



Carlos Torres Moral

SPS Associate CS Andon Cord

About me

Former educator with a recent focus on boosting productivity at Amazon, I bring 3+ years of experience in IT and a strong foundation in TypeScript, along with some exposure to front-end and back-end frameworks.

I know the importance of clean code and design, and I am motivated by elegant logics and by making a tangible impact for clients, which drives me to continuously improve my skills.

With experience in research, policy analysis, data-driven problem-solving, and cultural awareness from political science and Spanish teaching, I have thrived in diverse environments: freelancing, small businesses, and a major corporation.

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Education

Ironhack Nov 2024 - Dec 2024 CERTIFICATE

SQL & Python Fundamentals

Completed a 60-hour course on Data Analytics, focusing on SQL for data querying and Python with Pandas and NumPy for data manipulation and analysis.

MySQL Python

Amazon Web Services (AWS) Nov 2024 CERTIFICATE

AWS Certified Cloud Practitioner

Passed the exam CLF-C02, demonstrating knowledge in cloud and AWS fundamentals (core services, infrastructure, networking, security, monitoring, pricing, support, migration).

Cloud fundamentals AWS fundamentals

Ironhack Mar 2024 - Jul 2024 CERTIFICATE

Web Front-End Bootcamp

Completed a front-end bootcamp focused on Vue 3.

Vue.js JavaScript HTML CSS Git

Ironhack Feb 2023 - Jun 2023 CERTIFICATE

Web Back-End Bootcamp

Ventured into back-end development and built a real estate REST API, acquiring knowledge of the controller, service, repository, and data layers.

Java Spring Boot Maven JPA MySQL Git

Universitat Autònoma de Barcelona Sep 2012 - Jul 2017

Bachelor's Degree in Political Science and Public Management

Specialization in International Relations.

Work experience

Amazon May 2025 - Now

CS Andon Cord SME (L4)

I continue leading technical development while expanding responsibilities to participate in decisions that shape team direction within the management.

- Automated 8 weekly reports about team productivity and quality.
- Analyzing data for ad-hoc deep dives.
- Mentoring a junior developer.
- Providing technical consultation to several teams.
- Maintaining 31 production scripts with +90 users each.

TypeScript Node.js Data Analytics Mentorship
Project management Stakeholder management

Amazon Jan 2022 - May 2025

CS Andon Cord Associate (L3)

Researched customer inquiries & inventory discrepancies to identify root causes of customer dissatisfaction peaks and ensure the accuracy of product data, liaising with internal warehouses and external vendors. In early 2023, became the solo full-time front-end developer in the team.

- Led process-improvement initiatives that leveraged internal Amazon APIs to drive efficiency by automating manual work.
- Designed systems such as "Support Requests" and "Quality Audits" with +29,000 and +13,000 items processed in the first two years.
- Served as primary tech contact in the team.

Analytical skills Team work JavaScript Node.js Vue.js
Git HTML CSS

Freelance Jul 2019 - Jan 2022

Spanish Teacher

Taught Spanish courses in-person and online, adapting strategies for all levels. Developed business Spanish courses themed around SCRUM for a French digital company and coached managers and professionals in Barcelona (reviews available at [Apprentus](#)).

Client management Instructional design

Atlas Language School (Dublin) Jun 2018 - Sep 2018

Academic Intern

Improved efficiency of student feedback quantitative and qualitative analysis by designing spreadsheets ad hoc, and provided administrative support within the Academic Department of the school.

Institut de Ciències Polítiques i Socials Oct 2015 - Apr 2016

Research Trainee

Support for the "Anuari Polític de Catalunya" report of 2015 (mark: A). My tasks included summary of legal texts, elaboration of databases and electoral data treatment, follow-up of government activity, and press research.

Languages

Spanish Native
Catalan Native
English C1 Advanced English (CAE)