Carlos E Garcia

1501 Island Ave, San Diego, CA, 92101
760-274-3780
carlosgarcia3995@gmail.com
www.linkedin.com/in/carlossgarcia95
www.github.com/carlossgarcia95

Certified PMP®, PSM with business and technical acumen who's passionate about working with technology teams to achieve common goals, solve complex problems, deliver value and exceed expectations. Experience with agile, programming and full stack development.

Experience

Feb 2020 - Present
Project Manager II – Global Technology Services | FICO, San Diego, CA
- Over 20+ projects delivered successfully, within budget and on schedule.
- Key projects include client enterprise software implementations for top-tier banks, migrations and product upgrades.
- Reduced client footprint in AWS by 50%, resulting in 250k+ in savings.
- Four-time SPOT award recipient for outstanding achievement and performance.
- Lead multiple cross-functional teams across different time zones.
- Present status reports to senior leadership on a weekly basis.

Jan 2019 - Jan 2020
Jr. Project Manager | Salud Digna, Culiacan, Mexico
- Led and coordinated team in obtaining the coveted, world-renowned CAP Accreditation, acting as a liaison between stakeholders and project team members.
- Attended the organization´s 2019 national congress as one of the youngest members to assist, acting as the head of the project team.
- Implemented project management methodologies, processes, tools and best practices.
- Managed all aspects of the project, including schedule, budget, resources and stakeholders.

Aug 2018 - Dec 2018
Quality Engineer | Insertech, Culiacan, Mexico
- Provided support and solutions to any quality related problem within the organization.
- Reduced quality alert incidents by 21%.
- Increased customer satisfaction from 91% to 96%.
- Executed quality control procedures through process inspections.

Skills

Project/Program Management • SDLC • Agile, Scrum, Kanban • Jira, MS project • Python • Full Stack Development (Flask, React, Node.js, Express) • Tableau • SQL • AWS • Process Improvement • Bilingual (Spanish)

Education

Aug 2018
Bachelor's in Industrial Engineering
Instituto Tecnológico de Culiacán

Certifications

PMP - Project Management Professional
Project Management Institute | Dec 2021 – Dec 2024

AWS Cloud Practitioner
Amazon Web Services | Jul 2023 – July 2026

PSM - Professional Scrum Master
Scrum.org | Nov 2019