Ecommerce Site Traffic SalesClassification

Carly Tsuda Phase 3



Business Question: Product Development Strategy

What products can we offer our web hosting customers to help them **convert ecommerce traffic to sales**?

The Data

At a glance

12, 330 data points

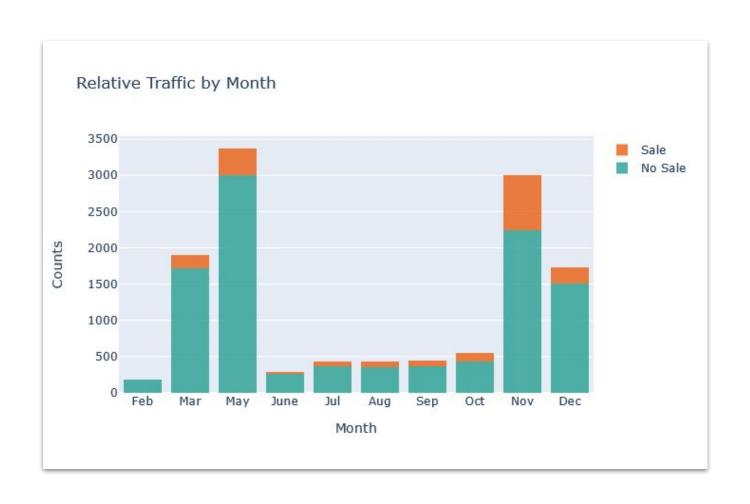
15% sales

May and November peak sales months

5.88 average page value

median time on site (minutes)

20 median pages viewed

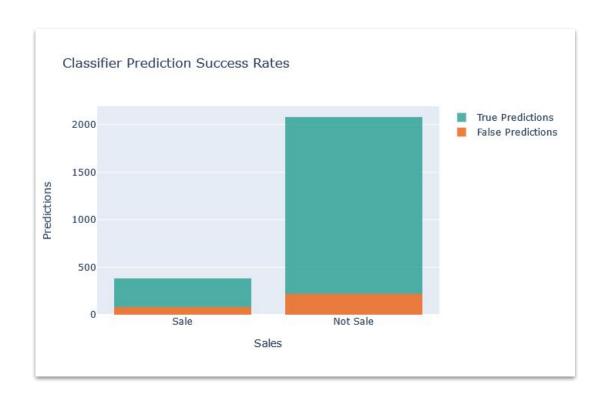


Can we use this data to predict which sessions end in sales?

Yes!

88% accurate overall

79% sale predictions are correct



Most important features

Page Values

Also

- Month
- Traffic Type
- Total Pages
- Total Duration



What's next?

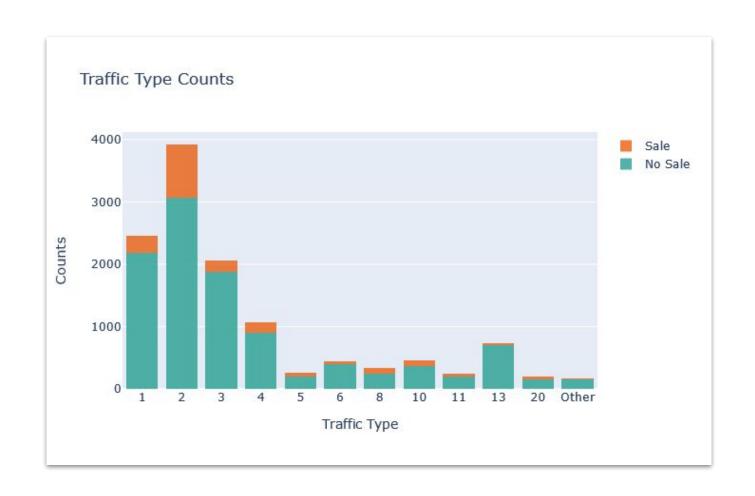
What we know from this model

- Google Analytics are powerful predictors
- Clients have a short window/few pages to capture site visitors' attention
- **Empower clients** to leverage site data

Help clients maximize ROI in their sites

- Prioritize accessibility of site data for clients with low tech literacy
- Premium pricing tier with enhanced analytics tools
- Sales percentage payment option for seasonal businesses





Actionable insights

Help all clients maximize ROI in their sites



Prioritize accessibility of site data for clients with low tech literacy

Offer robust analytics tools to give clients insight in their site performance



Premium pricing tier with enhanced analytics tools

Demonstrate commitment to clients' changing business needs



Sales percentage payment option for seasonal businesses

Future work

- Create content on how lay users can leverage metrics
- Conduct A/B testing to determine which page templates have higher page values
- Develop an AI to make recommendations based on metrics

Thank you!

Questions?

