

CARLYN YEATTS

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CAREER OBJECTIVE

To secure a clinical research coordinator position that utilizes my strong interpersonal skills and undergraduate research experience to contribute meaningfully to advancing medical knowledge. I am committed to long-term professional development and seek a collaborative environment that fosters learning and growth to make impactful contributions.

EDUCATION

Bachelor of Science, Psychology. Kennesaw State University (KSU); Kennesaw, Georgia. Graduated: Dec 2023

Associate of Arts, Psychology. East Georgia State College; Statesboro, Georgia. Graduated: May 2021

KSU COURSE RESEARCH EXPERIENCE

- Collaborated with peers to research the effect testing modality has on students who have been diagnosed with Generalized Anxiety Disorder. Data analysis showed that students taking tests in a controlled environment had increased anxiety due to the presence of a proctor, regardless of the modality. Our final report also revealed a significant correlation between lower test anxiety and higher test scores.
- Demonstrated skills in research design and methodology while working independently and interdependently on an advanced physiological psychology research experiment, assessing how different types of coloring affect stress. Methodological checks were conducted to ensure the reliability and validity of the stress induction and the success rate of the independent variable. Data analysis showed that stress reduction does not vary with types of coloring. The final report identified potential implications for future research.
- Shared knowledge gained in a technical writing course with peers working on summarizing research findings.

WORK EXPERIENCE WHILE IN COLLEGE

FUZZY FACES PET SITTING; MARIETTA, GEORGIA

Customer Relations and Animal Care Support (Dec 2022 – Present)

- Provide administrative phone support, invoice data, and detailed service records.
- Apply knowledge of animal behavior to work most diligently with varying breeds and species. Leverage skills in nonverbal communication to engage and redirect pets.
- Utilize active listening while also knowing the value of being an active observer. Understanding silent cues from body language speaks volumes about the emotional well-being of pets and their owners.
- Assure customer loyalty by effectively communicating with pet owners and providing timely updates about daily routine, nutrition, and medication management.
- Seek and willingly implement customer feedback on ways to improve pet sitting experience and interpersonal skills. Earn high customer satisfaction scores from owners, especially in areas of professional conduct, communication, problem-solving, and demonstrating compassion for pets.

YOUTH WITH A MISSION; QUEENSTOWN, NEW ZEALAND

Training and Fundraising Volunteer (Gap Semester, July 2018 – Jan 2019)

- Coached Australian and Filipino youth in leadership, interpersonal skills development, and conflict resolution.
- Served as an ambassador within the local community, making presentations to raise awareness and funds.
- Advocated for greater use of social media to promote the organization's mission and to recognize community contributions.
- Organized volunteer events to ensure seamless coordination and demonstrated exceptional leadership abilities.

CERTIFICATIONS AND TECHNICAL SKILLS

- Certified by Collaborative Institutional Training Initiative: [Social, Behavioral, and Educational Research with Human Subjects](#).
- Proficient in Microsoft and Google Office products, as well as social media resources: Facebook, LinkedIn, Instagram, and TikTok.
- Used *Publication Manual of the American Psychological Association* and *Chicago Manual Style* for research publication edits and technical writing.

References available upon request.