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Espoo, Finland

Education

Bachelor of Business Administration

Open University of Catalonia
2020 – expected Jan 2026

Diploma of Transport & Logistics

Prat Institute, Barcelona
2017 – 2019

Diploma of International Trade

Joan Brossa Institute, Barcelona
2015 – 2017

Expertise

- Logistics & Supply Chain Operations
- Service Provider (LSP) Management
- Process Optimization & KPI Analysis
- Trade Compliance & Incoterms
- Data & Reporting (Excel, Power BI, SQL)
- Cross-Functional Collaboration

Language

- Spanish – Native
- English – Fluent
- Catalan – Fluent
- French – Basic
- Finnish – Basic

CARLOS PENAGOS

Logistics & Supply Chain Specialist

Profile

Proactive logistics professional with 7+ years of international experience in shipping lines and freight forwarding. Skilled in transport coordination, process optimization, and KPI analysis. Passionate about problem-solving, sustainability, and creating efficient logistics solutions that enhance the customer experience. Based in Finland and eager to contribute to Swappie's mission of making refurbished electronics mainstream.

Work Experience

2022

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2024

CMA – CGM Iberica

Documentation Specialist

- Managed export documentation processes, ensuring accuracy, compliance, and timely delivery.
- Acted as liaison between the outsourced team in India and local operations to drive process improvements.
- Analyzed KPIs and performance data to streamline workflows and enhance efficiency.
- Collaborated with global stakeholders to ensure quality and customer satisfaction.

2019

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2022

Containerships – CMA CGM Group

Transportation Specialist

- Oversaw land and rail transport operations, vendor coordination, and stock management in Spain.
- Led cost optimization projects and implemented KPI reporting tools to improve visibility and control.
- Strengthened collaboration across operations, customer service, and finance to ensure on-time delivery.

2017

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2019

Across Logistics SL

Operations Specialist

- Coordinated end-to-end import/export shipments (Sea, Air, Road) and managed customs documentation in line with Incoterms and trade compliance.
- Maintained relationships with agents and carriers to ensure seamless logistics execution.
- Supported process standardization and continuous improvement initiatives.

References

Available upon request