

CARMEN GLORIA FERNANDES CABRAL

PERSONAL INFORMATION

My telephone is **919 814 411**. My e-mail is cgfcabral@gmail.com.

I live in 55 Carlos Teixeira Street in Braga, **Portugal**, 4715-092.

My social networks:

- **linkedin:** [carmen-cabral](#)
- **instagram:** [carmenqaforever](#)
- **gitHub:** [carmencabral](#)

My **soft skills**: curiosity, persistence and problem solving.

My **hard skills**: HTML, CSS, JavaScript, Selenium and Cypress.

My **hobbies** are: dancing, walking and watching movies.

PROFESSIONAL EXPERIENCES

1. I am a **Software Quality and Testing Analyst** freelancer. My work tools are: Selenium, Cypress, Postman, JavaScript, HTML and CSS.
Project Management: Scrum, Kanban and Trello.
2. I worked in BBTS as Administrative Analyst for 3 years with: analyzing systems, including and change headings, preparing manuals and flowcharts with Bizagi, **sharing information** on the intranet with FileZilla;
3. I worked in CEF as Banking Technician for 9 years with: customer service, collection, renegotiation and **reduction of the default**.

ACADEMIC INFORMATION

1. Bachelor in **Administration** at Estacio de Sa University for 4 years in Brazil/RJ.
2. Graduate 'lato sensu' in **Systems Analysis** at PUC (Catolica) with a workload of 540h in Brazil/RJ.
3. **Programmer** at IEPF with a workload of 1300h in Portugal.
4. **Quality Analyst and Software Testing** at Tech Fixe in Portugal.