

# CARLOS SAN LUIS

SOFTWARE CONSULTANT AND DEVELOPER

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## COMPETENCES

Developper, Consultancy and Support.  
Microsoft Dynamics 365, Power Platform,  
Power Automate, Sharepoint, Customer  
Service, Customer Insights  
Power BI, MS Forms  
Data Management, Widnows Servers  
Java SQL Php Java Script HTML5 GIT  
Azure, AWS MacOS Ubuntu CentOS

## EDUCATION

### Greta Est Bretagne, Saint Malo

2020-2021

#### Associate's Degree

State Liscneced Software Developer  
Java SQL PHP JS CSS HTML

### Greta Est Bretagne, Fougères

2019-2020

#### TIA+

State Liscenced Computer Technician  
Linux Win Vmware Cisco IpFire WinServer

### University of Santo Tomas, Philippines

2000-2004

#### Masters 1, Management

Hospitality and Service  
Thomasian Excellence Winner  
College Public relations Officer  
College Newsletter Editor

## LANGUAGES

English   
Français   
Spanish 

## PROFILE

Web and Microsoft 365 CRM developer combining technical skills with decades of experience in the logistics, airline and service industries. Able to translate business needs into effective canvas, model-driven or simple web applications and ensure the smooth running of projects through communication with international teams. Holds a Master 1 in Management and an Associates degree in Software Development. Extensive technical experience encompassing web development, systems and networks, Azure and AWS. Languages spoken: English, French, and some Spanish.

## EXPERIENCES

### CRM and Web Developer

Guillemot, Thurstmaster Hercules · Rennes

2022–Present

- Managing Projects, Governance, and Security responsibility for our CRM and Power Apps in the tenant and Environment level.
- Communicating effectively with international development teams.
- Recently led an audit that saved the company 74,000 Euros annually in licences and resources
- Establishing clear integrations between in-house ERP and Dynamics CRM and other connected Websites
- Monitoring and automating monitoring tasks
- Also working with Projects related to Marketing and In-House AI Development

### Technical Support Specialist

Guillemot, Thurstmaster Hercules · Rennes

2021-2022

- Main Software: CRM MS Dynamics, in-house ERP
- Assigned to deal with priority clients
- dealing with 120 products hardware and software
- Intervene on network and environments
- Providing remote IT support
- Constant top 2 Producer in worldwide team

### Assistant Systems Admin

Notre Dame du Vieux Cours · Rennes

2019

- Working with and assisting companies and private individuals on computer workstations:
- Prepare or repair computer equipment,
- Install and configure a computer workstation,

### Web Developer

Freelance · Dubai

2010-2020

wealthph.com, instaprints.io, astrocitix.com, lysonix.com, ourcreativemedia.com

- Expertise Wordpress et cPanel : Adepté de l'utilisation de cPanel pour une gestion efficace du site web et de l'administration du serveur.
- Intégration Google Analytics
- Intégration AWS : Déploiement et l'optimisation d'applications web sur Amazon Web Services (AWS). Exploitation des services AWS tels que EC2, S3 et Lightsail, Cloudfront pour garantir des environnements d'hébergement évolutifs, sécurisés et performants.