



Enquire CRM

Dataset Changes

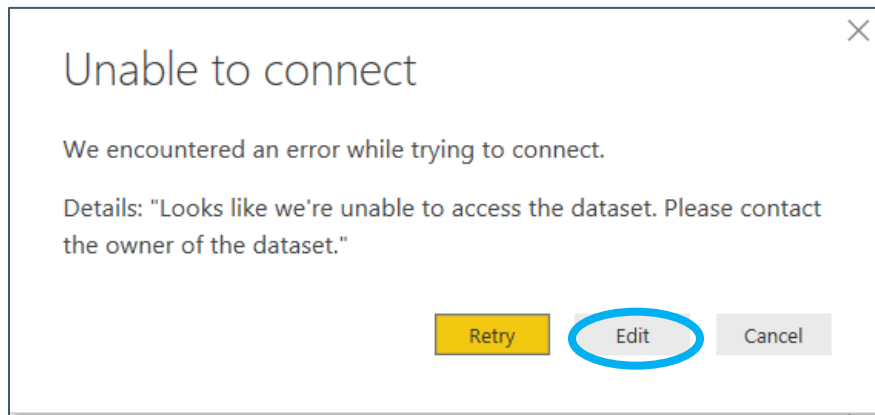
January 2020

Help: My Report is “Broken”

Periodically Enquire will need to make updates to the dataset to fix errors, improve functionality, etc. We will try to minimize the frequency in which we do this however when we do push a change out you will be confronted with a popup from Power BI that may cause panic. Here’s what to do if it happens when you open a report and what to do if it happens while you were working on your report.

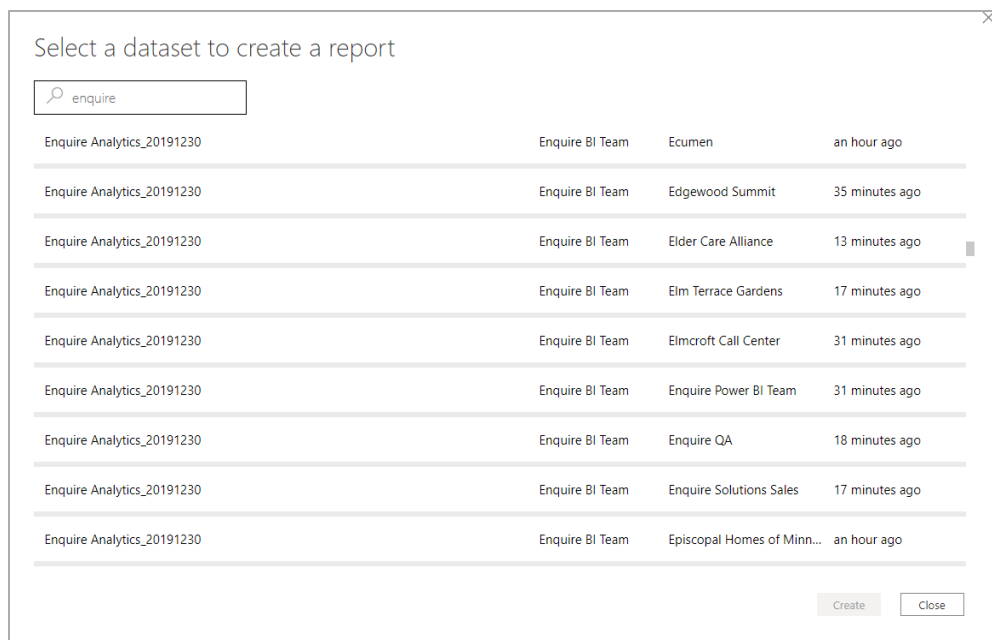
Opening a Report

If you’re opening your file for the first time since a dataset change you will see this:



Click ‘Edit’

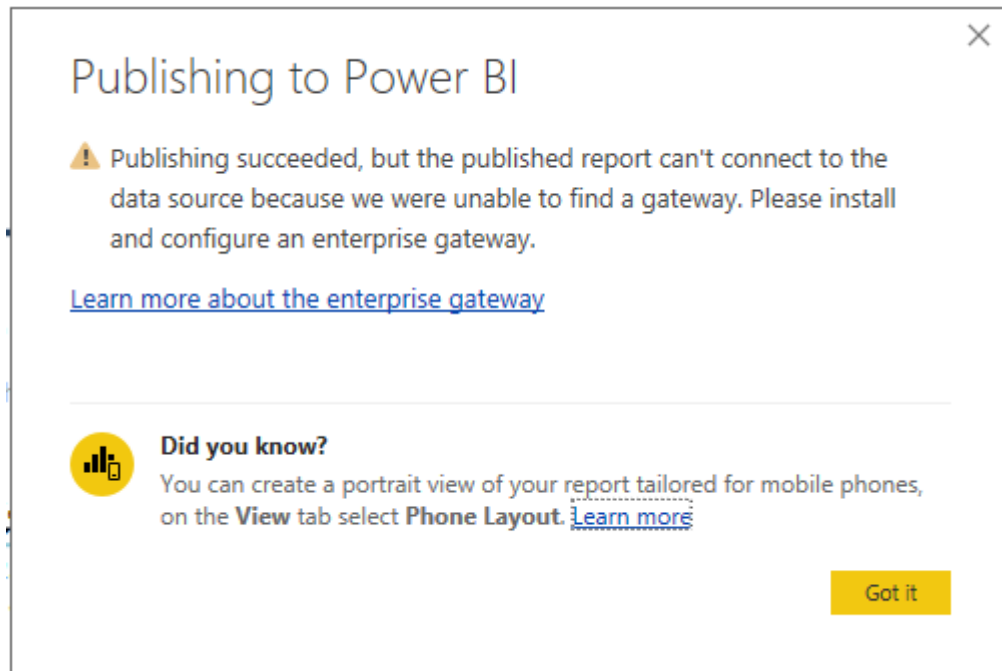
This will popup next



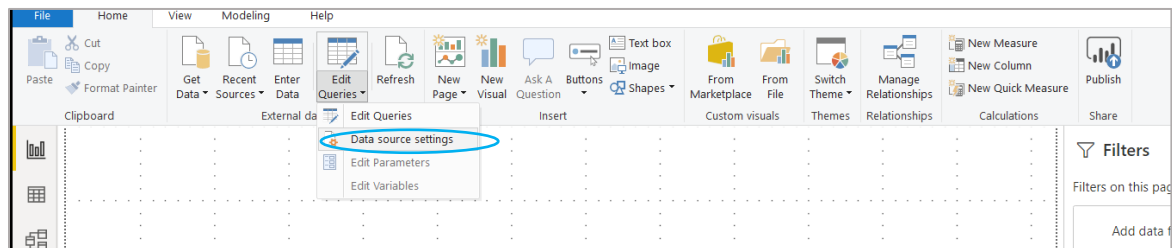
Select the Enquire Analytics_YYYYMMDD file for your company.

If your report was already open when the dataset change happened.

If you were working in your report when the dataset was changed you likely won't know until you go to save/publish your report. You may get an error like this.



Reconnect your dataset by clicking on 'Edit Queries' then 'Data Source Settings' on the Home ribbon.



Select your dataset from the list that pops up. Enquire Analytics_yyyymmdd

Select a dataset to create a report

enquire

Enquire Analytics_20191230	Enquire BI Team	Ecumen	an hour ago
Enquire Analytics_20191230	Enquire BI Team	Edgewood Summit	35 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Elder Care Alliance	13 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Elm Terrace Gardens	17 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Elmcroft Call Center	31 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Enquire Power BI Team	31 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Enquire QA	18 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Enquire Solutions Sales	17 minutes ago
Enquire Analytics_20191230	Enquire BI Team	Episcopal Homes of Minn...	an hour ago

Create

Close