Hea	Department of alth & Human Services sing & Background Checks	Re	sidential Treat	tment Inspecti	ion Checklist	This inspection checkl licensors use to ensu for every inspection. (re consistency		
Provider Name:		Facility ID:		Phone Number:		Note	5		
Site Name or Address:				Email Address:					
Approved Capacity:		# of Present Residents\Clients							
	lease review the following items park with a check mark if completed and				Please review the following items during the inspection: (Mark with a check mark if completed and make and necessary notes)				
	DACS to ensure background checks are current.				Introduce yourself and any DHHS staff				
	Any active rule variances.				Clients Interviews				
	Any license restrictions or conditions.				Staff Interviews				
	Any needed rule variances.				Other:				
Inspection Inforr	nation:								
	ail you this inspection checklist after the in by management. Only items checked he								
- If the only non com noncompliance.	pliance items are documentation and/or re	cords, please submit	t them by the correction requ	uired date listed. A licensor r	may conduct a follow-up inspection to ve	erify compliance and main	tenance of any		
			Signature I	nformation					
Inspection Type:		Date:		Time Started On-site:		Time Ended On-site:			
	Number of Non Compliant Items:		Name of Individual Info	rmed of this Inspection:					
	Licensor(s) Conducting this Inspection:				OL Staff Observing Inspection:				
	The Licensor explained noncompliance items (if any).	Signing this checklis	type individual informed in it does not constitute agree tion was conducted and no	ment with the statements,					

General Provisions Inspection Checklist									
	C = Co = Not ssed (Com	plian						
Licensing Application and Monitoring Procedures	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-4(1)(c) and R501-1-10. The provider permitted OL unrestricted access to site(s), records, clients, and staff during business hours.									
Program Changes	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-6. Any changes to the license, services, ownership, capacity, location, and contact information were properly reported and processed.									
Variances	с	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-8. The provider is in compliance with the terms of approved rule variances.									
Required Approvals	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-9. All required policies, curriculums, and updates have been approved by OL before implementation.									
Investigations of Alleged Noncompliances	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-11. All reportable critical incidents were properly reported.									
Licensee Noncompliance	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-12. If the license has been suspended or revoked, the provider does not accept new clients.									
Program Administration and Direct Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes			
R501-1-13(1). The provider clearly identifies services to the office, public, potential client, parent, or guardian regarding: (a) contact information; (b) the complaint reporting and resolution process; (c) a description of each service provided; (e) each program requirement and expectation; (f) eligibility criteria outlining behavior, diagnosis, situation, population, and age that can be safely served; (g) each cost, fee, and expense for a service and refund policy; and (h) identification of each non-clinical, extracurricular, or supplemental service offered or referred.		0							

R501-1-13(2). The following items are posted in a conspicuous place: (a) abuse reporting laws; (b) civil rights notice; (c) Americans with Disabilities Act notice; (d) the program license; (e) any office notice of agency action; and (f) a client rights poster.				
R501-1-13(3). Provider is in compliance with: (a) food handler permits for any person preparing meals for any other person; (b) capacity limits; (c) licensure and registration of any vehicles used to transport clients.	0			
R501-1-13(5). Provider has proof of: (a) financial viability of the program as verified by a financial professional; (b) vehicle insurance;				
R501-1-13(6). Provider ensures that: (a) each entity associated with the licensee read, understand, sign, and follow the current department code of conduct; (b) current staff and client lists are available at each licensed site; (f) at least one CPR and First Aid trained or certified staff member is available when staff and clients are present together; (g) the program maintains an opioid overdose reversal kit on-site with on duty staff trained in its use if the program is serving, or is likely to serve, a client with a substance use disorder; and (h) the program provides trainings and monitors staff to ensure compliance regarding program policy and procedures including: (i) the needs of each client; (ii) licensing rule; (iii) client rights; (iv) department code of conduct; (v) incident reporting; (vi) program emergency response plan; and (vii) CPR and first aid.				
R501-1-13(7) & (8). A program providing school on-site: (a) completes youth education forms for all education entitled children (b) maintains the established staff to client ratio with behavioral intervention trained staff in the school setting; (c) is recognized as in good standing by an educational accreditation organization such as the State Board of Education or the National School Accreditation Board; and (d) ensures each youth is taught at grade level.				

R501-1-13(9). The provider ensures that unlicensed clinical and medical staff who are not associated with the facility are appropriately supervised.						
R501-1-13(10). A program that utilizes telehealth for treatment complies with each applicable rule.						
Residential Programs Additional Administration and Direct Services Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-14(1). A program providing residential service: (b) ensures that each staff shift list remains current and available to the office upon request; (c) ensures access to a medical clinic or a medical professional familiar with the program and population served; and (d) provides a separate space for clients who are sick.						
R501-1-14(3). If the congregate care program caring for youth allows an individual turning 18 years old to remain in the program, the provider ensures that: (a) the individual remains in the custody of a State entity or the individual was admitted and continuously resided in the program for at least 30 days before the individual's 18th birthday; (b) the program has a documented need for the individual to remain in the program; (c) the program maintains responsibility for discharge to an appropriate setting when clinically appropriate and no later than the day an individual reaches 19 years of age; (d) the program outlines a policy regarding the protection of younger clients by supervising or separating 18-year-old individuals from youth who are more than two years younger; and (e) the individual signs a consent document outlining: (i) the individual is consenting to remain in the program voluntarily and understands the individual is not required to remain against their will; (ii) that any criminal offenses committed may result in being charged as an adult; and (iii) that if the individual is involved in any critical incidents posing a risk to the health and safety of other program residents they may be discharged from the program.						
R501-1-14(4). The provider facilitates weekly confidential voice-to-voice communication between a child and the child's parents, guardian, foster parents, and siblings. The provider ensures that the communication complies with the child's treatment plan, if any; and (a) does not use family contact as an incentive for proper behavior or withhold family contact as a punishment; (b) does not deny the communication unless state law or a court order prohibits the communication; or modify the frequency or form of the communication unless: (A) the office approves the modification; or (B) state law or a court order prohibits the frequency or the form of the communication.						

R501-1-14(5). The provider ensures that before allowing a direct care staff to work unsupervised, they have an approved background clearance and are trained in the following: (a) behavior management policy and curriculum including crisis intervention, appropriate use of restraint and seclusion, and de-escalation techniques; (b) which practices are prohibited for congregate care programs; (c) the clinical needs of each of the clientele; (d) client rights; (e) department code of conduct; and (f) incident reporting.						
R501-1-14(6). Direct care staff are trained in first aid and CPR within six months of hire.						
Program Physical Facilities and Safety	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-15(1). The appearance and cleanliness of the building and grounds are maintained and free from health and fire hazards.						
R501-1-15(2). Appliances, plumbing, electrical, HVAC, and furnishings are maintained in operating order and in a clean and safe condition.						
R501-1-15(3). clients with disabilities are accommodated as needed or appropriately referred to comparable services.						
R501-1-15(4). Fire drills in non-outpatient programs are conducted and documented at least quarterly and program administration provides and documents feedback regarding response time and process.						
R501-1-15(5). A 911 recognizable phone is always on-site with clients.						
R501-1-15(6). Bathroom facilities for staff and clients allow for individual privacy and afford reasonable accommodation based on gender identity.						
R501-1-15(7). Each bathroom is properly equipped with toilet paper, paper towels or a dryer, and soap.						
R501-1-15(8). Each bathroom is ventilated by mechanical means or equipped with a window that opens.						
R501-1-15(9). Medications and potentially hazardous items on-site are maintained lawfully, responsibly, and with consideration of the safety and risk level of the population served. This includes locked storage for each medication and hazardous chemical.						
R501-1-15(10). Non-prescription medications, if stored on-site, are stored in original manufacturer's packaging together with the manufacturer's directions and warnings.						
R501-1-15(11) & (12). Prescription medications, if stored on-site, are stored in original pharmacy packaging or individual pharmacy bubble pack together with the pharmacy label, directions, and warnings. Maintains fully supplied First Aid Kit as recommended by the American Red Cross						
Residential Programs Additional Facilities and Safety Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-16(1). There is designated space available for records, administrative work, and confidential phone calls for clients.						

R501-1-16(2). Bedroom assignments are made in accordance with each approved agency non-discrimination policy and individualized assessment.						
R501-1-16(3). Live-in staff have separate living spaces with a bathroom that is separate from client bathrooms.						
R501-1-16(4). Each bedroom designated for clients is comparable to other similarly utilized bedrooms with similar access, location, space, finishings, and furnishings.						
R501-1-16(6). No client is locked in a bedroom.						
R501-1-16(7). Each mirror or safety mirror is secured to the bathroom wall at a convenient height.						
R501-1-16(8). Each bathroom is placed to allow access to each client without disturbing any other client during sleeping hours.						
R501-1-16(9). Each bath or shower allows for individual privacy.						
R501-1-16(10). Each client is supplied with hygiene supplies.						
R501-1-16(11). Each sleeping area has a source of natural light and is ventilated by mechanical means or is equipped with a window that opens.						
R501-1-16(12). Each bed is solidly constructed and non-portable.						
R501-1-16(13). Each client is permitted to decorate and personalize their bedroom, while maintaining respect for each other resident and property.						
R501-1-16.(14) A program that provides common laundry for towels, bedding, or clothing shall provide separate containers for soiled and clean laundry.						
R501-1-16. (15). Bedding and towels are laundered weekly and after each client is discharged.						
R501-1-16(16). Programs permitting clients to do laundry provide equipment and supplies for washing and drying						
R501-1-16(17). Each individual is provided with at least 60 square feet in a multiple occupancy bedroom and 80 square feet in a single occupant bedroom.						
R501-1-16(18). In facilities serving individuals with disabilities, no more than two persons are housed in each bedroom.						
R501-1-16(19). Seclusion room measures 75 square ft. with 7 feet ceiling. nothing that obstructs view of client, no safety hazards, has natural light or mechanical ventilation, no locking capability, cannot be a bathroom, bedroom, closet or area outside the licensed site.						
Food and Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-17(1). Residential programs that provide meals for four or more, but less than 16, clients comply with a local health inspection.						

R501-1-17(2). Meals are not used as incentive or punishment.						
R501-1-17(3). Each program that provides meals provides nutritional counseling to staff and clients and designate staff responsible for food service. As part of these responsibilities, each program ensures that designated staff: (a) maintain a current list of each client with special nutritional needs; (b) ensure that each client with special nutritional needs has food storage and a preparation area that is not exposed to any identified allergen or contaminant; and (c) except in a day treatment program serving clients for less than ten hours a day, or outpatient programs serving clients for less than six consecutive hours a day, provide a variety of three nutritious meals a day that is: (i) served from dietician or nutritionist approved menus; or (ii) for programs serving individuals experiencing homelessness, serve meals as required by USDA standard homeless settings.						
R501-1-17(4). Programs that provide meals establish and post kitchen rules and privileges in a kitchen according to client needs and safe food handling practices.						
R501-1-17(5). Programs that provide meals provide adequate dining space that is maintained in a clean and safe condition for each client .						
R501-1-17(6). Programs that provide self-serve meals ensure that self-serve kitchen users are supervised, directed, and trained by a staff that has a Department of Health food handler's permit or is trained by Serv-Safe, USDA, or a comparable program.						
Program Staffing	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
Program Staffing R501-1-18(1). There is adequate staffing, so the current population can be safely supervised.	c	NC	NA			Notes
					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened for tuberculosis. R501-1-18(5). Programs managing, storing, or administering client medication identify a medical professional to be responsible for the medication management policy, medication oversight, and					Inspection	Notes

R501-1-19(1)-(2). The program create and maintains personnel information for each staff member, contracted employee, and volunteer, including: (a) any applicable qualification, experience, certification, or license; (b) any approved and current office background clearance, except as excluded in Section R501-14-17; (c) a department code of conduct that is signed by the staff member, contracted employee, or volunteer; (d) any training records with the date completed, topic, and the individual's signed acknowledgment of training completion to include: (i) current CPR and First Aid certification; (ii) current policy and procedure training; and (iii) proof of annual department code of conduct and behavior management training; (e) any grievances or complaints made by or against the individual and actions taken by the program; and (f) each crisis intervention or critical incident report involving the individual.						
Program Client Record Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-20(1). Client information is maintained and includes: (a) client name, address, email address, phone numbers, date of birth and identified gender; (b) emergency contact names, including legal guardian where applicable, and at minimum, the emergency contact physical address, current email address or current phone numbers; (c) a program serving substance use disorder clients shall maintain compliance with an initial and annual client tuberculosis screening results in each client record; (d) any information that could affect health safety or well-being of the client including each medication, allergy, chronic condition or communicable disease; (e) intake screening and assessment; (f) discharge documentation; (g) treatment or service plan; (h) progress notes and services provided with date and signature of staff completing each entry; (i) individualized assessment for restriction of access to on-site items that could be used as weapons for self-directed violence or as an intoxicant; (j) any referral arrangements made by the program; (k) client or guardian signed consent or court order of commitment to services in lieu of signed consent for each treatment and non-clinical service; (l) summary of attendance and absences; (m) any grievances or complaints made by or against the client and actions taken by the program; (n) each crisis intervention or critical incident report involving the client; and (o) any signed agreements and consent forms.						
R501-1-20(2). There is a plan detailing how each program staff and client file will be maintained and remain available to the office and other agencies legally authorized to access the files for seven years regardless of whether the program remains licensed.						
Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-21(1). The program completes an intake screening before accepting a client into the program. Intake screenings assess at minimum: (a) verification that the client meets the eligibility requirements of the program; (b) verification that the client does not meet any of the exclusionary criteria that the program identified in policy as unable to serve; (c) description of presenting needs; (d) suicide risk screening; and (e) a program serving substance use disorder clients may not admit anyone who is unresponsive or unable to consent to care because the individual is experiencing convulsions, in shock, delirium tremens, in a coma, or unconscious.						
R501-1-21(3). Following determination of eligibility, the client or parent or guardian signs and receives copies of the following agreements to be maintained as client records: (a) fee agreement outlining costs of services including program, client, parent, or guardian responsibility for payment; and (b) signed consent for treatment that outlines: (i) rules of the program; (ii) expectations of clients, parents, and guardians; (iii) services to be provided; (iv) Medicaid number, insurance information, and identification of any other entities that are billed for the client's services; (v) client rights; and (vi) licensing contact information.						
R501-1-21(4). A discharge plan identify resources available to a client and include: (a) reason for discharge or transfer; (b) aftercare plan; (c) summary of services provided; and (d) progress evaluation.	0					
Residential Additional Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-22(1). In residential facilities, an intake assessment is completed following an approved intake screening and no later than seven days from the admission date. The assessment considers and contains: (a) gender identity and individualized assessment for bedroom and bathroom assignments; (b) cultural background; (c) dominant language and mode of communication; (d) family history and dynamics; (e) current and past health and medical history; (f) social, psychological, developmental, vocational, and, as appropriate, educational factors; (g) suicide risk screening; and (h) authorization to serve and obtain emergency care.						
R501-1-22(3). No youth from out of state is served without a disruption plan as described in Section 62A-2-125 and, as applicable, Title 80-2-905, Interstate Compact Placement of Children.						

R501-1-22(4). The disruption plan contains the following: (a) program must retain jurisdiction and responsibility for the youth while the youth remains in Utah; (b) a program must complete an individualized disruption plan at the time of intake for each out of state client to include: (i) who is responsible for the child's return if placement at the facility disrupts; (ii) current emergency contact information to include the name, address, phone and email address of the parent or responsible party; (iii) a signed statement from parent or responsible party outlining the plan for the youth in the event of an unplanned disruption in care; and (iv) a plan for safe transportation either to the state of origin, the responsible party identified in Subsection R501-1-22(3)(a) or to another licensed congregate care program. R501-1-22(5). Each congregate care program may demonstrate compliance with Subsections R501-1-22(2) and R501-1-22(3) by producing the 100A and 100B forms and disruption plan as required by the Interstate Compact for the Placement of Children (ICPC).						
R501-1-22(6). Private placements are reported to the office by the fifth business day of each month.						
R501-1-22(7). Critical and non-critical restraints or seclusions are reported to the office within one business day.						
Program Clinical Services	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-23(1). Programs providing clinical treatment assign a clinical director to ensure that assessment, treatment, and service planning practices are: (a) regularly reviewed and updated; (b) individualized; and (c) designed to involve the participation of each client or each client's parent or guardian.						
R501-1-23(2). Programs providing clinical treatment ensure that each person working directly with a client is informed of the client's individual treatment needs and advised of the best approach to working with that client.						
R501-1-23(3). Programs providing clinical treatment ensure that client treatment plans are developed and signed by a licensed clinical professional within 30 days of admission.						
R501-1-23(4). Program providing clinical treatment ensure that discharge goals are identified in the initial treatment plan and treatment goals are structured around the identified discharge goals and objectives.						
R501-1-23(5). Program providing clinical treatment ensure that each client identified for treatment receives individual treatment at least weekly.						
R501-1-23(6). Program providing group counseling, family counseling, skills development, or other treatment ensure the treatment is offered and documented as prescribed in the treatment plan.						
Program Policy and Procedure Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-24. As submitted to the office, the program developed, implemented, and complied with policies and procedures sufficient to ensure client health and safety and meet the needs of the client population served.						
Additional Policy and Procedure Requirements for Residential Programs	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-25(1). Residential programs that provide meals for clients have and follow a food service policy.						
R501-1-25(2). Residential programs managing, storing, or administering client medications have and follow a medication management policy.						
R501-1-25(3). Residential programs have a policy to train staff to identify and address critical risks including violence, suicide, mental health concerns, etc.						
R501-1-25(4). Residential programs have a policy regarding the care, vaccination, licensure, and maintenance of any animals on-site.						
R501-1-25(5). Residential programs have a policy regarding client belongings policy that addresses: (a) initial and updated inventory signed by the client; (b) storage and return of each client belonging to the client or client's guardian at the time of discharge; and (c) program shall replace any lost or stolen items for which the program is responsible.						
R501-1-25(6). A program managing funds for client allowances must document each expense.						
R501-1-25(7). Residential programs develop and follow a policy for providing separate space for sick clients.						
Congregate Care Program Additional Policy and Procedure Requirement	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-26. A Congregate Care Program does not utilize any behavior management technique, restraint, seclusion, or curriculum unless it has been approved by the office. They do not use cruel, severe, unusual, or unnecessary practice on a child, including: (a) a strip search unless the congregate care program determines and documents that a strip search is necessary to protect an individual's health or safety; (b) a body cavity search unless the congregate care program determines and documents that a body cavity search is necessary to protect an individual's health or safety; (c) inducing pain to obtain compliance; (d) hyperextending joints; (e) peer restraints; (f) discipline or punishment that is intended to frighten or humiliate; (g) requiring or forcing the child to take an uncomfortable position, including squatting or bending; (h) for the purpose of punishing or humiliating, requiring or forcing the child to repeat physical movements or physical exercises such as running laps or performing push-ups; (i) spanking, hitting, shaking, or otherwise engaging in aggressive physical contact; (j) denying an essential program service; (k) depriving the child of a meal, water, rest, or opportunity for toileting; (l) denying shelter, clothing, or bedding; (m) withholding personal interaction, emotional response, or stimulation; (n) prohibiting the child from entering the residence; (o) abuse as defined in Section 80-1-102; and			

Residential Treatment Programs Additional Inspection Checklist											
C = Compliant NC = Not Compliant NA = Not Assessed during this inspection											
Administration	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes					
R501-19-3(1). The residential treatment program documents local government approval for new program services or increased consumer capacity as described in Section 62A-2-108.2.											
R501-19-3(2). The residential treatment program serving a child provides direct supervision that meets supervision and ratio requirements.											
R501-19-3(3). The residential treatment program serving a child has no less than two direct care staff on duty.											
R501-19-3(4). The residential treatment program serving a child maintains a staff to client ratio of no less than one staff to every four clients or as otherwise dictated in department contract.											
R501-19-3(5). Except as provided under Section R501-19-4, a residential treatment program serving a child may decrease the staff to client ratio during client sleeping hours to one staff to every 16 clients.											
R501-19-3(6). The residential treatment program serving a child only decreases the number of staff as described in Section R501-19-4 if: (a) each client is appropriately supervised to ensure health and safety at the ratio; and (b) each direct care staff remains awake while on duty.											
R501-19-3(7). The residential treatment program increases each staff to client ratio as necessary to ensure the health and safety of the current client population.											
R501-19-3(8). Direct supervision is only performed by direct care staff who are in physical proximity to the clients and actively supervising with line-of-sight check-ins no less frequently than every 15 minutes.											
R501-19-3(9). Except in an emergency situation that is caused by a client's behavior or medical needs, each direct care staff assigned to a one-on-one or line-of-sight supervision is not counted at the same time in the staffing ratio for any other client.											
R501-19-3(10). The program policy includes how the program will accommodate client privacy in each bedroom space while assuring client health and safety.											
R501-19-3(11). The residential treatment program may utilize on-site video surveillance to directly supervise a client in time out or seclusion or as an enhancement to minimum supervision ratio requirements. 15-minute physical check-ins must be conducted and documented when a client is being monitored by video.											

R501-19-3(12). Video surveillance in bedrooms is only used by a residential treatment program: (a) with client, parent, or guardian permission; (b) when there is a documented need; (c) when the programs monitor cameras or checks in at intervals of 15-minutes or less; and (d) in a program serving an individual with disabilities, where video surveillance is in compliance with Rule R539-3.	0			
R501-19-3(13). A residential treatment program serving a child may provide step-down privileges to include unsupervised time and authorized departures from the program if: (a) the program maintains a 1:4 direct care staff to client ratio; (b) the program documents in the client record and communicates to each of the client's direct care staff individualized justification for the step-down privileges and which privileges are authorized by a clinical professional; (c) the program obtains written parental or guardian consent prior to allowing step-down privileges; and (d) the program provides to each client and parent or guardian a policy that includes: (i) a description of what constitutes authorized departure and unsupervised time; (ii) a description of how each step-down privilege, including authorized departure or unsupervised time, is achieved and rescinded; (iii) a policy that the program will immediately communicate to each client parent or guardian and direct care staff when the step-down privileges have been rescinded; and (iv) a statement that no step-down client is permitted to perform any direct care staff duties.				
R501-19-3(14). A residential treatment program serving adults may admit a 17-year-old under the following circumstances: (a) the program obtains written permission from the individual's parent or legal guardian; (b) the program provides clinical justification; (c) the program ensures that the individual sleeps in a separate room from adults or a room that the individual shares with adults no more than two years older than the individual; (d) the program ensures that any adult with direct access to the 17-year-old is directly supervised by a direct care staff; and (e) the program ensures enhanced safety and supervision measures for treating a minor in an adult setting.				
R501-19-3(15). The residential treatment program providing services to a substance use disorder client: (a) only admits a substance use disorder client with a level of care that falls within American Society of Addiction Medicine levels 3.1 through 3.5; and (b) obtains any required licenses before providing any service to a substance use disorder client outside of the residential milieu with a level of care described in Subsection R501-19-3(16).				

R501-19-3(16). The residential treatment program makes any necessary accommodation before allowing a child to continue the child's education with a curriculum approved by the State Board of Education.						
R501-19-3(17). A program that provides education utilizes a curriculum that is recognized by an educational accreditation organization such as the State Board of Education or the National School Accreditation Board.						
R501-19-3(18). A program that allows a client to participate in meal preparation ensures proper training and justify the client's participation in writing.						
R501-19-3(19). The residential treatment program provides individual, group, and family counseling or other treatment, including skills development, at least weekly or as outlined in the individual's treatment plan.						
R501-19-3(20). A residential treatment program that provides therapeutic service such as life skill development, psychoeducation, or social coaching is included in the therapeutic environment and be overseen by a clinical professional.						
R501-19-3(21). The residential treatment program documents the time and date of each service provided to each client. Any documentation includes the signature of the individual providing service.						
R501-19-3(22). The residential treatment program provides indoor space for free and informal client activities.						
Requirements for Intermediate Secure Treatment	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-19-4(1). The intermediate secure treatment program clearly defines in policy the responsibilities of the manager described in Section R501-1-18.						
R501-19-4(2). Subsection R501-19-3(4) does not apply to an intermediate secure treatment program serving youth. Intermediate secure treatment programs serving youth maintain a staff to client ratio of no less than one staff to every five clients.						
R501-19-4(3). The manager described in Section R501-1-18: (a) is at least 25 years of age; (b) has a BA or BS degree or equivalent training in a human services related field; and (c) has at least three years management experience in a residential or secure treatment setting.						
R501-19-4(4). Each direct care staff working in an intermediate secure treatment program is trained to work with a child with behavioral or mental health needs and works under the supervision of a licensed clinical professional.						

R501-19-4(5). In addition to the direct care staff training requirements described in Subsection R501-1-14(5), each direct care staff working in an intermediate secure treatment program receives 30 hours of additional training annually that includes training on the following topics: (a) human relations and communication skills; (b) the special needs of children and families; (c) problem solving and guidance; (d) client rules and regulations; (e) client record and incident documentation; (f) maintaining staff, client, and visitor safety in a secure setting; and (g) universal precautions for bloodborne pathogens.						
R501-19-4(6). The intermediate secure treatment facility incorporates the use of fixtures and furnishings that help limit self-harm and suicide. Such fixtures and furnishings include: (a) plexiglass or safety glass; (b) recessed lighting; (c) sealed light fixtures; (d) non-exposed fire sprinkler heads; and (e) pressure release robe hooks.						
Specialized Services Required to Serve Clients Under the Division of Services for People with Disabilities	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-19-5(1). The residential treatment program made policy and procedures governing each facility daily operation and activity available to each client and visitor. Each policy and procedures governing facility daily operation and activity applies to any individual that enters the facility.						
R501-19-5(2). The residential treatment program specifies, in policy, the amount of time non-client individuals may stay as overnight guests.						
R501-19-5(3). The residential treatment program presents each client with an individual plan that addresses appropriate day treatment.						
R501-19-5(4). The residential treatment program shares with each client a monthly activity schedule.						
R501-19-5(5). The residential treatment program maintains a record of income earned and unearned, and client service fees.						
R501-19-5(6). The residential treatment facility is located within a reasonable distance from school, church, recreation, and other community facilities.						
R501-19-5(7). The residential treatment program maintains an accurate record of each fund deposited with the residential facility for client use. This record contains a list of each deposit and withdrawal.						
R501-19-5(8). The residential treatment program substantiates client purchase of over \$20 with receipts signed by the client and professional staff. The residential treatment program keeps a record of each client petty cash fund.						

R501-19-5(9). The residential treatment program, in conjunction with the support coordinator for the Division of Services for People With Disabilities and each client's parent or guardian, applies for unearned income benefits for which a client is entitled.			
R501-22-9(10). In the event of a conflict between licensing rule and the Federal Home and Community Based Settings Final rule, the settings rule shall prevail.			

ADDITIONAL INFORMATION

He	Department of alth & Human Services sing & Background Checks		eatment Inspection	ment Inspection Checklist This inspection checklist every in						
Provider Name:		Facility ID:		Phone Number:		Note	S			
Site Name or Address:				Email Address:						
Approved Capacity:		# of Present Residents\Clients								
Please review the following items prior to the inspection: (Mark with a check mark if completed and make and necessary notes)				Please review the following items during the inspection: (Mark with a check mark if completed and make and necessary notes)						
	DACS to ensure background checks are current.				Introduce yourself and any DHHS staff					
	Any active rule variances.				Clients Interviews					
	Any license restrictions or conditions.				Staff Interviews					
	Any needed rule variances.				Other:					
Inspection Infor	mation:									
	nail you this inspection checklist after the napproved by management. Only item									
- If the only non com any noncompliance.	npliance items are documentation and/or	records, please subr	mit them by the correction r	required date listed. A licens	or may conduct a follow-up inspection	to verify compliance and	maintenance of			
			Signature I	nformation						
Inspection Type:		Date:		Time Started On-site:		Time Ended On-site:				
	Number of Non Compliant Items:		Name of Individual Info	rmed of this Inspection:						
ı	icensor(s) Conducting this Inspection:				OL Staff Observing Inspection:					
	The Licensor explained noncompliance items (if any).	Signing	pe individual informed not constitute this checklist does not constitute the inspondents, only that the insponcompliance	stitute agreement with the						

General Provisions Inspection Checklist												
NC:	C = Compliant NC = Not Compliant NA = Not Assessed during this inspection											
Licensing Application and Monitoring Procedures	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-4(1)(c) and R501-1-10. The provider permitted OL unrestricted access to site(s), records, clients, and staff during business hours.												
Program Changes	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-6. Any changes to the license, services, ownership, capacity, location, and contact information were properly reported and processed.												
Variances	с	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-8. The provider is in compliance with the terms of approved rule variances.												
Required Approvals	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-9. All required policies, curriculums, and updates have been approved by OL before implementation.												
Investigations of Alleged Noncompliances	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-11. All reportable critical incidents were properly reported.												
Licensee Noncompliance	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-12. If the license has been suspended or revoked, the provider does not accept new clients.												
Program Administration and Direct Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes						
R501-1-13(1). The provider clearly identifies services to the office, public, potential client, parent, or guardian regarding: (a) contact information; (b) the complaint reporting and resolution process; (c) a description of each service provided; (e) each program requirement and expectation; (f) eligibility criteria outlining behavior, diagnosis, situation, population, and age that can be safely served; (g) each cost, fee, and expense for a service and refund policy; and (h) identification of each non-clinical, extracurricular, or supplemental service offered or referred.		0										

R501-1-13(2). The following items are posted in a conspicuous place: (a) abuse reporting laws; (b) civil rights notice; (c) Americans with Disabilities Act notice; (d) the program license; (e) any office notice of agency action; and (f) a client rights poster.				
R501-1-13(3). Provider is in compliance with: (a) food handler permits for any person preparing meals for any other person; (b) capacity limits; (c) licensure and registration of any vehicles used to transport clients.	0			
R501-1-13(5). Provider has proof of: (a) financial viability of the program as verified by a financial professional; (b) vehicle insurance;				
R501-1-13(6). Provider ensures that: (a) each entity associated with the licensee read, understand, sign, and follow the current department code of conduct; (b) current staff and client lists are available at each licensed site; (f) at least one CPR and First Aid trained or certified staff member is available when staff and clients are present together; (g) the program maintains an opioid overdose reversal kit on-site with on duty staff trained in its use if the program is serving, or is likely to serve, a client with a substance use disorder; and (h) the program provides trainings and monitors staff to ensure compliance regarding program policy and procedures including: (i) the needs of each client; (ii) licensing rule; (iii) client rights; (iv) department code of conduct; (v) incident reporting; (vi) program emergency response plan; and (vii) CPR and first aid.				
R501-1-13(7) & (8). A program providing school on-site: (a) completes youth education forms for all education entitled children (b) maintains the established staff to client ratio with behavioral intervention trained staff in the school setting; (c) is recognized as in good standing by an educational accreditation organization such as the State Board of Education or the National School Accreditation Board; and (d) ensures each youth is taught at grade level.				

R501-1-13(9). The provider ensures that unlicensed clinical and medical staff who are not associated with the facility are appropriately supervised.						
R501-1-13(10). A program that utilizes telehealth for treatment complies with each applicable rule.						
Residential Programs Additional Administration and Direct Services Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-14(1). A program providing residential service: (b) ensures that each staff shift list remains current and available to the office upon request; (c) ensures access to a medical clinic or a medical professional familiar with the program and population served; and (d) provides a separate space for clients who are sick.						
R501-1-14(3). If the congregate care program caring for youth allows an individual turning 18 years old to remain in the program, the provider ensures that: (a) the individual remains in the custody of a State entity or the individual was admitted and continuously resided in the program for at least 30 days before the individual's 18th birthday; (b) the program has a documented need for the individual to remain in the program; (c) the program maintains responsibility for discharge to an appropriate setting when clinically appropriate and no later than the day an individual reaches 19 years of age; (d) the program outlines a policy regarding the protection of younger clients by supervising or separating 18-year-old individuals from youth who are more than two years younger; and (e) the individual signs a consent document outlining: (i) the individual is consenting to remain in the program voluntarily and understands the individual is not required to remain against their will; (ii) that any criminal offenses committed may result in being charged as an adult; and (iii) that if the individual is involved in any critical incidents posing a risk to the health and safety of other program residents they may be discharged from the program.						
R501-1-14(4). The provider facilitates weekly confidential voice-to-voice communication between a child and the child's parents, guardian, foster parents, and siblings. The provider ensures that the communication complies with the child's treatment plan, if any; and (a) does not use family contact as an incentive for proper behavior or withhold family contact as a punishment; (b) does not deny the communication unless state law or a court order prohibits the communication; or modify the frequency or form of the communication unless: (A) the office approves the modification; or (B) state law or a court order prohibits the frequency or the form of the communication.						

R501-1-14(5). The provider ensures that before allowing a direct care staff to work unsupervised, they have an approved background clearance and are trained in the following: (a) behavior management policy and curriculum including crisis intervention, appropriate use of restraint and seclusion, and de-escalation techniques; (b) which practices are prohibited for congregate care programs; (c) the clinical needs of each of the clientele; (d) client rights; (e) department code of conduct; and (f) incident reporting.						
R501-1-14(6). Direct care staff are trained in first aid and CPR within six months of hire.						
Program Physical Facilities and Safety	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-15(1). The appearance and cleanliness of the building and grounds are maintained and free from health and fire hazards.						
R501-1-15(2). Appliances, plumbing, electrical, HVAC, and furnishings are maintained in operating order and in a clean and safe condition.						
R501-1-15(3). clients with disabilities are accommodated as needed or appropriately referred to comparable services.						
R501-1-15(4). Fire drills in non-outpatient programs are conducted and documented at least quarterly and program administration provides and documents feedback regarding response time and process.						
R501-1-15(5). A 911 recognizable phone is always on-site with clients.						
R501-1-15(6). Bathroom facilities for staff and clients allow for individual privacy and afford reasonable accommodation based on gender identity.						
R501-1-15(7). Each bathroom is properly equipped with toilet paper, paper towels or a dryer, and soap.						
R501-1-15(8). Each bathroom is ventilated by mechanical means or equipped with a window that opens.						
R501-1-15(9). Medications and potentially hazardous items on-site are maintained lawfully, responsibly, and with consideration of the safety and risk level of the population served. This includes locked storage for each medication and hazardous chemical.						
R501-1-15(10). Non-prescription medications, if stored on-site, are stored in original manufacturer's packaging together with the manufacturer's directions and warnings.						
R501-1-15(11) & (12). Prescription medications, if stored on-site, are stored in original pharmacy packaging or individual pharmacy bubble pack together with the pharmacy label, directions, and warnings. Maintains fully supplied First Aid Kit as recommended by the American Red Cross						
Residential Programs Additional Facilities and Safety Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-16(1). There is designated space available for records, administrative work, and confidential phone calls for clients.						

R501-1-16(2). Bedroom assignments are made in accordance with each approved agency non-discrimination policy and individualized assessment.						
R501-1-16(3). Live-in staff have separate living spaces with a bathroom that is separate from client bathrooms.						
R501-1-16(4). Each bedroom designated for clients is comparable to other similarly utilized bedrooms with similar access, location, space, finishings, and furnishings.						
R501-1-16(6). No client is locked in a bedroom.						
R501-1-16(7). Each mirror or safety mirror is secured to the bathroom wall at a convenient height.						
R501-1-16(8). Each bathroom is placed to allow access to each client without disturbing any other client during sleeping hours.						
R501-1-16(9). Each bath or shower allows for individual privacy.						
R501-1-16(10). Each client is supplied with hygiene supplies.						
R501-1-16(11). Each sleeping area has a source of natural light and is ventilated by mechanical means or is equipped with a window that opens.						
R501-1-16(12). Each bed is solidly constructed and non-portable.						
R501-1-16(13). Each client is permitted to decorate and personalize their bedroom, while maintaining respect for each other resident and property.						
R501-1-16.(14) A program that provides common laundry for towels, bedding, or clothing shall provide separate containers for soiled and clean laundry.						
R501-1-16. (15). Bedding and towels are laundered weekly and after each client is discharged.						
R501-1-16(16). Programs permitting clients to do laundry provide equipment and supplies for washing and drying						
R501-1-16(17). Each individual is provided with at least 60 square feet in a multiple occupancy bedroom and 80 square feet in a single occupant bedroom.						
R501-1-16(18). In facilities serving individuals with disabilities, no more than two persons are housed in each bedroom.						
R501-1-16(19). Seclusion room measures 75 square ft. with 7 feet ceiling. nothing that obstructs view of client, no safety hazards, has natural light or mechanical ventilation, no locking capability, cannot be a bathroom, bedroom, closet or area outside the licensed site.						
Food and Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-17(1). Residential programs that provide meals for four or more, but less than 16, clients comply with a local health inspection.						

R501-1-17(2). Meals are not used as incentive or punishment.						
R501-1-17(3). Each program that provides meals provides nutritional counseling to staff and clients and designate staff responsible for food service. As part of these responsibilities, each program ensures that designated staff: (a) maintain a current list of each client with special nutritional needs; (b) ensure that each client with special nutritional needs has food storage and a preparation area that is not exposed to any identified allergen or contaminant; and (c) except in a day treatment program serving clients for less than ten hours a day, or outpatient programs serving clients for less than six consecutive hours a day, provide a variety of three nutritious meals a day that is: (i) served from dietician or nutritionist approved menus; or (ii) for programs serving individuals experiencing homelessness, serve meals as required by USDA standard homeless settings.						
R501-1-17(4). Programs that provide meals establish and post kitchen rules and privileges in a kitchen according to client needs and safe food handling practices.						
R501-1-17(5). Programs that provide meals provide adequate dining space that is maintained in a clean and safe condition for each client .						
R501-1-17(6). Programs that provide self-serve meals ensure that self-serve kitchen users are supervised, directed, and trained by a staff that has a Department of Health food handler's permit or is trained by Serv-Safe, USDA, or a comparable program.						
Program Staffing	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
Program Staffing R501-1-18(1). There is adequate staffing, so the current population can be safely supervised.	c	NC	NA			Notes
					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened for tuberculosis. R501-1-18(5). Programs managing, storing, or administering client medication identify a medical professional to be responsible for the medication management policy, medication oversight, and					Inspection	Notes

R501-1-19(1)-(2). The program create and maintains personnel information for each staff member, contracted employee, and volunteer, including: (a) any applicable qualification, experience, certification, or license; (b) any approved and current office background clearance, except as excluded in Section R501-14-17; (c) a department code of conduct that is signed by the staff member, contracted employee, or volunteer; (d) any training records with the date completed, topic, and the individual's signed acknowledgment of training completion to include: (i) current CPR and First Aid certification; (ii) current policy and procedure training; and (iii) proof of annual department code of conduct and behavior management training; (e) any grievances or complaints made by or against the individual and actions taken by the program; and (f) each crisis intervention or critical incident report involving the individual.						
Program Client Record Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-20(1). Client information is maintained and includes: (a) client name, address, email address, phone numbers, date of birth and identified gender; (b) emergency contact names, including legal guardian where applicable, and at minimum, the emergency contact physical address, current email address or current phone numbers; (c) a program serving substance use disorder clients shall maintain compliance with an initial and annual client tuberculosis screening results in each client record; (d) any information that could affect health safety or well-being of the client including each medication, allergy, chronic condition or communicable disease; (e) intake screening and assessment; (f) discharge documentation; (g) treatment or service plan; (h) progress notes and services provided with date and signature of staff completing each entry; (i) individualized assessment for restriction of access to on-site items that could be used as weapons for self-directed violence or as an intoxicant; (j) any referral arrangements made by the program; (k) client or guardian signed consent or court order of commitment to services in lieu of signed consent for each treatment and non-clinical service; (l) summary of attendance and absences; (m) any grievances or complaints made by or against the client and actions taken by the program; (n) each crisis intervention or critical incident report involving the client; and (o) any signed agreements and consent forms.						
R501-1-20(2). There is a plan detailing how each program staff and client file will be maintained and remain available to the office and other agencies legally authorized to access the files for seven years regardless of whether the program remains licensed.						
Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-21(1). The program completes an intake screening before accepting a client into the program. Intake screenings assess at minimum: (a) verification that the client meets the eligibility requirements of the program; (b) verification that the client does not meet any of the exclusionary criteria that the program identified in policy as unable to serve; (c) description of presenting needs; (d) suicide risk screening; and (e) a program serving substance use disorder clients may not admit anyone who is unresponsive or unable to consent to care because the individual is experiencing convulsions, in shock, delirium tremens, in a coma, or unconscious.						
R501-1-21(3). Following determination of eligibility, the client or parent or guardian signs and receives copies of the following agreements to be maintained as client records: (a) fee agreement outlining costs of services including program, client, parent, or guardian responsibility for payment; and (b) signed consent for treatment that outlines: (i) rules of the program; (ii) expectations of clients, parents, and guardians; (iii) services to be provided; (iv) Medicaid number, insurance information, and identification of any other entities that are billed for the client's services; (v) client rights; and (vi) licensing contact information.						
R501-1-21(4). A discharge plan identify resources available to a client and include: (a) reason for discharge or transfer; (b) aftercare plan; (c) summary of services provided; and (d) progress evaluation.	0					
Residential Additional Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-22(1). In residential facilities, an intake assessment is completed following an approved intake screening and no later than seven days from the admission date. The assessment considers and contains: (a) gender identity and individualized assessment for bedroom and bathroom assignments; (b) cultural background; (c) dominant language and mode of communication; (d) family history and dynamics; (e) current and past health and medical history; (f) social, psychological, developmental, vocational, and, as appropriate, educational factors; (g) suicide risk screening; and (h) authorization to serve and obtain emergency care.						
R501-1-22(3). No youth from out of state is served without a disruption plan as described in Section 62A-2-125 and, as applicable, Title 80-2-905, Interstate Compact Placement of Children.						

R501-1-22(4). The disruption plan contains the following: (a) program must retain jurisdiction and responsibility for the youth while the youth remains in Utah; (b) a program must complete an individualized disruption plan at the time of intake for each out of state client to include: (i) who is responsible for the child's return if placement at the facility disrupts; (ii) current emergency contact information to include the name, address, phone and email address of the parent or responsible party; (iii) a signed statement from parent or responsible party outlining the plan for the youth in the event of an unplanned disruption in care; and (iv) a plan for safe transportation either to the state of origin, the responsible party identified in Subsection R501-1-22(3)(a) or to another licensed congregate care program. R501-1-22(5). Each congregate care program may demonstrate compliance with Subsections R501-1-22(2) and R501-1-22(3) by producing the 100A and 100B forms and disruption plan as required by the Interstate Compact for the Placement of Children (ICPC).						
R501-1-22(6). Private placements are reported to the office by the fifth business day of each month.						
R501-1-22(7). Critical and non-critical restraints or seclusions are reported to the office within one business day.						
Program Clinical Services	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-23(1). Programs providing clinical treatment assign a clinical director to ensure that assessment, treatment, and service planning practices are: (a) regularly reviewed and updated; (b) individualized; and (c) designed to involve the participation of each client or each client's parent or guardian.						
R501-1-23(2). Programs providing clinical treatment ensure that each person working directly with a client is informed of the client's individual treatment needs and advised of the best approach to working with that client.						
R501-1-23(3). Programs providing clinical treatment ensure that client treatment plans are developed and signed by a licensed clinical professional within 30 days of admission.						
R501-1-23(4). Program providing clinical treatment ensure that discharge goals are identified in the initial treatment plan and treatment goals are structured around the identified discharge goals and objectives.						
R501-1-23(5). Program providing clinical treatment ensure that each client identified for treatment receives individual treatment at least weekly.						
R501-1-23(6). Program providing group counseling, family counseling, skills development, or other treatment ensure the treatment is offered and documented as prescribed in the treatment plan.						
Program Policy and Procedure Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-24. As submitted to the office, the program developed, implemented, and complied with policies and procedures sufficient to ensure client health and safety and meet the needs of the client population served.						
Additional Policy and Procedure Requirements for Residential Programs	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-25(1). Residential programs that provide meals for clients have and follow a food service policy.						
R501-1-25(2). Residential programs managing, storing, or administering client medications have and follow a medication management policy.						
R501-1-25(3). Residential programs have a policy to train staff to identify and address critical risks including violence, suicide, mental health concerns, etc.						
R501-1-25(4). Residential programs have a policy regarding the care, vaccination, licensure, and maintenance of any animals on-site.						
R501-1-25(5). Residential programs have a policy regarding client belongings policy that addresses: (a) initial and updated inventory signed by the client; (b) storage and return of each client belonging to the client or client's guardian at the time of discharge; and (c) program shall replace any lost or stolen items for which the program is responsible.						
R501-1-25(6). A program managing funds for client allowances must document each expense.						
R501-1-25(7). Residential programs develop and follow a policy for providing separate space for sick clients.						
Congregate Care Program Additional Policy and Procedure Requirement	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-26. A Congregate Care Program does not utilize any behavior management technique, restraint, seclusion, or curriculum unless it has been approved by the office. They do not use cruel, severe, unusual, or unnecessary practice on a child, including: (a) a strip search unless the congregate care program determines and documents that a strip search is necessary to protect an individual's health or safety; (b) a body cavity search unless the congregate care program determines and documents that a body cavity search is necessary to protect an individual's health or safety; (c) inducing pain to obtain compliance; (d) hyperextending joints; (e) peer restraints; (f) discipline or punishment that is intended to frighten or humiliate; (g) requiring or forcing the child to take an uncomfortable position, including squatting or bending; (h) for the purpose of punishing or humiliating, requiring or forcing the child to repeat physical movements or physical exercises such as running laps or performing push-ups; (i) spanking, hitting, shaking, or otherwise engaging in aggressive physical contact; (j) denying an essential program service; (k) depriving the child of a meal, water, rest, or opportunity for toileting; (l) denying shelter, clothing, or bedding; (m) withholding personal interaction, emotional response, or stimulation; (n) prohibiting the child from entering the residence; (o) abuse as defined in Section 80-1-102; and			

Outpatient Treatment Programs - Additional Inspection Checklist								
C = Compliant NC = Not Compliant NA = Not Assessed during this inspection								
Administration and Direct Services	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes		
R501-21-4(2). Programs shall have current program information readily available to the Office and the public, including a description of: (a) program services; (b) the client population served; (c) program requirements and expectations; (d) information regarding any non-clinical services offered; (e) costs, fees, and expenses that may be assessed, including any non-refundable costs, fees or expenses; and (f) complaint reporting and resolution processes.								

RS01-21-4(3). The Program shall: (a) provide outpatient and/or intensive outpatient treatment services not to exceed nineteen hours per week, as clinically recommended and documented; (b) identify and provide to the Office the organizational structure of the program including: (i) names and titles of owners, directors and individuals responsible for implementing all aspects of the program, and (ii) a job description, duties and qualifications for each job title; (c) identify a director or qualified designee who shall be immediately available at all times that the program is in operation; (d) ensure at least one CPR/First Aid trained or certified staff member is available onsite at all times with clients present; (e) disclose any potential conflicts of interest to the Office; (f) ensure that staff are licensed or certified in good standing as required and that unlicensed individuals providing direct client services shall do so only in accordance with the Mental Health Professional Practices Act; (g) train and monitor staff compliance regarding; (i) program policy and procedures; (ii) the needs of the program's consumers; (iii) Office of Licensing rule 501-21 and annual training on the Licensing Code of Conduct and client rights as outlined in R501-1-11; (iv) emergency procedures; (h) create and maintain personnel files for each staff member to include: (i) applicable qualifications, experience, certifications and licenses; (iii) approved and current Office of Licensing background screening except as excluded in 501-14-17; and (iii) training records with date completed, topic and employee signature(s) verifying completion. (i) comply with Office rules and all local, state and federal laws to include maintaining a current business license, fire inspection and health clearance as applicable; (j) maintain proof of financial viability of the program; (k) maintain general liability insurance, professional liability insurance that covers all program activities; and (l) maintain proof of completion				
(k) maintain general liability insurance, professional liability insurance that covers all program staff, vehicle insurance for transport of clients, fire insurance and any additional insurance required to cover all program activities; and (l) maintain proof of completion of the National Mental Health Services Survey (NMHSS) annually for each site providing mental health services; and (m) ensure that all programs and individuals involved with the prescription, administration or dispensing of controlled substances shall do so per state and federal law, including				
maintenance of DEA registration numbers for: (i) all prescribing physicians; and (ii) the specific site where the controlled substances are being prescribed, as required.				

R501-21-4(4). The program shall develop, implement and comply with policies and procedures sufficient to ensure the health and safety and meet the needs of the client population served. Policies and procedures shall address: (a) client eligibility; (b) intake and discharge process; (c) client rights as outlined in R501-1-12; (d) staff and client grievance procedures; (e) behavior management; (f) medication management; (g) critical incident reporting as outlined in R501-1-2-9 and R501-1-9-2d; (h) emergency procedures; (i) transportation of clients to include requirement of insurance, valid driver license, driver and client safety and vehicle maintenance; (j) firearms; (k) client safety including any unique circumstances regarding physical facility, supervision, community safety and mixing populations; and (l) provision of client meals, administration of required medications, maximum group sizes, and sufficient physical environment providing for the comfort of clients when clients are present for six or more consecutive hours.		0		
R501-21-4(5). Programs shall maintain client files to include the following: (a) client name, home address, email address if available, phone numbers, date of birth and gender; (b) legal guardian and emergency contact names, address, email address and phone numbers; (c) all information that could affect the health, safety or well-being of the client including all medications, allergies, chronic conditions or communicable diseases; (d) intake assessment; (e) treatment plan signed by the clinical professional or service plan for non-clinical services; (f) detailed documentation of all clinical and non-clinical services provided with date and signature of staff completing each entry; (g) signed fee disclosure statement including Medicaid number, insurance information and identification of any other entities that are billed for the client's services; (h) client or guardian signed consent or court order of commitment to services in lieu of signed consent, for all treatment and non-clinical services; (i) grievance and complaint documentation; and (j) discharge documentation.		0		
R501-21-4(6). Programs shall document a plan detailing how all program, staff, and client files shall be maintained and remain available for the Office and other legally authorized access, for seven years, regardless of whether or not the program remains licensed.				
R501-21-4(7). The program shall ensure that assessment, treatment and service planning practices are clinically appropriate, updated as needed, timely, individualized, and involve the participation of the client or guardian.				

R501-21-4(8). Programs shall maintain documentation of all critical incidents; critical incident reports shall contain: (a) time of incident; (b) summary of incident; (c) individuals involved; and (d) program response to the incident.						
Physical Facility	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-21-5(1). Space shall be adequate to meet service needs and ensure client confidentiality and comfort.						
R501-21-5(2). The program shall maintain potentially hazardous items on-site lawfully, responsibly and with consideration of the safety and risk level of the population(s) served.						
R501-21-5(3). All furniture and equipment shall be maintained in a clean and safe condition.						
R501-21-5(4). Programs offering supplemental services or activities in addition to outpatient treatment shall: (a) remain publically transparent in the use of the equipment, practices and purposes; (b) ensure the health and safety of the consumer; (c) gain informed consent for participation in supplemental services or activities; and (d) provide verification of all trainings or certifications as required for the operation and use of any supplemental equipment.						
R501-21-5(5). The program shall post the following documents where they are clearly visible by clients, staff, and visitors: (a) Civil Rights and anti-discrimination laws; (b) program license; (c) current or pending Notices of Agency Action; (d) abuse and neglect reporting laws; and (e) client rights and grievance process.						
R501-21-5(6). The program site shall provide access to a toilet and lavatory sink in a manner that ensures basic privacy, and shall be: (a) stocked with toilet paper, soap, and paper towels/dryer; and (b) maintained in good operating order and kept in a clean and safe condition.						
R501-21-5(7). The program shall ensure that the physical environment is safe for consumers and staff and that the appearance and cleanliness of the building and grounds are maintained.						
Substance Use Disorder Treatment Programs	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-21-6(1). All substance use disorder treatment programs shall develop and implement a plan on how to support opioid overdose reversal.						
R501-21-6(2). Maintain proof of completion of the National Survey of Substance Abuse Treatment Services (NSSATS) annually.						

R501-21-6(3). Medication-assisted treatment (MAT) in substance use disorder programs shall: (a) maintain a program-wide counselor to MAT consumer ratio of: 1:50; (b) assure all consumers see a licensed practitioner that is authorized to prescribe controlled substances at least once yearly; (c) show proof of completion of federally required physician training for physicians prescribing buprenorphine; (d) admit consumers to the program and prescribe, administer or dispense medications only after the completion of a face-to-face visit with a licensed practitioner having authority to prescribe controlled substances who confirms opioid dependence. A licensed practitioner having authority to prescribe controlled substances must approve every subsequent dose increase prior to the change; (e) require all consumers admitted to the program to participate in random drug testing. Drug testing will be performed by the program a minimum of two times per month for the first three months of treatment, and monthly thereafter; except for a consumer whose documented lack of progress shall require more frequent drug testing for a longer period of time; (f) require that consumers participate in at least one counseling session per week for the first 90 days. Upon documented successful completion of this phase of treatment, consumers shall be required to participate in counseling sessions at least twice monthly for the next six months. Upon documented successful completion of nine months of treatment, consumers shall be seen by a licensed counselor at least monthly thereafter until discharge; and (g) require one hour of prescribing practitioner time at the program site each month for every ten MAT consumers enrolled.			
R501-21-6(4). MAT Programs prescribing, administering or dispensing Methadone (Opioid Treatment Programs) shall: (a) maintain Substance Abuse and Mental Health Services Administration (SAMHSA) certification and accreditation as an opioid treatment program. (b) comply with DSAMH Rule R523-10 Governing Methadone and other opioid treatment service providers; (c) employ a: (i) licensed physician who is an American Society of Addiction Medicine certified physician; or (ii) prescribing licensed practitioner who can document specific training in current industry standards regarding methadone treatment for opioid addictions; or (iii) prescribing licensed practitioner who can document specific training or experience in methadone treatment for opioid addictions; and (d) provide one nurse to dispense or administer medications for every 150 Methadone consumers dosing on an average daily hasis			

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R501-21-6(5). Certified DUI Education Programs (a) Only programs certified with the Division of Substance Abuse and Mental Health (DSAMH) to provide Prime for Life education in accordance with and R523-11 shall provide court ordered DUI education. (b) Certified DUI education programs shall: (i) complete and maintain a substance use screening for each participant prior to providing the education course; (A) screenings may be shared between providers with client written consent.; (ii) provide a workbook to each participant to keep upon completion of the course; (iii) ensure at least 16 hours of course education; and (iv) provide separate classes for adults and youth. (c) Any violations of this rule section will be reported to DSAMH for evaluation of certification.						
R501-21-6(6). Justice Reform Initiative (JRI) Certified Programs shall operate in compliance with DSAMH rules 523-3 and 523-4. (a) JRI certified programs shall maintain a criminogenic screen/risk assessment for each justice involved client and separate clients into treatment groups according to level of risk assessed. (b) Providers shall complete screenings that assess both substance abuse and mental health comorbidity. (c) JRI programs shall treat, or refer to other DHS licensed programs that have obtained a justice certification from the DSAMH to treat the array of disorders noted in screenings. (d) Any violations of this rule section shall be reported to DSAMH for evaluation of						
certification.						
Domestic Violence	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
	С	NC	NA	_		Notes

R501-21-7(3). Client Intake and Safety (a) When any consumer enters a treatment program, the staff shall conduct an in-depth, face-to-face interview and assessment to determine the consumer's clinical profile and treatment needs. The evaluation in R501-23-7 shall count for this assessment when the consumer is an offender. (b) For perpetrator consumers, additional information shall be obtained from the police incident report, perpetrator's criminal history, prior treatment providers, the victim, or victim advocate. (c) When appropriate, additional information for child consumers shall be obtained from parents, prior treatment providers, schools, and Child Protective Services. (d) When any of the above cannot be obtained, the reason shall be documented. (e) The assessment shall include the following: (i) a profile of the frequency, severity, and duration of the domestic violence behavior, which includes a summary of psychological violence; (ii) documentation of any homicidal, suicidal ideation and intentions, as well as abusive behavior towards children; (iii) a clinical diagnosis and a referral for evaluation to determine the need for medication, if indicated; (iv) documentation of safety planning when the consumer is an adult victim, child victim, or child witness; and that they have contact with the perpetrator; (A) for victims who choose not to become treatment consumers, safety planning shall be addressed when they are contacted; and (v) documentation that appropriate measures have been taken to protect children from harm.			
R501-21-7(4). Treatment Procedures (a) Consumers deemed appropriate for a domestic violence treatment program shall have an individualized treatment plan, which addresses all relevant treatment issues. (b) Consumers who are not deemed appropriate for domestic violence programs shall be referred to the appropriate resource, with the reasons for referral documented, and notification given to the referring agency. (c) Domestic violence counseling shall be provided concurrently with, or after other necessary treatment, when appropriate. (d) Conjoint or group therapy sessions with victims and perpetrators together, or with both co-perpetrators, shall not be provided until a comprehensive assessment has been completed to determine that the violence has stopped, and that conjoint treatment is appropriate. (e) The perpetrator must complete a minimum of 4 domestic violence treatment sessions, unless otherwise noted in the offender evaluation recommendations prior to the provider implementing conjoint therapy. (f) A written procedure shall be implemented to facilitate the following, in an efficient and timely manner: (i) entry of the court ordered defendant into treatment; (ii) notification of consumer compliance, participation, or completion; (iii) disposition of non-compliant consumers; (iv) notification of factors which may exacerbate an individual's potential for violence. (g) The program shall comply with the "Duty to Warn," Section 78B-3-502. (h) The program shall document specialized training in domestic violence assessment and treatment practices, including 24 hours of Utah Association for Domestic Violence Treatment (UADVT) pre-service training, within the last two years; and 16 hours annual training thereafter for all individuals providing treatment service. (i) Clinical supervision for treatment staff that are not clinically licensed shall consist of a minimum of one hour per week to discuss clinical dynamics of cases.			

R501-21-7(5). Training (a) Training that is documented and approved by the designated Utah DHS DV Specialist Regarding assessment and treatment practices for treating: (i) DV victims; and (ii) DV perpetrators.			
R501-21-7(6). Programs must disclose all current DHHS contracts and actions against the contract to the Office.			
R501-21-7(7). Programs must disclose all current Accreditations and actions against accredited status to the Office.			

ADDITIONAL INFORMATION						

Hea	Department of alth & Human Services bing & Background Checks	Child Plac	cement Adoption S	Services Inspection	Checklist	This inspection checkl licensors use to ensure every inspection. <i>(R</i>	consistency for
Provider Name:		Facility ID:		Phone Number:		Note	5
Site Name or Address:	•	•		Email Address:			
Approved Capacity:		# of Present Residents\Clients					
Please review the following items prior to the inspection: (Mark with a check mark if completed and make and necessary notes)					se review the following items du vith a check mark if completed and m		;)
	DACS to ensure background checks are current.				Introduce yourself and any DHHS staff		
	Any active rule variances.				Clients Interviews		
	Any license restrictions or conditions.				Staff Interviews		
	Any needed rule variances.				Other:		
Inspection Inforr	nation:						
	ail you this inspection checklist after the in by management. Only items checked he						
- If the only non com noncompliance.	pliance items are documentation and/or re	cords, please submi	t them by the <i>correction requ</i>	uired date listed. A licensor r	may conduct a follow-up inspection to ve	erify compliance and main	tenance of any
			Signature I	nformation			
Inspection Type:		Date:		Time Started On-site:		Time Ended On-site:	
	Number of Non Compliant Items:		Name of Individual Info	rmed of this Inspection:			
	Licensor(s) Conducting this Inspection:				OL Staff Observing Inspection:		
	The Licensor explained noncompliance items (if any).	Signing this checklis	type individual informed in t does not constitute agree tion was conducted and no	ment with the statements,			

General Provisions Inspection Checklist										
	C = Co = Not ssed (Com	plian							
Licensing Application and Monitoring Procedures	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-4(1)(c) and R501-1-10. The provider permitted OL unrestricted access to site(s), records, clients, and staff during business hours.										
Program Changes	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-6. Any changes to the license, services, ownership, capacity, location, and contact information were properly reported and processed.										
Variances	с	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-8. The provider is in compliance with the terms of approved rule variances.										
Required Approvals	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-9. All required policies, curriculums, and updates have been approved by OL before implementation.										
Investigations of Alleged Noncompliances	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-11. All reportable critical incidents were properly reported.										
Licensee Noncompliance	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-12. If the license has been suspended or revoked, the provider does not accept new clients.										
Program Administration and Direct Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes				
R501-1-13(1). The provider clearly identifies services to the office, public, potential client, parent, or guardian regarding: (a) contact information; (b) the complaint reporting and resolution process; (c) a description of each service provided; (e) each program requirement and expectation; (f) eligibility criteria outlining behavior, diagnosis, situation, population, and age that can be safely served; (g) each cost, fee, and expense for a service and refund policy; and (h) identification of each non-clinical, extracurricular, or supplemental service offered or referred.		0								

R501-1-13(2). The following items are posted in a conspicuous place: (a) abuse reporting laws; (b) civil rights notice; (c) Americans with Disabilities Act notice; (d) the program license; (e) any office notice of agency action; and (f) a client rights poster.				
R501-1-13(3). Provider is in compliance with: (a) food handler permits for any person preparing meals for any other person; (b) capacity limits; (c) licensure and registration of any vehicles used to transport clients.	0			
R501-1-13(5). Provider has proof of: (a) financial viability of the program as verified by a financial professional; (b) vehicle insurance;				
R501-1-13(6). Provider ensures that: (a) each entity associated with the licensee read, understand, sign, and follow the current department code of conduct; (b) current staff and client lists are available at each licensed site; (f) at least one CPR and First Aid trained or certified staff member is available when staff and clients are present together; (g) the program maintains an opioid overdose reversal kit on-site with on duty staff trained in its use if the program is serving, or is likely to serve, a client with a substance use disorder; and (h) the program provides trainings and monitors staff to ensure compliance regarding program policy and procedures including: (i) the needs of each client; (ii) licensing rule; (iii) client rights; (iv) department code of conduct; (v) incident reporting; (vi) program emergency response plan; and (vii) CPR and first aid.				
R501-1-13(7) & (8). A program providing school on-site: (a) completes youth education forms for all education entitled children (b) maintains the established staff to client ratio with behavioral intervention trained staff in the school setting; (c) is recognized as in good standing by an educational accreditation organization such as the State Board of Education or the National School Accreditation Board; and (d) ensures each youth is taught at grade level.				

R501-1-13(9). The provider ensures that unlicensed clinical and medical staff who are not associated with the facility are appropriately supervised.						
R501-1-13(10). A program that utilizes telehealth for treatment complies with each applicable rule.						
Residential Programs Additional Administration and Direct Services Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-14(1). A program providing residential service: (b) ensures that each staff shift list remains current and available to the office upon request; (c) ensures access to a medical clinic or a medical professional familiar with the program and population served; and (d) provides a separate space for clients who are sick.						
R501-1-14(3). If the congregate care program caring for youth allows an individual turning 18 years old to remain in the program, the provider ensures that: (a) the individual remains in the custody of a State entity or the individual was admitted and continuously resided in the program for at least 30 days before the individual's 18th birthday; (b) the program has a documented need for the individual to remain in the program; (c) the program maintains responsibility for discharge to an appropriate setting when clinically appropriate and no later than the day an individual reaches 19 years of age; (d) the program outlines a policy regarding the protection of younger clients by supervising or separating 18-year-old individuals from youth who are more than two years younger; and (e) the individual signs a consent document outlining: (i) the individual is consenting to remain in the program voluntarily and understands the individual is not required to remain against their will; (ii) that any criminal offenses committed may result in being charged as an adult; and (iii) that if the individual is involved in any critical incidents posing a risk to the health and safety of other program residents they may be discharged from the program.						
R501-1-14(4). The provider facilitates weekly confidential voice-to-voice communication between a child and the child's parents, guardian, foster parents, and siblings. The provider ensures that the communication complies with the child's treatment plan, if any; and (a) does not use family contact as an incentive for proper behavior or withhold family contact as a punishment; (b) does not deny the communication unless state law or a court order prohibits the communication; or modify the frequency or form of the communication unless: (A) the office approves the modification; or (B) state law or a court order prohibits the frequency or the form of the communication.						

R501-1-14(5). The provider ensures that before allowing a direct care staff to work unsupervised, they have an approved background clearance and are trained in the following: (a) behavior management policy and curriculum including crisis intervention, appropriate use of restraint and seclusion, and de-escalation techniques; (b) which practices are prohibited for congregate care programs; (c) the clinical needs of each of the clientele; (d) client rights; (e) department code of conduct; and (f) incident reporting.						
R501-1-14(6). Direct care staff are trained in first aid and CPR within six months of hire.						
Program Physical Facilities and Safety	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-15(1). The appearance and cleanliness of the building and grounds are maintained and free from health and fire hazards.						
R501-1-15(2). Appliances, plumbing, electrical, HVAC, and furnishings are maintained in operating order and in a clean and safe condition.						
R501-1-15(3). clients with disabilities are accommodated as needed or appropriately referred to comparable services.						
R501-1-15(4). Fire drills in non-outpatient programs are conducted and documented at least quarterly and program administration provides and documents feedback regarding response time and process.						
R501-1-15(5). A 911 recognizable phone is always on-site with clients.						
R501-1-15(6). Bathroom facilities for staff and clients allow for individual privacy and afford reasonable accommodation based on gender identity.						
R501-1-15(7). Each bathroom is properly equipped with toilet paper, paper towels or a dryer, and soap.						
R501-1-15(8). Each bathroom is ventilated by mechanical means or equipped with a window that opens.						
R501-1-15(9). Medications and potentially hazardous items on-site are maintained lawfully, responsibly, and with consideration of the safety and risk level of the population served. This includes locked storage for each medication and hazardous chemical.						
R501-1-15(10). Non-prescription medications, if stored on-site, are stored in original manufacturer's packaging together with the manufacturer's directions and warnings.						
R501-1-15(11) & (12). Prescription medications, if stored on-site, are stored in original pharmacy packaging or individual pharmacy bubble pack together with the pharmacy label, directions, and warnings. Maintains fully supplied First Aid Kit as recommended by the American Red Cross						
Residential Programs Additional Facilities and Safety Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-16(1). There is designated space available for records, administrative work, and confidential phone calls for clients.						

R501-1-16(2). Bedroom assignments are made in accordance with each approved agency non-discrimination policy and individualized assessment.						
R501-1-16(3). Live-in staff have separate living spaces with a bathroom that is separate from client bathrooms.						
R501-1-16(4). Each bedroom designated for clients is comparable to other similarly utilized bedrooms with similar access, location, space, finishings, and furnishings.						
R501-1-16(6). No client is locked in a bedroom.						
R501-1-16(7). Each mirror or safety mirror is secured to the bathroom wall at a convenient height.						
R501-1-16(8). Each bathroom is placed to allow access to each client without disturbing any other client during sleeping hours.						
R501-1-16(9). Each bath or shower allows for individual privacy.						
R501-1-16(10). Each client is supplied with hygiene supplies.						
R501-1-16(11). Each sleeping area has a source of natural light and is ventilated by mechanical means or is equipped with a window that opens.						
R501-1-16(12). Each bed is solidly constructed and non-portable.						
R501-1-16(13). Each client is permitted to decorate and personalize their bedroom, while maintaining respect for each other resident and property.						
R501-1-16.(14) A program that provides common laundry for towels, bedding, or clothing shall provide separate containers for soiled and clean laundry.						
R501-1-16. (15). Bedding and towels are laundered weekly and after each client is discharged.						
R501-1-16(16). Programs permitting clients to do laundry provide equipment and supplies for washing and drying						
R501-1-16(17). Each individual is provided with at least 60 square feet in a multiple occupancy bedroom and 80 square feet in a single occupant bedroom.						
R501-1-16(18). In facilities serving individuals with disabilities, no more than two persons are housed in each bedroom.						
R501-1-16(19). Seclusion room measures 75 square ft. with 7 feet ceiling. nothing that obstructs view of client, no safety hazards, has natural light or mechanical ventilation, no locking capability, cannot be a bathroom, bedroom, closet or area outside the licensed site.						
Food and Service Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-17(1). Residential programs that provide meals for four or more, but less than 16, clients comply with a local health inspection.						

R501-1-17(2). Meals are not used as incentive or punishment.						
R501-1-17(3). Each program that provides meals provides nutritional counseling to staff and clients and designate staff responsible for food service. As part of these responsibilities, each program ensures that designated staff: (a) maintain a current list of each client with special nutritional needs; (b) ensure that each client with special nutritional needs has food storage and a preparation area that is not exposed to any identified allergen or contaminant; and (c) except in a day treatment program serving clients for less than ten hours a day, or outpatient programs serving clients for less than six consecutive hours a day, provide a variety of three nutritious meals a day that is: (i) served from dietician or nutritionist approved menus; or (ii) for programs serving individuals experiencing homelessness, serve meals as required by USDA standard homeless settings.						
R501-1-17(4). Programs that provide meals establish and post kitchen rules and privileges in a kitchen according to client needs and safe food handling practices.						
R501-1-17(5). Programs that provide meals provide adequate dining space that is maintained in a clean and safe condition for each client .						
R501-1-17(6). Programs that provide self-serve meals ensure that self-serve kitchen users are supervised, directed, and trained by a staff that has a Department of Health food handler's permit or is trained by Serv-Safe, USDA, or a comparable program.						
Program Staffing	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
Program Staffing R501-1-18(1). There is adequate staffing, so the current population can be safely supervised.	c	NC	NA			Notes
					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened					Inspection	Notes
R501-1-18(1). There is adequate staffing, so the current population can be safely supervised. R501-1-18(2). A manager or qualified designee is immediately available when the program is in operation or there is a qualified and trained substitute when the manager is absent or unavailable. R501-1-18(3). Programs that offer clinical services employ or consult with licensed professional staff that include an individual who is familiar with the program and the needs of each client. R501-1-18(4). Programs serving substance use disorder ensure each staff and client is screened for tuberculosis. R501-1-18(5). Programs managing, storing, or administering client medication identify a medical professional to be responsible for the medication management policy, medication oversight, and					Inspection	Notes

R501-1-19(1)-(2). The program create and maintains personnel information for each staff member, contracted employee, and volunteer, including: (a) any applicable qualification, experience, certification, or license; (b) any approved and current office background clearance, except as excluded in Section R501-14-17; (c) a department code of conduct that is signed by the staff member, contracted employee, or volunteer; (d) any training records with the date completed, topic, and the individual's signed acknowledgment of training completion to include: (i) current CPR and First Aid certification; (ii) current policy and procedure training; and (iii) proof of annual department code of conduct and behavior management training; (e) any grievances or complaints made by or against the individual and actions taken by the program; and (f) each crisis intervention or critical incident report involving the individual.						
Program Client Record Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-20(1). Client information is maintained and includes: (a) client name, address, email address, phone numbers, date of birth and identified gender; (b) emergency contact names, including legal guardian where applicable, and at minimum, the emergency contact physical address, current email address or current phone numbers; (c) a program serving substance use disorder clients shall maintain compliance with an initial and annual client tuberculosis screening results in each client record; (d) any information that could affect health safety or well-being of the client including each medication, allergy, chronic condition or communicable disease; (e) intake screening and assessment; (f) discharge documentation; (g) treatment or service plan; (h) progress notes and services provided with date and signature of staff completing each entry; (i) individualized assessment for restriction of access to on-site items that could be used as weapons for self-directed violence or as an intoxicant; (j) any referral arrangements made by the program; (k) client or guardian signed consent or court order of commitment to services in lieu of signed consent for each treatment and non-clinical service; (l) summary of attendance and absences; (m) any grievances or complaints made by or against the client and actions taken by the program; (n) each crisis intervention or critical incident report involving the client; and (o) any signed agreements and consent forms.						
R501-1-20(2). There is a plan detailing how each program staff and client file will be maintained and remain available to the office and other agencies legally authorized to access the files for seven years regardless of whether the program remains licensed.						
Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-21(1). The program completes an intake screening before accepting a client into the program. Intake screenings assess at minimum: (a) verification that the client meets the eligibility requirements of the program; (b) verification that the client does not meet any of the exclusionary criteria that the program identified in policy as unable to serve; (c) description of presenting needs; (d) suicide risk screening; and (e) a program serving substance use disorder clients may not admit anyone who is unresponsive or unable to consent to care because the individual is experiencing convulsions, in shock, delirium tremens, in a coma, or unconscious.						
R501-1-21(3). Following determination of eligibility, the client or parent or guardian signs and receives copies of the following agreements to be maintained as client records: (a) fee agreement outlining costs of services including program, client, parent, or guardian responsibility for payment; and (b) signed consent for treatment that outlines: (i) rules of the program; (ii) expectations of clients, parents, and guardians; (iii) services to be provided; (iv) Medicaid number, insurance information, and identification of any other entities that are billed for the client's services; (v) client rights; and (vi) licensing contact information.						
R501-1-21(4). A discharge plan identify resources available to a client and include: (a) reason for discharge or transfer; (b) aftercare plan; (c) summary of services provided; and (d) progress evaluation.	0					
Residential Additional Program Intake and Discharge Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-22(1). In residential facilities, an intake assessment is completed following an approved intake screening and no later than seven days from the admission date. The assessment considers and contains: (a) gender identity and individualized assessment for bedroom and bathroom assignments; (b) cultural background; (c) dominant language and mode of communication; (d) family history and dynamics; (e) current and past health and medical history; (f) social, psychological, developmental, vocational, and, as appropriate, educational factors; (g) suicide risk screening; and (h) authorization to serve and obtain emergency care.						
R501-1-22(3). No youth from out of state is served without a disruption plan as described in Section 62A-2-125 and, as applicable, Title 80-2-905, Interstate Compact Placement of Children.						

R501-1-22(4). The disruption plan contains the following: (a) program must retain jurisdiction and responsibility for the youth while the youth remains in Utah; (b) a program must complete an individualized disruption plan at the time of intake for each out of state client to include: (i) who is responsible for the child's return if placement at the facility disrupts; (ii) current emergency contact information to include the name, address, phone and email address of the parent or responsible party; (iii) a signed statement from parent or responsible party outlining the plan for the youth in the event of an unplanned disruption in care; and (iv) a plan for safe transportation either to the state of origin, the responsible party identified in Subsection R501-1-22(3)(a) or to another licensed congregate care program. R501-1-22(5). Each congregate care program may demonstrate compliance with Subsections R501-1-22(2) and R501-1-22(3) by producing the 100A and 100B forms and disruption plan as required by the Interstate Compact for the Placement of Children (ICPC).						
R501-1-22(6). Private placements are reported to the office by the fifth business day of each month.						
R501-1-22(7). Critical and non-critical restraints or seclusions are reported to the office within one business day.						
Program Clinical Services	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-23(1). Programs providing clinical treatment assign a clinical director to ensure that assessment, treatment, and service planning practices are: (a) regularly reviewed and updated; (b) individualized; and (c) designed to involve the participation of each client or each client's parent or guardian.						
R501-1-23(2). Programs providing clinical treatment ensure that each person working directly with a client is informed of the client's individual treatment needs and advised of the best approach to working with that client.						
R501-1-23(3). Programs providing clinical treatment ensure that client treatment plans are developed and signed by a licensed clinical professional within 30 days of admission.						
R501-1-23(4). Program providing clinical treatment ensure that discharge goals are identified in the initial treatment plan and treatment goals are structured around the identified discharge goals and objectives.						
R501-1-23(5). Program providing clinical treatment ensure that each client identified for treatment receives individual treatment at least weekly.						
R501-1-23(6). Program providing group counseling, family counseling, skills development, or other treatment ensure the treatment is offered and documented as prescribed in the treatment plan.						
Program Policy and Procedure Requirements	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-24. As submitted to the office, the program developed, implemented, and complied with policies and procedures sufficient to ensure client health and safety and meet the needs of the client population served.						
Additional Policy and Procedure Requirements for Residential Programs	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-1-25(1). Residential programs that provide meals for clients have and follow a food service policy.						
R501-1-25(2). Residential programs managing, storing, or administering client medications have and follow a medication management policy.						
R501-1-25(3). Residential programs have a policy to train staff to identify and address critical risks including violence, suicide, mental health concerns, etc.						
R501-1-25(4). Residential programs have a policy regarding the care, vaccination, licensure, and maintenance of any animals on-site.						
R501-1-25(5). Residential programs have a policy regarding client belongings policy that addresses: (a) initial and updated inventory signed by the client; (b) storage and return of each client belonging to the client or client's guardian at the time of discharge; and (c) program shall replace any lost or stolen items for which the program is responsible.						
R501-1-25(6). A program managing funds for client allowances must document each expense.						
R501-1-25(7). Residential programs develop and follow a policy for providing separate space for sick clients.						
Congregate Care Program Additional Policy and Procedure Requirement	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes

R501-1-26. A Congregate Care Program does not utilize any behavior management technique, restraint, seclusion, or curriculum unless it has been approved by the office. They do not use cruel, severe, unusual, or unnecessary practice on a child, including: (a) a strip search unless the congregate care program determines and documents that a strip search is necessary to protect an individual's health or safety; (b) a body cavity search unless the congregate care program determines and documents that a body cavity search is necessary to protect an individual's health or safety; (c) inducing pain to obtain compliance; (d) hyperextending joints; (e) peer restraints; (f) discipline or punishment that is intended to frighten or humiliate; (g) requiring or forcing the child to take an uncomfortable position, including squatting or bending; (h) for the purpose of punishing or humiliating, requiring or forcing the child to repeat physical movements or physical exercises such as running laps or performing push-ups; (i) spanking, hitting, shaking, or otherwise engaging in aggressive physical contact; (j) denying an essential program service; (k) depriving the child of a meal, water, rest, or opportunity for toileting; (l) denying shelter, clothing, or bedding; (m) withholding personal interaction, emotional response, or stimulation; (n) prohibiting the child from entering the residence; (o) abuse as defined in Section 80-1-102; and			

R501-7-6(16). The agency shall create an affidavit of itemized accounting of the actual fees and adoption related expenses paid by the adoptive parent(s). (a) The agency shall utilize an affidavit form provided by the Office of Licensing or a form inclusive of the Office's form content. (b) The affidavit shall be executed as follows: (i) a copy shall be signed by the adoptive parent(s); (ii) all adoption related expenses shall be itemized and include a declaration that Section 76-7-203 has not been violated; (A) itemized expenses in the affidavit shall align with those verified by pre-existing parents in R501-7-11(3)(n); (iii) the affidavit shall include a declaration of all gifts, property, or other items that have been or will be provided to the pre-existing parent(s), including the source of the gifts, property or other items; (iv) the affidavit shall include a declaration of the state of the residence of the pre-existing parent(s) and the prospective adoptive parent(s); (v) the affidavit shall include a declaration of all public funds used for any medical or hospital costs in connection with the pregnancy, delivery of the child, or care of the child; and						
and (vi) the affidavit shall include the signature of an agency representative with adequate knowledge to verify the contents of the affidavit are accurate and complete.						
Services to Pre-existing Parents	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-7-7(1). The Division of Child and Family services shall comply with 62A-4a and R512 in regards to services provided to pre-existing parent(s), including disclosing all allowable adoptive parent(s) information to the birth family, except as governed by R512-41-11 for the Division of Child and Family Services.						

R501-7-7(2). Child placing adoption agencies other than the Division of Child and Family Services shall: (a) offer pre-existing parent(s) all available allowable adoptive parent(s) information unless waived in full or part by the pre-existing parent(s) as early in the matching process or consent to adopt process as reasonable; (b) per 78B-6-119, accept voluntary relinquishments only after offering a minimum of three sessions of adoption related counseling to any person who is considering relinquishing a child for adoption prior to accepting the consent or relinquishment. This counseling shall include at a minimum: (i) parental rights prior to relinquishments; (ii) alternative options for the child and pre-existing parent(s); and (iii) adoption issues including grief/loss; (c) provide complete and accurate information to the pre-existing parent(s) regarding their decision to consent to adopt or relinquish; (d) meet in-person, via video, or via telephone with the pre-existing parent(s) to review the designated adoption orientation form provided by the Office; (i) pre-existing parent(s) will be given the opportunity for questions/clarifications before initialing and signing the document; (ii) a pre-existing parent(s) under the age of 18 shall meet privately with the adoption worker unless they waive the option to meet privately; (e) ensure the written consent to relinquishment includes language acknowledging that the pre-existing parent(s) was afforded adoption related counseling, and that the relinquishment is completely voluntary, permanent and irrevocable under Utah Law once signed; (i) a child placing adoption agency shall wait at least 24 hours after the birth of a child before taking the birth mother's relinquishment of parental rights or legal consent to the adoption of her child, in accordance with Section 78B-6-125 or the laws of the state governing the relinquishment.			
R501-7-7(3). If an agency arranges housing for pre-existing parents, assure that such housing complies with the following minimum standards: (a) housing is in compliance with health, fire, zoning, and other applicable laws and regulations; (b) if the housing meets the definition of Residential Support (R501-22) the agency shall obtain a Residential Support license through the Office of Licensing; (c) housing is clean, well-maintained and adequately furnished; (d) birth mothers shall not share bedrooms with other birth mothers; (e) laundry equipment and supplies shall be available; and (f) adequate nutritious food, or resources to obtain food, is available.			
R501-7-7(7). The agency shall be responsible to encourage and facilitate prenatal and medical care of the birth mother.			
R501-7-7(8). A child placing agency shall inform pre-existing parent(s) of their information that will be shared with adoptive parent(s) including their detailed health history and a genetic and social history in accordance with Section 78B-6-143.			
R501-7-7(9). A child placing adoption agency shall inform pre-existing parent(s) of Utah's Mutual Consent Voluntary Adoption Registry, Section 788-6-144			

R501-7-7(10). A child placing adoption agency shall assist the birth and adoptive parent(s) in creating a post-placement contact agreement, including: (a) whether the birth parent wants to disclose their identity to the adoptee or the adoptive family; (b) contact about or from the child or parents, directly or indirectly, in the future and how that will occur; (c) that such agreements are non-binding except in certain public child welfare cases; and (d) Contact agreements shall be updated only when initiated by the previous clients and maintained in case file records.						
Services to Children	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-7-8(1). Assessment. (a) A needs assessment for the child shall be completed to obtain information and identify characteristics which should be given consideration in selecting and preparing a child for an adoptive family and promote appropriate placement for the child. (b) The needs of the child will be determined through this assessment and shall evaluate for high needs or special needs as defined in this chapter. (c) A report(s) regarding all assessment information shall be given to the adoptive parent(s) prior to placement. (d) If the child is an infant that is not defined as special needs or high need, information shall be obtained from the pre-existing parent(s) and any legal guardian to include all allowable child/pre-existing parent(s) information as defined in this chapter. This information should include: (i) If the child is older than six months the same information from Section 2 above, shall be obtained from the birth or legal parent; (ii) additional information shall be obtained using an interdisciplinary approach which may include input from: caseworkers, therapists, pediatricians, teachers, previous caregivers, foster parents, nurses, psychologists, and other consultants. (e) The assessment shall additionally include: (i) information pertaining to changes in caregivers including foster care, separation experiences and description of the child's behaviors; (ii) all evaluations regarding a child's development including; physical, social, emotional, mental health and cognitive; (iii) the child's educational records, and any special educational needs; (iv) talents and interests; and (v) if the child's identified as having special needs or is a high needs child as defined in 62A-4a-601, specific training for prospective adoptive parent(s) is statutorily mandated.						
R501-7-8(2). Recruitment of adoptive families. (a) Child placing adoption agencies shall recruit adoptive families that are able to meet the needs of children the agency serves. (b) If the family states they would be open to a child with special needs or high needs, they will complete training specific to identified needs and in compliance with 62A-4a-609-2						

R501-7-8(3). Matching. (a) The selection of the adoptive family and the adoptive family's decision to adopt a specific child shall be based on the following: (i) the child's assessment; (ii) adoptive family's ability to meet the identified and potential needs of the child; (iii) the wishes of the pre-existing parent(s) who voluntarily relinquish their rights, the adoptive parent(s), and when applicable, the child, shall be considered.			
R501-7-8(4). Placement. (a) A child placing adoption agency shall attempt to place siblings together when appropriate for the children's needs and pre-existing parent(s) wishes. (b) A child shall be placed with the adoptive family at the earliest time possible after being freed for placement or adoption. (c) A child placing adoption agency shall have an individualized written adoptive placement and transition plan that includes the child's current caregivers, the adoptive parent(s), and the child, to facilitate the child's transition into the adoptive family and ensures the family's ability to meet the child's needs. (i) The transition plan shall consider and include as applicable: (A) the child's stated preferences; (B) the child's identified religion; (C) identification of services the family and child may need based on assessment information; (D) statement of who is responsible for identifying services and who is responsible for paying for such services; (E) time frames for transition that consider and accommodate the identified and potential needs of the child in preparing the child for placement; and (F) developmentally appropriate counseling with the child to address to mitigate transition related emotional trauma. (d) If a child placing adoption agency other than DCFS assumes custody of a child and the child is not able to be directly placed in an adoptive placement: (i) the agency may temporarily place the child in a currently home studied adoptive home for up to 30 days; or (ii) if the child needs temporary care for more than 30 days, the agency shall contract with a licensed foster care program or obtain a license to provide foster care services for children in its custody, in accordance with R501-12. (e) A private child placing adoption agency shall obtain a copy of the foster home or facility license prior to placing a child, and shall retain the license in the child's case file. (f) If a child is not placed within 30 days after relinquishment or after determination of availability fo			

R501-7-8(5). Post Placement Service. (a) The child placing agency shall monitor and support each placement until the adoption is final. (b) An agency social worker shall contact the adoptive family within 2 weeks of the placement to offer support. This does not count towards the pre-finalization visit. (c) Prior to finalization, a minimum of one in-home supervisory visit with both parents and child present shall be made by an agency social worker: (i) to assess that the child and family are adjusting and child is receiving necessary care, nurturance, medical care, and services as needed. (d) The agency shall monitor who has legal and physical responsibility for the child at all times.						
R501-7-8(6). Disruption. (a) If a disruption occurs, a child placing agency shall provide for the care of the child. (i) The placement shall: (A) be in a currently home studied adoptive home for no longer than 30 days unless it is the identified subsequent adoptive placement; (B) be in a licensed or certified foster home governed by Rule R501-12; or (C) be approved by a judge.						
Services to Adoptive Parents	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-7-9(1). The Division of Child and Family services shall comply with 62A-4a and R512 in regards to services provided to adoptive parent(s), including disclosing all allowable child/pre-existing parent(s) information to the prospective adoptive family.						

R501-7-9(2). A child placing adoption agency other than the Division of Child and Family Services shall: (a) provide the adoptive parent(s) orientation form to potential adoptive parent(s) who shall sign and initial the form and shall be offered the opportunity to ask clarifying questions prior to match or payment of any fees in excess of \$500.00; (i) adoptive parent(s) will be given the opportunity for questions/clarifications before initialing and signing the document; (b) provide prospective adoptive parent(s) with a written description of their services, fees, policies and procedures; (c) explain the adoption process and the pre-existing parent(s)' rights, including the status of any putative father, to the prospective adoptive parent(s) adoptive orientation form shall be provided to adoptive parent(s) for information purposes with an acknowledgement that they have discussed and received this information; (d) provide training as outlined in 62A-4a-609 in regards to high needs child, as required; (e) per 62A-4a-607 the agency shall inform each prospective adoptive parent(s) that the state has children available for adoption and that adoption from the Division of Child and Family Services incurs no agency fees and adoption assistance may be available when adopting children in the custody of the state; (f) inform adoptive parent(s) that when a child has a disability, the child may be eligible for SSI benefits and/or federal adoption assistance. The Agency shall refer the potential adoptive parent(s) to coordinate with the Division of People with Disabilities for further disability resources and with Division of Child and Family Services to apply for potential federal adoption assistance; and (g) a child placing adoption agency shall inform prospective adoptive parent(s) of Utah's Mutual Consent Voluntary Adoption Registry, Section 78B-6-144.			
R501-7-9(3). A home study completed by an adoption service provider as outlined in 78B-6-128-2(C) for each adoptive family shall include: (a) a recommendation to the court regarding the suitability of the prospective adoptive parent(s) or placement of a child; (b) a description of in-person interviews with the prospective adoptive parent(s), prospective adoptive parent(s)', children, and other individuals living in the home; (c) criminal background and child abuse screening of adoptive applicants and other adults living in the home in accordance with R501-14, and Sections 53-10-108(4) and 78B-6-128; (i) agencies must separately obtain the child abuse registry report through the Division of Child and Family Services in Utah and any out of state comparable entities in order to show compliance with 78B-6-128; (d) written descriptions from at least two non-related and one related references regarding the character and suitability of the prospective adoptive parent(s) for parenting an adoptive child; (e) a medical history and a doctor's report, based upon a doctor's physical examination of each applicant, made within two years prior to the date of the application; (f) description of inspections of the home, to determine whether sufficient space and facilities exist to meet the needs of the child and whether basic health and safety standards are maintained; and (g) description of documented income for each adoptive applicant and a written plan for adoptive applicants who work outside the home addressing how they shall provide security and responsible child care to meet individual child needs.			

R501-7-9(4). The adoptive applicants shall be informed, in writing, and within ten business days after the decision is made, as to the acceptance or the reasons for the denial of their home study. (a) The agency shall provide applicants with a written copy of the agency's appeal process, which shall include the right to submit a written appeal and request for reconsideration, upon order of the court in accordance with Section 78B-6-128.			
R501-7-9(5). A child placing adoption agency shall select applicants who: (a) are able to provide the continuity of a caring relationship; (b) are informed with regard to a child's ethnic, religious, cultural, and racial heritage; and (c) understand the needs of a child at various developmental stages.			
R501-7-9(6). The agency's policies regarding the consideration of religion and marital status in the selection of adoptive families shall be clearly stated in its initial consultation with prospective adoptive parent(s). This disclosure shall also be clearly stated in writing on the adoptive parent(s)' application for services forms.			
R501-7-9(7). The agency shall verify that an applicant's income is sufficient to provide for a child's needs.			
R501-7-9(8). The agency shall not reject an applicant solely based upon the applicant's choice to work outside the home. Applicants who work outside the home shall provide a written plan describing how they shall provide security and responsible child care to meet the individual child's needs.			
R501-7-9(9). Except when authorized by court order pursuant to Section 78B-6-128, a child placing adoption agency shall not place a child in an adoptive home until the home study and each adult's criminal and abuse background screenings have been approved.			
R501-7-9(10). Matching. (a) Disclose all allowable child/pre-existing parent(s) information to the prospective adoptive family. (b) Ensure known special needs are disclosed and referrals and information are provided as necessary to prepare the family to meet the long term needs of the child. (c) A child placing adoption agency shall not make a legal risk placement unless the prospective adoptive parent(s) have first given their written consent, indicating that they have been fully informed of the specific risks involved. (d) Develop the capacities of the parents to meet the ongoing needs of the child according to the child's needs and the transition plan. (e) Matches may only occur once sufficient non-identifying information sharing has occurred to allow for informed decision making by both parties.			

R501-7-9(11). Placement. (a) A child placing adoption agency shall provide continuing support to the child and the adoptive family after placement and before finalization of the adoption, to include: (i) providing or making referrals to services such as counseling, crisis intervention, respite care, and support groups; and (ii) monitoring the child's adjustment and development. (b) The frequency of home visits, office contacts, telephone calls, and other contacts by the child placing adoption agency shall depend on the needs of the child and the adoptive family and may vary depending whether the child is an infant, an older child, or a child with medical or other challenges, and whether the adoptive parent(s) are faced with unanticipated problems. (c) The first contact after placement shall take place within two weeks of placement. (d) A minimum of one face-to-face supervisory home visit after the initial two week contact shall take place before finalization.						
R501-7-9(12). Disruption. (a) The agency may remove the child from the adoptive placement due to circumstances that may impair the child's security in the family or jeopardize the child's physical and emotional development, including but not limited to incompatibility; mental illness; seriously incapacitating illness; the death of one of the adoptive parent(s); the separation or divorce of the adoptive parent(s); the abuse, neglect, or rejection of the child; the lack of attachment to the child; or a request by the adopting parents to remove the child. (b) If a child is removed from an adoptive home by a child placing adoption agency, the adoptive parent(s) shall be entitled to appeal the removal decision. (i) The agency shall provide the adoptive parent(s) written notice of their right to appeal and the procedure for appeal.						
R501-7-9(13). Finalization. (a) A child placing adoption agency shall provide assistance in finalizing the adoption.						
Intercountry Adoptions	С	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
R501-7-10(1). All intercountry adoptions are considered high needs per 62A-4a-601 and require compliance with 62A-4a-609.						
R501-7-10(2). In addition to complying with all other rules, laws and statutes regarding adoption, a child placing adoption agency that is a primary provider of inter-country placement services shall document that it has complied with all applicable laws and regulations of the United States and the child's country of origin, and including: (a) the agency is Hague accredited by a Department of State approved accrediting body; (b) the child is legally freed for adoption in the country of origin; (c) the agency verifies and maintains documentation and agreements regarding the credentials and qualifications of all associates working in their behalf in foreign countries; and (d) information was provided to the adopting parents about naturalization and US citizenship proceedings.						

R501-7-10(3). A child placing adoption agency that provides intercountry adoption services						
shall:						
(a) comply with all fee requirements from R501-7-6;						
(b) establish additional policies and procedures to be provided to the adoptive parent						
applicant(s) regarding:						
(i) agency and adoptive parent(s) responsibilities regarding intercounty adoption;						
(ii) post adopt responsibilities;						
(iii) identification and disclosure of medical risks in intercountry adoption;						
(iv) service planning; and						
(v) establish an official and recorded method of fund transfers to avoid the use of direct						
cash transactions to pay for adoption services in other countries;						
(c) additionally include in the written agency fee disclosure required in R501-7-6 the						
following:						
(i) itemization of all services and total cost of providing adoption in the child's country of						
origin and disclosure of whether the fees are paid directly or through the agency to include:						
(A) foreign country/legal fees;						
(B) cost of documents required by the agency and by the foreign government as well as						
costs of apostille or authentication of these documents;						
(C) required fees paid to USCIS;						
(D) estimated costs of travel to the foreign country;						
(E) translation of documents provided to the foreign adoption officials;						
(F) costs of child care;						
(G) parent education costs;						
(H) adopted child passport;					_	
(I) USCIS-required medical exam costs;						
(J) immunization expenses; and						
(K) any other miscellaneous fees that may apply;						
(ii) itemization of any mandatory payments to child welfare programs in the country of						
origin including:						
(A) any fixed contributions amounts;						
(B) intended use of payments; and						
(C) manner in which the transaction will be recorded and accounted for;						
(d) provide all applicants with written policies governing refunds;						
(e) notify adoptive applicants within ten business days when information is received that a						
foreign country is suspending its adoption program;						
(f) verify and maintain documentation regarding the credentials and qualifications of						
agents working in their behalf in foreign countries; and						
(g) in addition to adoptive parent(s) and child file content requirements in R501-7-11,						
intercountry adoption files shall also include:						
(i) signed agency agreements and/or contracts;						
(ii) USCIS approval to proceed with a foreign adoption;						
(iii) copies of adoption documents required by the adoption officials in the foreign country;						
(iv) copies of all child information provided by the foreign country;						
(v) post-adoption reports required by the foreign country; and						
(vi) copy of the adoption finalization from the foreign country.						
Administrative Documentation	с	NC	NA	Date to be corrected by	Corrected During Inspection	Notes
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R501-7-11(1). Provisions of this section do not apply to the Division of Child and Family Services as they governed by their own rules, statutes, and documentation requirements that are more restrictive and extensive than those outlined here, including 78A-6-306 Shelter Hearing, 307 Placement, 310 Adjudication hearing, 312 Reunification services, 314				
Permanency hearing and 316 Termination of parental rights.	1			

R501-7-11(2). Adoptive Parent(s) Files shall cross-reference all related files and shall					
contain:					
(a) signed and dated application for service including agency disclosure of religion and					
marital status polices on the application;					
(b) signed and dated adoptive parent(s) adoptive orientation form as required and provided by DHS Office of Licensing;					
(c) proof that the content of the pre-existing parent(s) adoption orientation form was					
provided to adoptive parent(s);					
(d) proof of compliance with 62A-4a-607 regarding the availability of children in state					
custody for adoption;					
(e) itemized written fee disclosure statement as described in Section R501-7-6 signed and					
dated by prospective adoptive parent(s) and agency representative prior to entering any					
agreements as outlined in;					
(f) proof of identification or documented due diligence to determine identity;					
(g) copies of marriage certificates, divorce papers, custody and visitation orders, proof of					
US citizenship;					
(h) proof that all allowable child/pre-existing parent(s) information was shared with					
adoptive parent(s);					
(i) voluntary consent agreement acknowledging conflict of interests per R501-7-4 (A);					
(j) documentation and itemization of all reasonable and actual adoption-related expenses					
that exceed \$25.00 charged to the adoptive parent(s) as outlined in R501-7-6 to include:					
(i) written agreement and justification for any expenses charged to the prospective					
adoptive parent(s) outside the fee disclosure statement;					
(ii) affidavit signed by adoptive parent(s) and agency representative outlining itemized					
actual expenditures made on behalf of the pre-existing parent(s) as outlined in fees] [
disclosures section R501-7-6;				_	
(k) record of all payments received and disbursements made; (l) home study/pre placement evaluation as outlined in R501-7-9 and 78B-6-128;					
(i) and including a child abuse registry report obtained from all applicable child welfare agencies per R501-7-9(3)(c)(i);					
(m) case notes describing all services provided;					
(n) physician report for each prospective adoptive parent;					
(o) background clearances for prospective adoptive parent(s) and all adults over age 18					
residing in the home;					
(p) proof of ability to provide health care for an adopted child;					
(g) 4 letters of reference;					
(r) documentation of all requests for information or sharing of information to include:					
(i) post adopt information exchange with pre-existing parent(s); and					
(ii) post adopt contact terms with pre-existing parent(s);					
(s) transition plan for child transition to adoptive placement;					
(t) written consent to legal risk placement if applicable;					
(u) documentation of the initial agency contact with the adoptive family within 2 weeks of					
placement;					
(v) documentation of one in-home face-to-face supervisory visit prior to finalization post					
two week visit;					
(w) original or certified copy of the order of adoption;					
(x) referral to Mutual Consent Registry;					
(y) signed declaration of each potential birth father to be filed with the court per 78B-6-					
110.5; and					
(z) any other documentation required in order to show compliance with this Rule.					

R501-7-11(3). Pre-existing parent(s) files shall cross reference all related files and shall contain: (a) signed and dated application for service to include declaration of birth mother's husband or any alleged father's relationship to the child in accordance with 78B-6-110.5; (b) proof of identification or documented due diligence to determine identity; (c) signed and dated pre-existing parent(s) adoptive orientation form as required and provided by DHS Office of Licensing; (d) declaration, certificate or written statement of putative registry search and disclosure of search results from each state identified by the birth mother in compliance with 78B-6-110.5 Sections 1 and 2; and any communications with potential birth fathers; (e) documentation of any requests for information or sharing of information; (f) genetic and social history, and health history; (g) case notes describing services provided including pre relinquishment counseling; (h) original or certified copies of relinquishment transfer or decree of termination of birth mother and birth father rights per 78B-6-125 (or the state governing relinquishment); (i) proof that non-identifying information was provided re: the adoptive parent(s); (j) proof of compliance with 78B-6-143 and 78B-6-144; (k) copies of marriage certificates, divorce papers, custody and visitation orders, if any; (l) certified copies of death certificates, if any, of pre-existing parent(s); (ii) authorization of release of information; (iii) future third party searcher; (iv) post adopt information exchange with adoptive parent(s); (v) post adopt information exchange with adoptive parent(s); (v) post adopt information exchange with adoptive parent(s); (v) post adopt contact terms; (n) verification that all itemized goods and services billed to the adoptive parent(s) were actually provided to and signed upon receipt to the pre-existing parent(s); (o) documentation of other alternative payment sources, including public assistance; (p) referral to Mutual Consent Registry; and (q) any o			
(a) needs assessments, evaluations, family background study of current and historical physical, psychological, genetic and developmental health information as required in R501-7-8 A and B; (b) individualized assessment determining which adoptive family was selected and why as a means to meet all of the identified wishes and needs of all involved; (c) case notes describing all services provided and referred; (d) copies of any DHS licenses for children placed in outside agency foster care; (e) transition plan for child to adoptive placement; and (f) any other documentation required in order to show compliance with this rule.			

R501-7-11(5). File maintenance.							
(a) In the event that any records required in this Rule are not obtained, the child placing							
adoption agency shall provide documentation of its efforts to obtain those records.							
(b) All case files shall be retained for a minimum of 100 years from the date the case is							
closed.							
(c) If not continuing to operate and incapable of maintaining their own files for 100 years,							
the agency shall notify the Office of Licensing and post publicly where the records shall be							
stored;							
(i) it is permissible for a closed child placing adoption agency to transfer closed adoptive							
files to another licensed child placing for maintenance as long as the chain of control is							
clear and transparent to the Office and prior clients and there is good reason to believe							
that the files will be maintained according to law.							
(ii) the agency has a written plan involving a secondary entity for contact and file							
maintenance in the event that the agency changes ownership or ceases to provide child	l	_	_	_		_	
placement adoption services, and notify the Office of Licensing and each client where the] [
records shall be stored; and							
(iii) enable record retrieval by individuals with a right to access them.							
(d) All adoption records shall be confidential and shall be maintained in a secure location							
when not in active use;							
(i) adoption records shall be accessible only by authorized agency employees or agents;							
(ii) no information shall be shared with any person without the appropriate consent forms,							
except as required by law.							
(e) Records regarding the adoptive parents, with the exception of reference letters, are not							
sealed and information in adoption files can be provided to adoptive parent(s) upon							
request.							
(f) A child placing adoption agency shall maintain and provide accurate annual statistics							
describing the number of applications received the number of children, pre-existing parent							
(s), and adoptive parent(s) served, and the number of adoptions and disruptions, and the							
number of children in agency custody.		1					

ADDITIONAL INFORMATION