

CARLOS SAN LUIS

SOFTWARE CONSULTANT AND DEVELOPER

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COMPETENCES

Developper, Consultancy and Support.
Microsoft Dynamics 365, Power Platform,
Power Automate, Sharepoint, Customer
Service, Customer Insights
Power BI, MS Forms
Data Management, Windows Servers
Java SQL PHP Java Script HTML5 GIT
Azure, AWS MacOS Ubuntu CentOS

EDUCATION

Greta Est Bretagne, Saint Malo

2020-2021

Associate's Degree

State Licensed Software Developer
Java SQL PHP JS CSS HTML

Greta Est Bretagne, Fougères

2019-2020

TIA+

State Licensed Computer Technician
Linux Win Vmware Cisco IpFire WinServer

University of Santo Tomas, Philippines

2000-2004

Masters 1, Management

Hospitality and Service
Thomasian Excellence Winner
College Public Relations Officer
College Newsletter Editor

LANGUAGES

English	<div style="width: 100%;"><div style="width: 100%;"></div></div>
Français	<div style="width: 100%;"><div style="width: 100%;"></div></div>
Spanish	<div style="width: 100%;"><div style="width: 100%;"></div></div>

PROFILE

Web and Microsoft 365 CRM developer combining technical skills with decades of experience in the logistics, airline and service industries. Able to translate business needs into effective canvas, model-driven or simple web applications and ensure the smooth running of projects through communication with international teams. Holds a Master 1 in Management and an Associates degree in Software Development. Extensive technical experience encompassing web development, systems and networks, Azure and AWS. Languages spoken: English, French, and some Spanish.

EXPERIENCES

CRM and Web Developer

Guillemot, Thurstmaster Hercules · Rennes 2022–Present

- Managing Projects, Governance, and Security responsibility for our CRM and Power Apps in the tenant and Environment level.
- Communicating effectively with international development teams.
- Recently led an audit that saved the company 74,000 Euros annually in licences and resources
- Establishing clear integrations between in-house ERP and Dynamics CRM and other connected Websites
- Monitoring and automating monitoring tasks
- Also working with Projects related to Marketing and In-House AI Development

Technical Support Specialist

Guillemot, Thurstmaster Hercules · Rennes

2021-2022

- Main Software: CRM MS Dynamics, in-house ERP
- Assigned to deal with priority clients
- dealing with 120 products hardware and software
- Intervene on network and environments
- Providing remote IT support
- Constant top 2 Producer in worldwide team

Assistant Systems Admin

Notre Dame du Vieux Cours · Rennes

2019

- Working with and assisting companies and private individuals on computer workstations:
- Prepare or repair computer equipment,
- Install and configure a computer workstation,

Web Developer

Freelance · Dubai 2010-2020
wealthph.com, instaprints.io, astrocitix.com, lysonix.com, ourcreativemedia.com

- Expertise Wordpress et cPanel : Adept de l'utilisation de cPanel pour une gestion efficace du site web et de l'administration du serveur.
- Intégration Google Analytics
- Intégration AWS : Déploiement et l'optimisation d'applications web sur Amazon Web Services (AWS). Exploitation des services AWS tels que EC2, S3 et Lightsail, Cloudfront pour garantir des environnements d'hébergement évolutifs, sécurisés et performants.