



PROS - SmartEnterprise DICOM install for 9.6 will cause dicom-rs to crash

Applies To

Radiation Oncology (PROS), Pinnacle SmartEnterprise version 9.6 DICOM dicom-rs will cause pinnacle-rg to go offline.

Problem Description Details

After installing 9.6 on a SmartEnterprise system, the DICOM will work fine until it tries to switch to the secondary, then the pinnacle-rg will not come online. Users will not be able to log in, open plans, save plans, etc. Sunrays will not be able to log in.

Problem Cause

The ADAC_ROOT variable in `cd /export/local/i386/adacnew/DICOMStatic/bin/common/ADACDicomServer` script has been incorrectly set by the installation package.

ADAC_ROOT = /net/pinncluster1/export/local/i386/adacnew

Problem Solution

```
# clrg offline pinnacle-rg (if it isn't already offline)
```

```
# clrs disable dicom-rs
```

```
# clrg online -n <primary cluster> pinnacle-rg
```

Verify that the pinnacle-rg is online on the primary cluster node.

```
# clrg status
```

Edit and re-run the ADACDicomServer script on the active cluster node.

```
# cd /export/local/i386/adacnew/DICOMStatic/bin/common
```

```
# vi ADACDicomServer
```

Remove the "/net/clusterhostname" from the ADAC_ROOT entry. Write/quit.

```
# ./ADACDicomServer
```

```
# clrs enable dicom-rs
```

The pinnacle-rg should stay online, and the dicom-rs should come online.

Source of Information

SE Installation training and Laval QC cs case troubleshooting.