

Procura Medical

Australian Assistive & Rehabilitation Technology Retailer

Version: v1.0 **Last updated:** January 2026

Applies: Phase 0 (Unregistered operations)

Business Overview

Procura Medical is an Australian-based retailer specialising in curated assistive and rehabilitation technology. We focus on quality, documentation, and operational reliability rather than catalogue breadth.

What We Sell

Our product range includes hygiene and personal care equipment, mobility and transfer aids, and home-based rehabilitation and therapy technology. Products are selected based on documented specifications, supplier capability, and suitability for self-managed and plan-managed purchasing workflows.

Fulfilment Model

Procura Medical operates a supplier-integrated dropshipping model. Products are shipped directly from approved suppliers to customers. Blind shipping is required, meaning no supplier invoices or branded commercial documents are included in shipments. Customer-facing documentation is issued by Procura Medical.

Service Region

Australia-wide delivery is supported, subject to supplier lead times and carrier availability. Delivery expectations are communicated transparently at the product and order level.

Customers We Support

We support self-managed and plan-managed customers. Agency-managed (NDIA-managed) purchasing pathways are not currently supported.

Business Details

Business name: Procura Medical

Structure: Sole trader

ABN: 39 880 743 354

GST status: Not currently registered for GST as at January 2026. If GST registration status changes, invoices and website pricing will reflect GST treatment at the time of issue.

Contact

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Operating Principles

Procura Medical prioritises a small, controlled catalogue; written supplier terms; predictable fulfilment; clear escalation paths; and Australian Consumer Law-compliant handling of faults and defects. We value long-term supplier relationships built on clarity, documentation, and mutual reliability.