Carlos Mertens

Ollenhauerstr. 50
Berlin, 13403
+49 176 77200357
mertenscarlos3000@gmail.com
Github.com/carlosmertens
Linkedin.com/in/carlosmertens

PROJECTS

Diazno (https://diazno.com/)

Dax Parts (https://www.daxparts.com)

EDUCATION

Udacity, MOOC — *Machine Learning Engineer Nanodegree*

2018 - 2019

Supervised, Unsupervised, Reinforcement, Deep Learning Algorithms

The Open University, England — *Certificate of Higher Education in Computing and IT*

2016 - 2017

Computer Architecture, Microsoft Networking Principles, Intro to Robotics, Programming Principles, Advance Mathematics

EXPERIENCE

Dax Parts, Bolivia — *Front End Developer Freelancer*

January 2020 - December 2022

- Develop and maintain the web application
- Develop responsive design
- Apply latest technology (React, Redux)
- Coordinate deployment and help with server
- Assist SEO

Booking.com, Berlin, Germany — *Customer Guest Specialist*

May 2014 - April 2023

- Handle incoming customer issues and complaints with excellence
- Monitor performance KPIs with Tableau
- Seasonal Customer Service Supervisor

Brücken Consult, Berlin, Germany — *Freelancer*

May 2013 - January 2021

- Brochure preparation and translations
- Development of client relationships

SOFT SKILLS

Team Work

Problem Solving

Customer Satisfaction

Positive Attitude

Motivator

TECH SKILLS

HTML5

CSS3

JavaScript programming

React JS

React Hooks

React Router

Redux

Git

GitHub

ML Algorithms

LANGUAGES

Spanish (Native)

English (Fluent)

German (A2)