



Carlos Torres Moral

SPS Associate CS Andon Cord

About me

Former educator with a recent focus on boosting productivity at Amazon, I bring 3+ years of experience in IT and a strong foundation in TypeScript, along with some exposure to front-end and back-end frameworks.

I know the importance of clean code and design, and I am motivated by elegant logics and by making a tangible impact for clients, which drives me to continuously improve my skills.

With experience in research, policy analysis, data-driven problem-solving, and cultural awareness from political science and Spanish teaching, I have thrived in diverse environments: freelancing, small businesses, and a major corporation.

Email ctorresmoral@gmail.com

Phone (+34) 644 320 094

GitHub [/carlostxrres](#)

LinkedIn [/carlostxrres](#)

Education

- Ironhack SQL & Python Fundamentals Nov 2024 - Dec 2024 [CERTIFICATE](#)
- Completed a 60-hour course on Data Analytics, focusing on SQL for data querying and Python with Pandas and NumPy for data manipulation and analysis.
- MySQL Python

- Amazon Web Services (AWS) AWS Certified Cloud Practitioner Nov 2024 [CERTIFICATE](#)
- Passed the exam CLF-C02, demonstrating knowledge in cloud and AWS fundamentals (core services, infrastructure, networking, security, monitoring, pricing, support, migration).
- Cloud fundamentals AWS fundamentals

- Ironhack Web Front-End Bootcamp Mar 2024 - Jul 2024 [CERTIFICATE](#)
- Completed a front-end bootcamp focused on Vue 3.
- Vue.js JavaScript HTML CSS Git

- Ironhack Web Back-End Bootcamp Feb 2023 - Jun 2023 [CERTIFICATE](#)
- Ventured into back-end development and built a real estate REST API, acquiring knowledge of the controller, service, repository, and data layers.
- Java Spring Boot Maven JPA MySQL Git

- Universitat Autònoma de Barcelona Bachelor's Degree in Political Science and Public Management Sep 2012 - Jul 2017
- Specialization in International Relations.

Work experience

- Amazon CS Andon Cord SME (L4) May 2025 - Now
- I continue leading technical development while expanding responsibilities to participate in decisions that shape team direction within the management.
- Automated 8 weekly reports about team productivity and quality.
 - Analyzing data for ad-hoc deep dives.
 - Mentoring a junior developer.
 - Providing technical consultation to several teams.
 - Maintaining 31 production scripts with +90 users each.
- TypeScript Node.js Data Analytics Mentorship
- Project management Stakeholder management

- Amazon CS Andon Cord Associate (L3) Jan 2022 - May 2025
- Researched customer inquiries & inventory discrepancies to identify root causes of customer dissatisfaction peaks and ensure the accuracy of product data, liaising with internal warehouses and external vendors. In early 2023, became the solo full-time front-end developer in the team.
- Leaded process-improvement initiatives that leveraged internal Amazon APIs to drive efficiency by automating manual work.
 - Designed systems such as "Support Requests" and "Quality Audits" with +29,000 and +13,000 items processed in the first two years.
 - Served as primary tech contact in the team.
- Analytical skills Team work JavaScript Node.js Vue.js
- Git HTML CSS

- Freelance Spanish Teacher Jul 2019 - Jan 2022
- Taught Spanish courses in-person and online, adapting strategies for all levels. Developed business Spanish courses themed around SCRUM for a French digital company and coached managers and professionals in Barcelona (reviews available at [Apprentus](#)).
- Client management Instructional design

- Atlas Language School (Dublin) Academic Intern Jun 2018 - Sep 2018
- Improved efficiency of student feedback quantitative and qualitative analysis by designing spreadsheets ad hoc, and provided administrative support within the Academic Department of the school.

- Institut de Ciències Polítiques i Socials Research Trainee Oct 2015 - Apr 2016
- Support for the "Anuari Polític de Catalunya" report of 2015 (mark: A). My tasks included summary of legal texts, elaboration of databases and electoral data treatment, follow-up of government activity, and press research.

Languages

- Spanish Native
- Catalan Native
- English C1 Advanced English (CAE)