

# Carlos E Garcia

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Certified PMP®, PSM and Full-stack developer with business and technical acumen who's passionate about working with technology teams to achieve common goals, solve complex problems, deliver value and exceed expectations.

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## Experience

Feb 2020 - Present

### **Project Manager II – Global Technology Services | FICO, San Diego, CA**

- Over 20+ projects delivered successfully, within budget and on schedule.
- Key projects include client enterprise software implementations for top-tier banks, migrations and product upgrades.
- Reduced client footprint in AWS by 25%, resulting in 100k+ in savings.
- Four-time SPOT award recipient for outstanding achievement and performance.
- Lead multiple cross-functional teams across different time zones.
- Present status reports to senior leadership on a weekly basis.

Jan 2019 - Jan 2020

### **Jr. Project Manager | Mexico**

- Led and coordinated team in obtaining the coveted, world-renowned CAP Accreditation, acting as a liaison between stakeholders and project team members.
- Attended the organization's 2019 national congress as one of the youngest members to assist, acting as the head of the project team.
- Implemented project management methodologies, processes, tools and best practices.
- Managed all aspects of the project, including schedule, budget, resources and stakeholders.

Aug 2018 - Dec 2018

### **Quality Engineer | Mexico**

- Provided support and solutions to any quality related problem within the organization.
  - Reduced quality alert incidents by 21%.
  - Executed quality control procedures through process inspections.
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## Skills

Project/Program Management • SDLC • Agile, Scrum, Kanban • Jira, MS project • Python • Full Stack Development (Flask, React, Node.js, Express) • Tableau • SQL • AWS • Process Improvement • Bilingual (Spanish)

## Education

Aug 2013 - July 2018

### **Bachelor's in Industrial Engineering**

Instituto Tecnológico de Culiacán

## Certifications

### **PMP - Project Management Professional**

Project Management Institute | Dec 2021 – Dec 2024

### **AWS Cloud Practitioner**

Amazon Web Services | Jul 2023 – July 2026

### **PSM - Professional Scrum Master**

Scrum.org | Nov 2019