



# Carlos Torres Moral

SPS Associate CS Andon Cord

## About me

Former educator with a recent focus on boosting productivity at Amazon, I bring 1+ years of experience in IT and a strong foundation in vanilla JavaScript, along with some exposure to front-end and back-end frameworks.

I know the importance of clean code and design, and I am motivated by elegant logics and by making a tangible impact for clients, which drives me to continuously improve my skills.

With experience in research, policy analysis, data-driven problem-solving, and cultural awareness from political science and Spanish teaching, I have thrived in diverse environments: freelancing, small businesses, and a major corporation.

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## Education

Amazon Web Services (AWS) Nov 2024  
**AWS Certified Cloud Practitioner** [CERTIFICATE](#)

Passed the exam CLF-C02, demonstrating knowledge in cloud and AWS fundamentals (core services, infrastructure, networking, security, monitoring, pricing, support, migration).

Cloud fundamentals AWS fundamentals

Ironhack Mar 2024 - Jul 2024  
**Web Front-End Bootcamp** [CERTIFICATE](#)

Completed a front-end bootcamp focused on Vue 3.

Vue.js JavaScript HTML CSS Git

Ironhack Feb 2023 - Jun 2023  
**Web Back-End Bootcamp** [CERTIFICATE](#)

Ventured into back-end development and built a real estate REST API, acquiring knowledge of the controller, service, repository, and data layers.

Java Spring Boot Maven JPA MySQL

Git

Universitat Autònoma de Barcelona Sep 2012 - Jul 2017

**Bachelor's Degree in Political Science and Public Management**

Specialization in International Relations.

## Work experience

Amazon Jan 2022 - Now  
**SPS Associate CS Andon Cord**

Researched customer inquiries & inventory discrepancies to identify root causes of customer dissatisfaction peaks and ensure the accuracy of product data, liaising with internal warehouses and external vendors. After a year, my role evolved to exclusively focus on web front-end developing to enhance productivity.

- Leveraging internal Amazon APIs to drive efficiency by automating manual work.
- Revolutionizing workflows for Quality Audits, Support Requests, Metrics, and other specific processes, resulting in significant productivity increases.
- Addressing technical issues in my team.

Analytical skills Team work JavaScript Node.js

Vue.js Git HTML CSS

Freelance Jul 2019 - Jan 2022  
**Spanish Teacher**

Taught Spanish courses in-person and online, adapting strategies for all levels. Developed business Spanish courses themed around SCRUM for a French digital company and coached managers and professionals in Barcelona (reviews available at Apprentus).

Client management Instructional design

Atlas Language School (Dublin) Jun 2018 - Sep 2018  
**Academic Intern**

Improved efficiency of student feedback quantitative and qualitative analysis by designing spreadsheets ad hoc, and provided administrative support within the Academic Department of the school.

Institut de Ciències Polítiques i Socials Oct 2015 - Apr 2016  
**Research Trainee**

Support for the "[Anuari Polític de Catalunya](#)" report of 2015 (mark: A). My tasks included summary of legal texts, elaboration of databases and electoral data treatment, follow-up of government activity, and press research.

## Languages

**Spanish** Native

**Catalan** Native

**English** [C1 Advanced English \(CAE\)](#)