

# CALLIE CARLTON

Phone: (615) 440-0622 | Email: [carltoncm22@gmail.com](mailto:carltoncm22@gmail.com) | Columbia, TN

LinkedIn: <https://www.linkedin.com/in/carltoncm22/>

GitHub: <https://github.com/carltoncm>

## Professional Summary

---

Aspiring full-stack web developer leveraging background in healthcare and technology to provide unique perspectives on how data and software affect end-users and business interests. Creative problem-solver who is passionate about engineering impactful websites and applications. Strengths include innovation, leadership, teamwork, critical thinking, and building projects from ideation to execution.

## Software Skills

---

- Entry-level experience in: JavaScript, HTML, CSS, C#, MVC, Razor, Entity Framework, SQL, MongoDB, Python, Git/GitHub, Tableau
- Advanced experience in: Excel, Visio, PowerPoint

## Professional Experience

---

### Front-end Developer/QA

**SwagBits | Remote | June 2023-Present**

- Collaborate with designers to ensure UI and frontend code meet requested specifications and to resolve JavaScript errors using developer tools.
- Test latest changes and attend code reviews to provide regular updates on progress.

### Supervisor-Central Support Operations-Home Health

**Optum/UnitedHealth Group | Brentwood, TN | October 2019-Present**

- Manage a team of 20-40 remote employees providing clinical support and customer service functions for Medicare patients and home health agencies.
- Key Accomplishments:
  - Assisted with the creation and growth of a new department within the organization, increasing from 35 employees to over 300 within 1.5yrs.
  - Assisted over 15 employees in achieving promotional opportunities.
  - Created a “Train the Trainers” program where outstanding employees are taught general and role-specific leadership skills. This has encouraged growth in both the entry-level and team lead employees.

## Claims Examiner II

**Protective Life Insurance | Brentwood, TN | August 2015-March 2017**

- Processed and audited life insurance claims for individuals, businesses, estates, and trusts.
- Key Accomplishments:
  - Promoted to Claims Examiner II within 1yr.
  - Collaborated with legal team to navigate solutions for challenging scenarios.

## Project Spotlight

---

**School Shootings: 1970-Present | GitHub: [/Github](#)**

- Role: Cleaned original data and pushed to local host via MongoDB and Flask. Also structured front-end code along with fellow group members.
- Tools: Python, Pandas, MongoDB, Flask, HTML, CSS, JavaScript, Leaflet, Google Slides (presentation)

**Earthquake Data Map | GitHub: [/Github](#)**

- Role: Sole Contributor
- Tools: HTML, CSS, JavaScript, Leaflet

**Heart Attack Risk Prediction & Analysis | GitHub: [/Github](#)**

- Role: Cleaned original dataset, built machine learning model, assisted with data analysis and constructed Tableau visualizations.
- Tools: Python, SQL, TensorFlow, Tableau, Google Slides (presentation)

## Education

---

**Data Analytics Certificate**

**Vanderbilt University Coding Bootcamp | Nashville, TN**

- Completed November 2023

**Bachelor of Arts-Political Science**

**Middle Tennessee State University | Murfreesboro, TN | Graduated 2015**

- Minor in Psychology

**Wynne High School**

**Wynne, AR | Graduated 2008**

- Salutatorian