



ARIZONA DEPARTMENT OF HEALTH SERVICES

LICENSING

LWB WINTHROP HOUSE

Behavioral Health Residential Facility

See key licensing information currently on file with the Arizona Department of Health Services below. If applicable, click on the license # to view the currently effective license.

Legal Name

LWB WINTHROP HOUSE

Facility Status

Active [i](#)

Address

908 North Winthrop Circle, Mesa, AZ 85213

License Status

Active [i](#)

Phone

(480)708-1187

License

BH10232

Maximum Licensed Capacity

10

License Effective

11/12/2024

Behavioral Health Professional

Jill Follensbee

License Expires

11/11/2025

Chief Administrative Officer

Jocelyn Negron

Owner / Licensee

LIV WELL BEHAVIORAL

Facility Type

Behavioral Health Residential Facility

Facility Type Description

A health care institution that provides treatment to an individual experiencing a behavioral health issue that: a. limits the individual's ability to be independent, or b. causes the individual to require treatment to maintain or enhance independence.

Additional Information

BH Residential Facility - Child

Inspection #
INSP-0134809

Status
Complete

Location Type

Worksheet Type
Behavioral Health Residential Facility

Certificate Number
BH10232

Initial Comments
The following deficiency was found during the on-site compliance inspection conducted on June 26, 2025.

Statement of Deficiency	
<p>Rule</p> <p>A.R.S. § 36-425.03.A. Children's behavioral health programs; personnel; fingerprinting requirements; exemptions; definitions</p> <p>A. Except as provided in subsections B, C and D of this section, children's behavioral health program personnel, including volunteers, shall submit the form prescribed in subsection E of this section to the employer and shall have a valid fingerprint clearance card issued pursuant to title 41, chapter 12, article 3.1 or, within seven working days after employment or beginning volunteer work, shall apply for a fingerprint clearance card.</p>	<p>Evidence</p> <p>Based on documentation review, record review and interview, the health care institution failed to ensure compliance with A.R.S. § 36-425.03.A. The deficient practice posed a risk if E1 was a danger to a vulnerable population.</p> <p>Findings include:</p> <p>1. A review of E1's personnel record revealed E1's fingerprint card "Expiration Date" was June 19, 2025.</p> <p>2. A review of the psp.azdps.gov website (Arizona's Department of Public Safety (DPS) fingerprint verification website) revealed E1's "Level 1" fingerprint clearance card was listed as "Not Valid" and expired in June 2025.</p> <p>3. A review of R1's, R2's, and R3's medical records revealed all residents were under 18 years of age.</p> <p>4. In an interview, E1 reported being unaware E1's fingerprint clearance card was listed as "Not Valid" according to the DPS website.</p> <p>5. In an exit interview, E1 reported E1 will start E1's fingerprint clearance application on the upcoming weekend, and no other statements were provided.</p>

6. As of July 7, 2025, E1's did not have a valid fingerprint clearance card per the DPS fingerprint verification website

Plan of Correction

Name, title and/or Position of the Person Responsible

Megan Morris, Director of Growth and Development and Compliance Officer

Date temporary correction was implemented

2025-07-09

Date permanent correction will be complete

2025-07-28

Temporary Solution

E1 completed and submitted application to DPS for renewal of Fingerprint Clearance Card on afternoon of 6/27/2025. The Fingerprint Clearance Card application was processed and became active in the system on approximately 7/9/2025 and the hard copy of the FCC has since been obtained.

Permanent Solution

In response to the violation of A.R.S. § 36-425.03.A, Liv Well Behavioral has enacted the following Corrective Action Plan. Employee responsible for oversight of personnel files received individual corrective action and, as a part of that plan, the Executive Team has implemented ongoing weekly meetings with the Human Resources Coordinator to provide increased accountability. The Compliance Officer and Training Coordinator have begun meeting weekly with the Human Resources Coordinator to ensure compliance and enforce standards outlined within A.R.S. § 36-425.03.A and the AZ Administrative Code prior to employees beginning on-site orientation process. The Training Coordinator has established an ongoing bi-weekly orientation schedule to provide the Human Resources Coordinator with increased clarity on start dates and improved planning for orientation to begin. The Compliance Officer has increased the frequency of internal personnel file audits from quarterly to monthly. The Chief of Staff is assisting the Human Resources Department with improving tracking systems and methods to ensure ongoing compliance with all personnel file requirements for existing and new employees.

Monitoring

Ongoing monitoring to ensure compliance with A.R.S. § 36-425.03.A will be the responsibility of the Liv Well Behavioral Executive Team and Compliance Officer.