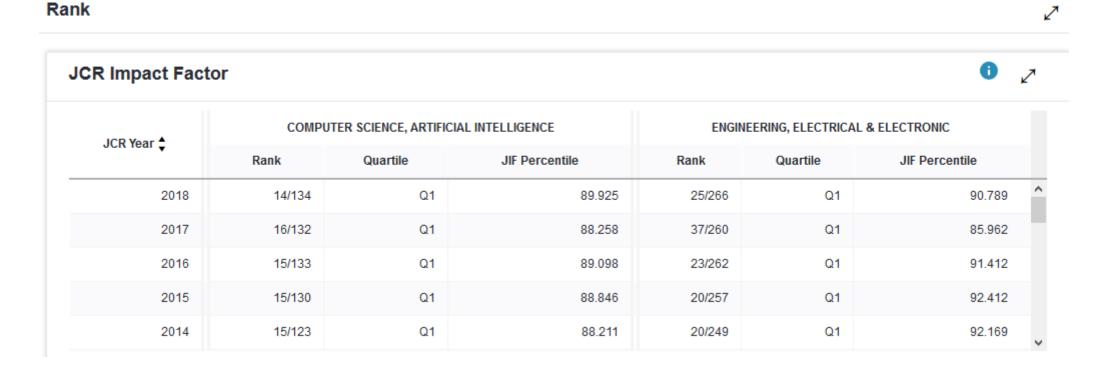
COMPUTER SCIENCE, ARTIFICIAL INTELLIGENCE -- SCIE LANGUAGES English

PUBLICATION FREQUENCY 12 issues/year





## **Example from JCR**





## **Measures of Central Tendency**

- Arithmetic mean
- Variance & Standard Deviation
- Median
- Mode

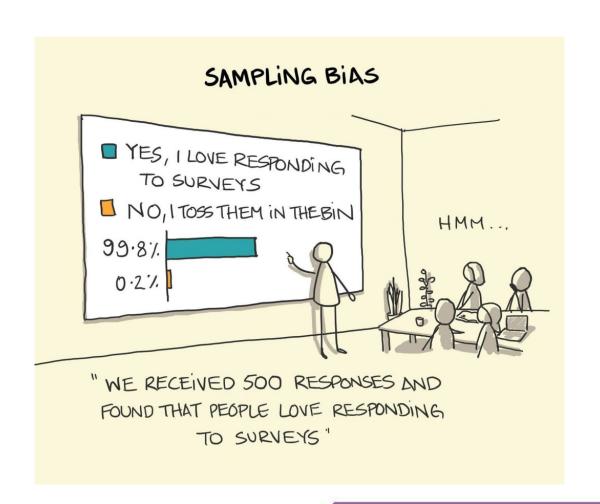


#### **Final Tips**

 Do I have sufficient data to extract the measures?

Is my data of any distribution

• Is the data sufficiently skewed so that these are representative?





# Demos (Lab): Statistics with Python & Excel